(G.S. 143-34.1)

Agency: Information Technology Services Division: Computing Services- ITS Internal Service Fund

Budget Code: 74660 Center Title: Windows Platform Services Center Number: 7217

\*\*\* Position Information \*\*\*

Proposed Classification: Operations and Systems Specialist Proposed Salary Grade: NG

**Salary Range**: \$\\$ 77,100 - \$\\$ 100,000 **Proposed Effective Date**: \$\\$ 10/01/06

**Number of Positions:** 2

	<b>Center Authorized Budget</b>	Current Request
	Proposed FY06-07	
Total Budget	\$2,074,745	\$152,200
Receipts	\$ <u>2,074,745</u>	\$152,200
Appropriation	\$ -0-	\$ -0-

**Funding Source(s):** Computing Services distributed hosting services revenues from the DHHS CHAPS systems hosted by ITS. Positions will be recruited in October 2006 with a target start date in November 2006.

**Justification for Position (including description of duties and responsibilities):** Both of these positions will work as a senior Windows systems administrator supporting the CHAPS systems. CHAPS has included funding in their project for these services. The DSCIO has stated that ITS will be the hosting provider for systems at the new hospital as well systems located at the ITS data center. ITS and DHHS are finalizing an MOU based on this which will support the creation of the positions through this request. The positions will require advanced Windows systems skills to implement and maintain the virtualized environment upon which the CHAPS applications will be built.

**Description of Work:** The employees in these two positions will serve as senior Windows systems administrators for the Computing Services division. The employees will be responsible for all activities to complete service installation and ongoing support of hardware, operating system (OS) software, and utility support software. The positions will define, configure, and maintain disk storage and file systems. They will proactively monitor system health and assist in problem analysis and resolution of system performance issues. They will administer OS-level security and ensure functioning of backup and restore services. These positions will also assist in the development of disaster recovery and business continuity services for the CHAPS systems.

Statutory Reference for Request

None Presentation to be made by

David Rossi, CFO

Name, Title

Agency Head Signature

State Budget Officer Signature

(G.S. 143-34.1)

Agency: Information Technology Services Division: Computing Services- ITS Internal Svc Fund

Budget Code: 74660 Center Title: <u>UNIX/Linux Platform Services</u> Center Number: <u>7217</u>

\*\*\* Position Information \*\*\*

Proposed Classification: Operations and Systems Specialist Proposed Salary Grade: NG

**Salary Range**: \$ 65,000 - \$ 105,000 **Proposed Effective Date**: 10/01/06

**Number of Positions**: \_\_\_\_\_1

	<b>Center Authorized Budge</b>	<u>Current Request</u>
	Proposed FY06-07	
Total Budget	\$ 7,734,231	\$71,200
Receipts	\$ <u>7,734,231</u>	\$71,200
Appropriation	\$ -0-	\$ -0-

**Funding Source(s):** Computing Services distributed hosting services revenues from the DHHS HIS systems hosted by ITS. Position will be recruited in October 2006 with a target start date by early December 2006.

**Justification for Position (including description of duties and responsibilities):** This position will work as a senior Linux systems administrator supporting the HIS systems. The HIS servers are being ordered and will soon need to be installed and maintained. HIS has included funding in their project for ITS to bill them for these services. ITS and DHHS are finalizing an MOU based on this which will support the creation of the position through this request. The positions will require advanced Linux systems skills to implement and maintain the large and complex environment upon which the HIS applications will be built.

**Description of Work:** The employee in this position will serve as a senior Linux systems administrator for the Computing Services division. The employee will be responsible for all activities to complete service installation and ongoing support of hardware, operating system (OS) software, and utility support software. The position will define, configure, and maintain disk storage and file systems. They will proactively monitor system health and assist in problem analysis and resolution of system performance issues. They will administer OS-level security and ensure functioning of backup and restore services. This position will also assist in the development of disaster recovery and business continuity services for the HIS systems.

Statutory Reference for Request

None

Presentation to be made by

David Rossi, CFO

Name, Title

Agency Head Signature
State Budget Officer Signature

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(G.S. 143-34.1)

Agency: Information Technology Services Division: Computing Services- ITS Internal Service Fund

Budget Code: 74660 Center Title: Services Coordination Center Number: 7217

\*\*\* Position Information \*\*\*

Proposed Classification: Business and Technology Applications Specialist Proposed Salary Grade: NG

**Salary Range**: \$77,100 - \$100,000 **Proposed Effective Date**: 10/01/06

**Number of Positions**: \_\_\_\_1

	Center Authorized Budget	<b>Current Request</b>
	Proposed FY06-07	
Total Budget	\$3,847,025	\$ 71,200
Receipts	\$ 3,847,025	\$ 71,200
Appropriation	\$ -0-	\$ -0-

**Funding Source(s):** Computing Services (CS) distributed hosting services revenues from the DHHS HIS and CHAPS systems hosted by ITS. Position will be recruited in October 2006 with a target start date in November 2006.

