



## North Carolina State Hearing Aid Dealers and Fitters Board

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701 Exposition Place, Ste 206  
Raleigh, North Carolina 27615  
Phone: 919.834.3661 - Email: [info@nchalb.org](mailto:info@nchalb.org)

September 30, 2020

Re: N.C. General Statute 93B-2(a) Data Requirements  
For Fiscal Year June 1, 2019 - May 31, 2020

Dear Sir/Madam,

Please let this letter serve as the annual report, independent of the annual financial report, for the fiscal year 2019-2020 for the North Carolina State Hearing Aid Dealers and Fitter Licensing Board (the Board). As the Board's fiscal year ends on May 31st this report covers the period June 1, 2019 to May 31, 2020.

1. The address of the board, names of officers and members:

North Carolina State Hearing Aid Dealers and Fitter Licensing Board  
Caitlin Schwab, Administrator  
Mailing Address: 701 Exposition Place, Ste 206, Raleigh, NC 27615  
Physical Address: 701 Exposition Place, Ste 206, Raleigh, NC 27615  
Phone: 919-834-3661  
Fax: 919-779-5642  
Website: [www.nchalb.org](http://www.nchalb.org) Email: [info@nchalb.org](mailto:info@nchalb.org)

### Board Members and Officers:

- Bruce Le, Chair
- Cynthia Marshall,  
Secretary/Treasurer
- Victoria Brittain
- Schquthia Peacock
- John "Clell" Hamm
- Brendan O'Connell, MD

- 1a. The total number of licensees supervised by the board.

394

2. The number of persons who applied to the Board for examination:

92

3. The number who were refused examination:

None

4. The number who took the examination:

92

5. The number to whom initial licenses were issued:

26

- 5a. The number who failed the examination.

There are four parts to the exam A, B, C, and D each exam is typically given four times a year, however due to COVID-19 the exam was only administered 3 times during the fiscal year. The number of failing grades for each part of the exam for the last fiscal year is as follows:

A: 11 B: 18 C: 11 D: 25

6. The number who applied for license by reciprocity or comity:

11

7. The number who were granted licenses by reciprocity or comity.

4

- 7.a. The number of official complaints received involving licensed and unlicensed activities.

5

- 7.b. The number of disciplinary actions taken against licensees, or other actions taken against non-licensees, including injunctive relief.

0

8. The number of licenses suspended or revoked:

0

9. The number of licenses terminated for any reason other than failure to pay the required renewal fee:

0

10. The substance of any anticipated request by the occupational licensing board to the General Assembly to amend statutes related to the occupational licensing board:

No requests to amend statutes related to the Board are anticipated.

11. The substance of any anticipated change in rules adopted by the occupational licensing board or the substance of any anticipated adoption of new rules by the occupational licensing board.

The Board is working on a change to rule that would limit the number of apprentices a sponsor could have at any one time.

If you require any additional information please contact the Board at your convenience.

Sincerely,

A handwritten signature in black ink, reading "Cait Schwab Falzone", is displayed on a light yellow rectangular background.

Caitlin Schwab-Falzone  
Administrator