GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2009

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SENATE BILL 1073

Commerce Committee Substitute Adopted 5/19/09
Finance Committee Substitute Adopted 6/4/09
House Committee Substitute Favorable 7/6/09
PROPOSED HOUSE COMMITTEE SUBSTITUTE S1073-PCS15319-SVf-51

Short Title: Amend Alarm Systems Licensing Act.	(Public)
Sponsors:	
Referred to:	
March 31, 2009	
A BILL TO BE ENTITLED AN ACT AMENDING THE NORTH CAROLINA ALARM SYSTEMS LICEN AND AUTHORIZING THE NORTH CAROLINA ALARM SYSTEMS L BOARD TO ESTABLISH A LATE REGISTRATION FEE. The General Assembly of North Carolina enacts: SECTION 1.(a) G.S. 74D-2 reads as rewritten:	
"§ 74D-2. Licenses required. (a) No person, firm, association, corporation, or department or division association or corporation, shall engage in or hold itself out as engaging in an ala business without first being licensed in accordance with this Chapter. For purporation or which that does any of the following:	orm systems oses of this
(1) sells or attempts to sell an alarm system device by eng personal solicitation at a residence or business when combined winspection of the interior of the residence or business to addesign, or consult on specific types and specific locations of aldevices, devices.	rith personal vise <u>advise,</u>
(2) installs, Installs, services, monitors—monitors, or responds to electronic or mechanical alarm signal devices, burglar alarms cameras or still cameras monitored access control or cameras use burglary, breaking or entering, intrusion, shoplifting, pilferage, or other unauthorized or illegal activity. This provision shall no locking device that records entry and exit data and does not trans in real time to an on-site or off-site monitoring location, prinstaller is duly licensed by the North Carolina Lockemith License.	s, television ed to detect r theft.theft, of apply to a mit the data rovided the
installer is duly licensed by the North Carolina Locksmith Licens. A department or division of a firm, association or corporation may be separately lice this Chapter if the distinct department or division, as opposed to the firm, association as a whole, engages in an alarm systems business. Such a department shall ensure strict confidentiality of private security information, and the privatinformation of the department or division must, at a minimum, be physically sepother premises of the firm, association or corporation.	ensed under sociation or or division ate security



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(c)

- (b) Repealed by Session Laws 1989, c. 730, s. 1.
 - (1) No business entity shall do business under this Chapter unless the business entity has in its employ a designated resident qualifying agent who meets the requirements for a license issued under and who is, in fact, licensed under the provisions of this Chapter, unless otherwise approved by the Board. Provided, however, that this approval shall not be given unless the business entity has and continuously maintains in this State a registered agent who shall be an individual resident in this State. Service upon the registered agent appointed by the business entity of any process, notice or demand required by or permitted by law to be served upon the business entity by the Alarm Systems Licensing Board shall be binding upon the business entity and the licensee. Nothing herein contained shall limit or affect the right to serve any process, notice or demand required or permitted by law to be served upon a business entity in any other manner or hereafter permitted by law.
 - (2) For the purposes of this Chapter, a "qualifying agent" means an individual in a management position who is licensed under this Chapter and whose name and address have been registered with the board.
 - (3) In the event that the qualifying agent upon whom the business entity relies in order to do business ceases to perform his duties as qualifying agent, the business entity shall notify the board in writing within 10 working days. The business entity must obtain a substitute qualifying agent within 30-90 days after the original qualifying agent ceases to serve as qualifying agent unless the board, in its discretion, and upon written request of the business entity, extends this period for good cause for a period of time not to exceed three months.agent.
 - (4) The license certificate shall list the name of at least one designated the qualifying agent. No licensee shall serve as the qualifying agent for more than one business entity without the prior approval of the Board.
 - The Department of Justice may provide a criminal record check to the Alarm (5) Systems Licensing Board for a person who has applied for a new or renewal license, registration, certification, or permit through the Alarm Systems Licensing Board. The Board shall provide to the Department of Justice, along with the request, the fingerprints of the applicant, a new applicant, and the Department of Justice shall provide a criminal record check based upon the applicant's fingerprints. The Board may request a criminal record check from the Department of Justice for a renewal applicant based upon the applicant's fingerprints in accordance with policy adopted by the Board. The Board shall provide any additional information required by the Department of Justice, and a form signed by the applicant consenting to the check of the criminal record and to the use of the fingerprints and other identifying information required by the State or national repositories. The applicant's fingerprints shall be forwarded to the State Bureau of Investigation for a search of the State's criminal history record file, and the State Bureau of Investigation shall forward a set of the fingerprints to the Federal Bureau of Investigation for a national criminal history check. The Board shall keep all information pursuant to this subdivision privileged, in accordance with applicable State law and federal guidelines, and the information shall be confidential and shall not be a public record under Chapter 132 of the General Statutes.

