



Wilkes Public Health Dental Clinic

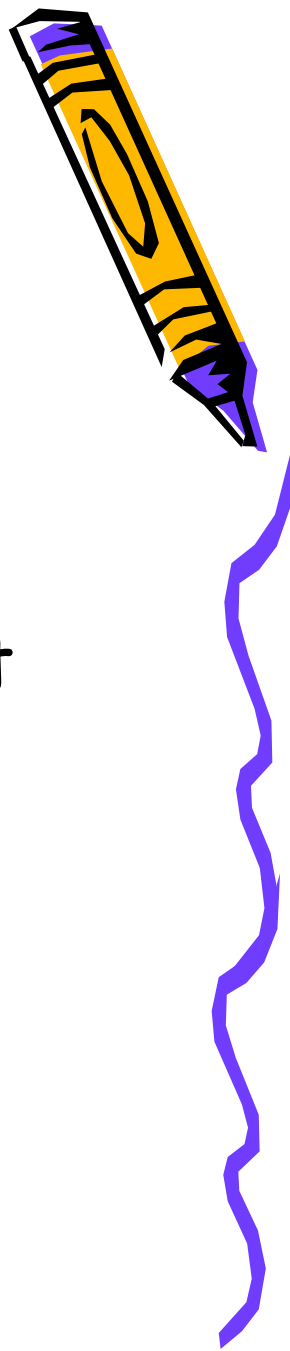
Going the Extra Smile!



1915 West Park Drive Suite 104
North Wilkesboro, NC 28659

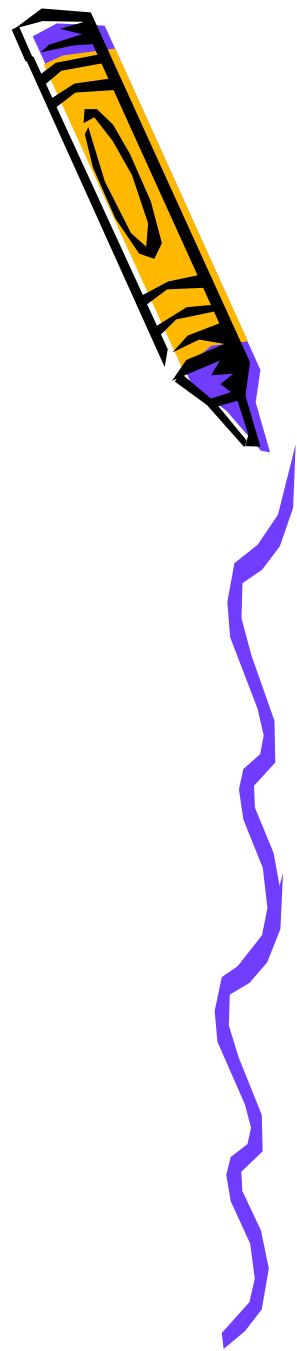
History

- 1996 Dental Health Task Force Organized
 - Community members concerned about lack of access to dental care for children
- Community Support
- United Way Assessment



History Continued

- Local Funding (Smart Start)
- Spanish Interpretation Service available
- State Lawsuit (low Medicaid reimbursement rate)

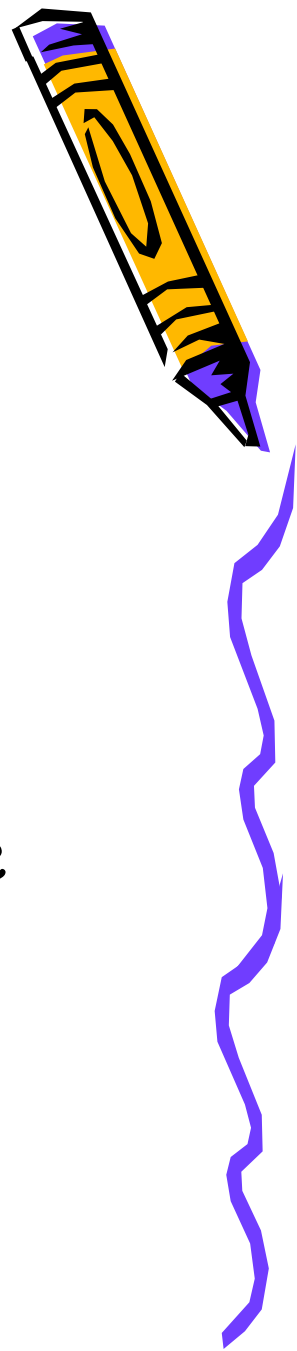


History Continued

- 2000 Opened Dental Clinic in vacated dental office



History Continued



- 2000 Patients and Payor Source
 - 80% children
 - 20% adults
 - Primarily Medicaid and Health Choice



