ncwise

Education Oversight Committee Review

October 14, 2008

- Deployment History
- Current Initiatives
- Program Schedule & Priorities
- User Satisfaction
- Some Key Functionality
- Connectivity Project

- 98-99 School Year NC WISE RFP Awarded
- 99-01 Pilot Sites Implemented
- 01-02 Pilot Sites Scaled Up from 22 to 200 schools
- 02-05 Wave 1 Implemented and Completed
  - August 2005, SBE Policy adopts NC WISE as state Student Information System
- 06-07 Wave 2 Completed
  - Led and Implemented by DPI
- 07-08 Wave 3 Started
  - **SBE Mandate to Complete Wave 3 by June 2009. (EEO-C-018)**
  - **Wave 3 Year 1 Completed: 27 LEAs, 470 Schools, 224,597 Students, 167 Training Events to approximately 1300 personnel.**
- 08 - 09
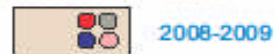 - Finish Wave 3, Conversions expected to be completed by March 09.

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NCWISE Deployment Map

(9.26.2008)
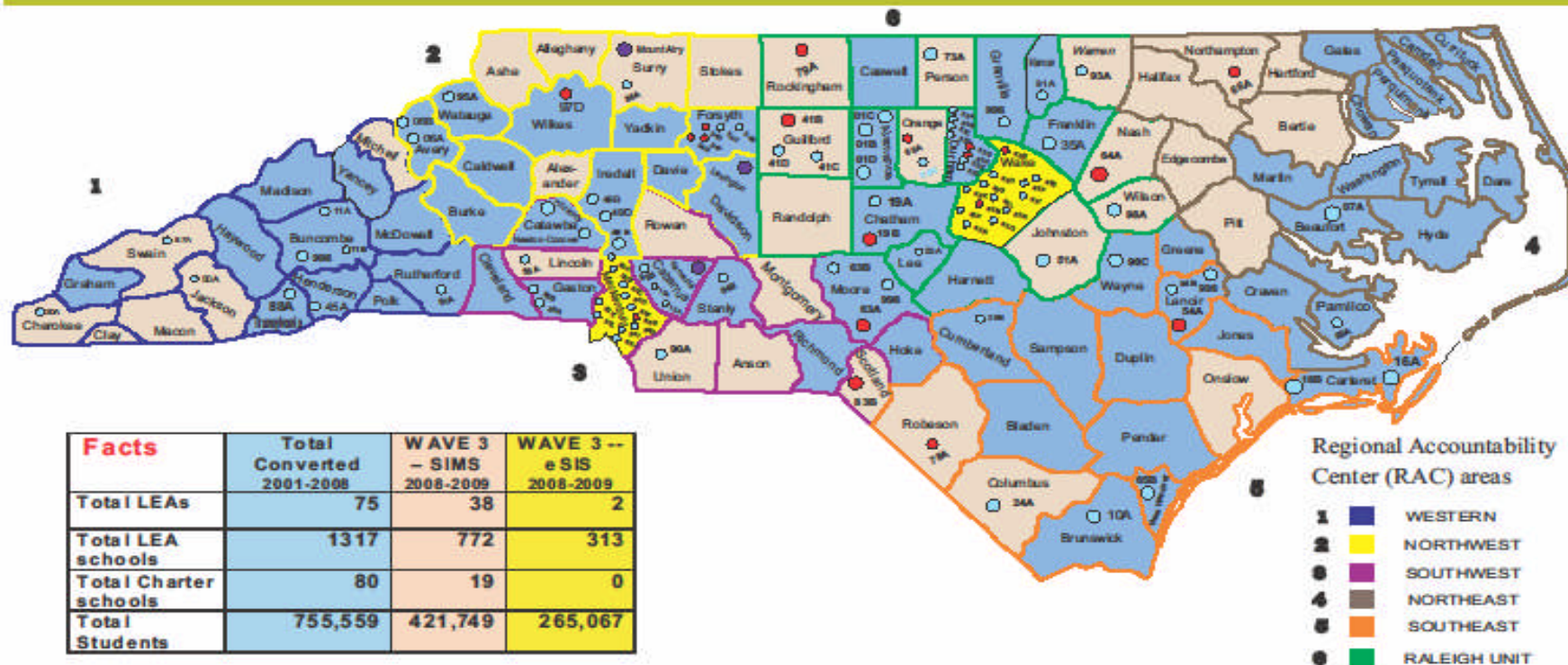
Facts	Total Converted 2001-2008	WAVE 3 — SIMS 2008-2009	WAVE 3 -- eSIS 2008-2009
Total LEAs	75	38	2
Total LEA schools	1317	772	313
Total Charter schools	80	19	0
Total Students	755,559	421,749	265,067

