



STATE OF NORTH CAROLINA  
DEPARTMENT OF TRANSPORTATION

ROY COOPER  
GOVERNOR

JAMES H. TROGDON, III  
SECRETARY

DATE: January 15, 2019  
TO: Fiscal Research Division, North Carolina General Assembly  
FROM: Torre Jessup  
Commissioner, Division of Motor Vehicles  
SUBJECT: Quarterly Hearings Report per G.S. 20-4.03(c)

The Division of Motor Vehicles is required to submit a Quarterly Hearings Report to the Fiscal Research Division of the North Carolina General Assembly. The report must include all of the following for each month of the applicable quarter and for each type of administrative hearing conducted by the Division in accordance with 19A NCAC 03K:

- (1) The total number of administrative hearings.
- (2) The total amount of revenue collected.
- (3) The total number of fee waivers granted.
- (4) The counties where the administrative hearings were held.
- (5) The average amount of time required to conduct an administrative hearing, with the time required of hearing officers and the time required of administrative personnel listed separately.

Pursuant to Section 34.23(e) of S.L. 2018-5, this report includes all of the information required under G.S. 20-4.03(c) for the period from October 1, 2018 through December 30, 2018.

Hearings are categorized as either pre-pay or post-pay. Pre-pay hearings require full payment of the hearing fee in order for a customer to schedule a hearing. Post-pay hearings are initiated by the Division and do not require a fee to be paid prior to the hearing being scheduled or conducted. A hearing fee is not required for a post-pay hearing unless the decision of the hearing officer is unfavorable to the customer. Hearing fees are often collected in a month prior to or following the month in which the hearing is conducted

If you have any additional questions, please contact Deputy Commissioner Karen Brown at (919) 615-5029 or [kabrown@ncdot.gov](mailto:kabrown@ncdot.gov).

DMV Hearings NCGS §20-4.03 Quarterly Report

October-18

Admin Code Type	Hearing Type	# of hearings	Revenue Collected	# of Fee Waivers Granted	Amount of Time		
					Admin Minutes	Hearing Officer Admin Minutes	Hearing Officer Hearing Minutes
1	Lapse of insurance	75	\$3,060	8	13	53	45
2	Conference to determine eligibility to attend clinic	35	\$1,320	0	5	50	15
3	Ignition Interlock mouth contaminant review (post pay)	0	\$0	0	5	110	30
4	Ignition Interlock medical accommodation review	13	\$910	0	5	85	30
5	License Suspension/Revocation	28	\$2,800	1	5	110	30
5 (a)	License pre-Suspension/Revocation	33	\$3,300	0	5	95	30
6	Violation of alcohol concentration restriction	32	\$13,600	8	5	110	30
6 (a)	Refusal to submit a chemical test	7	\$750	2	5	150	60
6 (b)	Violations of ignition Interlock device	1	\$450	0	5	150	60
7	Safety Responsibility	4	\$650	5	13	485	75
8	CDL Disqualification	1	\$200	1	5	165	90
9	Driving while license revoked	0	\$0	0	5	110	30
9 (a)	Driving while license revoked moving violation	252	\$49,050	24	5	110	60
10	DWI Interview	154	\$33,850	12	5	125	30
11	DWI Restoration	82	\$34,050	9	5	65	90
12	Driver Restoration Compliance (post pay)	0	\$440	1	5	105	30
13	Dealer Violation (post pay)	0	\$0	0	5	500	120
13 (a)	Salesman Violation (post pay)	0	\$0	0	5	500	120
13 (b)	Dealer or Salesman Non-Violation	9	\$1,800	0	5	290	120
14	Emissions Station Violation	3	\$600	0	5	500	120
14 (a)	Emissions Mechanic Violation	0	\$0	0	5	500	120
14 (b)	Emissions Station or Mechanic Non-Violation	3	\$600	0	5	290	120
15	Commercial Driver Truck School	0	\$0	0	5	160	60
16	Denial of Service by the Division	0	\$0	0	5	80	45
17	Franchise Dealer Dispute	0	\$0	0	1/2 hour	36 hours	116 hours

**DMV Hearings NCGS §20-4.03 Quarterly Report**

**November-18**

Admin Code Type	Hearing Type	# of hearings	Revenue Collected	# of Fee Waivers Granted	Amount of Time		
					Admin Minutes	Hearing Officer Admin Minutes	Hearing Officer Hearing Minutes
1	Lapse of insurance	50	\$3,950	6	13	53	45
2	Conference to determine eligibility to attend clinic	40	\$1,540	0	5	50	15
3	Ignition Interlock mouth contaminant review (post pay)	0	\$0	0	5	110	30
4	Ignition Interlock medical accommodation review	9	\$610	0	5	85	30
5	License Suspension/Revocation	25	\$2,500	2	5	110	30
5 (a)	License pre-Suspension/Revocation	50	\$5,000	2	5	95	30
6	Violation of alcohol concentration restriction	28	\$11,750	11	5	110	30
6 (a)	Refusal to submit a chemical test	8	\$3,600	4	5	150	60
6 (b)	Violations of ignition Interlock device	0	\$0	0	5	150	60
7	Safety Responsibility	4	\$500	1	13	485	75
8	CDL Disqualification	0	-\$150	0	5	165	90
9	Driving while license revoked	0	\$0	0	5	110	30
9 (a)	Driving while license revoked moving violation	259	\$49,800	31	5	110	60
10	DWI Interview	108	\$23,250	12	5	125	30
11	DWI Restoration	72	\$30,600	4	5	65	90
12	Driver Restoration Compliance (post pay)	0	\$0	0	5	105	30
13	Dealer Violation (post pay)	0	\$0	0	5	500	120
13 (a)	Salesman Violation (post pay)	0	\$0	0	5	500	120
13 (b)	Dealer or Salesman Non-Violation	4	\$800	0	5	290	120
14	Emissions Station Violation	1	\$200	0	5	500	120
14 (a)	Emissions Mechanic Violation	1	\$200	0	5	500	120
14 (b)	Emissions Station or Mechanic Non-Violation	1	\$200	0	5	290	120
15	Commercial Driver Truck School	0	\$0	0	5	160	60
16	Denial of Service by the Division	0	\$0	0	5	80	45
17	Franchise Dealer Dispute	0	\$0	0	1/2 hour	36 hours	116 hours

