North Carolina Psychology Board

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November 23, 2020

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Pursuant to Section 3.20(c) of SL 2020-97 (HB 1105), below are efforts taken by the North Carolina Psychology Board to exercise regulatory flexibility during the coronavirus emergency:

- With the rapid expansion in the provision of psychological services via telehealth due to
 the temporary closure of many psychological practices, the Board waived the notification
 and approval requirement for temporary practice site changes so that there would be no
 delay in licensees continuing to provide psychology services to patients.
- Given the increased need for providers of psychological services, the Board streamlined
 the approval process to grant requests from out of state licensed psychologists,
 psychology students, and retired psychologists to provide psychological services to North
 Carolina residents, with nearly 700 such requests approved to date.
- With the closure of universities and psychology training centers across the country, the Board extended application completion deadlines and waived certain document submission requirements so approval of new licensees to enter the North Carolina workforce would not be significantly delayed.
- As licensing exam testing centers across North Carolina and the rest of the country have closed or have limited their seating capacity, the Board granted extensions to licensure testing deadlines, so that applicants could continue to provide needed psychological services without incurring the expense of restarting the entire application process.

Virginia Barlow Susie Esealuka Carrie Hollis Joint Legislative Commission on Governmental Operations Page 2

- Due to the reduced ability for applicants to be fingerprinted by law enforcement as a
 result of office closures to the public, the Board extended the deadline for submission of
 fingerprint cards as part of the application process, so approval of new licensees to enter
 the North Carolina workforce would not be significantly delayed (background checks
 will still be completed prior to licensure).
- To assist licensees who may be having financial difficulties renewing their licenses, the Board waived the late license renewal fee and also delayed the date for automatic license suspensions due to nonrenewal.
- With the need for practicing social distancing, the Board expanded the types of documents that can be electronically submitted to the Board and waived the requirement of notarized signatures, so licensees and applicants do not need to leave their homes to complete and/or physically mail documents to the Board.
- In order to reduce the need for licensees to leave their homes to submit paper renewal forms, the Board waived the credit card convenience fee for an extended period of time in order to encourage licensees to use the Board's online license renewal system.
- Similarly, the Board has also waived the convenience fee for licensees to renew their professional corporations and professional limited liability companies online.

The Board will continue to monitor the impact of the ongoing coronavirus emergency and will take additional steps as necessary to assist licensees and applicants while continuing to fulfil its mission to protect the citizens of North Carolina from the practice of psychology by unqualified or unethical persons.

Sincerely,

Helen T. Brantley, Ph.D.

Chairperson