History Continued

- March 2001
 - Following completion of Fundraising Campaign, moved to West Park Facility!
 - Health Foundation, Kate B. Reynolds, Duke Endowment, WRMC, Local Government, Smart Start

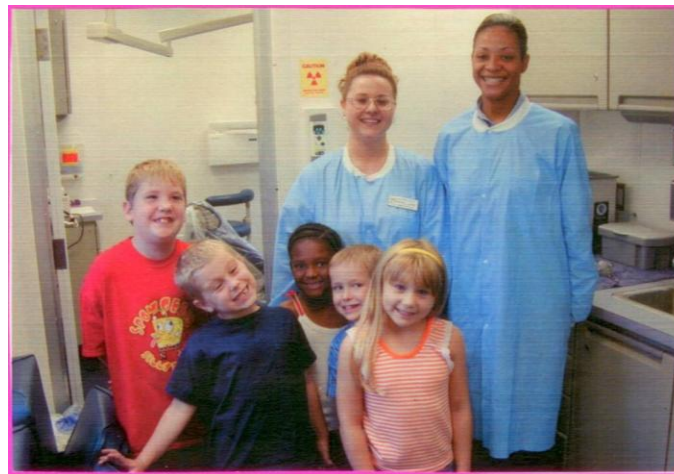


West Park Facility



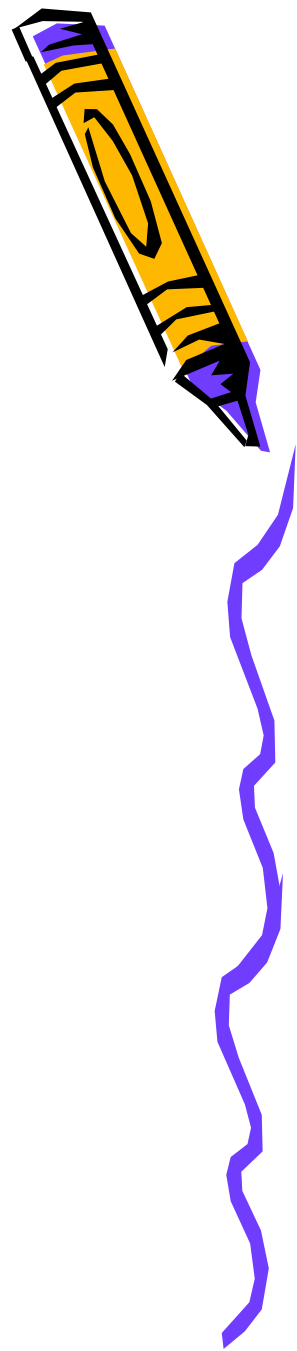
History Continued

- September 2001
 - Added Mobile Clinic to serve children in Wilkes County Schools