The Department of Justice may charge each applicant a fee for conducting the checks of criminal history records authorized by this subdivision.

- (d) Upon receipt of an application, the board shall cause a background investigation to be made during which the applicant shall be required to show that he meets all the following requirements and qualifications prerequisite to obtaining a license:
- (1) That the applicant is at least 18 years of age;

(2) That the applicant is of good moral character and temperate habits. The following shall be prima facie evidence that the applicant does not have good moral character or temperate habits: conviction by any local, State, federal, or military court of any crime involving the illegal use, carrying, or possession of a firearm; conviction of any crime involving the illegal use, possession, sale, manufacture, distribution or transportation of a controlled substance, drug, narcotic, or alcoholic beverages; conviction of a crime involving felonious assault or an act of violence; conviction of a crime involving unlawful breaking or entering, burglary, larceny, or of any offense involving moral turpitude; or a history of addiction to alcohol or a narcotic drug; provided that, for purposes of this subsection, "conviction" means and includes the entry of a plea of guilty, plea of no contest, or a verdict rendered

in open court by a judge or jury;(3) That the applicant has the necessary training, qualifications and experience to be licensed.

(e) The <u>board_Board_may</u> require the applicant to demonstrate <u>his_the applicant's</u> qualifications by <u>oral or written examination</u>, <u>or both.examination</u>.

(f) Except for purposes of administering the provisions of this section and for law enforcement purposes, the home address or telephone number of an applicant, licensee, or the spouse, children, or parents of an applicant or licensee is confidential under G.S. 132-1.2, and the Board shall not disclose this information unless the applicant or licensee consents to such disclosure. The provisions of this subsection shall not apply when a licensee's home address or telephone number is also his or her business address and telephone number. Violation of this subsection shall constitute a Class 3 misdemeanor."

SECTION 1.(b) If Senate Bill 584, 2009 Regular Session, becomes law, Section 1 of this act is repealed.

 SECTION 1.(c) If Senate Bill 584, 2009 Regular Session, becomes law, G.S. 74D-2 reads as rewritten:

"§ 74D-2. License requirements.

(a) License Required. – No person, firm, association, corporation, or department or division of a firm, association or corporation, shall engage in or hold itself out as engaging in an alarm systems business without first being licensed in accordance with this Chapter. A department or division of a firm, association, or corporation may be separately licensed under this Chapter if the distinct department or division, as opposed to the firm, association, or corporation as a whole, engages in an alarm systems business. The department or division shall ensure strict confidentiality of private security information, and the private security information of the department or division must, at a minimum, be physically separated from other premises of the firm, association, or corporation. For purposes of this Chapter an "alarm systems business" is defined as any person, firm, association or corporation which that does any of the following:

(1) <u>sells_Sells_or</u> attempts to sell <u>an alarm system device_by engaging in a personal solicitation at a residence or business when combined with personal inspection of the interior of the residence or business_to advise_advise,</u>

<u>design</u>, or <u>consult</u> on specific types and specific locations of alarm system devices, devices.

