



Health Services in the NCDPS

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DEPARTMENT OF PUBLIC SAFETY

PREVENT. PROTECT. PREPARE.

Mission Statement



- To provide access to quality cost effective health care that is rendered by competent health care professionals.

- **Services**

Comprehensive

Medical and Surgical

Mental Health

Dental

Nursing

Levels

Primary Care

Specialty Care

Inpatient Care

Residential

Overview of Challenges

- **Geographic**
- **Staffing**
- **Aging Patients**
- **Expansion of Services**
- **Activation**
- **Long Term Care**



Challenges



- NCDPS is more than just Central Prison and NCCIW.
- There are 27 units that provide 24/7 coverage to include our processing centers, inpatient facilities, large close custody facilities, and infirmaries.
- There are 4 units that provide 16/7 coverage in our close custody facilities.
- There are 15 units that provide 16/5 coverage in our medium custody facilities.
- There are 15 units that provide 8/5 coverage in our minimum custody facilities.

Challenges



- **Staffing shortages in all disciplines**
- **How do we supplement DPS staff to insure we are providing necessary medical, mental health, and dental health care?**
 - **Contracts**
 - **Locum Tenens**
 - **Travel nurses**
 - **Independent contracts**
 - **Disadvantages –**
 - **Continuity**
 - **Competency**
 - **Costs**
- **Solutions**
 - **Strategic repurposing of hard to fill positions**
 - **Long term vacancies**
 - **Reclassify positions**
 - **Develop hybrid positions – use telemedicine/technology**

Challenges



- **Aging Patients**
- **Currently 17.4% of total adult offenders are over age 50**
- **Over 36% of total adult offenders are receiving care in one of our many medical chronic care clinics:**
 - **Cardiovascular**
 - **Diabetes**
 - **Hypertension**
 - **Infectious Diseases**
 - **Pulmonary**
 - ..To name a few
- **13% of our total adult offenders receive mental health treatment in the form of medication management, individual or group therapy.**
- **39% of adult female offenders receive mental health treatment**

Challenges



- **Expansion of Services**
 - **NCCIW**
 - **Central Prison**
 - **Foothills – Blue Ridge**
 - **On site physical therapy**
 - **UNC Specialty physicians**
 - **Telemedicine**
 - **Electronic Medical Record – HERO Project**

Challenges



- **Activation Update**
- **Central Prison**
 - **Staffing**
 - **Outpatient Clinics**
 - **Operating Suite**
 - **Endoscopy**
 - **General Rooms**
 - **Radiology**
 - **Routine**
 - **CT Scans**
 - **Mobile MRI**
 - **Ultrasound**
 - **Mental Health**
 - **Inpatient/Outpatient**
 - **Step down unit**
 - **Dementia Unit**

- **Activation Update**
- **NCCIW**
 - **Staffing**
 - **Outpatient Clinics**
 - **Radiology**
 - **Mammography**
 - **Long term care**

Challenges



- **Long Term Care Needs**
 - **Currently 20% of population at CPHC requires long term care**
 - **Impact on current hospital bed census**
- **Solutions**
 - **Modifications of existing facilities**
 - **Review of Medical Parole and Extended Limits of Confinement policies**

Total Cost of External Care Based on Age