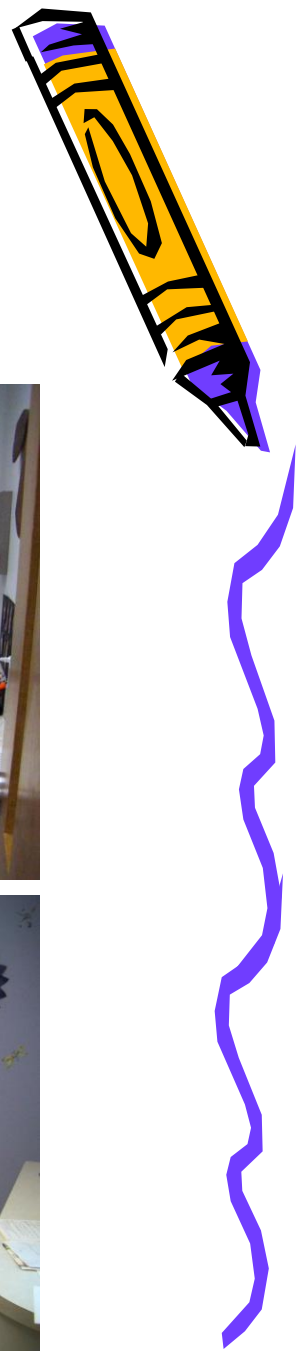


History Continued

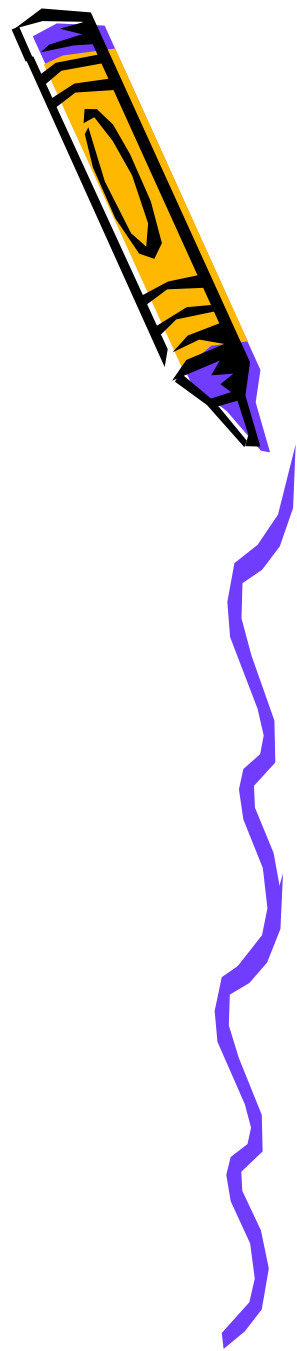
- 2004
 - Expanded Children's Clinic
 - Added Adult Clinic
 - Grants and local funding



Children's Clinic

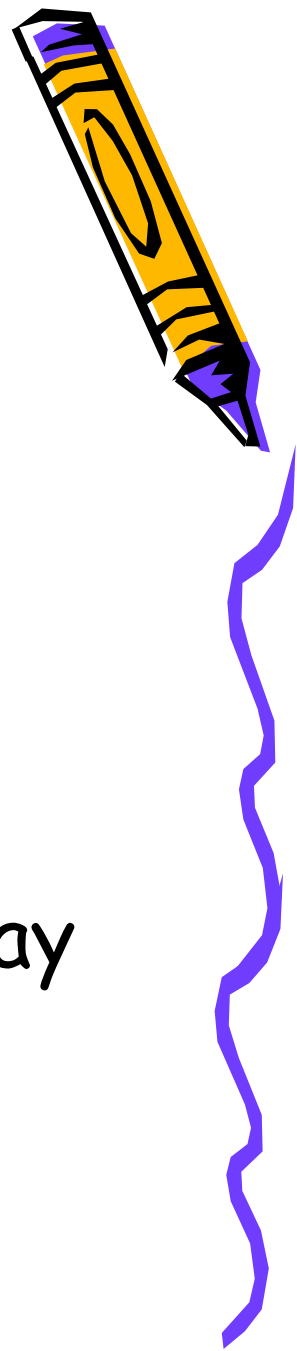


Adult Clinic



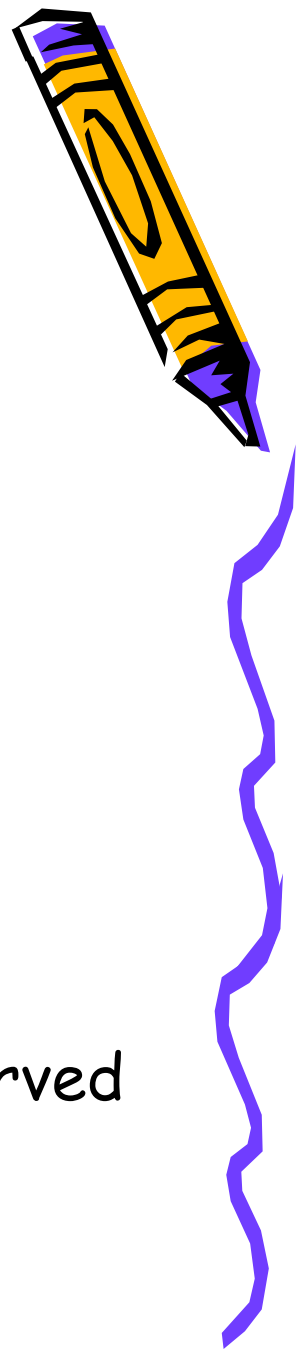
Back when...

- 1 Full Time Dentist
- 2 Assistants
- 1 Receptionist
- 1 Part Time Spanish Interpreter
- Approximately 30 patients seen/day



Now

- 6 Full Time Dentists
- 3.5 Dental Hygienists
- 11 Assistants
- 4.5 Receptionists
- 1.5 Spanish and French Interpreters
- 2 Full Time Administrative Staff
- Approximately 120 patients seen/day
- As of 2010 over 19,000 patients have been served



Community Outreach



Give Kids a Smile!



