

N.C. Department of Health and Human Services

North Carolina's Statewide Medical Examiner System

2001 Medical Examiner Study Group Findings and Recommendations

Joint Legislative Oversight Committee on Health and Human Services

Medical Examiner Subcommittee

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2001 Medical Examiner Study Group Objectives

- Commissioned by the State Health Director and charged to address the following areas:
 - Legal Structure and Authority
 - Organization of Services
 - Training and Technical Assistance
 - Resource Development
- 5 subcommittees
- March August 2001
- Examined NC Medical Examiner System and other states' ME systems
- Report in August 2001 made recommendations to DHHS Secretary



Study Group Participants

26 individuals representing stakeholder groups such as:

Medical examiners

Forensic Pathologists

Law enforcement

Funeral homes

Legal community

State administrators

Academic partners

Advocacy groups

Citizens at large



2001 Medical Examiner Study Group

Changes since this study was completed and recommendations were made:

- Demographics in NC have changed
- Best practices have been updated
- Technology options have grown
- Inflation Cost of doing business has risen



Noted Strengths of NC ME System

- ME system implemented in 1972 was an improvement over the previous coroner system, which relied heavily on lay individuals
- Quality of death investigations was improved by using forensically trained physicians when possible
- Central authority of Chief Medical Examiner



Noted Challenges of NC ME System

- Changing demographics in NC made recruiting & retaining physicians to serve as MEs very difficult
- Increasing pressure to conduct complex investigations in a timely manner



Noted 2001 Media Attention and Issues

- ME investigations, visiting scenes of death, lack of ME training, nonphysicians serving as MEs
- Training and qualifications of pathologists performing autopsies
- Funding, personnel resources, legislative support and fees paid
- Heavy workload and demands on those working in the ME system
- Failure of attending physicians to notify MEs of unnatural deaths of their patients; failure of vital records system to refer such cases to MEs for follow-up
- Rate and quality of death investigations among elderly decedents and children
- Timeliness of death investigations



Improvements Recommendations and Goals

23 improvement recommendations made around 8 distinct goals:

- 1. Enhanced Regionalization of ME Services
- 2. Establish Medicolegal Death Investigator Role
- Improved Training & Certification of Personnel
- 4. Broaden the Mission & Optimize Use of ME Data
- 5. Improved Internal Quality Assurance & Customer Service
- 6. Greater Use of Information Technology
- 7. Strengthen Statutory Authority of ME System
- 8. Assure Adequate State & Local Resources for ME System



Enhanced Regionalization of ME Services

- #1 Establish Regional ME Offices with board-certified forensic pathologists and appropriate support staff
 - Recommended central OCME & 5 regional centers
 - Partially implemented (not fully funded) Central OCME and 3 regional centers (formalized relationships through increased autopsy fees and funding)
 - Existing # of regional centers are still not sufficient to ensure qualified personnel complete all autopsies in NC



Establish Medicolegal Death Investigator Role

#2 - Establish Medicolegal Death Investigator Role (MDI) in NC

- Clearly define education and training requirements for MDI; define MDI role in General Statutes
- MDI would work under the direction of regional autopsy center and would assist local MEs in that region
- Not implemented (not funded)



Improved Training and Certification of Personnel

#3 - Enhance Quality and Quantity of Training for MEs, Pathologists doing Autopsies and MDIs

- Training for death scene investigation, including working with law enforcement officials
- Local and regional training; yearly seminar
- Not implemented (not funded)

#4 - Mandatory Training Requirements

- Minimum annual training hours; mandatory training for ME appointments
- Not implemented (not funded)



Improved Training and Certification of Personnel

#5 - Improve Quality of Death Scene Investigation

- Address with training of death investigation personnel
- Not implemented (not funded)

#6 - Establish a Certification System

- MDIs affiliated with Regional Centers should be nationally certified
- Not implemented (MDIs not funded)



Improved Training and Certification of Personnel

#7 - Training Coordinator

- Create position in OCME to provide, coordinate, evaluate
 ME personnel training statewide
- Includes orientation to ME system, and training for new/reappointed MEs, MDIs, and pathologists doing autopsies
- Track compliance with requirements
- Not implemented (not funded)



Improved Training and Certification of Personnel

#8 - Accreditation

- OCME should seek accreditation by the National Association of Medical Examiners (NAME)
- Not implemented (significant system improvements are needed to meet NAME standards; system improvements not funded; OCME toxicology laboratory has applied for national accreditation)