Regional Accountability Center (RAC) areas

1 WESTERN
2 NORTHWEST
8 SOUTHWEST
4 NORTHEAST
5 SOUTHEAST
6 RALEIGH UNIT

Total Converted

2001–2008

WAVE 3 — SIMS

2008-2009

- Existing Charter Schools
- New Charter Schools
- City Schools
- Agency Schools

WAVE 3 -- eSIS

2008-2009

Wake: 153 schools
Mecklenburg: 160 schools
Total students: 265,067

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ncwise Current Initiatives

- Conversion and Deployment –
  - Completed Wave 3 Year 1 on time and under projected budget.
  - Deployment Schedule for Wave 3 Year 2 is published and underway
  - Conversion on Schedule to meet State Board Mandate of June 2009
    - Working with Charlotte Mecklenburg and Wake Counties on State Support and Access to Data
- Production Support –
  - YET Completed Successfully for 2008 with upgrade to eSIS 9.1
  - Exceeding Performance Limitations of existing Hardware
  - Working to update infrastructure in FY 09
- AHR Reporting –
  - Expanding Pilot to Wave 1 schools end of 2nd Quarter of FY 09
  - Deployment for Statewide Rollout in FY 09
- Parent Portal –
  - Great Response to RFI (12 vendors)
  - Exceptionally strong support from LEAs and Parents to have this available
- Vendor Support
  - Continue to Reduce Vendor Support
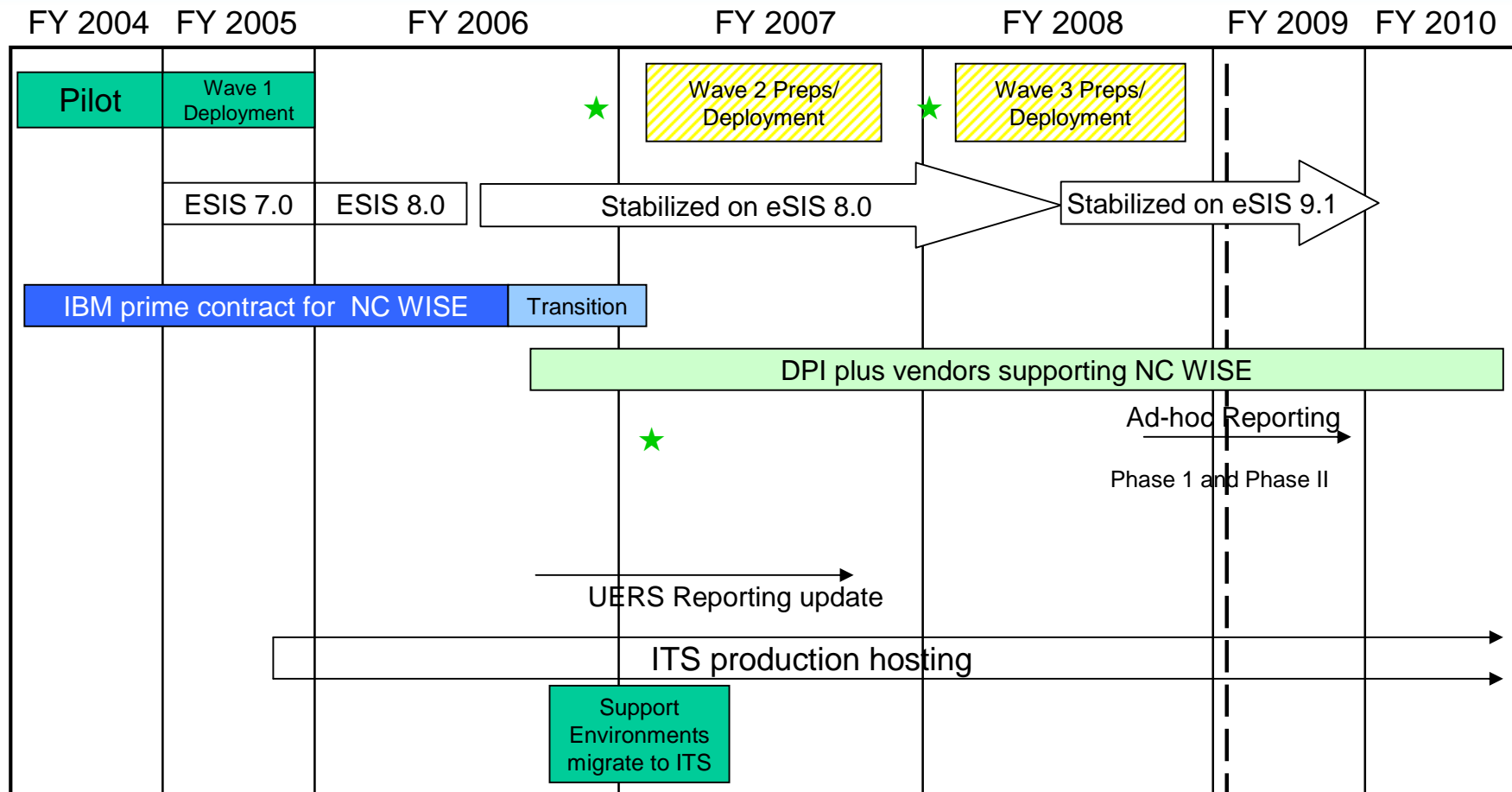   - Eliminating 3 Vendor Support contracts by June 09 (Contract Values Total: $6.2 Mil)