Community Outreach



Key Success Factors



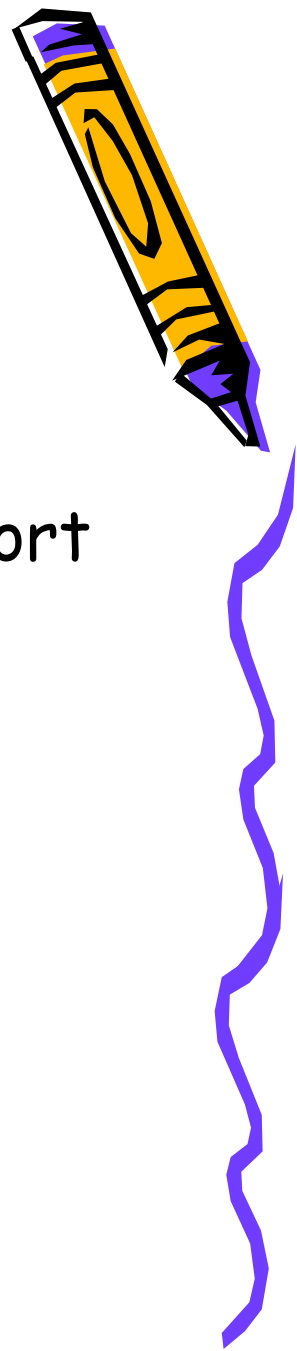
- Community Support

- United Way
- Pastoral Association
- DSS
- Wilkes County Schools
- Smart Start
- Wilkes Community College
- Local Public Health Dental Hygienist
- Community Health Council
- WRMC
- Health Foundation
- Concerned Citizens



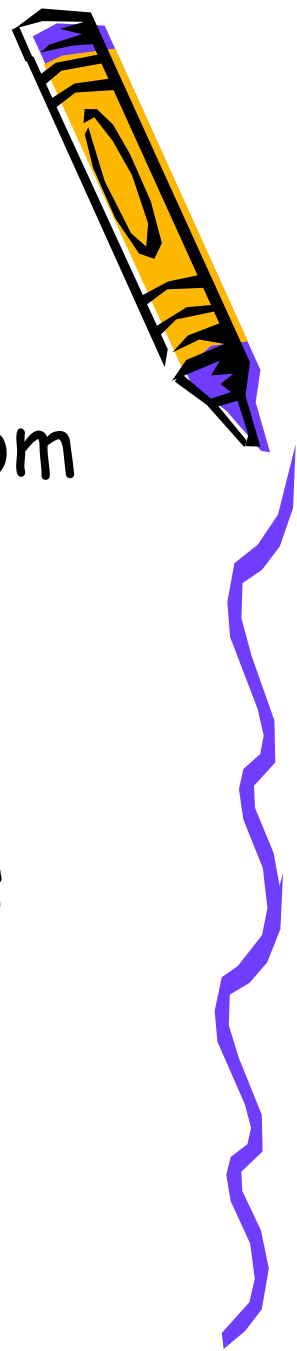
Key Success Factors

- Support for clinic by local dentists
- Grant Funding and Health Foundation support
- Office of Rural Health recruitment assistance
- Good working relationship with State Medicaid Office
- Experienced and dedicated staff
- Self Supporting through operating funds

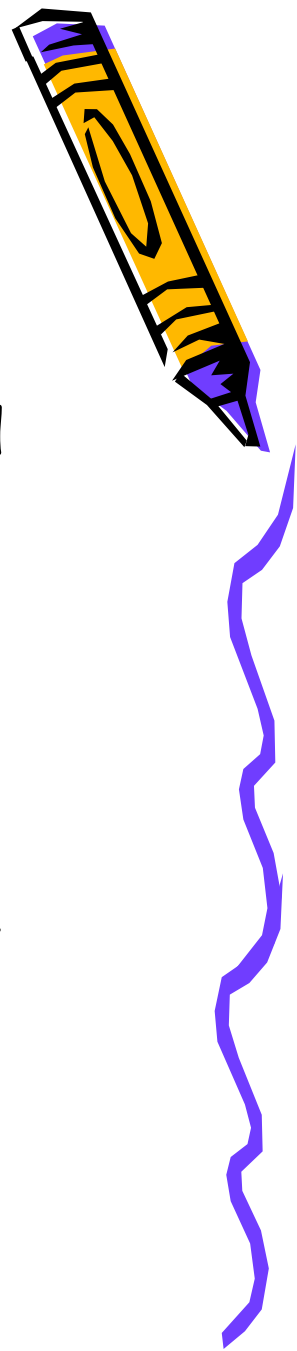


Positive Outcomes

- Primary Focus of Care changed from relieving pain to prevention
 - Reduction in Cost for Treatment
 - Fewer ED visits
- Percentage of Medicaid Recipients receiving dental care



Positive Outcomes



- In 2008-2009, 82% of 5th grade students had sealants.
 - This is the highest rate in the State!
- In 2007 50.3% of Medicaid children received dental care.
 - This is the highest rate in the State!
- Wilkes County has one of the highest rates of utilization of dental services among Medicaid Recipients, regardless of age.



Caught!...with no cavities!

