



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

MANDY COHEN, MD, MPH  
SECRETARY

December 1, 2020

**SENT VIA ELECTRONIC MAIL**

The Honorable Joyce Krawiec, Chair  
Joint Legislative Oversight Committee on  
Health and Human Services  
North Carolina General Assembly  
Room 308, Legislative Office Building  
Raleigh, NC 27603

The Honorable Josh Dobson, Chair  
Joint Legislative Oversight Committee on  
Health and Human Services  
North Carolina General Assembly  
Room 307B, Legislative Office Building  
Raleigh, NC 27603

The Honorable Donny Lambeth, Chair  
Joint Legislative Oversight Committee on  
Health and Human Services  
North Carolina General Assembly  
Room 303, Legislative Office Building  
Raleigh, NC 27603

Dear Chairmen:

Session Law 2017-57, Section 11F.5A requires the North Carolina Department of Health and Human Services to submit a report evaluating the effectiveness of the case management pilot program in reducing avoidable emergency department readmissions and emergency department boarding times among individuals with behavioral health needs. This report is due to the Joint Legislative Oversight Committee on Health and Human Services and the Fiscal Research Division.

On behalf of Secretary Cohen, the Department is notifying you that this report will be delayed.

Should you have any questions regarding this report, please contact Kody Kinsley, Deputy Secretary for Behavioral Health and Intellectual/Developmental Disabilities, at 984-236-5000.

Sincerely,

Mandy Cohen, MD, MPH  
Secretary

DocuSigned by:  
A handwritten signature in black ink, appearing to read "Kody H. Kinsley".  
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Kody H. Kinsley  
Deputy Secretary for Behavioral Health & IDD  
North Carolina Department of Health and Human Services

cc:	Matt Gross	Hattie Gawande	Dave Richard	Susan G. Perry	Kody Kinsley
	Joyce Jones	Rob Kindsvatter	Lisa Wilks	Theresa Matula	Jared Simmons
	Erin Matteson	Marjorie Donaldson	Mark Collins	Jessica Meed	Luke MacDonald
	Jane Chiulli	Katherine Restrepo	Tara Myers		

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SECRETARY

December 1, 2020

**SENT VIA ELECTRONIC MAIL**

Mr. Mark Trogdon, Director  
Fiscal Research Division  
Suite 619, Legislative Office Building  
Raleigh, NC 27603-5925

Dear Director Trogdon:

Session Law 2017-57, Section 11F.5A requires the North Carolina Department of Health and Human Services to submit a report evaluating the effectiveness of the case management pilot program in reducing avoidable emergency department readmissions and emergency department boarding times among individuals with behavioral health needs. This report is due to the Joint Legislative Oversight Committee on Health and Human Services and the Fiscal Research Division.

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Deputy Secretary for Behavioral Health & IDD  
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