(2) installs, Installs, services, monitors monitors, or responds to electrical, electronic or mechanical alarm signal devices, burglar alarms, television cameras or still cameras monitored access control, or cameras used to detect burglary, breaking or entering, intrusion, shoplifting, pilferage, or theft. theft, or other unauthorized or illegal activity. This provision shall not apply to a locking device that records entry and exit data and does not transmit the data in real time to an on-site or off-site monitoring location, provided the installer is duly licensed by the North Carolina Locksmith Licensing Board.

A department or division of a firm, association or corporation may be separately licensed under this Chapter if the distinct department or division, as opposed to the firm, association or corporation as a whole, engages in an alarm systems business. Such a department or division shall ensure strict confidentiality of private security information, and the private security information of the department or division must, at a minimum, be physically separated from other premises of the firm, association or corporation.

- (b) Repealed by Session Laws 1989, c. 730, s. 1.
- (c) Qualifying Agent. A business entity that engages in the alarm systems business is subject to all of the requirements listed in this subsection with respect to a qualifying agent. For purposes of this Chapter, a 'qualifying agent' is an individual in a management position who is licensed under this Chapter and whose name and address have been registered with the Board. The requirements are:
 - (1) The business entity shall employ a designated resident qualifying agent who meets the requirements for a license issued under and who is, in fact, licensed under the provisions of this Chapter, unless otherwise approved by the Board. Provided, however, that this approval shall not be given unless the business entity has and continuously maintains in this State a registered agent who shall be an individual resident in this State. Service upon the registered agent appointed by the business entity of any process, notice or demand required by or permitted by law to be served upon the business entity by the Alarm Systems Licensing Board shall be binding upon the business entity and the licensee. Nothing herein contained shall limit or affect the right to serve any process, notice or demand required or permitted by law to be served upon a business entity in any other manner or hereafter permitted by law.
 - (2) Repealed.
 - (3) In the event that the qualifying agent upon whom the business entity relies in order to do business ceases to perform his duties as qualifying agent, the business entity shall notify the board in writing within 10 working days. The business entity must obtain a substitute qualifying agent within 3090 days after the original qualifying agent ceases to serve as qualifying agent.agent unless the board, in its discretion, and upon written request of the business entity, extends this period for good cause for a period of time not to exceed three months.
 - (4) The license certificate shall list the name of at least one designated the qualifying agent. No licensee shall serve as the qualifying agent for more than one business entity without the prior approval of the Board.
- (d) Criminal Record Check. An applicant must meet all of the following requirements and qualifications determined by a background investigation conducted by the Board in accordance with G.S. 74D-2.1 and upon receipt of an application:
 - (1) The applicant is at least 18 years of age.

- (2) The applicant is of good moral character and temperate habits. The following shall be prima facie evidence that the applicant does not have good moral character or temperate habits: conviction by any local, State, federal, or military court of any crime involving the illegal use, carrying, or possession of a firearm; conviction of any crime involving the illegal use, possession, sale, manufacture, distribution or transportation of a controlled substance, drug, narcotic, or alcoholic beverages; conviction of a crime involving felonious assault or an act of violence; conviction of a crime involving unlawful breaking or entering, burglary, larceny, or of any offense involving moral turpitude; or a history of addiction to alcohol or a narcotic drug; provided that, for purposes of this subsection, "conviction" means and includes the entry of a plea of guilty, plea of no contest, or a verdict rendered in open court by a judge or jury.
- (3) The applicant has the necessary training, qualifications and experience to be licensed.
- (e) Examination. The <u>board Board may</u> require the applicant to demonstrate <u>his the applicant's qualifications by examination.oral or written examination, or both.</u>
- (f) Confidentiality. Except for purposes of administering the provisions of this section and for law enforcement purposes, the home address or telephone number of an applicant, licensee, or the spouse, children, or parents of an applicant or licensee is confidential under G.S. 132-1.2, and the Board shall not disclose this information unless the applicant or licensee consents to the disclosure. The provisions of this subsection shall not apply when a licensee's home address or telephone number is also the licensee's business address and telephone number. Violation of this subsection shall constitute a Class 3 misdemeanor."

