

FY 2020 ANNUAL REPORT per G.S. 93B-2(b)
NC STATE BOARD OF OPTICIANS
3809 Computer Dr, Ste 102, Raleigh, NC 27609

Karen Moshoures - Chair
Debra Newell - Vice Chair
Tommy Rich - Secretary/Treasurer

Mark Clark
Derrick Jordan

Michael McKinney
Carolyn Middlebrooks

Licensees Supervised by the Board **1141**

Exam Applications

Received	34
Approved	34
Rejected	0
Participants*	34
Passed	76
Failed	26

Exam has multiple components that can be individually passed or failed, administered several times annually.

Initial Licenses Issued*

Non-Resident Licensure Applications

Received	12
Granted	
241.(a) Waiver of Exam	0
241.(b) Entrance to Exam	0
Rejected	
241.(a) Waiver of Exam	11
241.(b) Entrance to Exam	1

Initial Licenses Issued

Total Initial Licenses Issued After conclusion of 6-Month Internship

Military Licensure Applications

Received	0
Military Personnel	
Granted	0
Denied	0
Military Spouse	
Granted	0
Denied	0

Total Military Applications

Applications with Conviction Records

Granted License	0
Denied License - any reason	0
Denied License - Conviction Related	0

Total Applications Re: Convictions

Official Complaints

Licensed	1
Unlicensed	3
Referred to other Boards	3

Total Complaints

Disciplinary Actions

Licensed	
Warning Letter	3
Probation	19
Fined	19
Revoked	1
Suspended	1
Terminated	0
Unlicensed	
Warning Letter	4
Removed from App/Intern/Exam	0
Appealed	0
Rescinded by Board	8
Carryover to next Fiscal Year	7

Total Disciplinary Actions

At the end of FY20 there was no pending legislation relative to this occupational licensing board.
There were two pending rules' revisions before OAH/Rules Review Commission: (1) filing of Permanent rule re: business registrations revisions, and (2) revisions to the rule re: licensees' methodology for continuing education.

EXAM APPLICANTS FY20									
NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017									
NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Initial Lic Issued	Color Key
Abdullah, Malik - 241a	8/27/2019		11/5/2019	x	x	x	x		
Adler, Richard - 241a	2/11/2020		4/22/2020	x	x	x	x		- App
Aguirre, Gary - App	1/16/2020	2/28/2020		x	x	x	x		
Bargar, Susan - App	3/31/2020	5/12/2020		x	x	x	x		- AAS
Behoriam, Jaclyn - DTCC 5/2020	6/12/2020	6/17/2020			x		x		
Benson, Melissa - App	6/2/2020	6/3/2020			x		x		- 241a
Bridgers, Yazmine - DTCC 5/2019	12/2/2019	12/10/2019			x		x		
Calderon, Julio - 241a	11/8/2019		1/16/2020	x	x	x	x		- 241b
Charest, Susan - 241a	11/8/2019		1/16/2020	x	x	x	x		
Corridori, Chelsea - App	9/6/2019	9/10/2019			x	x	x	3/6/2020	- Military
Culotta, Ashley - App	12/16/2019	12/17/2019			x		x	5/19/2020	
Gentry, Savannah - App	9/26/2019	9/27/2019		x	x	x	x		Exam Key
Gomes, Shuda - App	2/13/2020	2/18/2020			x	x	x		
Graves, Andrew - 241a	8/8/2019		11/7/2019	x	x	x	x		Deemed Exam Eligible
Hidalgo, Maria - 241a	10/2/2019		11/5/2019	x	x	x	x		
Isaacs, Jordan - App	2/11/2020	2/18/2020		x	x	x	x		ABO Basic = 1
Jones, Jacqueline - App	2/14/2020	2/18/2020		x	x	x	x		
Jones, Jessica - 241a	3/18/2020		5/15/2020			x	x		ABO Prac = 2
Kern, Renee - App	10/31/2019	11/7/2019		x	x	x	x		
King, Chelsey - App	5/22/2020	6/9/2020			x		x		NCLE Basic = 3
Ksor, Hloan - DTCC 5/2019	9/10/2019	9/19/2019			x		x	12/13/2019	
Kury, Sheila - 241b	9/18/2019		10/25/2019	No qualifiers - Must serve Apprenticeship					NCLE Prac = 4
Lea, Glenda - DTCC 5/2020	6/29/2020	7/8/2020			x		x		
Lee, Minda - DTCC 5/2020	6/26/2020	7/7/2020			x		x		
Lithgow, Anthony - App	8/22/2019	8/29/2019			x		x	12/12/2019	
Littrell, Erin - App	9/24/2019	9/30/2019			x		x	4/14/2020	
Macedo-Aguirre, Angelica - App	3/12/2020	3/27/2020			x		x		
Maness, Valerie - App	7/17/2019	7/17/2019		x	x	x	x		
McCurdy, Anette - DTCC 5/2000	9/3/2019	9/16/2019		x	x	x	x	5/22/2020	
Menacho, Katlyn - App	9/11/2019	9/19/2019		x	x	x	x	3/5/2020	
Poach, Audra - Middlesex CC 5/2019	9/9/2019	9/19/2019			x		x	3/27/2020	
Provence, Kaylan - App	1/29/2020	2/4/2020			x	x	x		
Rands, Kathleen - DTCC 5/2020	6/10/2020	6/23/2020			x		x		
Reardon, Christopher - DTCC 2019	6/25/2020	6/25/2020			x		x		

Romero, Yesenia - App	6/17/2020	7/7/2020			x	x	x	
Rowsey, LaTasha - App	1/14/2020	1/16/2020		x	x	x	x	
Sanchez, Rosaria - 241a	5/12/2020		7/22/2020	x	x	x	x	
Shadwick, Richard - 241a	5/12/2020		8/6/2020	x	x	x	x	
Sloop, Melanie - App	3/13/2020	3/27/2020			x	x	x	
Stanfill, Emma - DTCC 7/2019	8/8/2019	8/29/2019			x		x	2/7/2020
Stukes III, Roston - App	11/26/2019	11/26/2019		x	x	x	x	
Tooth, Amber - App	12/19/2019	12/23/2019		x	x	x	x	
Welch, Anna - App	3/12/2020	5/8/2020		x	x	x	x	
Vandever, Lynol - 241a	12/18/2019		1/24/2020		x		x	
Weaver, Nikki - DTCC 5/2019	8/26/2019	8/29/2019			x		x	12/23/2019
Wolfe, April - 241a	6/25/2020		7/24/2020	x	x	x	x	

