



NORTH CAROLINA  
ADMINISTRATIVE OFFICE  
*of the COURTS*

**Office of the Director**

**Judge John W. Smith**

Director

PO Box 2448, Raleigh, NC 27602

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February 1, 2012

The Honorable Phil Berger  
President Pro Tempore, North Carolina Senate  
Co-Chair, Joint Legislative Commission on Governmental Operations

The Honorable Thom Tillis  
Speaker, North Carolina House of Representatives  
Co-Chair, Joint Legislative Commission on Governmental Operations

Dear Senator Berger and Representative Tillis:

Pursuant to GS 7A-109(e), please find an enclosed report on contracts entered into with third parties to provide remote public access to court records.

This report provides a listing of all NCAOC customers that had contracts for remote public access or batch extracts, as well as government agencies that paid for online access, during calendar year 2011.

Please do not hesitate to contact Basil McVey, NCAOC's Deputy Director for Technology and Field Services, or me if we can provide you with any additional information.

Sincerely,

A handwritten signature in black ink, appearing to read "John W. Smith".

John W. Smith

Enclosure (1)

cc: Basil McVey, NCAOC  
Kristine Leggett, Fiscal Research Division  
John Poteat, Fiscal Research Division

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## **Court Information Technology Fund Contract Clients** **(As of December 31, 2011)**

Note: This list is all-inclusive. That is, some clients began accessing the North Carolina Administrative Office of the Courts' (NCAOC) data after January 1, 2011, and some clients stopped accessing NCAOC's data prior to January 1, 2012.

### **Remote Access (Online) Clients:**

A.S.K. Services, Inc.  
Accutrace, Inc.  
ACRAnet, Inc.  
Axiom Information Security Services  
ADP Screening and Selection Services, Inc.  
Advanced Reporting (Maps Service Agency)  
Allied Resident/Employee Screening, Inc.  
Alpha Omega Bail Bonding  
American Bail Bonds  
American City Business Journals  
American DataBank, LLC  
American Title, Inc.  
Amistad Bail Bonds, LLC  
Apex Background Check, Inc.  
Applicant Insight, Inc.  
Arthur M. Blue Law Office  
A1A Company  
Background Investigation Bureau  
Background Investigations, Inc.  
Backgrounds Unlimited  
Bail Bond Services, LLC  
Barkley Law Offices, PC  
Becker Law Office, PC  
Bentley Law Offices, PA  
Bert Croom Investigations  
Blackacre Title Agency, LLC  
Blackwell's Investigations & Bonding Co.  
Blanco Tackabery & Matamoros, PA  
Blankenship Investigations, Inc.  
Boose Law Office  
Boston National Title  
Bowlin Law Offices  
Bradshaw's Managing Agency & Bail Bonding  
Brady Law Firm  
Brock & Scott, PLLC

**Remote Access (Online) Clients (continued):**

Brockmann Law Firm, PC  
Brooke and Brooke Attorneys at Law  
Brown-Phillips Insurance  
Broyhill Furniture Industries  
Budd Group, Inc.  
Burke & Associates  
Business Information Group  
C.L. Collins Bonding Co., LLC  
Capital Associated Industries Services, Inc.  
Cardinal State Investigations  
Carl R. Wright, Attorney at Law  
Carolina Connections, Inc.  
Carolina Information, Inc.  
Carolina Investigative Research  
Castle Branch, Inc.  
Charlotte Fire Department  
Children's Home Society of North Carolina  
Choice Point  
Chrisp Bail Bonds, Inc.  
Christopher A. Connelly, PA  
Chrystal DeHart Raper, Attorney at Law  
CinLaw, LLC  
Clanton Bail Bonding  
Clement Law Office  
Coleman Law Firm, PA  
Coleman, Gledhill, Hargrave & Peek  
Commercial Index Bureau, Inc.  
CommForce  
Constangy, Brooks and Smith, LLC  
CoreLogic SafeRent  
Corporate Screening Services, Inc.  
Court Ventures, Inc.  
CourtTrax Corporation  
Crawford Law Office  
Credential Check Corporation  
Crimshield  
Crisp, Page & Currin, LLP  
Crosby Law Firm  
Data Facts, Inc.  
Daughtry & Starling Attorney at Law  
Davis & Goldsmith PLLC  
Davis Backgrounds  
Dawson Law Firm  
DCM Services, LLC  
Default Real Estate Specialized Services  
Dehnel & Assoc., Inc.  
DiSanti Watson Capua & Wilson  
Dixon & Thompson Law, PLLC  
Donna R. Cohen, Attorney at Law

