

**NORTH CAROLINA WATER TREATMENT FACILITY OPERATORS  
CERTIFICATION BOARD**

**ANNUAL REPORT OF LICENSURE METRICS  
FOR PERIOD ENDING JUNE 30, 2020**

**Introduction**

In 1969, G.S. 90A, Article 2 established the N.C. Water Treatment Facility Operators' Certification Board (NCWTFOCB or board in this document) in an effort to protect the public health, and to conserve and protect the water resources of the State. The board is tasked with protecting public investment in water treatment facilities and classifying public water treatment facilities. To accomplish this, the board requires examination of water treatment facility operators to certify their competency regarding the supervision and operation of the water treatment facilities. The board also establishes procedures for classification and certification. The board is authorized to adopt rules for the certification program, with the rules codified in 15A NCAC 18D, *Rules Governing Water Treatment Facility Operators*.

As per § 90A-21 (a), the board consists of eight members appointed by the governor. One member is currently employed as a water treatment facility operator; one is a manager of a municipality using a surface water supply; one is a manager of a municipality using a treated groundwater supply; one is employed as a director of utilities, water superintendent or equivalent position with a municipality; one is employed by a private water utility or private industry and responsible for the operation or supervision of a water supply and treatment facility; one is a faculty member of a four-year college or university whose major field is related to water supply; one is employed by the Department of Environmental Quality and working in the field of water supply; and one member who is not certified or regulated who shall represent the interest of the public at large.

**N.C. Water Treatment Facility Operators' Certification Board Address:**

1635 Mail Service Center  
Raleigh N.C. 27699-1635

**Members and Officers**

Sam Call, Chairman	Ann Wall
Jon Pons, First Vice-Chair	Kim Greenwood
Sarah Long, Second Vice-Chair	Linda Raynor
Dr. Orlando Coronell	Tiffanie Hawley

**Program Metrics for FY2019-2020**

<b>Description:</b>	<b>Amount</b>
Number of Licensees (1a)	<b>5,583</b>
Number of exam applications received (2)	<b>1,335</b>
Number of people not approved to take an exam (3)	<b>11</b>
Number of people who took an exam (4)	<b>1,291</b>
Number of initial licenses issued (5)	<b>260</b>
Number of exam failures (5a)	<b>560</b>
Number of applications by reciprocity or comity (6)	<b>11</b>
Number of licenses granted by reciprocity or comity (7)	<b>1</b>
Number of official complaints received (7a)	<b>1</b>
Number of disciplinary actions taken (7b)	<b>1</b>
Number of licenses suspended or revoked (8)	<b>1</b>
Number of terminated licenses for reasons other than failure to pay renewal (9) (i.e., licenses expired for failure to meet annual continuing education requirements)	<b>69</b>

Request to Amend Statutes (10).

There are no anticipated requests by the NCWTFOCB to the General Assembly to amend statutes related to the board.

Anticipated Rules Changes (11).

There are no anticipated requests by the NCWTFOCB to amend rules related to the board.