



North Carolina General Assembly
Joint Legislative Commission on Governmental Operations

November 5, 2021

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Ms. Laura Hogshead
Chief Operating Officer
N.C. Office of Recovery & Resiliency
P.O. Box 110465
Durham, NC 27709

Dear Ms. Hogshead:

The Joint Legislative Commission on Governmental Operations Subcommittee on the Use and Distribution of Federal COVID Funding requests your appearance to testify on November 17, 2021, from 11:00 am until the conclusion of the hearing in the Legislative Building Auditorium.

In your role as Director of North Carolina Office of Recovery and Resiliency, you have been responsible for guiding North Carolina's largest emergency rental assistance program. In your testimony, we look for you to address the following topics:

- An overview of the Housing Opportunities and Prevention of Evictions (HOPE) emergency rental assistance program and how the program has evolved during the COVID-19 pandemic;
- An overview of current HOPE 2.0 processes and internal controls for applications, approvals, and awards;
- The HOPE program's alignment with state and federal statute, guidance, and best practices;
- An update on current expenditures levels for HOPE 1.0 and 2.0, including Emergency Rental Assistance (ERA) 1 and ERA 2 funding;
- Challenges encountered in the HOPE program, including why they occurred, how they were addressed, and how the current iteration of HOPE has resolved said challenges; and
- An overview of performance metrics that have been developed and implemented to track the efficiency and effectiveness of the HOPE program.

Please read this letter carefully to ensure that you comply with all hearing requirements and that you understand your rights as a witness.

Each witness who is to appear before a Subcommittee of the Joint Legislative Commission on Governmental Operations must file with the Subcommittee Clerks a written statement of proposed testimony. **This must be filed by close of business on the Friday before your appearance. Failure to comply with this requirement may result in the exclusion of your written testimony from the hearing record and/or the barring**



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of your oral presentation of the testimony. Your oral testimony should not exceed fifteen minutes and should summarize your written remarks. Responses to questions at the hearing should be limited to no more than five minutes per response.

A witness appearing before the Subcommittee must include with their written testimony, a current resume summarizing education, experience, and affiliations pertinent to the subject matter of the hearing.

Witnesses at hearings may be accompanied by their own counsel to advise them concerning their constitutional rights but accompanying counsel shall not directly respond to questions. We reserve the right to place any witness under oath. Finally, witnesses may obtain a transcript copy of their testimony given in open, public session, or in a closed session only when authorized by the Subcommittee.

To fully prepare for this hearing, your testimony must be submitted electronically in Microsoft Word (docx) or Adobe Acrobat (pdf) format to NCGAGovOps@ncleg.gov no later than 5:00 pm on Friday, November 12, 2021. Accommodations for individuals with disabilities, including assistive listening systems, interpreters, and materials in alternate formats, may be arranged by contacting the Subcommittee Clerks in advance of the hearing.

Should you or your staff have any questions or need additional information, please contact Haley Phillips at (919) 301-1458.

Sincerely,

A handwritten signature in black ink, appearing to read "Chuck Edwards".

Sen. Chuck Edwards
Co-Chair

A handwritten signature in black ink, appearing to read "James Z. Boles Jr.".

Rep. Jamie Boles
Co-Chair