Justification for Position (including description of duties and responsibilities): This position will work as the service delivery and deployment lead for the HIS and CHAPS systems. ITS has been providing an increasing level of service management for the both the CHAPS and HIS programs. Both of the programs are large, multi-phase projects that will require a person focused on them for a year or more. CS has experienced significant growth in the service delivery and deployment requirements for CS hosting services. Additional agency projects and ongoing IT consolidation will continue to support the need for this resource even after HIS and CHAPS deployments are complete.

**Description of Work**: The employee in this position will be a service delivery specialist for the Computing Services division. This position will provide technical coordination between ITS Computing Services (CS), ITS Telecommunications Services (TS) and ITS Information Security Office (ISO) for HIS and CHAPS project activities and other projects as assigned. This position will coordinate activities between the customer, ITS, and any vendors to aide in defining and documenting short and long term strategies. This position will track ITS milestones, provide project communication, and handle issue management.. This position will ensure all project-related ITS activities are being provided as outlined in the SLAs. This position will also assist in the development of disaster recovery and business continuity services for all systems.

Statutory Reference for Request

None

Presentation to be made by David Rossi, CFO

Name, Title

Agency Head Signature

State Budget Officer Signature

9/5/06

(G.S. 143-34.1)

Agency: Information Technology Services Division: Computing Services- ITS Internal Svc Fund

Budget Code: 74660 Center Title: UNIX/Linux Platform Services Center Number: 7217

\*\*\* Position Information \*\*\*

Proposed Classification: Operations and Systems Specialist Proposed Salary Grade: NG

**Salary Range**: \$ 65,000 - \$ 105,000 **Proposed Effective Date**: 10/01/06

Number of Positions: 2

		<b>Center Authorized Budget</b>		<b>Current Request</b>
		Proposed FY06-07		
Total Budget	\$_	7,734,231	\$ _	166,200
Receipts	\$_	7,734,231	\$_	166,200
Appropriation	\$	-0-	\$	-0-

**Funding Source(s):** Computing Services distributed hosting services revenues from the OSC BEACON systems hosted by ITS. Positions will be recruited in October 2006 with a target start date of November 1, 2006.

**Justification for Position (including description of duties and responsibilities):** Both of these positions will work as a senior UNIX systems administrator supporting the BEACON systems. ITS is already providing thi service to the BEACON project. BEACON has included funding in their project for ITS to bill them for these services. ITS and OSC are finalizing an MOU based on this which will support the creation of the positions through this request. The positions will require advanced UNIX systems skills to implement and maintain the SUN Solaris 10 virtualized environment upon which the BEACON applications are being built.

**Description of Work:** The employees in these two positions will serve as senior UNIX systems administrators for the Computing Services division. The employees will be responsible for all activities to complete service installation and ongoing support of hardware, operating system (OS) software, and utility support software. The positions will define, configure, and maintain disk storage and file systems. They will proactively monitor system health and assist in problem analysis and resolution of system performance issues. They will administer OS-level security and ensure functioning of backup and restore services. These positions will also assist in the development of disaster recovery and business continuity services for the BEACON systems.

Statutory Reference for Request

None

Presentation to be made by

David Rossi, CFO

Name, Title

Agency Head Signature

State Budget Officer Signature

Thomas Joh

(G.S. 143-34.1)

Agency: Information Technology Services Division: Computing Services- ITS Internal Service Fund

Budget Code: 74660 Center Title: Database Services Center Number: 7217

\*\*\* Position Information \*\*\*

Proposed Classification: Business and Technology Applications Specialist Proposed Salary Grade: NG

Number of Positions: \_\_\_\_1

	Center Authorized Budg	get Current Request
	Proposed FY06-07	
<b>Total Budget</b>	\$ 279,926	\$71,200
Receipts	\$ <u>279,926</u>	\$71,200
Appropriation	\$ -O-	\$ -0-

**Funding Source(s):** Computing Services database administration services revenues from the OSC BEACON and DHHS HIS systems hosted by ITS. Position will be recruited in October 2006 with a target start date in November 2006.

**Justification for Position (including description of duties and responsibilities):** This position will work as a senior database administrator supporting the BEACON and HIS database systems. ITS is already providing this service to the BEACON project and will soon be doing so for HIS. Both programs have included funding in their project for ITS to bill them for these services. ITS is finalizing an MOU with both OSC and DHHS based on this which will support the creation of the positions through this request. Each program will require 50% of an FTE for database support. The position will require advanced Oracle database systems skills to implement and maintain the integrated Oracle/SAP database environment as well as the complex Oracle cluster environment for other applications

**Description of Work:** The employee in this position will serve as a senior database administrator for the Computing Services division. The employee will be responsible for all activities to complete service installation and ongoing support of Oracle database software and associated utility support software for SAP and clustered database environments. This position will perform stress testing and tuning to ensure optimal performance. This position will install all upgrades and patches. This position will proactively monitor database health and assist in problem analysis and resolution of database and application performance issues. This position will administer database-level security and ensure functioning of backup and restore services. This position will also assist in the development of disaster recovery and business continuity services for all database systems.

Statutory Reference for Request

None

Presentation to be made by

David Rossi, CFO

Name, Title

ate Budget Officer Signature

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