



**Office of the Director**  
**Judge John W. Smith**  
Director

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February 1, 2013

The Honorable Phil Berger  
President Pro Tempore, North Carolina Senate  
Co-Chair, Joint Legislative Commission on Governmental Operations

The Honorable Thom Tillis  
Speaker, North Carolina House of Representatives  
Co-Chair, Joint Legislative Commission on Governmental Operations

Dear Senator Berger and Representative Tillis:

G.S. 7A-109(e) requires the Director of the North Carolina Administrative Office of the Courts (NCAOC) to report to the Joint Legislative Commission on Governmental Operations regarding all contracts entered into with third parties to provide remote electronic access to court records by the public, pursuant to G.S. 7A-109(d), during a calendar year. Attached, please find a listing of all NCAOC customers that had contracts for remote public access or batch extracts, as well as government agencies that paid for online access, during calendar year 2012. (Some government agencies pay an initial setup fee, but not for ongoing transactions.)

We respectfully submit this report to you. Please do not hesitate to contact Basil McVey, NCAOC's Chief Information Officer, or me if we can provide you with any additional information regarding NCAOC's contracts for remote electronic access.

Sincerely,

A handwritten signature in black ink, appearing to read "John W. Smith".

John W. Smith

Enclosure (1)

cc: Basil McVey, NCAOC  
William Childs, Fiscal Research Division  
Kristine Leggett, Fiscal Research Division

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## Court Information Technology Fund Contract Clients (As of December 31, 2012)

Note: This list is all-inclusive. That is, some clients began accessing the North Carolina Administrative Office of the Courts' (NCAOC) data after January 1, 2012, and some clients stopped accessing NCAOC's data prior to January 1, 2013.

### **Remote Access (Online) Clients:**

A.S.K. Services, Inc.  
Accutrace, Inc.  
ACRAnet, Inc.  
Axiom Information Security Services  
Admiral Security Services  
Advanced Reporting (Maps Service Agency)  
Alliance Credit Counseling, Inc.  
Allied Resident/Employee Screening, Inc.  
American Bail Bonds  
American City Business Journals  
American DataBank, LLC  
American Title, Inc.  
Amistad Bail Bonds, LLC  
AngelArc Surveillance & Investigations  
Apex Background Check, Inc.  
Appalachian Detective Agency  
Applicant Insight, Inc.  
Arthur M. Blue Law Office  
A1A Company  
Background Investigations, Inc.  
Backgrounds Unlimited  
Bail Bond Services, LLC  
Barkley Law Offices, PC  
Becker Law Office, PC  
Before You Hire, Inc.  
Bentley Law Offices, PA  
Bert Croom Investigations  
Blackacre Title Agency, LLC  
Blackwater Electric Co.  
Blackwell's Investigations & Bonding Co.  
Blanco Tackabery & Matamoros, PA  
Blankenship Investigations, Inc.  
Boose Law Office  
Boston National Title  
Bowlin Law Offices  
Bradshaw's Managing Agency & Bail Bonding  
Brady Law Firm  
Brock & Scott, PLLC

**Remote Access (Online) Clients (continued):**

Brockmann Law Firm, PC  
Brooke and Brooke Attorneys at Law  
Budd Group, Inc.  
Burke & Associates  
Business Information Group  
Butler & Hosch, P.A.  
Buxton R. Bailey, P.C.  
C.L. Collins Bonding Co., LLC  
Capital Associated Industries Services, Inc.  
Cardinal State Investigations  
Carl R. Wright, Attorney at Law  
Carolina Connections, Inc.  
Carolina Information, Inc.  
Carolina Investigative Research  
Castle Branch, Inc.  
Children's Home Society of North Carolina  
ChoicePoint  
Chrisp Bail Bonds, Inc.  
Christopher A. Connelly, PA  
Chrystal DeHart Raper, Attorney at Law  
CinLaw, LLC  
Clanton Bail Bonding  
Clement Law Office  
Coleman Law Firm, PA  
Coleman, Gledhill, Hargrave & Peek  
Commercial Index Bureau, Inc.  
CommForce  
Cooper Law Firm  
Corporate Screening Services, Inc.  
Court Ventures, Inc.  
CourtTrax Corporation  
Crawford Law Office  
Credential Check Corporation  
Crimshield  
Crisp, Page & Currin, LLP  
Crosby Law Firm  
Data Facts, Inc.  
Daughtry & Starling Attorney at Law  
Davis & Davis, Attorneys at Law  
Davis Backgrounds  
Dawson Law Firm  
Default Real Estate Specialized Services  
Dehnel & Assoc., Inc.  
DEPS Safety & Security Services  
Direct Legal Mail  
DiSanti Watson Capua & Wilson  
Donna R. Cohen, Attorney at Law  
Dorman & Howie, PLLC  
Downing, Downing & Burns

