

# HOME AND COMMUNITY BASED SERVICE NETWORK

Connecting your  
client with  
long term  
services and  
supports.



NC 211 / AARP / Alzheimer's Association /  
NC Division of Aging and Adults Services /  
Local Departments of Social Services /  
Long Term Care Facilities / NC Department Of  
Insurance / NC Division of Mental Health and  
Substance Abuse / NC Division of Health  
Service Regulation / Faith Communities /  
Councils of Governments / Regional Planning  
Organizations / Senior Centers / Parks and  
Recreation

## AREA AGENCY ON AGING CORE SERVICES



### EVIDENCE BASED HEALTH AND WELLNESS

Delivering consistent health outcomes for individuals through the **provision of licensed, and proven programs**, such as Chronic Disease, Chronic Pain and Diabetes Self-Management, Building Better Caregivers, and Matter of Balance. Several also available in Spanish.



### RIGHTS AND CHOICES

Navigation assistance and problem-solving across the continuum of care. Providing **person-centered counseling** on health and service options, , as well as complaint management for long term care residents.



### CARE FOR CAREGIVERS

Caring for family caregivers, a vital part of care delivery network. Offering respite, **education and assistance with navigation of** benefits and long term service options for individuals and their "chosen allies".



### Supportive Services

Delivering services through a network of **OVER 400 funded partners**. Customers are assessed and services provided by trained staff, in accordance with standards developed by the N.C. Department of Health and Human Services. Including nutrition, transportation, and homemaker services.



North Carolina  
Association of Area  
Agencies on Aging

advocacy | action | answers on aging

40 years of experience as a trusted community resource working for you.