SECTION 2. G.S. 74D-3(1) reads as rewritten:

"The provisions of this Chapter shall not apply to:

(1) A person, firm, association or corporation which that sells or manufactures alarm systems, unless such persons, the person, firm, association or corporation makes personal inspections of interiors of residences or businesses solicitations at a residence or business to advise advise, design, or consult on specific types and specific locations of alarm system devices, installs, services, monitors monitors, or responds to alarm systems at or from a protected premises or a premises to be protected and thereby obtains knowledge of specific application or location of the alarm system; system. A person licensed under this Chapter may hire a consultant to troubleshoot a location or installation for a period of time not to exceed 48 hours in a one-month period if the licensee submits a report to the Board within 30 days from the date of the consultation designating the consultant as a temporary consultant;"

SECTION 3. G.S. 74D-5.2 reads as rewritten:

"§ 74D-5.2. Investigative powers of the Attorney General.

The Attorney General for the State of North Carolina shall have the power to investigate or cause to be investigated any complaints, allegations, or suspicions of wrongdoing or violations of this Chapter involving individuals licensed, or to be licensed, under this Chapter. <u>Any investigation conducted pursuant to this section is deemed confidential and is not subject to review under G.S. 132-1 until the investigation is complete and a report is presented to the Board. However, the report may be released to the licensee after the investigation is complete but before the report is presented to the Board."</u>

SECTION 4. G.S. 74D-7 reads as rewritten:

"§ 74D-7. Form of license; term; assignability; renewal; posting; branch offices; fees.

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- (a) The license when issued shall be in such form as may be a form determined by the Board and shall state:state all of the following:
 - (1) The name of the licensee:licensee.
 - (2) The name under which the licensee is to operate; and operate.
 - (3) The number and expiration date of the license.
- (b) The license shall be issued for a term of two years. Each license must be renewed before expiration of the term of the license. Following issuance, the license shall at all times be posted in a conspicuous place in the principal place of business of the licensee. A license issued under this Chapter is not assignable.
- (c) No licensee shall engage in any business regulated by this Chapter under a name other than the licensee name or names which appear on the certificate issued by the Board.
- (d) Any branch office of an alarm systems business shall obtain a branch office certificate. A separate certificate stating the location and licensed qualifying agent shall be posted at all times in a conspicuous place in each branch office. Every business covered under the provisions of this Chapter shall file in writing with the Board the addresses of each of its branch offices. All licensees of a branch office shall notify the Board in writing, within 10 working days afterwriting before the establishment, closing, or changing of the location of any branch office. A licensed qualifying agent may be responsible for more than one branch office of an alarm systems business with the prior approval of the Board. Temporary approval may be granted by the Director, upon application of the qualifying agent, for a period of time not to exceed 10 working days after the adjournment of the next regularly scheduled meeting of the Board unless the Board determines that the application should be denied.
- (e) The Board may charge the following fees as follows:, which must be expended, under the direction of the Board, to defray the expense of administering this Chapter:
 - (1) A nonrefundable initial license application fee in an amount not to exceed one hundred fifty dollars (\$150.00).
 - (2) A new or renewal license fee in an amount not to exceed five hundred dollars (\$500.00).
 - (3) A late license renewal fee to be paid in addition to the renewal fee due in an amount not to exceed one hundred dollars (\$100.00), if the license has not been renewed on or before the expiration date of the license.
 - (4) A <u>new or renewal registration</u> fee in an amount not to exceed fifty dollars (\$50.00) plus any fees charged to the board for background checks by the State Bureau of Investigation.
 - (5) A fee for reregistration of an employee who changes employment to another licensee, not to exceed ten dollars (\$10.00).
 - (6) A branch office certificate fee not to exceed one hundred fifty dollars (\$150.00).
 - (7) A fee not to exceed fifty dollars (\$50.00) for each reconsideration of a license or registration permit that has been filed or returned to the applicant for correctable errors.
 - (8) A late registration fee, to be paid in addition to the registration renewal fee, not to exceed twenty dollars (\$20.00) for an application submitted no more than 30 days after the expiration of the registration permit. A registration application submitted more than 30 days after the registration has expired shall be registered as a new applicant.

