

WORKFORCE SERVICES

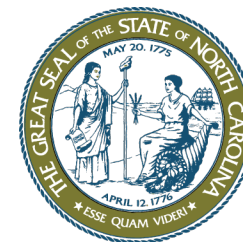
January 13th, 2026



NORTH CAROLINA
**DEPARTMENT of
COMMERCE**

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CHIEF OPERATING OFFICER,
DIVISION OF WORKFORCE SOLUTIONS
N.C. DEPARTMENT OF COMMERCE



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H.R. 1: WORK REQUIREMENTS



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New Job Search Requirements

The HR1 legislation introduces work requirements specifically for Medicaid recipients, aiming to enhance employment outcomes.

Impact on Employment Outcomes

These requirements could influence the employment outcomes of individuals seeking assistance, potentially affecting their job opportunities.

Assistance for Medicaid Recipients

The mission of the Division of Workforce Solutions is to connect talent to jobs with employer-provided insurance and help individuals achieve economic self-sufficiency. DWS is well-positioned to support DHHS.

NCWORKS CAREER CENTER SERVICES

Job Search Assistance

Personalized job search assistance to help individuals identify suitable employment opportunities.

Resume and Cover Letter Support

Assistance and guidance on creating effective resumes and cover letters tailored to specific job applications.

Interview Preparation

Preparation for interviews by conducting mock interviews and offering interactive workshops.

Workshops and Seminars

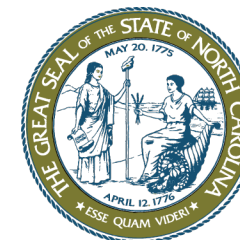
Focused workshops and seminars designed to address skill development, job readiness, and employment trends.

Additional Resources

Intensive and training services offered via other partners and programs.



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REEMPLOYMENT SERVICES AND ELIGIBILITY ASSESSMENT (RESEA)

Personalized Reemployment Planning

Participants receive a one-on-one session to develop a tailored reemployment plan.

NCWorks Career Center Integration

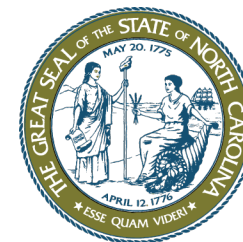
RESEA is delivered through NCWorks, where participants are registered, oriented, and connected to job search tools and employer networks.

Proven Results and Accountability

RESEA participants return to work faster and stay on unemployment benefits for a shorter time. North Carolina's program has consistently met or exceeded federal goals.

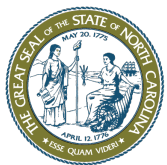


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ALIGNMENT AND READINESS



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Alignment & Readiness

- Our workforce system is strategically aligned with HR1 able to support Medicaid recipients obtain employment.
- We offer a robust network of services through the NCWorks Career Centers.
- RESEA's intensive model is our most effective.

Capacity Constraints

- Our ability to scale is limited by declining resources: WIOA funding has decreased by 25% over the past five years.
- Current capacity is stretched due to staffing and current resources.
- To provide services at scale, DWS needs additional funding.