Broaden Mission and Optimize Use of ME Data

#9 - Broaden Mission

- Greater focus on data analysis, academic research, injury prevention, public health aspects of death investigation
 - Annual reporting on data is a NAME requirement
- Not Implemented (not funded)
 - Current ME Information System (MEIS) is inadequate for extracting routine data; IT assessment completed in 2014 with upgrade plan established for hardware / software
 - DHHS has identified 3 internal resources (FTEs) to reclassify to support this function (1 Epidemiologist and 2 IT support positions)



Broaden Mission and Optimize Use of ME Data

#10 - Enhance Data Analysis

- See details of previous recommendation
- Not Implemented (not funded)



Broaden Mission and Optimize Use of ME Data

#11 - Improve Public Access to Information

- Establish an Information Specialist position at the OCME to respond to numerous requests for information, data and reports from citizens, legislators, law enforcement, the media and other stakeholders
- Not implemented (not funded)
 DHHS has identified an internal resource (1 FTE) to reclassify to support this function (Paralegal III)



Internal Quality Assurance and Customer Service

#12 - OCME Infrastructure Needs

- Centralized ME records and archiving
 - Not implemented (not funded)
- Renovation of toxicology laboratory space
 - Implemented with OCME move to new facility in 2013



Internal Quality Assurance and Customer Service

#13 - Creation of a Medical Examiner System Advisory Committee

- For soliciting input and providing stakeholder feedback, advocating for ME system issues
- Appointed by the DHHS Secretary; staffed by the OCME
- Not implemented. OCME does not currently have staff resource to support this effort



Greater Use of Information Technology

#14 - Electronic Reporting System

- Develop fully automated and integrated web-based reporting and data analysis system for ME system death investigations
- Not implemented (not funded)
- See previous slides on optimal use of ME system data



Greater Use of Information Technology

#15 - Digital Photographs

- Adopt a policy and develop capacity to utilize digital photographs for autopsies
- Implemented for OCME; partial implementation for regional autopsy centers
 - Implemented at ECU and Mecklenburg and photos are available in MEIS
 - WFU needs access to MEIS to fully implement across regional centers



Greater Use of Information Technology

#16 - Enhanced Website

- For use by local MEs via password to download forms and documents, file investigation reports, access ME database (to check case status, lab results or other related information)
- For use by the public to access appropriate ME information
- Eventual "paperless" system with direct data entry from the field
- Not implemented (not funded)



Strengthen Statutory Authority of ME System

#17 - Storage of Bodies

- Clarify existing statutes regarding county responsibility to provide suitable temporary body storage, pending death investigation and body transportation
- Storage provided should meet certain standards
- County should contract and pay for storage services
- Fully implemented

#18 - Fee Structure

- Implement new fee structure to recognize increased cost of ME services and variation in death investigations in terms of providers and complexity of each case
- Not implemented (not funded)



Strengthen Statutory Authority of ME System

#19 - Establish Medicolegal Death Investigator (MDI) Authority

- Revise the ME statute to allow full- or part-time MDIs to assist the ME investigation as needed
- The qualifications for appointment as an MDI shall be determined by the OCME
- Not implemented (MDIs not funded)

#20 - Mandatory Training Requirements

- Add new mandatory training requirement, per previous recommendation, to General Statutes
- Not implemented (Training not funded)



Strengthen Statutory Authority of ME System

#21 - Clarify the Appointment and Authority of Acting ME

- General Statutes should allow for appointment of nonphysician MEs if physician not available in a county
- Fully implemented
 - MDs, NPs, RNs, EMT-Ps, PAs (medically trained) can be appointed by the Chief Medical Examiner to serve as local MEs



Ensure Adequate State and Local Resources

#22 - State and Local Funding

- Maintain shared funding between state and local government; future county funding should center around ensuring local body transportation and storage; state should assume greater responsibility for out-of-county transportation and regional office development
- Not implemented
 - There is shared funding for autopsy/ME fees but no county sharing of body transportation costs
 - No new development for regional autopsy centers secondary to no funding



Ensure Adequate State and Local Resources

#23 - Legislative Study Commission

- Pass proposed legislation (HB648 Medical Examiner Study)
- Would establish Legislative Study Commission to evaluate the ME system and report to the Legislative Study Commission
- Not implemented in 2001



Recommendation Status

Of the 23 improvement recommendations made to the DHHS Secretary:

- 2 fully implemented
- 3 partially implemented
- 18 not implemented (primarily due to lack of funding)



2004 Review by DHHS Office of Policy & Planning

15 improvement recommendations made to the State Health Director (majority overlapped with 2001 study recommendations)

- 6 were implemented
- 1 partially implemented
- 8 not implemented (primarily due to lack of funding)