**Remote Access (Online) Clients (continued):**

Durham Senior Care  
East Coast Real Estate Services  
Edge Information Management, Inc.  
Emily Turner Bail Bond Agency  
Employee Relations  
ESP TruBackgrounds  
Eugene B. Davis, Jr., P.C.  
Experian Data Corporation  
Express Business Systems  
Fagan Law Firm  
Financial Casualty & Surety, Inc.  
First Advantage Enterprise Screening Corporation  
First American Title Insurance Company  
First Choice Title Services, Inc.  
First Point, Inc.  
Fletcher, Ray & Satterfield, LLP  
Fort Sill National Bank  
Franklin Vance Warren Opportunity, Inc.  
Fulcrum Software  
GA Public Record Services, Inc.  
Goddard & Peterson, PLLC  
Greer Group, Inc.  
Grimsley Law Firm, LLC  
Grindstone Research  
Guaranty Research Services, Inc.  
Harkey Lambeth, LLP  
Helms Law Firm  
Hewett & Wood  
Hire Image, LLC  
Hirease  
HMS  
Holdren & Associates  
Horsley Law Firm  
Hornthal, Riley, Ellis & Maland, LLP  
Hunoval Law Firm, PLLC  
Hunters Affordable Bail Bonding  
Hurman R. Sims, Attorney at Law  
In and Out Bail Bonds, LLC  
InfoMart, Inc.  
Infotrack Information Services, Inc.  
Innovative Credit Solutions, Inc.  
Innovative Enterprises, Inc.  
Intellenet  
IntelliCorp Records, Inc.  
Intercoastal Research & Investigations  
Interstate Background Research  
Investigation and Security Solutions  
Investigative Associates & Consultants  
Investors Title Insurance Company

**Remote Access (Online) Clients (continued):**

James H. Pardue, Attorney at Law  
Jeff H. Adams, Attorney at Law  
Jimmy's Bail Bonding  
Joe's Bail Bonds  
Jordan Co.  
Jordan Price Wall Gray Jones & Carlton, PLLC  
Justifacts Credential Verification, Inc.  
Justin R. Taylor  
Kania & Kania, P.A.  
Kellam & Pettit  
Kellam, Pettit & Thurmond  
Kemp and Associates, Inc.  
Klaussner Furniture  
Kluttz, Reamer, Hayes, Randolph, Adkins & Carter, LLP  
Law Firm of Hutchens, Senter & Britton, PA  
Law Office of Daryl G. Davidson, Sr.  
Law Office of Dean H. Humphrey, PLLC  
Law Office of Hong Zhou, PLLC  
Law Office of Jeremy Todd Browner, PLLC  
Law Office of Jonathan Richardson  
Law Office of Michael Lee Frazier  
Law Offices of Brad Sahl, PC  
Law Offices of Bush and Powers, PA  
Law Offices of Gregory Seibert  
Lawyers Mutual Liability Insurance of NC  
Legal Network, Inc.  
Lexington National Bail Services, Inc.  
LexisNexis Courtlink  
Lexon Insurance Company  
Loftin's Bail Bonding  
Long, Parker, Warren, Anderson & Payne, P.A.  
Macks Pickett Investigative Services  
Mancan, Inc.  
Manning, Fulton & Skinner  
Mark H. Black, Attorney at Law, PC  
Mason Law Office, PLLC  
Mast Drug Company, Inc.  
Maximum Reports, Inc.  
Maxwell Security & Investigations  
McCabe, Trotter, and Beverly  
McClain Software Development  
McElwee Firm, PLLC  
McGuireWoods LLP  
Messer Law Firm  
Michael Luo  
Mind Your Business, Inc.  
NC Corporate Connection, Inc.  
NC Investigative Services, Inc.  
NC Institute of Minority Economic Development

**Remote Access (Online) Clients (continued):**

NC Law Records, LLC  
Neece Law Firm  
North Carolina Information Data, Inc.  
NC Special Investigative Services  
Oliver & Friesen, PLLC  
OMNI Data Retrieval  
One Ring, LLC  
One Source Technology  
Orange Tree Employment Screening  
P & L Research Services  
Palmetto Engineering & Consulting  
Paralegal Services, Inc.  
Pearson VUE  
Pendleton, Pendleton & Deaton, P.A.  
Pirate's Cove Vacation Rentals & Property Management  
Pisgah Legal Services  
Poindexter & Assoc.  
Poyner & Spruill, LLP  
Premier Legal Group  
Priority One Paralegal Services  
PSNC Energy  
Public Data Works, Inc.  
Puryear and Lingle, PLLC  
Q Services & Technologies  
Qualifying Profiles, Inc.  
Quality Counts, Inc.  
R. Dale Fussell, Attorney at Law  
Ragsdale Liggett, PLLC  
RapidCourt  
RentGrow, Inc.  
Resolve Partners, LLC  
Risk Management Associates  
Risk Solutions & Investigations, Inc.  
Roberson, Haworth & Reese, PLLC  
Roberts Company Field Services, Inc.  
Rose, Harrison & Gilreath, PC  
Royster, Cross & Hensley, LLP  
Ruff, Bond, Cobb, Wade & Bethune  
Screening Reports, Inc.  
SearchTec  
Securitas Security Services USA, Inc.  
Securitec Screening Solutions Inc.  
SembraCare  
Settleware Secure Services  
Shapiro & Ingle, LLP  
Simplifile LC  
Smart Start Employment Screening  
Smoky Mountain Bail Bonds, Inc.  
SOI Online, LLC