**Remote Access (Online) Clients (continued):**

Dorman & Howie, PLLC  
Downing, Downing & Burns  
East Coast Real Estate Services  
Edge Information Management, Inc.  
Elon University School of Law  
Employeescreen IQ/Background Information Services, Inc./OHIO  
ESP TruBackgrounds  
Eugene B. Davis, Jr., P.C.  
Explore Information Services  
Federal Search Center  
Financial Casualty & Surety, Inc.  
First Advantage Enterprise Screening Corporation  
First American Title Insurance Company  
First Choice Title Services, Inc.  
First Point, Inc.  
Fletcher, Ray & Satterfield, LLP  
Fort Sill National Bank  
Franklin Vance Warren Opp., Inc.  
Fulcrum Software  
GA Public Record Services, Inc.  
Goddard & Peterson, PLLC  
Greer Group, Inc.  
Grimsley Law Firm, LLC  
Guaranty Research Services, Inc.  
Harkey Lambeth, LLP  
Helms Law Firm  
Hire Image, LLC  
Hirease  
HMS  
Holdren & Associates  
Hornthal, Riley, Ellis & Maland, LLP  
Hunoval Law Firm, PLLC  
Hunters Affordable Bail Bonding  
Hurman R. Sims, Attorney at Law  
In and out Bail Bonds, LLC  
InfoMart, Inc.  
Infotrack Information Services, Inc.  
Innovative Enterprises, Inc.  
Intellenet  
IntelliCorp Records, Inc.  
Intercoastal Research & Investigations  
Interstate Background Research  
Investigative Associates & Consultants  
Investors Title Insurance Company  
Jeff H. Adams, Attorney at Law  
Jimmy's Bail Bonding  
Jordan Co.  
Jordan Price Wall Gray Jones & Carlton, PLLC  
Justifacts Credential Verification, Inc.  
Justin R. Taylor

**Remote Access (Online) Clients (continued):**

Kania & Kania, P.A.  
Kellam & Pettit  
Kemp and Associates, Inc.  
Klaussner Furniture  
Kluttz, Reamer, Hayes, Randolph, Adkins & Carter, LLP  
Laura G. Johnson, Attorney at Law  
Law Avania  
Law Firm of Hutchens, Senter & Britton, PA  
Law Office of Daryl G. Davidson, Sr.  
Law Office of Dean H. Humphrey, PLLC  
Law Office of Hong Zhou, PLLC  
Law Office of Jeremy Todd Browner, PLLC  
Law Office of Michael Lee Frazier  
Law Offices of Brad Sahl, PC  
Law Offices of Bush and Powers, PA  
Law Offices of Gregory Seibert  
Lawyers Mutual Liability Insurance of NC  
Legal Network, Inc.  
Lexington National Bail Services, Inc.  
LexisNexis Courtlink  
Long, Parker, Warren, Anderson & Payne, P.A.  
Macks Pickett Investigative Services  
Manning, Fulton & Skinner  
Mark H Black, Attorney at Law, PC  
Mason Law Office, PLLC  
Mast Drug Company, Inc.  
Maximum Reports, Inc.  
Maxwell Security & Investigations  
McClain Software Development  
McElwee Firm, PLLC  
McGuireWoods LLP  
Messer Law Firm  
Michael Luo  
Microfax, Inc.  
Mind Your Business, Inc.  
NC Corporate Connection, Inc.  
NC Investigative Services, Inc.  
NC Institute of Minority Economic Development  
NC Law Records, LLC  
NC Special Investigative Services, LLC  
Neece Law Firm  
Neno Research, Inc.  
North Carolina Information Data, Inc.  
Oliver & Friesen, PLLC  
OMNI Data Retrieval  
One Ring, LLC  
One Source Technology  
P & L Research Services  
Paralegal Services, Inc.  
Pendleton, Pendleton & Deaton, P.A.

**Remote Access (Online) Clients (continued):**

Pirate's Cove Vacation Rentals & Property Management  
Pisgah Legal Services  
Poindexter & Assoc.  
Poyner & Spruill, LLP  
Pre-employ.com  
Premier Legal Group  
PSNC Energy  
Public Data Works, Inc.  
Puryear and Lingle, PLLC  
Qualifying Profiles, Inc.  
Quality Counts, Inc.  
R. Dale Fussell, Attorney at Law  
Ragsdale Liggett, PLLC  
RentGrow, Inc.  
Resolve Partners, LLC  
Risk Management Associates  
Risk Solutions & Investigations, Inc.  
Roberson, Haworth & Reese, PLLC  
Roberts Company Field Services, Inc.  
Rose, Harrison & Gilreath, PC  
Royster, Cross & Hensley, LLP  
Ruff, Bond, Cobb, Wade & Bethune  
Screening Reports, Inc.  
SearchTec  
Securitas Security Services USA, Inc.  
Securitec Screening Solutions Inc.  
SembraCare  
Settleware Secure Services  
Shapiro & Ingle, LLP  
Simplifile LC  
SingleSource Services Corp.  
Smith Specialists Enterprises  
Smoky Mountain Bail Bonds, Inc.  
SOI Online, LLC  
Starnes Law Firm  
Technology Litigation Corporation  
Teddy Wright Bail Bonds  
Tenant PI, LLC  
TESI Staffing Services  
Thigpen and Jenkins, LLP  
Thomas and Farris, PA  
Thomson West  
Tiger Team, Inc.  
Time Warner Cable  
TopNotch IT Techs, LLC  
Triad Employment Staffing LLC  
Tricore, LLC  
Twiford Law Firm  
U.S. ISS Agency  
US Security Assoc., Inc.

