

Vision

Create a safer North Carolina.

Mission

Ensure public safety through protection, innovation, and rehabilitation.

Goals

Grow our workforce.

Support our employees.

Strengthen safety and security.

Upgrade infrastructure and technology.

Modernize and improve our healthcare system.

Reduce recidivism.

Objectives

- Reduce our staff vacancies.
- Build leadership skills.
- Prioritize retention strategies.
- Prioritize recruitment strategies.

- Protect the health and well-being of our employees.
- Improve transparency and communication with all employees.
- Reinvest cost savings in our employees.
- Ensure employees are recognized for their accomplishments.
- Foster a culture of teamwork and cooperation.

- Secure additional safety systems and equipment.
- Reduce the number of assaults.
- Prevent introduction of contraband.
- Prioritize incident command training.

- Ensure all fire suppression systems are operational.
- Complete installation of air conditioning.
- Streamline maintenance processes.
- Maximize technology capabilities.

- Expand integrated healthcare services and capabilities.
- Minimize dependence on community healthcare services.
- Implement efficiencies and cost saving initiatives.

- Increase utilization of programming.
- Prioritize job skill development and apprenticeships.
- Build community partnerships.
- Improve mental health and substance use treatment.

Measures

- Vacancy rate.
- Filled position count.
- Leadership training participation rate.
- Recruitment successes.
- Retention rate.

- SHIELD participation rate (confidential peer support contact count).
- Total cost savings.
- Employee engagement survey response.

- ACA accreditation rate.
- Offender assault rate.
- Contraband counts/rates.
- Incident command training courses/hours completed.

- Fire suppression system project completion rate.
- Prison A/C upgrade project completion rate.
- A/C bed count/rate.
- Technology improvement impacts.

- Medical aid rate of incarcerated.
- Outside medical trip counts.
- Healthcare costs (dollars).

- Recarceration rate.
- Offender program participation rate.
- Offender program completion rate.
- Post release employment rate.
- Partnership engagement survey responses.



Governor Stein's Priorities

Economic opportunities.
Excellent public schools.
Healthier people.
Safe and engaged communities.
Helene recovery.
Quality services.