

May 9, 2000

H 1493. CONTROLLING TELEPHONE SOLICITATIONS. TO PROVIDE CONSUMERS WITH CONTROL OVER TELEPHONE SOLICITATION CALLS TO THEIR HOMES. Enacts new GS 75-30.1 imposing restrictions on certain telephone solicitation calls to residential telephone subscribers. Applies to any business or other legal entity doing business in NC that makes, or causes to be made, telephone calls to residential telephone subscribers for purpose of soliciting or encouraging purchase or rental of, or investment in, property, goods, or services, or for purpose of obtaining information that will be used for such purpose, but does not apply to calls (a) with person's prior express invitation or permission, (b) to person with whom solicitor has established, continuing business relationship, or (c) by or on behalf of tax-exempt nonprofit organization. Prohibits telephone solicitation calls between 9:00 pm and 8:00 am. Requires solicitor to inquire at beginning of call if person called consents to solicitation and to terminate call if person does not consent. Requires solicitors to take action to prevent further solicitation calls to persons who have asked not to be called again. Allows person who has received more than one telephone solicitation call within 12 month period by or on behalf of same telephone solicitor in violation of section to bring action to enjoin further violations or to recover actual monetary damages or \$500 per violation whichever is greater. Enacts new GS 62-53 requiring local telephone companies to notify residential telephone subscribers of consumer rights with respect to telephone solicitation calls. Effective Oct. 1, 2000; applies to phone calls made and telephone directories printed on or after that date.

Intro. by Allen.

Ref. to Public Utilities	GS 75, 62

May 31, 2000

H 1493. CONTROLLING TELEPHONE SOLICITATIONS. Intro. 5/9/00. House committee substitute makes the following changes to 1st edition. Deletes requirement that telemarketers inquire at beginning of calls whether the person consents to the solicitation. Adds requirement that telemarketers keep records of persons making calls for a 24 month period from date calls are placed.

June 6, 2000

H 1493. CONTROLLING TELEPHONE SOLICITATIONS. Intro. 5/9/00. House amendment makes the following changes to 2nd edition. Exempts from provision prohibiting caller from blocking use of caller identification a telephone solicitation made through a call-generating system that is not capable of transmitting caller identification information and cannot be upgraded at a reasonable cost to be made capable of such transmission (was exemption for call-generating system that does not transmit caller identification information).

July 5, 2000

H 1493. CONTROLLING TELEPHONE SOLICITATIONS. Intro. 5/09/00. Senate committee substitute makes the following changes to 3rd edition. Provides that telephone solicitor calling a residential telephone subscriber must "upon request" provide subscriber with telephone number or address at which the solicitor may be contacted (3rd edition required that such information be provided without regard to whether it was requested). Changes penalty provisions to permit person who has received more than one telephone solicitation in same 12-month period from same solicitor in violation of the act to bring an action to recover \$500 in damages for each violation (3rd edition allowed action to recover actual monetary losses or up to \$500 in damages, whichever was greater).

July 6, 2000

H 1493. CONTROLLING TELEPHONE SOLICITATIONS. Intro. 5/09/00. Senate amendment makes the following changes to 4th edition. Makes technical changes only.