**Remote Access (Online) Clients (continued):**

Starnes Law Firm  
Surplus Recovery Services  
Sweet Will  
Technology Litigation Corporation  
Teddy Wright Bail Bonds  
Tenant PI, LLC  
TESI Staffing Services  
Thigpen and Jenkins, LLP  
Thomas and Farris, PA  
Thomas Protective Service  
Tiger Team, Inc.  
Time Warner Cable  
TopNotch IT Techs, LLC  
Triad Employment Staffing LLC  
Tricore, LLC  
Twiddy & Company of Duck  
Twiford Law Firm  
United One Resources  
U.S. ISS Agency  
U.S. Security Assoc., Inc.  
Van Winkle Law Firm  
Vericon Resources, Inc.  
Verifications, Inc.  
VeriRent, Inc.  
W. Chris Parnell  
Wake Forest University Health Sciences  
Wall Templeton, PA  
Whitley & Jordan, PA  
William E. Clark, PLLC  
Wolcott Rivers  
WRAL  
Youth Unlimited  
Yow, Fox & Mannen, LLP  
Zacchaeus Legal Services



**Batch Extract Customers:**

**Criminal Extracts:** Calendar Offense (Calnoffn), Case Offense (CaseOffn), New Case (New Case), Demographic (DEMO)

**Civil Extracts:** Evictions (EVT), Federal Tax Liens (Tax Liens)

Apex Background Check, Inc. (DEMO)  
A.S.K Services Inc. (DEMO)  
Carolina Connections, Inc. (DEMO)  
Carolina Information (DEMO)  
Carolina Information (CalnOffn)  
Carolina Information (New Case)  
Carolina Investigative Research (DEMO)  
Carolina Investigative Research (New Case)  
Castle Branch, Inc. (Calnoffn)  
Castle Branch, Inc. (DEMO)  
CoreLogic SafeRent (EVT)  
Court Ventures (DEMO)  
Court Ventures (EVT)  
Court Ventures (Tax Liens)  
Dehnel & Associates (DEMO)  
Direct Legal Mail (DEMO)  
Direct Legal Mail (Calnoffn)  
Direct Legal Mail (New Case)  
First Point, Inc. (DEMO)  
First Point, Inc. (Calnoffn)  
Frank Best (Tax Liens)  
Fulcrum Software Corporation (DEMO)  
IntelliCorp Records, Inc. (DEMO)  
IntelliCorp Records, Inc. (New Case)  
Law Office of Dean H. Humphrey (New Case)  
Legal Network, Inc. (Calnoffn)  
Legal Network, Inc. (DEMO)  
Legal Network, Inc. (New Case)  
MoonDog Venture, Inc. DBA Nat'l Tenant Network (EVT)  
North Carolina Information Data, Inc. (DEMO)  
North Carolina Information Data, Inc. (Calnoffn)  
Omni Data Retrieval (DEMO)  
One Ring, LLC (Calnoffn)  
One Ring, LLC (DEMO)  
RapidCourt (DEMO)  
RapidCourt (New Case)  
Screening Reports (EVT)  
Screening Reports (DEMO)  
TopNotch IT Techs (DEMO)