ABO/NCLE Exam Totals	46	34	12	22	44	28	45	10
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Non-Resident Applications FY20

<u>NAME</u>	<u>241.a</u>			<u>241.b</u>		<u>Initial Lic Issued</u>
	<u>Received</u>	<u>Granted</u>	<u>Denied</u>	<u>Granted</u>	<u>Denied</u>	
Abdullah, Malik	8/27/2019		11/5/2019			
Adler, Richard	2/11/2020		4/22/2020			
Calderon, Julio	11/8/2019		1/16/2020			
Charest, Susan	11/8/2019		1/16/2020			
Graves, Andrew	8/8/2019		11/7/2019			
Hidalgo, Maria	10/2/2019		11/5/2019			
Jones, Jessica	3/18/2020		5/15/2020			
Kury, Sheila	9/18/2019				10/25/2019	
Sanchez, Rosaria	5/12/2020		7/22/2020			
Shadwick, Richard	5/12/2020		8/6/2020			
Vandever, Lynol	12/18/2019		1/24/2020			
Wolfe, April	6/25/2020		7/24/2020			
Totals	12	0	11	0	1	0

Spouse

Initial Lic Issued

Totals	0	0	0	0	0		0

EXAM PARTICIPANTS (August 2019) FY20

NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017

NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Exam Participant	Failed	Passed	
Barnett, Paige - DTCC 5/2019	5/22/19				x		x	Aug-19		2,4	Color Key
Bridgers, Yazmine - DTCC 5/2019	11/25/19				x		x	Aug-19		1	
Chareunsip, Christina - DTCC 5/2019	5/21/19				x		x	Aug-19		2,4	- App
Chow, Desmond - App	6/4/19			x	x	x	x	Aug-19	2	1	
Corridori, Chelsea - App	9/6/19				x	x	x	Aug-19		1	- AAS
Farrell, Zoila - DTCC 5/2019	5/31/19				x		x	Aug-19		2,4	
Graham, Jamesa - DTCC 5/2019	6/4/19				x		x	Aug-19		2,4	- 241a
Hall, Lorrie - DTCC 5/2010	10/3/17				x		x	Aug-19		3	
Hulseman, Buckley - 241(a)	3/27/19		5/4/19	x	x	x	x	Aug-19		2	- 241b
Ilushik, Christa - DTCC 5/2019	5/19/19				x		x	Aug-19		2,3,4	
Lithgow, Anthony - App	8/22/19				x		x	Aug-19		3	- Military
Littrell, Erin - App	9/24/19				x		x	Aug-19		3	
Matskevich, Liliya - AAS Erie CC 5/2005	1/14/19				x		x	Aug-19		3	Exam Key
McClain, Dena - DTCC 5/2019	5/23/19				x		x	Aug-19		2,4	
Munar, Chris - DTCC 5/2019	5/20/19				x		x	Aug-19	4	2	Deemed Eligible
Obozna, Alina - 241(b)	8/7/18		11/13/18	x	x	x	x	Aug-19		1	
Patterson, Tara - 241(a)	12/17/18		2/1/19	x	x	x	x	Aug-19	3		ABO Basic = 1
Peters, Avril - DTCC 5/2019	5/8/19				x		x	Aug-19	2,4		
Petree, Ashley - DTCC 5/2019	5/28/19				x		x	Aug-19		2,4	ABO Prac = 2
Powell, Lindsey - DTCC 5/2019	5/23/19				x		x	Aug-19		2,4	
Provence, Kaylan - App	1/29/20				x	x	x	Aug-19		1	NCLE Basic = 3
Ramquist, Jennifer - App	10/8/18			x	x	x	x	Aug-19		1,2	
Romero, Yesenia - App	6/17/20				x	x	x	Aug-19		1	NCLE Prac = 4
Singer, Steven - 241(a)	9/26/18		2/1/19	x	x	x	x	Aug-19		1,2,3,4	
Stafford, Tonique - DTCC 5/2019	6/13/19				x		x	Aug-19		2,4	
Tooley, Elyse - DTCC 5/2019	6/11/19				x		x	Aug-19	4	2	
Truong, Thuy Truc - DTCC 5/2019	6/20/19				x		x	Aug-19		2,4	
Vago, Tiffany - App	1/3/19			x	x	x	x	Aug-19	3	2	
Whalen, Larissa - DTCC 5/2019	6/4/19				x		x	Aug-19		2,4	
ABO/NCLE August Totals = 29	29	25	4					29	6	27	

Non Board-Vetted Exam Participants	Failed	Passed
Arrondell (Harper), Vannicia - App	1	
Chappell, Meredith	1	
Darden, Dana	1	
Edgar, Christopher		1
Fortner, Renee - I-1463	1	
Hammel, Kimberly - App		3
Lee, Jasmine	3	
Rouse, Lataisha	1	
Royals, Rebeka - App		1
Wilcox, Shea - DTCC 5/2020		1
Non Vetted August Totals = 10	6	4

