

Joint Legislative Commission on Governmental Operations
Subcommittee Education and HHS
March 16, 2004

Department of Health and Human Services
Receipt Supported Positions

Division of Social Services

Proposes to create 34 positions to establish a North Carolina based call center for the Food Stamp Program to replace a call center operated by eFunds and located in India. Funding will be local county funds matched with federal Food Stamp administrative funds.

Division of Services for the Blind

Proposes to create a Rehabilitation Counselor I to work with older students in Durham County. Funding is from the Rehabilitation Services Basic Support Grant and local funds.

Division of Services for the Deaf and Hard of Hearing

Proposes to create seven positions using Telecommunications Relay Service Funds. A Communications Development Specialist will develop and maintain a system to provide emergency alerting and response services the deaf and hard of hearing consumers. Five Community Service Consultants will increase access to telecommunications for more consumers. A Program Assistant will help process applications for assistance.

Division of Facility Services

An Accountant II is needed to provide the services required by the Medical Care Commission Facility Finance Act. Funding is from fees.