All fees collected pursuant to this section shall be expended, under the direction of the Board, for the purpose of defraying the expense of administering this Chapter."

SECTION 5. G.S. 74D-8(a) reads as rewritten:

"(a) (1) All licensees of an alarm systems business shall register with the Board within 20–30 days after the employment begins, all of the licensee's

employees that are within the State, unless in the discretion of the Director, the time period is extended for good cause. To register an employee, a licensee shall submit to the Board as to the employee: set(s) of classifiable fingerprints on standard F.B.I. applicant cards; recent color photograph(s) of acceptable quality for identification; and statements of any criminal records obtained from the appropriate authority in each area where the employee has resided within the immediately preceding 48 months. as deemed appropriate by the Board.

Except during the period allowed for registration in subdivision (a)(1) of this section, no alarm systems business may employ any employee unless the employee's registration has been approved by the Board as set forth in this section."

SECTION 6. G.S. 74D-10(a) reads as rewritten:

- "(a) The Board may, after notice and an opportunity for hearing, suspend or revoke a license or registration issued under this Chapter if it is determined that the licensee or registrant has:
 - (1) Made any false statement or given any false information in connection with any application for a license or registration, or for the renewal or reinstatement of a license or registration; registration.
 - (2) Violated any provision of this Chapter; Chapter.
 - (3) Violated any rule promulgated by the Board pursuant to the authority contained in this Chapter; Chapter.
 - (4) Been convicted of any crime involving moral turpitude or any other crime involving violence or the illegal use, carrying, or possession of a dangerous weapon; weapon.
 - (5) Failed to correct business practices or procedures that have resulted in a prior reprimand by the Board; Board.
 - (6) Impersonated or permitted or aided and abetted any other person to impersonate a law-enforcement officer of the United States, this State, or any of its political subdivisions; subdivisions.
 - (7) Engaged in or permitted any employee to engage in any alarm systems business when not lawfully in possession of a valid license issued under the provisions of this Chapter; Chapter.
 - (8) Committed an unlawful breaking or entering, assault, battery, or kidnapping; kidnapping.
 - (9) Committed any other act which is a ground for the denial of an application for a license or registration under this Chapter; Chapter.
 - (10) Failure Failed to maintain the certificate of liability required by this Chapter; Chapter.
 - (11) Any judgment of incompetency by a court having jurisdiction under Chapter 35A or former Chapter 35 of the General Statutes or commitment to a mental health facility for treatment of mental illness, as defined in G.S. 122C-3(21), by a court having jurisdiction under Article 5 of Chapter 122C of the General Statutes; Statutes.
 - (12) Accepted payment in advance for services not performed within a reasonable time period; period.
 - (13) A lack of temperate habits or of good moral character. The acts that are prima facie evidence of lack of temperate habits or of good moral character under G.S. 74D-6(3) are prima facie evidence of the same under this subdivision.

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- (14) Been previously denied a license or registration under this Chapter or previously had a license or registration revoked for cause.
 - (15) Engaged in the alarm systems profession under a name other than the name under which the license was obtained under the provisions of this Chapter.
 - (16) Advertised or solicited business using a name other than that in which a license was issued.
 - (17) Failed or refused to reasonably cooperate with the Board or its agents during an investigation of any complaint, allegation, suspicion of wrongdoing, or violation of this Chapter.
 - (18) Failed to properly make any disclosure or provide documents or information required by this Chapter or by the Board.
 - (19) Engaged in conduct that constitutes dereliction of duty or otherwise deceives, defrauds, or harms the public in the course of professional activities or services.
 - (20) Demonstrated a lack of financial responsibility."