Schedule

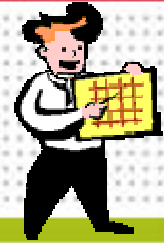| FY 2004	FY 2005	FY 2006	FY 2007	FY 2008	FY 2009	FY 2010

Pilot | **Wave 1 Deployment** | | ★ Wave 2 Preps/ Deployment | ★ Wave 3 Preps/ Deployment | | |

ESIS 7.0 | ESIS 8.0 | Stabilized on eSIS 8.0 | Stabilized on eSIS 9.1

IBM prime contract for NC WISE | Transition

DPI plus vendors supporting NC WISE

Ad-hoc Reporting

Phase 1 and Phase II

★

UERS Reporting update

ITS production hosting

Support Environments migrate to ITS

- ## May 2008 NCWISE Survey Results:
- ## 84% Satisfied with NCWISE Services
  Still good but…….
  - Down 7% from November 2007 (91%)
    - January Slowdown – 2 weeks
    - Declining Response Population
      - May 08 – 731
      - Nov 07 – 753
      - May 07 – 828
      - Nov 06 – 901

- **Top 3 Strengths**
  - 1) <u>Help Desk/Customer Service</u>
    - - Service desk personnel are always friendly and willing to work through problems - usually know the answers to our problems - responsive
    - - Extensive training is provided for successful use of services and products
    - - Communication has improved
    - - Professionalism and knowledge of support staff - knowledgeable staff across the board
  - 2) <u>Features</u>
    - - Attendance, Grade book, Reports
    - - Reports are easy to use and run
  - 3) <u>Access to Data</u>
    - - Can access lots of information
    - - Can export data to work with in a different manner
    - - Wealth of information!

Top 3 Areas of Improvement

1) New Functionality

   - Security: Need more roles w/different areas of access

   - Better way to see how many years a student has been in high school

   - Hot button/more automation for teacher functions like attendance and tardy letters

2) Performance

   - Faster speed when a lot of users are online

   - Sluggishness with reports during key times of the year like report card generation

   - Quicker download time

3) Ease of Use

   - 1 to 2 clicks on function in stead of 4 or 5

   - Easier movement through the different options within spreadsheet

   - Configuration of the buttons

   - Finding and identifying reports

Core Functionality Impacts Instruction

- Provides student data to integrate with instructional systems as needed for student identification and instructional access.
  - Currently provides data to schools piloting Moodle to insure students are identified for writing instruction with Moodle.
  - Local Assessments such as merging student data with local reporting tools.

