Workers' Compensation Study

Prepared By:

Office of State Budget and Management
In consultation with
Office of State Personnel
Office of State Controller

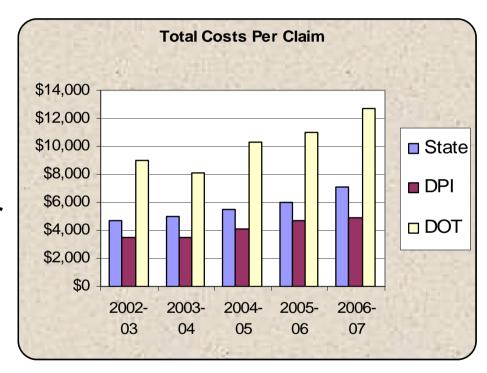
Goals of Study

Section 23.3 of Session Law 2007-323:

- Is Third-Party Administration (TPA) still most effective method?
- Is current funding method still most effective?
- Is excess insurance coverage needed?
- Are there other operational inefficiencies?

Third-Party Administration

- Does not cost more than internal claims management, and may cost less.
- Average increase per year, total costs per claim range between 9.3%-11% across the State.



Third-Party Administration (cont.)

 State agencies are not equipped to assume additional Workers' Comp administration:
 Many agencies and campuses have less than one FTE allocated toward Workers' Comp.

Third-Party Administration (cont.)

- Office of State Personnel has reduced staffing and oversight of Workers' Comp program since 2001, with diminished audit function.
- Audit of current TPA mainly confined to an annual satisfaction survey.

Method of Funding

- Currently, a few agencies budget for Workers' Comp, but mostly use lapsed salaries.
- Biennial budgeting of Workers' Comp expenses would help plan for expenses and rely less on lapsed salaries.
- Agency-funded payroll additives can help set aside expenses.
- Actuarial valuation of long-term Workers'
 Comp costs may be needed.

Excess Coverage Policies

- Not justified, based on few and infrequent catastrophic cases.
- If purchased, a Trust Fund should be created to attract a private insurer.
- Agencies and universities would pay proportionate premium.

Operational Inefficiencies

- Examine whether Workers' Comp function should shift to Safety Offices vs. Human Resources.
- Evaluate combining Workers' Comp function and disability functions in one agency.
- Consider 500-week cap on duration of benefits, similar to other states.

Operational Inefficiencies (cont.)

- Local Education Agencies should have Return-to-Work policies consistent with the State.
- Workers' Comp administrators should have regular communication with TPA.

Recommendations

- Continue with Third-Party Administration.
- Increase contract oversight and audit role by Office of State Personnel.
- Budget for Workers' Comp through biennial budget process.
- Excess insurance coverage is not needed, and would require a trust fund.

Questions?

Bill Stockard, Salaries and Benefits Analyst, 807-4788; bill.stockard@osbm.nc.gov
Brandon James, Management Analyst, 807-4754; brandon.james@osbm.nc.gov
Tom Newsome, Assistant State Budget Officer for Management, 807-4744; tom.newsome@osbm.nc.gov