### **Remote Access (Online) Clients (continued):**

Vereda, Inc.  
Vericon Resources, Inc.  
Verifications, Inc.  
VeriRent, Inc.  
Wake Forest University Health Sciences  
Wall Templeton, PA  
Whitley & Jordan, PA  
William E. Clark, PLLC  
WRAL  
Yow, Fox & Mannen, LLP  
Zacchaeus Legal Services

### **Batch Extract Customers:**

**Criminal Extracts:** Calendar Offense (Calnoffn), Case Offense (CaseOffn), New Case (New Case), Demographic (DEMO)

**Civil Extracts:** Evictions (EVT), Federal Tax Liens (Tax Liens)

Apex Background Check, Inc. (DEMO)  
A.S.K Services Inc. (DEMO)  
Background Investigation Bureau (DEMO)  
Carolina Connections, Inc. (DEMO)  
Carolina Information (DEMO)  
Carolina Information (CalnOffn)  
Carolina Information (New Case)  
Carolina Investigative Research (DEMO)  
Carolina Investigative Research (New Case)  
Castle Branch, Inc. (Calnoffn)  
Castle Branch, Inc. (DEMO)  
CoreLogic SafeRent (DEMO)  
CoreLogic SafeRent (EVT)  
Court Ventures (DEMO)  
Court Ventures (EVT)  
Court Ventures (Tax Liens)  
Dehnel & Associates (DEMO)  
First Point, Inc. (DEMO)  
Frank Best (Tax Liens)  
Fulcrum Software Corporation (DEMO)  
IntelliCorp Records, Inc. (DEMO)  
Law Office of Dean H. Humphrey (New Case)  
Legal Network, Inc. (Calnoffn)  
Legal Network, Inc. (DEMO)  
Legal Network, Inc. (New Case)  
MoonDog Venture, Inc. DBA Nat'l Tenant Network (EVT)  
North Carolina Information Data, Inc. (DEMO)  
North Carolina Information Data, Inc. (Calnoffn)  
North Carolina Office of Emergency Medical Services (CR)  
Omni Data Retrieval (DEMO)  
One Ring, LLC (Calnoffn)



**Batch Extract Customers (continued):**

One Ring, LLC (DEMO)  
Public Data Works, Inc. (DEMO)  
Screening Reports (EVT)  
Screening Reports (DEMO)  
SOI Online, LLC (DEMO)  
TopNotch IT Techs (New Case)  
TopNotch IT Techs (DEMO)

**Government Agencies That Pay for Online Access:**

11th J.D. ReEntry, Inc.  
Aging, Disability, and Transit Services of Rockingham County  
Albermarle Regional Health Services DHHS  
Alternative Community Penalties Program, Inc. (Sentencing Services)  
Appropriate Punishment Options, Inc. (Sentencing Services)  
Army National Guard  
Asheville-Buncombe Technical Community College  
Bladen County Recreation Dept.  
Blue Ridge Dispute Settlement Center, Inc. (Sentencing Services)  
Brevard ABC  
Brunswick County Attorney's Office  
Brunswick County Government (Technology Support)  
Bureau of Alcohol, Tobacco and Firearms  
Burke County Narcotics Task Force  
Cabarrus Community Corrections, Inc. (Sentencing Services)  
Cabarrus County Tax Administrator  
Cape Fear Sentencing Services, Inc. (Sentencing Services)  
Cape Hatteras National Seashore  
Center for Death Penalty Litigation  
Central Piedmont Community College – Paralegal Department  
Charlotte Fire Department  
Chatham County Parks & Recreation  
Cherokee Tribal Court (EBCI)  
Cherry Hospital (Administrative Office)  
Child Advocacy Center, Inc.  
City of Greensboro Legal Department  
City of Raleigh Community Services  
City of Raleigh Personnel  
City of Sanford  
Cleveland County IT  
Cleveland County Tax Administration  
Columbus Public Housing Agency  
Criminal Justice Resource Center Durham County Government  
Cumberland County Pre-Trial Resources  
Cumberland County Schools  
Davidson County Schools  
Davidson County Tax Office  
Durham Community Penalties Program, Inc. (Sentencing Services)  
Durham County Tax Department