EXAM PARTICIPANTS (November 2019) FY20

NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017

NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Exam Participant	Failed	Passed	Color Key
Blue, Kimberly - DTCC 5/2019	5/23/19				x		x	Nov-19	4	2	
Bridgers, Yazmine - DTCC 5/2019	11/25/19				x		x	Nov-19		3	- App
Chow, Desmond - App	6/4/19			x	x	x	x	Nov-19	3	2,4	
Corridori, Chelsea - App	9/6/19				x	x	x	Nov-19		3	- AAS
Gomes, Shuda - App	2/13/20				x	x	x	Nov-19	3		
Jean-Baptiste, Richardo - 241(a)	2/15/17		2/15/17			x	x	Nov-19		3	- 241a
Ksor, Hloan - DTCC 5/2019	9/10/19				x		x	Nov-19		2,4	
Lithgow, Anthony - App	8/22/19				x		x	Nov-19		2,4	- 241b
Littrell, Erin - App	9/24/19				x		x	Nov-19		2,4	
Macedo-Aguirre, Angelica - App	3/12/20				x		x	Nov-19		1	- Military
Maness, Valerie - App	7/17/19			x	x	x	x	Nov-19	2	1	
Matskevich, Liliya - AAS Erie CC 5/2005	1/14/19				x		x	Nov-19		2,4	Exam Key
McCurdy, Anette - DTCC 5/2000	9/3/19				x		x	Nov-19		1,3,4	
Menacho, Katlyn - App	9/11/19			x	x	x	x	Nov-19		1,2	Deemed Eligible
Munar, Chris - DTCC 5/2019	5/20/19				x		x	Nov-19		4	
Nettleton, Teresa - App	6/28/19			x	x		x	Nov-19	2	1,3,4	ABO Basic = 1
Obozna, Alina - 241(b)	8/7/18		11/13/18	x	x	x	x	Nov-19	3		
Peters, Avril - DTCC 5/2019	5/8/19				x		x	Nov-19	2	4	ABO Prac = 2
Provence, Kaylan - App	1/29/20				x	x	x	Nov-19	3		
Stanfill, Emma - DTCC 7/2019	8/8/19				x		x	Nov-19		2,4	NCLE Basic = 3
Stewart, James - App	10/2/17			x	x	x	x	Nov-19		3,4	
Tooley, Elyse - DTCC 5/2019	6/11/19				x		x	Nov-19		4	NCLE Prac = 4
Weaver, Nikki - DTCC 5/2019	8/26/19				x		x	Nov-19		2,4	
ABO/NCLE November Exam Totals	23	21	2					23	8	20	

Non Board Vetted Exam Participants	Failed	Passed
Chappell, Meredith	1	
Echevarria, Dexter (A-2859)		3
Johnson, Bonnie	3	
Johnson, Whitney		1
Jones, Jessica		1
Lee, Jasmine		1
Marshall, Jennifer (A-3002)		1
Mcgraw, Hannah	1	
Pippen, Rebecca	3	
Williams, Kyle	1	
Non Vetted November Totals = 10	5	5

EXAM PARTICIPANTS (February 2020) FY20

NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017

NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Exam Participant	Failed	Passed	Color Key
Blue, Kimberly - DTCC 5/2019	4/29/19				x		x	Feb-20		4	
Bridgers, Yazmine - DTCC 5/2019	10/31/19				x		x	Feb-20	4	2	- App
Chow, Desmond - App	6/4/19			x	x	x	x	Feb-20		3	
Corridori, Chelsea - App	12/14/06			x	x	x	x	Feb-20		2,4	- AAS
Culotta, Ashley - App	12/16/19			x	x	x	x	Feb-20		2,4	
Gomes, Shuda - App	2/13/20			x	x	x		Feb-20	3		- 241a
Graves, Andrew - 241(a)	5/14/19		11/5/19	x	x	x	x	Feb-20		1	
Jones-Salt, Leanne - App	7/17/19			x	x	x	x	Feb-20		1,2,3,4	- 241b
Kern, Renee - App	1/29/20			x	x	x	x	Feb-20	2	1	
Maness, Valerie - App	6/4/19			x	x	x	x	Feb-20	2,3,4		- Military
McCurdy, Anette - DTCC 5/2000	9/11/19				x		x	Feb-20	2		
Menacho, Katlyn - App	11/25/19			x	x	x	x	Feb-20		3,4	Exam Key
Nettleton, Teresa - App	5/23/19			x	x	x	x	Feb-20		2	
Peters, Avril - DTCC 5/2019	9/9/2019				x		x	Feb-20	2		Deemed Eligible
Poach, Audra - Middlesex CC 5/2019	12/18/2019				x		x	Feb-20		2,4	
Provence, Kaylan - App	9/3/2019			x	x	x	x	Feb-20	2,3,4		ABO Basic = 1
Rodriguez, Marisol - 241a	12/16/19		8/12/19		x		x	Feb-20		2	
St. Brice, Tracy - 241a	6/27/19		6/27/19		x	x	x	Feb-20	3	1	ABO Prac = 2
Stukes, Roston - App	6/28/19			x	x	x	x	Feb-20	2,3	1,4	
Vandever, Lynol - 241a	6/24/19		8/12/19	x	x	x	x	Feb-20	4	2	NCLE Basic = 3
ABO/NCLE February Totals = 20	20	16	4					20	10	15	
											NCLE Prac = 4

Non Board-Vetted Exam Participants	Failed	Passed
Arrondell (Harper), Vannicia - App		1
Bender, Susan (A-2709)		1
Benson, Melissa - App		3
Linton, Samantha	1	
Palaez Chela, Gisell	1	
Puckett, Georgia		1
Royals, Rebeka - App		3
Sloop, Melanie - App		1
Swiler, Lisa (A-2856)		1
Walters, Camryn		1
Washington, Laura (A-2752)	1	
Non Vetted February Totals = 11	3	8

EXAM PARTICIPANTS (May 2020) FY20

NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017

NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Exam Participant	Failed	Passed	Color Key
Behoriam, Jaclyn - DTCC 5/2020	6/12/20				x		x	May-20		3	
Gomes, Shuda - App	2/13/20			x	x	x		May-20		2	- App
Jones, Jessica - 241(a)	3/18/20		5/15/20		x	x	x	May-20		3	
Macedo-Aguirre, Angelica - App	3/12/20			x	x	x	x	May-20		2	- AAS
McCurdy, Anette - DTCC 5/2000	9/11/19				x		x	May-20		2	
Provence, Kaylan - App	9/3/19			x	x	x	x	May-20	4	2,3	- 241a
Vandever, Lynol - 241a	6/24/19		8/12/19	x	x	x	x	May-20		4	
ABO/NCLE May Exam Totals = 7	7	5	2					7	1	7	- 241b

Non Board Vetted Exam Participants	Failed	Passed
Atienza, Ryan - DTCC 5/2020		3
Austin, Jennifer		1
Castlebury, Rebekah		1
Flores Vega, Antonio - DTCC 5/2020	3	
Floyd, Michelle		1
Holmes, Tiffany		1
Isom, Jordan		1
Lea, Glenda - DTCC 5/2020		3
Lee, Minda - DTCC 5/2020		3
McKnight, Tiffany - DTCC 5/2020		3
Pate, Kreceivieya - (A-2844)		1
Rands, Kathleen - DTCC 5/2020		3
Sawant, Jill		1
Walters, Camryn		3
Whitehill, Sarah		3
Wilcox, Shea - DTCC 5/2020		3
Non Vetted May Totals - 16	1	15