SECTION 7. G.S. 74D-11 is amended by adding a new subsection to read:

"(f) The sale, installation, or service of an alarm system by an unlicensed or unregistered person shall constitute a threat to the public safety, and any contract for the sale, installation, or service of an alarm system shall be deemed void and unenforceable."

SECTION 8. Article 1 of Chapter 74D of the General Statutes is amended by adding the following new section to read:

"§ 74D-14. Proof of licensure to maintain or commence action.

An alarm systems business may not maintain any action in any court of the State for the collection of compensation for performing an act for which a license or registration is required by this Chapter without alleging and proving that the alarm systems business is appropriately licensed and the employee or agent of the alarm systems business is appropriately registered upon entering into a contract with the consumer. An alarm systems installation, maintenance, or monitoring contract entered into with a consumer shall be void if the consumer confirms through records maintained by the Board that the alarm systems business is not properly licensed or the consumer establishes through records maintained by the Board that the person enticing the consumer to enter into the contract is not properly registered by the Board. The sale, installation, or service of an alarm system by an unlicensed or unregistered employee shall be deemed an unfair and deceptive trade practice and shall be actionable under Chapter 75 of the General Statutes."

SECTION 9. The title of Article 2 of Chapter 74D of the General Statutes reads as rewritten:

"Article 2.

Alarm Systems Recovery Education Fund."

SECTION 10. G.S. 74D-30 reads as rewritten:

"§ 74D-30. Alarm Systems Recovery Education Fund created; payment to Fund; management; use of funds.

- (a) There is hereby created and established a special fund to be known as the "Alarm Systems Recovery Education Fund" (hereinafter Fund) which shall be set aside and maintained in the office of the State Treasurer. Said-The Fund shall be used in the manner provided in this Article for the payment of claims where the aggrieved person has suffered a direct monetary loss by reason of certain acts committed by any person licensed under this Chapter education of licensees and registrants.
- (b) Nothing contained in this Article shall limit the authority of the Board to take disciplinary action against any licensee under this Chapter, nor shall the repayment in full of all obligations to the Fund by any licensee nullify or modify the effect of any other disciplinary proceeding brought under this Chapter.

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- In addition to the fees provided for elsewhere in this Chapter, the Board shall charge 1 (c) 2 the following fees which shall be deposited into the Fund: 3 On July 1, 1985, the Board shall charge every licensee on that date a fee of (1) 4 fifty dollars (\$50.00); 5 (2) The Board shall charge each new applicant for a license fifty dollars 6 (\$50.00), provided that for purposes of this Article a new applicant is hereby 7 defined as an applicant who did not possess a license on July 1, 1985; and 8 (3) The Board is authorized to charge each licensee an additional amount, not to 9 exceed fifty dollars (\$50.00), on July 1 of any year in which the balance of 10 the Fund is less than one hundred thousand dollars (\$100,000).twenty-five 11 thousand dollars (\$25,000).
 - The State Treasurer shall invest and reinvest the moneys in the Fund in a manner (d) provided by law, provided that sufficient liquidity shall be maintained to satisfy claims authorized by the Board. The proceeds from such investments shall be deposited to the credit of the Fund law. The Board in its discretion, may use any and all of the proceeds from such investments the Fund for any of the following purposes:
 - To advance education and research in the alarm systems field for the benefit (1) of those licensed under the provisions of this Chapter and for the improvement of the industry; industry,
 - To underwrite educational seminars, training centers and other educational (2) projects for the use and benefit generally of licensees, and
 - To sponsor, contract for and to underwrite any and all additional educational (3) training and research projects of a similar nature having to do with the advancement of the alarm systems field in North Carolina."

SECTION 11. G.S. 74D-31, 74D-32, and 74D-33 are repealed.

SECTION 12. This act becomes effective October 1, 2009, and applies to licenses or registrations issued or renewed on or after that date.