**DMV Hearings NCGS §20-4.03 Quarterly Report**

**December-18**

Admin Code Type	Hearing Type	# of hearings	Revenue Collected	# of Fee Waivers Granted	Amount of Time		
					Admin Minutes	Hearing Officer Admin Minutes	Hearing Officer Hearing Minutes
1	Lapse of insurance	37	\$2,500	5	13	53	45
2	Conference to determine eligibility to attend clinic	33	\$1,320	0	5	50	15
3	Ignition Interlock mouth contaminant review (post pay)	0	\$0	0	5	110	30
4	Ignition Interlock medical accommodation review	14	\$940	0	5	85	30
5	License Suspension/Revocation	17	\$1,650	3	5	110	30
5 (a)	License pre-Suspension/Revocation	18	\$1,700	3	5	95	30
6	Violation of alcohol concentration restriction	20	\$6,950	8	5	110	30
6 (a)	Refusal to submit a chemical test	7	\$3,150	4	5	150	60
6 (b)	Violations of ignition Interlock device	0	\$0	0	5	150	60
7	Safety Responsibility	7	\$650	2	13	485	75
8	CDL Disqualification	5	\$1,000	1	5	165	90
9	Driving while license revoked	0	\$0	0	5	110	30
9 (a)	Driving while license revoked moving violation	182	\$34,700	17	5	110	60
10	DWI Interview	91	\$20,125	6	5	125	30
11	DWI Restoration	42	\$17,850	8	5	65	90
12	Driver Restoration Compliance (post pay)	0	\$0	0	5	105	30
13	Dealer Violation (post pay)	1	\$200	0	5	500	120
13 (a)	Salesman Violation (post pay)	0	\$0	0	5	500	120
13 (b)	Dealer or Salesman Non-Violation	2	\$400	0	5	290	120
14	Emissions Station Violation	1	\$200	0	5	500	120
14 (a)	Emissions Mechanic Violation	1	\$200	0	5	500	120
14 (b)	Emissions Station or Mechanic Non-Violation	0	\$0	0	5	290	120
15	Commercial Driver Truck School	0	\$0	0	5	160	60
16	Denial of Service by the Division	0	\$0	0	5	80	45
17	Franchise Dealer Dispute	0	\$0	0	1/2 hour	36 hours	116 hours

DMV Number of Hearings by County			
FY18-19 2nd Quarter			
County	October	November	December
Alamance	11	10	5
Alexander	5	2	2
Beaufort	5	3	5
Bladen	0	0	0
Brunswick	11	8	6
Buncombe	28	52	20
Burke	9	11	9
Cabarrus	14	18	6
Caldwell	9	6	4
Carteret	9	4	1
Catawba	20	12	8
Chatham	0	1	2
Cleveland	1	0	2
Columbus	2	5	0
Craven	6	9	13
Cumberland	24	24	23
Currituck	0	0	0
Dare	2	3	3
Davidson	12	11	2
Davie	0	0	0
Duplin	10	3	4
Durham	23	24	7
Forsyth	42	44	15
Franklin	5	1	3
Gaston	33	18	10
Gates	0	0	0
Granville	9	6	4
Guilford	30	38	15
Halifax	8	5	2
Harnett	5	0	2
Henderson	4	20	16
Hertford	7	2	4
Hyde	1	0	0
Iredell	22	20	12
Johnston	5	11	12
Jones	0	0	0
Lee	12	4	7
Lenoir	12	10	10
Lincoln	0	0	0
Macon	1	3	3
Martin	1	3	3
Mecklenburg	40	51	20
Moore	1	0	0
Nash	8	2	13
New Hanover	22	22	16
Onslow	14	16	9

DMV Number of Hearings by County			
FY18-19 2nd Quarter (continued)			
County	October	November	December
Orange	9	4	3
Pasquotank	8	4	8
Pender	0	0	0
Person	0	0	0
Pitt	20	17	8
Polk	1	0	0
Randolph	15	20	5
Richmond	4	5	2
Robeson	9	6	7
Rockingham	4	7	3
Rowan	9	26	3
Rutherford	15	18	8
Sampson	4	0	9
Scotland	3	5	0
Stanly	8	6	3
Surry	0	0	0
Swain	7	16	5
Union	20	11	7
Vance	3	3	4
Wake	151	142	153
Watauga	4	1	2
Wayne	10	12	11
Wilkes	7	11	7
Wilson	8	1	7
Yadkin	0	0	0