- Military
Exam Key
Deemed Eligible
ABO Basic = 1
ABO Prac = 2
NCLE Basic = 3
NCLE Prac = 4

EXAM PARTICIPANTS (June 2020) FY20

NC Board of Opticians Adopted the ABO/NCLE National Exam Feb 2017

NAME / QUALIFICATION	Received	Approved	Rejected	1	2	3	4	Exam Participant	Failed	Passed	Color Key
Bargar, Susan - App	3/31/20			x	x	x	x	June-20		1,2,3,4	
Bridgers, Yazmine - DTCC 5/2019	10/31/19				x		x	June-20	4		- App
Kern, Renee - App	1/29/20			x	x	x	x	June-20		2	
King, Chelsey - App	4/21/20				x		x	June-20		2	- AAS
Macedo-Aguirre, Angelica - App	3/12/20			x	x	x	x	June-20		4	
Peters, Avril - DTCC 5/2019	9/9/2019				x		x	June-20		2	- 241a
Sloop, Melanie - App	3/13/20			x	x	x	x	June-20		3	
Stukes, Roston - App	6/28/19			x	x	x	x	June-20		2,3	- 241b
ABO/NCLE June Exam Totals = 8	8	8	0					8	1	7	

- Military

Non Board Vetted Exam Participants	Failed	Passed
Gadd, Amanda - App		1
Hardinger, Ashley - App		3
Lambeth, Taylor		1
Lemos, Kimberly - DTCC 5/2020		3
Non Vetted June Totals = 4		4

Exam Key

Deemed Eligible

ABO Basic = 1

ABO Prac = 2

NCLE Basic = 3

NCLE Prac = 4

OFFICIAL COMPLAINTS FY20

Complainant Name	Date Rec'd	Licensed		Against	Business Name	Complaint & Resolution	Resolution Date	Referred to NC Medical Board or NC Board of Optometry
		Yes	No					
State Board of Opticians	8/12/19		X	Stanton Optical, Asheville & Wilmington	946 Patton Ave, Asheville 317 S. College Rd, Wilm	Board outlined several irregularities b/t operations at the 2 Stanton locations and Optometry law; also addressed how this company's operational trends could impact health/safety of NC citizens	8/12/19	8/12/19
State Board of Optometry	1/13/20	X		Ralph Maynard, OD and Looking Glass Vision Ctr, Hickory	Ralph Maynard's optometric practice and Looking Glass	Claimed OD practice not releasing spectacle Rx's to patients at exam conclusion, and that practice blocked Vision Ctr's phone numbers. There is family friction that may be a contributing factor. The two boards discussed with their respective licensees and advised both to get along & see to patient...not personal...issues.	2/4/20	
Jamin Quilla, OD	4/6/20		X	Stanton Optical, Asheville	946 Patton Ave, Asheville	OD complained that Stanton was allowed scheduling of eye exams w/ COVID restrictions in place; wanted to know about Opticians' Board restrictions in place.	4/9/20	Referred to Optometry Board, but SH responded to OD that we'd contacted the unlicensed mgr of the location re: pandemic operations, but that as a contractor w/ Stanton HE had control over whether he did exams.
Debora Braden	6/23/20		X	Unlicensed technician	Fox Eye Care in Lenscrafters, Friendly Shopping Ctr, Greensboro	Technician told patient she was required to get a Retina Photo (\$39) she'd never had before.	7/2/20	Referred to Optometry Board 7/1/20
Totals	4	1	3				4	3

Opticians FY2020 LICENSE RENEWALS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Business Name OIC/Licensee Name	Licensee/ Store Regis #s	OIC Y/N	Tnrr Y/N	Prior Disp Actions	Lic Renewal Date	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letters & COs sent late Sept/early Oct	Alternate/Add'l Action Taken	Hearing Req'd	Follow-Up Info	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
FY20-0008	Wake	Bennett, Terry America's Best #5317, Raleigh	2001 X-2391	Y	Y	0	1/3/19	Rec'd renewal form w/out CECs or fee 12/11/18; appeared in office w/ hrs and \$\$ on 1/3/19 (enroute to work). Was OIC of America's Best #5317 at time of renewal; changed OIC to another licensee on 1/7/19 (presumably to avoid disciplinary action) after SH emailed Bennett on 1/3/19 to require Biz regis and OIC regis be redone.	Fine \$150 for Business and \$300 for this OIC/Licensee; 12 months probation for both. Business regis changed to another licensee on 1/7/19				Business pd \$150; Licensee has NOT paid fine as of 8/24/20	
FY20-0009	Onslow	Bostic, Kevin Eyemart Express #155, Jacksonville	1117 X-2389	Y	Y	0	1/2/19	Asserted he'd mailed renewal info in on 12/24/18 - never rec'd in office. Was OIC of Eyemart Express #155 at time of renewal; appeared in office w/ hrs and \$\$ for personal renewal, AND repaid for Biz/OIC regis after being told that would be req'd (presumably to avoid disciplinary action for company) on 1/2/19. No trainees under Bostic.	Fine \$150 for Business and \$300 for this OIC/Licensee; 12 months probation for both.	DISMISSED WITH LETTER OF CAUTION 11/7/19				
FY20-0010	Catawba	Mansour, Bashar Visionworks #402, Concord Pierce, Sherry	0998 X-2414 2032	Y	Y	Mansour WARNED 2010 re: timeliness for license renewal.	1/4/2019 Pierce's renewal rec'd 1/3/19 (p/m 12/31/18).	Renewal p/marked 12/28/18. **EMAILED MANSOUR and requested January schedule to be sure he had other licensed coverage for any date(s) he worked before renewal. One trainee under Mansour. No trainees under Pierce.	Submitted schedule to show Pierce did not work in January until license was renewed; she personally renewed OIC REGIS ONLY after being told re-registrations would be req'd (presumably to avoid disciplinary action). Fine \$150 for Business, \$300 for OIC/Licensee. 12 months probation for both Business and Licensee.			8/7/19 - SH talked w/ Mansour - said he'd called on 1/2 & was told it was there (why the difference in dates, if we had it??) <u>S. Pierce was OIC and trainer at this location on 12/31/18</u> (not Mansour), but Mansour has since become the OIC.	\$150 Biz fine paid 12/6/19; \$300 OIC fine paid 12/6/19	