**Government Agencies That Pay for Online Access:**

11th J.D. ReEntry, Inc.  
Alamance County Transportation  
Albermarle Regional Health Services DHHS  
Alternative Community Penalties Program, Inc.  
Appropriate Punishment Options, Inc.  
Army National Guard  
Asheville-Buncombe Technical Community College  
Bladen County  
Bladen County Recreation Dept.  
Brunswick County Attorney's Office  
Brunswick County Government (Technology Support)  
Brunswick Transit System, Inc.  
Bureau of Alcohol, Tobacco and Firearms  
Cabarrus County Tax Administrator  
Caldwell County Emergency Services  
Center for Death Penalty Litigation  
Charlotte Fire Department  
Chatham County Parks & Recreation  
Cherokee Tribal Court (EBCI)  
Cherry Hospital (Administrative Office)  
Child Advocacy Center, Inc.  
Choanoke Public Transportation Authority  
City of Greensboro Legal Department  
City of Raleigh Community Services  
City of Raleigh Personnel  
City of Sanford  
Cleveland County IT  
Cleveland County Tax Administration  
Columbus Public Housing Agency  
Criminal Justice Resource Center Durham County Government  
Cumberland County Pre-Trial Resources  
Cumberland County Schools  
Davidson County Schools  
Davidson County Tax Office  
Division of Employment Security Human Resources  
Duplin County DSS  
Durham County Tax Department  
Eastern Band of Cherokee Indians Finance Division  
Eastern Carolina Judicial Resource Center  
ECO, Inc. (Energy Committed to Offenders)  
Fair Trial Initiative  
Federal Bureau of Alcohol, Tobacco and Firearms  
Federal Public Defender – Middle District  
Federal Public Defender's Office – Charlotte/Asheville  
FPG Child Development Institute  
Franklin County CSE  
Gaston County Schools  
Goldston Substance Abuse Program, Inc.  
Greene County Transportation Department

**Government Agencies That Pay for Online Access (Continued):**

Guilford County Court Services  
Guilford County Government  
Guilford County Pretrial Services  
Guilford County (Attorney's Office) – a body politic and corporate of the State of NC  
Hope Ridge Centers for Behavioral Health  
Johnston County Government – Map Review Department  
Judicial Services of Alamance County  
Lee County Pretrial Release Program  
Lee County Tax Office  
Legislative Services Commission of the General Assembly  
Mecklenburg County Court Services (Pretrial)  
Mecklenburg County Manager's Office  
Mediation and Restorative Justice Center, Inc. (Pretrial Services)  
Medicaid Investigations Unit of the NC Attorney General's Office  
Mountain Mediation Services  
NC Alcoholic Beverage Control Commission  
NC Auctioneer Licensing Board  
NC Board of Nursing  
NC Department of Agriculture and Consumer Services  
NC Department of Insurance  
NC Department of Justice  
NC Department of Justice Attorney General's Office  
NC Department of Juvenile Justice  
NC Department of Public Instruction  
NC Department of the Secretary of State  
NC Department of the Secretary of State (Criminal Investigations Division)  
NC DHHS Treatment Alternative to Street Crime  
NC Industrial Commission Department of Commerce  
NC Medical Board  
NC Office of Emergency Medical Services  
NC Real Estate Commission  
NC State Bar  
NC State Board of Barber Examiners  
NC State Board of CPA Examiners  
NC State Board of Education  
NC State Board of Examiners Plumbing, Heating, and Fire Sprinkler Contractors  
NC Veterinary Medical Board  
NC Wildlife Resources Commission  
NCCU School of Law Clinical Legal Education Program  
New Hanover County Community Justice Services  
North Carolina State University  
One Step Further, Inc.  
Onslow County Administration  
Orange County Government (DTC-Technology Support)  
Orange County Information Systems  
Orange/Chatham Alternative Sentencing, Inc.  
Person County Government (DTC-Technology Support)  
Piedmont Triad Regional Water Authority  
Pitt County Drug Court

**Government Agencies That Pay for Online Access (Continued):**

Pitt County Juvenile Services Restitution Program  
Pitt County Mental Health (TASC)  
Pretrial Resource Center, Inc.  
Project Turn Around – Chatham County  
Raleigh Parks and Recreation  
Randolph County Child Support  
Redirections of Rockingham County  
ReEntry, Inc.  
RePay, Inc.  
RHA Heath Services, Inc.  
Robeson County Offender Resource Center  
Rockingham County Pretrial Services  
Rockingham County Tax Office  
Rowan County Human Resources  
Rutherford County Tax Office  
Sentencing Services Eastern Carolina Judicial Resource Center  
State CSE IV-D  
State of North Carolina Fort Fisher Historic Site  
The Children’s Law Center  
UNC Asheville  
UNC Chapel Hill  
UNC Greensboro (DTC-Technology Support)  
UNC Law School  
United Family Services  
United States Secret Service  
United States Department of Homeland Security (Immigration and Customs Enforcement)  
US Marshals Service Western District of NC  
US Office of Personnel Management (Federal Investigative Services)  
US Postal Inspection Service  
US Probation – District of South Carolina  
US Probation Office (Eastern District)  
US Probation Office (Middle District)  
US Probation Office (Western District)  
Wake County Department of SS Division of Medical Assistance  
Wake County Human Services  
Wake Forest University School of Law  
Watauga County Schools  
Wayne County Board of Elections  
Wendell Holmes Rural Fire Department  
Western Carolina for Criminal Justice, Inc.  
Western Piedmont Council Government