- Insures students follow the standard course of study, approve course selection & check requirements for career pathways and diploma type.

- Provides data to ABC tools to produce accountability reports to Guidance Counselors.

- Generates course progress reports on individual students.

- Historical standardized test data is available to determine if students need remediation or advance placement

- Data driven decision making enhanced for the district, state and university researchers.

Connectivity Impacts to Instruction

- Distance Learning for students (Learn and Earn, NCVPS, iSchool, etc.)

- Better access to Supporting teaching tools like streaming media

- Added Video conferencing capabilities

- Enhanced access to online staff development opportunities

Connectivity Funds Update
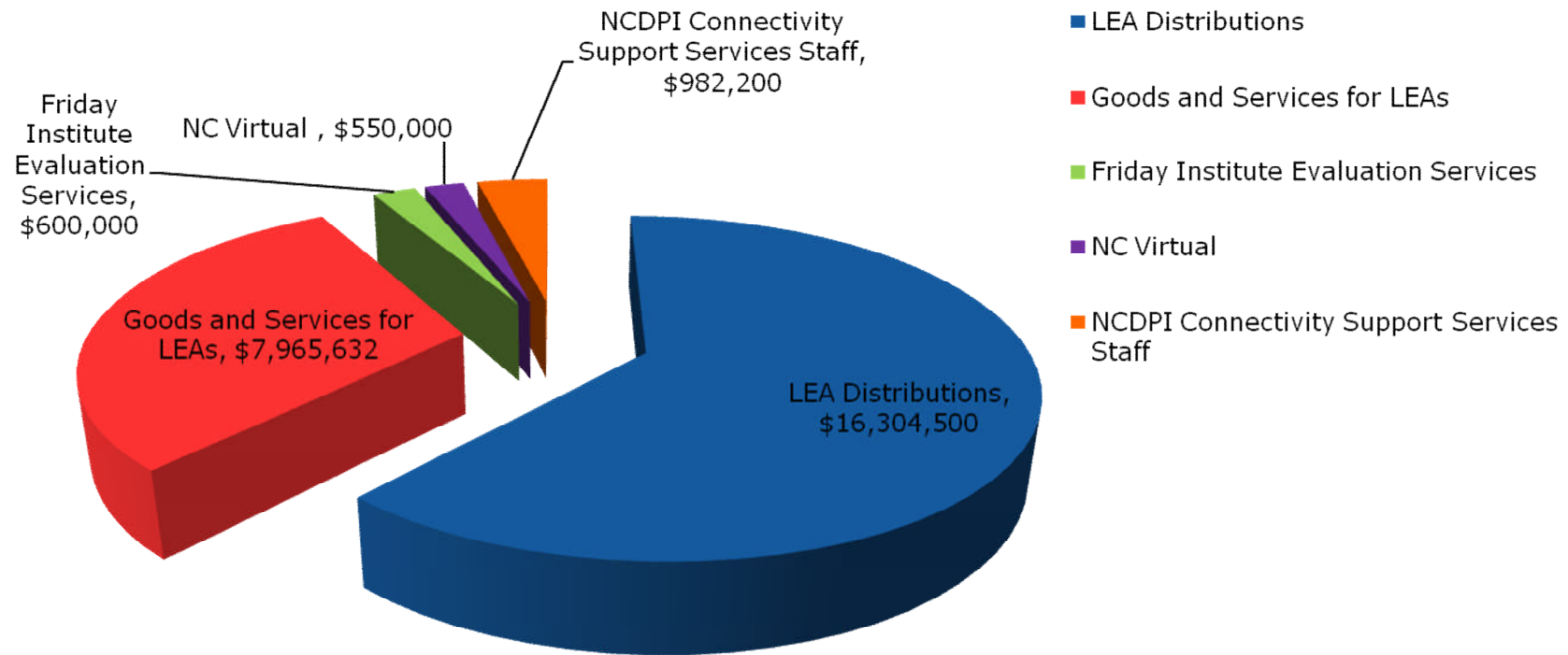
*Chart reflects a carry forward of $4,433,508 to pay for services received in FY08 (Friday Institute, Fiber Deployments, etc.) that we not invoiced until after the new fiscal year and new funds of $22,000,000 for a total of $26,433,508.

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Thank You! Questions