**Government Agencies That Pay for Online Access (continued):**

Eastern Band of Cherokee Indians Finance Division  
Eastern Carolina Judicial Resource Center  
ECO, Inc. (Energy Committed to Offenders)  
Fair Trial Initiative  
Fayetteville Area Sentencing Center, Inc. (Sentencing Services)  
Federal Bureau of Alcohol, Tobacco and Firearms  
Federal Protective Service  
Federal Public Defender – Middle District  
Federal Public Defender’s Office – Charlotte/Asheville  
FPG Child Development Institute  
Franklin County CSE  
Franklin County Health Department  
Gaston County Schools  
Goldston Substance Abuse Program, Inc.  
Guilford County Court Services  
Guilford County Government  
Guilford County (Attorney’s Office) – a body politic and corporate of the State of NC  
Hope Ridge Centers for Behavioral Health  
Johnston County Government – Map Review Department  
Judicial Services of Alamance County  
Lee County Pretrial Release Program  
Lee County Tax Office  
Legislative Services Commission of the General Assembly  
Livingstone College Department of Public Safety  
Lumberton Communications Division  
Mecklenburg County Court Services (Pretrial)  
Mecklenburg County Manager’s Office  
Mediation and Restorative Justice Center, Inc. (Pretrial Services)  
Mountain Mediation Services  
National Park Service: Great Smoky Mountains National Park  
Naval Criminal Investigative Service  
NC Auctioneer Licensing Board  
NC Board of Nursing  
NC Cemetery Commission: Department of Commerce  
NC Department of Agriculture and Consumer Services  
NC Department of Insurance  
NC Department of Justice  
NC Department of Justice Attorney General’s Office  
NC Department of Juvenile Justice  
NC Department of Public Instruction  
NC Department of the Secretary of State  
NC Department of Transportation  
NC DHHS Treatment Alternative to Street Crime  
NC Employment Security Commission  
NC Industrial Commission Department of Commerce  
NC Medical Board  
NC Office of Emergency Medical Services  
NC Real Estate Commission  
NC State Bar  
NC State Board of Barber Examiners

**Government Agencies That Pay for Online Access (continued):**

NC State Board of CPA Examiners  
NC State Board of Education  
NC State Board of Examiners Plumbing, Heating, and Fire Sprinkler Contractors  
NC Veterinary Medical Board  
NCCU School of Law Clinical Legal Education Program  
North Mecklenburg Communications (911)  
Office of the Raleigh City Attorney  
One Step Further, Inc. (Sentencing Services)  
Onslow County Administration  
Onslow County Tax Office  
Orange County Information Systems  
Orange/Chatham Alternative Sentencing, Inc. (Sentencing Services)  
Piedmont Triad Regional Water Authority  
Pitt County Drug Court  
Pitt County Juvenile Services Restitution Program  
Pitt County Mental Health (TASC)  
Pretrial Resource Center, Inc. (Sentencing Services)  
Project Turn Around – Chatham County  
Raleigh DEA/Triangle HIDTA  
Raleigh Parks and Recreation  
Randolph County Child Support  
Redirections of Rockingham County  
ReEntry, Inc. (Sentencing Services)  
RePay, Inc.  
RHA Heath Services, Inc.  
Robeson County Offender Resource Center  
Rockingham County Mental Health  
Rockingham County Pretrial Services  
Rockingham County Tax Office  
Rowan County Human Resources  
Rutherford County Communications  
Rutherford County Tax Office  
Scotland County Emergency Services  
Sentencing Services Eastern Carolina Judicial Resource Center  
Social Security Administration OIG  
SPCC, Inc. 20<sup>th</sup> District Sentencing Services  
State CSE IV-D  
The Children's Law Center  
Thomasville Rescue Squad  
Town of Holly Springs  
UNC Asheville  
UNC Law School  
United Family Services  
United States Probation  
US Attorney's Office  
US Attorney's Office – Eastern District of North Carolina  
US Fish and Wildlife  
US Office of Personnel Management (Federal Investigative Services)  
US Probation Office (Eastern District)  
US Probation Office (Middle District)

**Government Agencies That Pay for Online Access (continued):**

US Probation Office (Western District)  
USMC Camp Lejeune Provost Marshal Office  
Wake County Department of SS Division of Medical Assistance  
Wake County Public Schools  
Wake County Revenue Department  
Watauga County Schools  
Wayne County Board of Elections  
Wendell Holmes Rural Fire Department  
Western Carolina for Criminal Justice, Inc.  
Western Piedmont Council Government