STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

November 1, 2019

SENT VIA ELECTRONIC MAIL

The Honorable Joyce Krawiec, Chair
Joint Legislative Oversight Committee on
Health and Human Services
North Carolina General Assembly
Room 308, Legislative Office Building
Raleigh, NC 27603

The Honorable Josh Dobson, Chair
Joint Legislative Oversight Committee on
Health and Human Services
North Carolina General Assembly
Room 307B, Legislative Office Building
Raleigh, NC 27603

The Honorable Donny Lambeth, Chair
Joint Legislative Oversight Committee on
Health and Human Services
North Carolina General Assembly
Room 303, Legislative Office Building
Raleigh, NC 27603

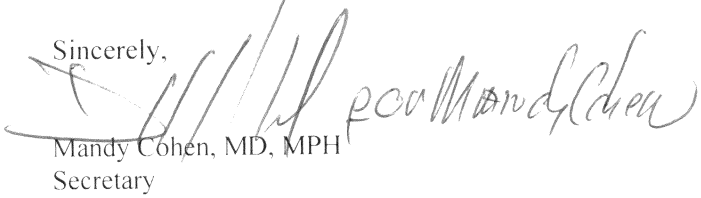
Dear Chairmen:

NC General Statute §108A-70.43, requires the Department of Health and Human Services, NC Medicaid, to submit to the Joint Legislative Oversight Committee on Medicaid and NC Health Choice, the Joint Legislative Oversight Committee on Health and Human Services, and the Fiscal Research Division, an annual report for the prior fiscal year containing the following information: the annual statewide percentage of Medicaid applications processed in a timely manner; the statewide average number of days to process Medicaid applications for each month; the annual percentage of Medicaid applications processed in a timely manner by each county department of social services; the average number of days to process Medicaid applications for each month for each county department of social services; the number of months during the fiscal year that each county department of social services met the timely processing standards in Part 10 of Article 2 of Chapter 108A of the General Statutes; a description of all corrective action activities conducted by DHHS and county departments of social services in accordance with NCGS 108A-70.36; and a description of how DHHS plans to assist county departments of social services in meeting timely processing standards for Medicaid applications, for every county in which the performance metrics for processing Medicaid applications in a timely manner do not show significant improvement compared to the previous fiscal year.

On behalf of Secretary Cohen, the Department is notifying you that this report will be delayed.

Should you have any questions regarding this report, please contact Dave Richard, Deputy Secretary for NC Medicaid, at Dave.Richard@dhhs.nc.gov or 919-855-4100.

Sincerely,



Mandy Cohen, MD, MPH
Secretary

cc:					
	Matt Gross	Hattie Gawande	Rob Kindsvatter	Dave Richard	Kody Kinsley
	Joyce Jones	Steve Owen	Katherine Restrepo	Marjorie Donaldson	Lisa Wilks
	Theresa Matula	Denise Thomas	Erin Matteson	Ben Money	Zack Wortman
	Mark Collins	Susan G. Perry	Deborah Landry	Luke MacDonald	Jessica Meed

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MANDY COHEN, MD, MPH
SECRETARY

November 1, 2019

SENT VIA ELECTRONIC MAIL

The Honorable Donny Lambeth, Chair
Joint Legislative Oversight Committee on
Medicaid and NC Health Choice
North Carolina General Assembly
Room 303, Legislative Office Building
Raleigh, NC 27603

The Honorable Ralph Hise, Chair
Joint Legislative Oversight Committee on
Medicaid and NC Health Choice
North Carolina General Assembly
Room 300-A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

NC General Statute §108A-70.43, requires the Department of Health and Human Services, NC Medicaid, to submit to the Joint Legislative Oversight Committee on Medicaid and NC Health Choice, the Joint Legislative Oversight Committee on Health and Human Services, and the Fiscal Research Division, an annual report for the prior fiscal year containing the following information: the annual statewide percentage of Medicaid applications processed in a timely manner; the statewide average number of days to process Medicaid applications for each month; the annual percentage of Medicaid applications processed in a timely manner by each county department of social services; the average number of days to process Medicaid applications for each month for each county department of social services; the number of months during the fiscal year that each county department of social services met the timely processing standards in Part 10 of Article 2 of Chapter 108A of the General Statutes; a description of all corrective action activities conducted by DHHS and county departments of social services in accordance with NCGS 108A-70.36; and a description of how DHHS plans to assist county departments of social services in meeting timely processing standards for Medicaid applications, for every county in which the performance metrics for processing Medicaid applications in a timely manner do not show significant improvement compared to the previous fiscal year.

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Sincerely,

for Mandy Cohen

Mandy Cohen, MD, MPH
Secretary

cc: Matt Gross, Joyce Jones, Theresa Matula, Mark Collins, Hattie Gawande, Steve Owen, Denise Thomas, Susan G. Perry, Rob Kindsvatter, Katherine Restrepo, Erin Matteson, Deborah Landry, Dave Richard, Marjorie Donaldson, Ben Money, Luke MacDonald, Kody Kinsley, Lisa Wilks, Zack Wortman, Jessica Meed

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DEPARTMENT OF HEALTH AND HUMAN SERVICES

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MANDY COHEN, MD, MPH
SECRETARY

November 1, 2019

SENT VIA ELECTRONIC MAIL

Mr. Mark Trogdon, Director
Fiscal Research Division
Suite 619, Legislative Office Building
Raleigh, NC 27603-5925

Dear Director Trogdon:

NC General Statute §108A-70.43, requires the Department of Health and Human Services, NC Medicaid, to submit to the Joint Legislative Oversight Committee on Medicaid and NC Health Choice, the Joint Legislative Oversight Committee on Health and Human Services, and the Fiscal Research Division, an annual report for the prior fiscal year containing the following information: the annual statewide percentage of Medicaid applications processed in a timely manner; the statewide average number of days to process Medicaid applications for each month; the annual percentage of Medicaid applications processed in a timely manner by each county department of social services; the average number of days to process Medicaid applications for each month for each county department of social services; the number of months during the fiscal year that each county department of social services met the timely processing standards in Part 10 of Article 2 of Chapter 108A of the General Statutes; a description of all corrective action activities conducted by DHHS and county departments of social services in accordance with NCGS 108A-70.36; and a description of how DHHS plans to assist county departments of social services in meeting timely processing standards for Medicaid applications, for every county in which the performance metrics for processing Medicaid applications in a timely manner do not show significant improvement compared to the previous fiscal year.

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