Opticians FY2020 LICENSE RENEWALS Investigation Results
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FY20-0011	Wake	Castro, Jose Lenscrafters #0669, Raleigh Layne, April (OIC)	1887 X-1490	N	N	CASTRO 2008 FINED re: Business Regis violation. LAYNE 2012 FINED re: as OIC, allowing unlic ind to practice w/out licensee on site.	1/29/19	Emailed 2019 renewal form on 1/7/19 - rec'd renewal in Board office 1/29/19. **EMAILED CASTRO FOR JANUARY SCHEDULE, to be sure he had other licensed coverage for any date(s) he worked before renewal.	IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$250 for this Licensee; otherwise, no fines. If fined, 12 months probation for both the Business and the Licensees.	VOLUNTARILY DISMISSED 1/2020				
FY20-0012	Cabarrus	Gomez, Emma Vision Ctr in Wal-Mart #1464, Concord Bumgardner, Sheri	1171 X-1171 1307	N	N	GOMEZ WARNED 2005 re: Business regis requirements. BUMGARDN ER FINED 2013 re: practicing w/out renewal license.	1/3/19	Renewal p/arked 12/31/18. **EMAILED GOMEZ FOR JANUARY SCHEDULE, to be sure she had other licensed coverage for any date(s) she worked before renewal.	IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$250 for this Licensee; otherwise, no fines. If fined, 12 months probation for both the Business and the Licensees.	DISMISSED WITH LETTER OF CAUTION 11/7/19				
FY20-0013	Buncombe	Picot, Arelis Lenscrafters #372, Asheville Eakes, Linda (OIC)	2129 X-1068 0843	N	Y	0	1/24/19		IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$250 for this Licensee; otherwise, no fines but a Ltr of Caution to Picot re: how late renewals could affect trainees' time. If fined, 12 months probation for both the Business and the Licensees.	VOLUNTARILY DISMISSED 1/2020		Emails w/ Picot on 8/4 - said she'd renewed, didn't know what we needed. SH explained what was required.		

Opticians FY2020 LICENSE RENEWALS Investigation Results
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FY20-0014	Caldwell	Swanson, Kenneth Wal-Mart Vision Ctr #1064, Lenoir Mitchem, Kristi	0895 X-0685	N	N	0	1/15/19	Renewal p/marked 1/10/19. **EMAILED SWANSON and requested January schedule to be sure he had other licensed coverage for any date(s) he worked before renewal.	NO ACTION TO BE TAKEN IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$150 this Licensee; otherwise, no fines . If fined, 12 months probation for the Business, OIC and the Licensee.	VOLUNTARILY DISMISSED 11/2019		Phone call w/ Mitchem on 10/7 - said Swanson is RETIRED from opticianry, but does work in this WalMart stocking shelves. She will email documentation, and SH will confirm w/ Swanson for Comm reconsideration.		
FY20-0015	Wake	Thomas, Roger Visionworks #0605, Cary Duplessis, Anthony	0710 X-2438 1846	N	N	2013 FINED re: late personal renewal	1/25/19	Renewal p/marked 1/23/19. **NEED TO EMAIL THOMAS (2nd request!) and request January schedule to be sure he had other licensed coverage for any date(s) he worked before renewal.	NO ACTION TO BE TAKEN IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$350 this Licensee, in consideration of prior identical violation; otherwise, no fines . If fined, 12 months probation for both the Business and the Licensee.	VOLUNTARILY DISMISSED 1/2020		10/11/19 Duplessis sent via email schedules for January, showing licensee J. Coltrane at Business whenever Thomas was at work.		
FY20-0016	Catawba	Mansour, Bashar Pierce, Sherry Visionworks #402, Concord	0998 2032 X-2414	Mans	Pierc	Mansour WARNED 2010 re: timeliness for license renewal.	Mansour 1/4/19; Pierce 1/3/19	Renewal p/marked 1/3/19 and 1/4/19. **NEED TO EMAIL MANSOUR and request January schedule to be sure he had other licensed coverage for any date(s) he worked before renewal.	NO ACTION TO BE TAKEN IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$250 this Licensee; otherwise, no fines . If fined, 12 months probation for both the Business and the Licensee.			1/29/19 Received schedule from Pierce showing HER not working before renewal rec'd; no such documentation from Mansour. Pierce indicated SHE would be paying all fines.	Biz fine \$150 paid 12/6/19; Pierce fine (\$150) and Mansour fines (\$250) paid 12/6/19	

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FY20-0017		Baggaley, Anita Visionworks #334, Wilmington Jones, Teresa (OIC)	1531 X-1081 1440	N	Y	2013 FINED re: non-use of CL Release forms	1/22/19	Renewal p/arked 1/23/19. **EMAILED BAGGALEY and requested January schedule to be sure she had other licensed coverage for any date(s) she worked before renewal. Email address came back as undeliverable. SH followed up by phone with this location's OIC/manager on 7/29/19. Licensee Baggaley DID work in January (before renewal) but always had licensed coverage with her; mgr sent SH an email to confirm. No trainees under Baggaley.	NO ACTION TO BE TAKEN, other than Ltr of Caution (below) IF SCHEDULE SHOWS PRACTICE W/OUT COVERAGE, Fine \$150 for Business, \$150 for OIC and \$250 for this Licensee; otherwise, no fines but a Ltr of Caution to Baggaley re: how late renewals could affect trainees' time. If fined, 12 months probation for both the Business and the Licensees.	No Action Taken					
FY20-0019	Henderson	Hess, Rebecca Sam's Club #4950 Nelson, Bradley (OIC) SEE OTHER NOTES FOR THIS BUSINESS LOCATION UNDER 'LATE BIZRENEWAL' TAB.	1955 X-2409 1480	N	N	0	unrenewed for 2019	**NEED TO CALL SAM'S CLUB #4950 to see if Hess is still there, changing dbase records as necessary. Investigate if Hess has dispensed and/or had other licensed coverage for any date(s) she has worked since January 1.	NO ACTION TO BE TAKEN IF HESS IS PRACTICING GET SCHEDULE SHOWING COVERAGE. If NO coverage and no license for Hess, fine \$150 for Business, \$150 for OIC and \$250 for this Licensee; otherwise, no fines . If fined, 12 months probation for both the Business and the Licensees.	No Action Taken		7/30/19 SH followed up by phone with this location's OIC/manager. This licensee has not worked here, or the PT location given to the Board, in some time. This Sam's location has the actual license & will mail it to the Board office. 8/12/2019 Biz returned Hess's license from Sam's #4950 by Carmen Preston (now that location's OIC), put in licensee's file			
		KEY													
		Found in VIOLATION													
		- some require add'l investigation, disciplinary action may be postponed													
		Is Licensee shown the registered OIC and/or a Trainer?													
		Late Payment of Initial Fine/Warning Letter Sent													
		Action Rescinded by Board													
		Fined \$													

