

February 1, 2001

**H 36. MANAGED CARE OMBUDSMAN.** *TO ESTABLISH A MANAGED CARE OMBUDSMAN PROGRAM WITHIN THE DEPARTMENT OF INSURANCE.* Enacts new GS 58-2-27 to direct Comm'r of Insurance to appoint a Managed Care Ombudsman and related staff to provide educational materials as well as dispute assistance to HMO consumers. Requires annual report to the General Assembly. Appropriates \$250,000 for 2001-2002 and \$500,000 for 2002-2003 from General Fund to Dep't of Insurance for the Office of Managed Care Ombudsman. Effective July 1, 2002.

**Intro. by Nye, Nesbitt, Cunningham, Edwards, Insko.**

Ref. to Insurance	GS 58, APPROP
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