Opticians FY2020 BUSINESS REGISTRATION RENEWALS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Business Name OIC/Licensee Name	Regis/ Licensee #s	Prior Disp Actions	FY20 Biz Regis Renewal Date	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letters & COs sent late Sept/early Oct	Follow-up Conversations/Date	Alternate/Add'l Action Taken	Hearing Req'd	Follow-Up Info	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
FY20-0003	Durham	Durham Tech Optical Shop Alspaugh, Janet	B-0379 2025	0	7/5/2019 -- DTCC check dated 6/24/19, p/marked from DTCC 7/2/19	Business usually renews before school ends, with check from DTCC - completed 6/28/18 and 6/26/17 prior 2 years (under Alspaugh as OIC). (Previously, when B. Dark was there as OIC, he'd inactivate the registration in May and resume the registration in late summer when staff returned.)	Fine \$150 for Business, \$100 for OIC. 12 months probation for both the Business and the Licensee.	10/3/19 SH talked w/ Health Tech Dean Melissa Ockert (Sue & Deb met w/ her and Tracy B for cooperative efforts b/t Board & school in 7/2018). Alspaugh subm paperwork to Biz Office in May, Ockert said. She acknowledged the late regis but was bothered by the Order saying 'the Biz operated after July 1' when, she says, school was closed. SH explained that 'operated' is interpreted that the regis was NOT inactivated when school closed and so the Biz COULD have operated July 1 and beyond w/ no regis. SH also explained that Board keeps mailing envelopes post-July 1 to show postmarks as proof of the violation, also stated to Ockert that it was Alspaugh's responsibility to check on this regis before the end of June to be sure of compliance. Ockert clarified they WOULD sign the Order, pay the penalties & put measures in place for this to not happen again, and that they will send correspondence for the Board's assurance when Order is returned.				Biz fine paid 11/27/19; OIC fine paid 11/2719	
FY20-0004	Wake	The Kelly Eye Center Mason, David	B-2236 0769	0	7/11/2019 -- p/marked 7/9/19	Registration has not been late in prior 3 years.	Fine \$150 for Business, \$100 for OIC. 12 months probation for both the Business and the Licensee.	10/3/2019 SH talked w/ Mason after he'd called law firm, Inspector & Board office, telling them all that the office is doctor-owned & that he registers it w/ the Board 'to support the Board.' (He'd told me in July that he'd gotten everything into their business office in late May - he signed form on 5/22 - but that they didn't process the check & mail it in a timely manner; I told him then that HE should've been checking on its completion and mailing, to be sure it was on time.) He agreed today, b/c of the increase of GA o'sight & risk to Board and license, that he would pay fines & probably forego practice's regis beyond FY20.				Biz fine paid 11/27/19; OIC fine paid 11/2719	
FY20-0005	Forsyth	University Optical Services Newsome, John	B-0703 0703	0	not yet done	FY18 regis mailing arrived 7/5/17 (p/marked 6/29/17)	Fine \$150 for Business, \$100 for OIC. 12 months probation for both the Business and the Licensee.					Biz fine paid 11/27/19; OIC fine paid 11/2719	

Opticians FY2020 BUSINESS REGISTRATION RENEWALS Investigation Results
Disciplinary Action Recommendations/Resolutions

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Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Violation Month/ Year	Name	License/ Regis #	OIC Y/N	Prior Disp Actions	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letter & CO Sent 8/15/19	Alternate/Add'l Action Taken	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
		3/2019	White, Emma Vision Ctr in Wal-Mart #0877, Monroe	1512 X-1512	Y	0	Inspection revealed no licensee on duty, though Sales Assoc there said she knew what she could/couldn't do. Inspector witnessed no violations.	Warning Ltr to OIC/Licensee	No action taken		
FY19-001	Cumberland	2/2019	Pierantoni, Eileen Lenscrafters #0211, Fayetteville	1949 X-1500	Y	N	Licensee submitted new OIC regis but no payment. Though Board called w/ payment request it wasn't submitted for an add'l 2 weeks+, so registration became late.	Fine \$200 each, and 12 months probation each for Business and Licensee		Biz fine paid 3/6/19; OIC fine paid 3/6/19 (accounted for in FY19 records, but not paid to OSBM during that fiscal year)	
FY19-0003	Nash	1/2019	Driver, Joel Ward, Glenda Caison, Etiska Geltz, Amy Eyemart Express #182, Rocky Mount	0331 X-2380	Y - Driver	0	During inspection, Business found without licensee on site. Licensee/OIC was flippant on return & acknowledged violation... 'what now?' Unlicensed individuals (retail manager, optical associates) were found working without any licensed supervision while OIC went to get lunch; they did not cease activity when Inspector found violation.	Fine \$1000 for Business, \$500 & 6 mths license suspension for Licensee Driver recommended by Disc Comm 2/1/19	Compromise reached for \$1K Biz fine & 18 mths probation; \$500 fine for OIC Driver with 24 mths probation. Letters of Caution issued to Ward, Caison, Geltz 2/11/19	Biz fine of \$1K paid 7/17/19; OIC fine of \$500 paid 7/17/19	
FY19-0004	N/A	2017-2018	Davis, Stanley	2036	N		Davis procured fake ConEd credits from Professional Opticians of Florida for attempted use in 2018 renewal.	Board determined that with fake info submitted, license should be revoked.	License REVOKED 11/5/19		

Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
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FY20-0002	Buncombe	6/2019	Steirer, Edward Lajzer, Stephen Stanton Optical, Asheville ***GS 90-114 and GS 90-115 Optometry ***	0611 0915 X- 2488	Y - Lajzer	Steirer - 2010 WARNING re: late renewal; 2012 FINE re: practicing w/out renewed license	Complaint rec'd in Board office that OPTICIAN Steirer had signed an issued RX. He responded it was done 'only to make customer happy, wasn't intending it to be presented to any dispensary'. Investigation revealed that OD WAS on duty that day & could've signed RXs himself. Further discovered during investigation that licensee Steirer had signed other RXs, or issued RXs with NO optometrist's signature. OIC Lajzer said licensee Steirer was counseled about this activity, and OIC stated it would not happen again; he said licensee Steirer had been found to have done this same thing in a SC store of Stanton Optical.	Fine \$1000 for Business, \$750 for Licensee Steirer (in consideration of prior violations), \$250 for OIC/Licensee. 18 months probation for Business, 24 months probation for Licensee Steirer, & 12 months probation for OIC/Licensee.	Keep fine for Business and OIC/Licensee. Instead, issue Notice of Hearing for Steirer w/ intent to revoke license. NOTICE OF HEARING SERVED ON STEIRER 10/21/2019	Biz fine paid 11/27/19; OIC fine paid 11/27/19	
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Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Violation Month/ Year	Name	License/ Regis #	OIC Y/N	Prior Disp Actions	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letter & CO Sent 8/15/19	Alternate/Add'l Action Taken	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
FY20-0018	Mecklenburg	5/2019	Hall, Bill, Market Mgr Stokes, Gary Sam's Club #8219, Matthews	1826 0411 X-0015	Y - Stokes	0	New OIC regis due 5/20/2019 after prior OIC relinquished regis 5/10/19. Call made & discovered that Store Mgr (K. Lemieux) mistakenly mailed regis to Corporate. Hall upset - said 'Hendersonville was totally on ME but this is ridiculous!' Staff complied w/ my request that store close until OIC regis rec'd in Board office. Rec'd regis on 4/10/19.	10/17/19 Fine Business/company \$600, and 18 months probation in consideration of another very recent violation; no penalties for any licensee. Total discipline for Sam's Club: \$1K in fines, 30 mths probation for 2 violations in 2 months. Outline in Order involvement of Market Mgr Bill Hall.	Counsel says we can't discipline Hall since he was not OIC. Will significantly increase fines to Business since there were multiple violations (see 4/2019). Negotiations reached to fine Biz \$600 & 18 months' probation.	Biz fine of \$600 paid 10/13/20	
FY19-0019	Henderson	4/2019	Hall, Bill, Market Mgr Sam's Club #4950, Hendersonville	1826 X-2409	N	0	New OIC regis due 4/5/2019 after prior OIC left 3/26/19. Call made 4/8 w/ only fill-in opt there. Called B. Hall - 'had slipped my mind' & he'd get it in next day. Staff complied w/ my request that store close until OIC regis rec'd in Board office. Rec'd regis on 4/10/19.	10/17/19 Fine Business/company \$400, and 12 months probation; no penalties for any licensee. Outline in Order involvement of Market Mgr Bill Hall.	Counsel says we can't discipline Hall since he was not OIC.	Biz fine of \$400 paid 10/13/20	
FY20-0020	Iredell	3/2019	Lloyd, Andrew Target Optical #2078, Mooresville	X-1125	N	0	Prior OIC (Couch) left 3/4/19; new OIC regis due 3/15/19. SH called 3/15 & Lloyd promised store would close & OIC regis would be in Board office 3/16; that proved to be untrue since fill-in licensees covered store beyond that date, but new OIC registration not rec'd until 3/20/19.	10/17/19 Fine Business/company \$400, and 12 months probation; no penalties for any licensee. Outline in Order involvement of Business Mgr (and unlicensed individual) Andrew Lloyd.	Counsel says we can't discipline Lloyd since he was not OIC (an unlicensed manager).	Case still pending for Hearing - cont'd from 4/2020	
FY20-0021	Wake	9/2018	Andrews, Sierra BJ's Optical #110, Cary	1996 B-1409	Y	0	New OIC regis due 9/23/2018 after prior OIC left 9/17/18. Call made to Andrews 9/26, 'sent to Bianca in Home Ofc 2 weeks ago' - said she'd check on it & get it in; requested that store close until registration was complete. Andrews FINALLY came into office on 10/8/2018 & paid cash.	Fine \$200 each, and 12 months probation each for Business and Licensee	No action taken		

Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Violation Month/ Year	Name	License/ Regis #	OIC Y/N	Prior Disp Actions	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letter & CO Sent 8/15/19	Alternate/Add'l Action Taken	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
FY20-0022	Henderson	5/2019	Eaton, Robin Flat Rock Vision, Hendersonville	1361 X-2215	Y	2009 FINED re: Business Regis violation	Per 5/16/2019 inspection report, could not locate distometer for Inspector. Item required for TE registration/training.	Fine \$50 each for Business and Licensee, 12 months probation for Business and Licensee.		Neither Biz nor OIC have paid fines as of 9/17/20.	
FY20-0023	Cumberland	4/2019	Odom, Carolyn Wal-Mart Vision Ctr #6879, Fayetteville	1266 X-2443	Y	2005 FINED re: Business Regis violation	Records show this store became TE in Oct 2018, but 4/29/2019 inspection shows required textbooks still not on site. Carolyn Odom was OIC at the time of the 4/2019 inspection.	Fine \$50 each, and 12 months probation each for Business and OIC/Licensee.		Biz fine paid 11/27/19; OIC fine paid 11/27/19	
FY20-0024	Harnett	4/2019	Oasis Eye Care Chaves, Daniel	T-2374 A 2734	N	0	Records show several prior inspections (10/24/2018, 5/19/2017, 7/22/2015) show missing equipment and/or textbooks. 4/29/2019 inspection shows required polariscope still not on site. Certificate for Apprentice Chaves (A-2734) was from 2017-2018 year; Chaves consistently behind w/ renewals, evasive w/ info given to Inspector. Another Apprentice (Strickland A-2520) certificate not on display.	Fine \$50 for TE and 12 months probation for TE. Warning Ltr to Trainee.		Biz fine paid 11/27/19	
FY20-0025	Mecklenburg	3/2019	Charlotte Ophthalmology, Charlotte	T-2248	N	0	Though TE registration completed 9/24/2018, several required equipment items, as well as textbooks, not on site at time of 3/22/2019 inspection. Apprentice Misty Thomas (A-2851) did not even know what a polariscope or distometer was, and stated that required textbooks were at his home.	Fine \$50 and 6 months probation for TE. Warning Ltr to Trainee.		Biz fine paid 11/27/19	
FY20-0026	Mecklenburg	3/2019	Wilson, Theodore (OIC) Visionworks #0341, Charlotte	1326 X- 1326	Y-Wilson	0	Manager out sick. Optician on duty (Kaplan) could not locate several items required for TE inspection, said he was unable to call anyone to ask where items were located.	Fine \$50 each, and 6 months probation each for TE, OIC/Licensee and Licensee on duty.		Biz fine paid 11/27/19; OIC fine paid 11/27/19	
FY20-0027	Randolph	2/2019	Granato, Connie Vision Ctr in Wal-Mart #1132, Asheboro	1304 X-1599	Y	0	Inspection on 2/27/2019 showed textbooks on site for TE inspection were the OLD version - several notices given to all TE's. This location became a TE in 2017.	Fine \$50 each, and 6 months probation each, for TE and OIC/Licensee.		Case resolved for Biz; still pending for OIC for Hearing - cont'd from 4/2020	

Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Violation Month/Year	Name	License/Regis #	OIC Y/N	Prior Disp Actions	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letter & CO Sent 8/15/19	Alternate/Add'l Action Taken	\$ Fine Rec'd/Resolved	80% Fine Payment Submitted to OSBM
FY20-0028	Carteret	3/2019	Gordon, Robin Eye-to-Eye, Morehead City	1466 B-1466	Y	0	3/28/2019 inspection showed prior year's Business Regis on display. Though registration WAS current, OIC did not have it displayed.	10/10/19 Fine \$100 each, and 12 months probation each, for Business and OIC/Licensee.		Biz fine paid 11/27/19; OIC fine paid 11/27/19	
FY20-0029	Forsyth	8/2018	Collier, Jami Lenschrafters #0065, W-Salem	1915 X-0606	Y	0	On 8/20/2018, Inspector found this Business relocated to different mall suite. No Business, TE or trainees' certificates were on display. Though registrations WERE current, staff said 'they display only the license of the optician on duty that particular day, as they've not purchased new frames for the others yet'. Relocation to new mall suite was done FOUR MONTHS ago!	10/10/19 Fine \$100 each, and 12 months probation each for Business and Licensee		Case still pending for Hearing - cont'd from 4/2020	
FY20-0030	Wake	5/2019	Duplessis, Anthony Visionworks #605, Cary	1846 X-2438	Y	0	During courtesy inspection on 5/8/2019, no Business or OIC registrations were on display. Though registrations WERE current, Optician on Duty and Store Manager had no idea what/where they were.	10/10/19 Fine \$100 each for Business and Licensee, 12 months probation for Business and Licensee.		Biz fine paid 11/27/19; OIC fine paid 11/27/19	
FY20-0031	Forsyth	8/2018	Threatt, Curtis Burgess, Georgia Courtesy Eyewear, W-Salem	2110 B-1193-2490	Y - Threatt	0	On 8/20/2018, Inspector found licensee Burgess at Business alone without license on display; had 2018 renewal sticker in a plastic sleeve in her wallet.	10/10/19 Fine \$200 each, and 12 months probation each for Business, OIC/Licensee, and Licensee		Biz fine paid 11/27/19; OIC fine paid 2/6/20	

Opticians FY2020 MISCELLANEOUS VIOLATIONS Investigation Results
Disciplinary Action Recommendations/Resolutions

Case Number	County of Violation	Violation Month/ Year	Name	License/ Regis #	OIC Y/N	Prior Disp Actions	Investigatory Notes	Action Rec by Comm/Confirmed by Board 8/6/2019; Letter & CO Sent 8/15/19	Alternate/Add'l Action Taken	\$ Fine Rec'd/ Resolved	80% Fine Payment Submitted to OSBM
FY20-0032			Ferreira, Sophia DTCC Opticianry Graduate 2018	N/A	N/A	0	Went around Board-established processes for registering for ABO/NCLE Exams, by not applying thru the Board to receive its verification of eligibility to sit for Practicals.	Once Exams/Internship are complete, and Request for License is submitted to Board, issue CO requiring stipulation to violation of processes, and agreement to 24 mths probation for new licensee.	NOTIFIED BY BOARD that they'd have to repay/retake any Exams for which they'd already been given credit.		
FY20-0033			Ferrara, Chryste DTCC Opticianry Graduate 2018		N/A	0	Went around Board-established processes for registering for ABO/NCLE Exams, by not applying thru the Board to receive its verification of eligibility to sit for Practicals.	Once Exams/Internship are complete, and Request for License is submitted to Board, issue CO requiring stipulation to violation of processes, and agreement to 24 mths probation for new licensee.	NOTIFIED BY BOARD that they'd have to repay/retake any Exams for which they'd already been given credit. When that notification was rec'd, this individual contacted office & asserted that she'd decided to move from NC, no longer intending to be licensed here.		
FY20-0034			Littrell, Erin Apprentice at Mountain Eye Assocs, Asheville	N/A	N/A	0	Went around Board-established processes for registering for ABO/NCLE Exams, by not applying thru the Board to receive its verification of eligibility to sit for Practicals.	Once Exams/Internship are complete, and Request for License is submitted to Board, issue CO requiring stipulation to violation of processes, and agreement to 24 mths probation for new licensee.	NOTIFIED BY BOARD that they'd have to repay/retake any Exams for which they'd already been given credit. No action taken after negotiation w/ Ms. Littrell's Counsel.		
			KEY								
			Found in VIOLATION during investigations, inspections								
			Licensee listed is OIC of place of business								
			Late Payment of Initial Fine/Warning Letter Sent								
			Action Rescinded by Board								
			Fined \$								