

# **North Carolina Emergency Management:**

Panic Alarm Update

Joint Legislative Oversight Committee  
on Justice and Public Safety  
26 April 2022

# Mission

Prepare for:



Respond to:



Recover from:



all hazards and/or threats whether  
natural, technological, or civil

# Incident Management

All **disasters start & end locally** and are managed on a daily basis at the closest possible geographical, organizational and jurisdictional level

**Commitment:** To provide a **four-tiered response** to any major disaster which is:

**locally centered,**

**regionally augmented,**

**state backed**

**& federally assisted,**

where all counties have increasing capability to respond to significant events.

# Incident Management

NCGS 166A defines the SERT as:

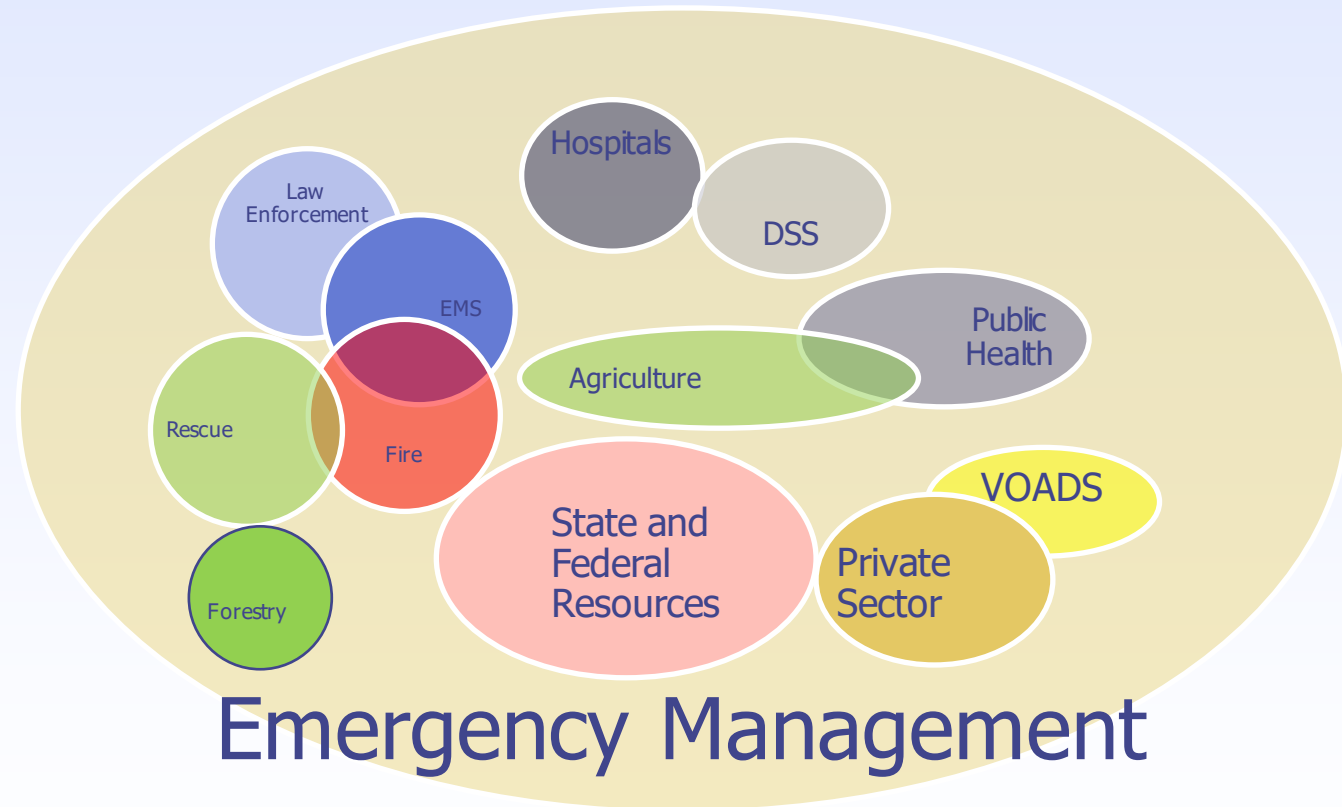
“the representative group of State agency personnel designated to carry out the emergency management support functions identified in the North Carolina Emergency Operations Plan”

In practice, the SERT includes a task-organized group of state, local and federal government personnel, volunteers and non-profits, and representatives from the private sector that come together to prepare for, respond to, and support recovery from disasters.

# Coordination

When a response **exceeds the capabilities** of an agency to respond outside of normal mutual aid, ... **coordination must occur.**

**That's emergency management.**

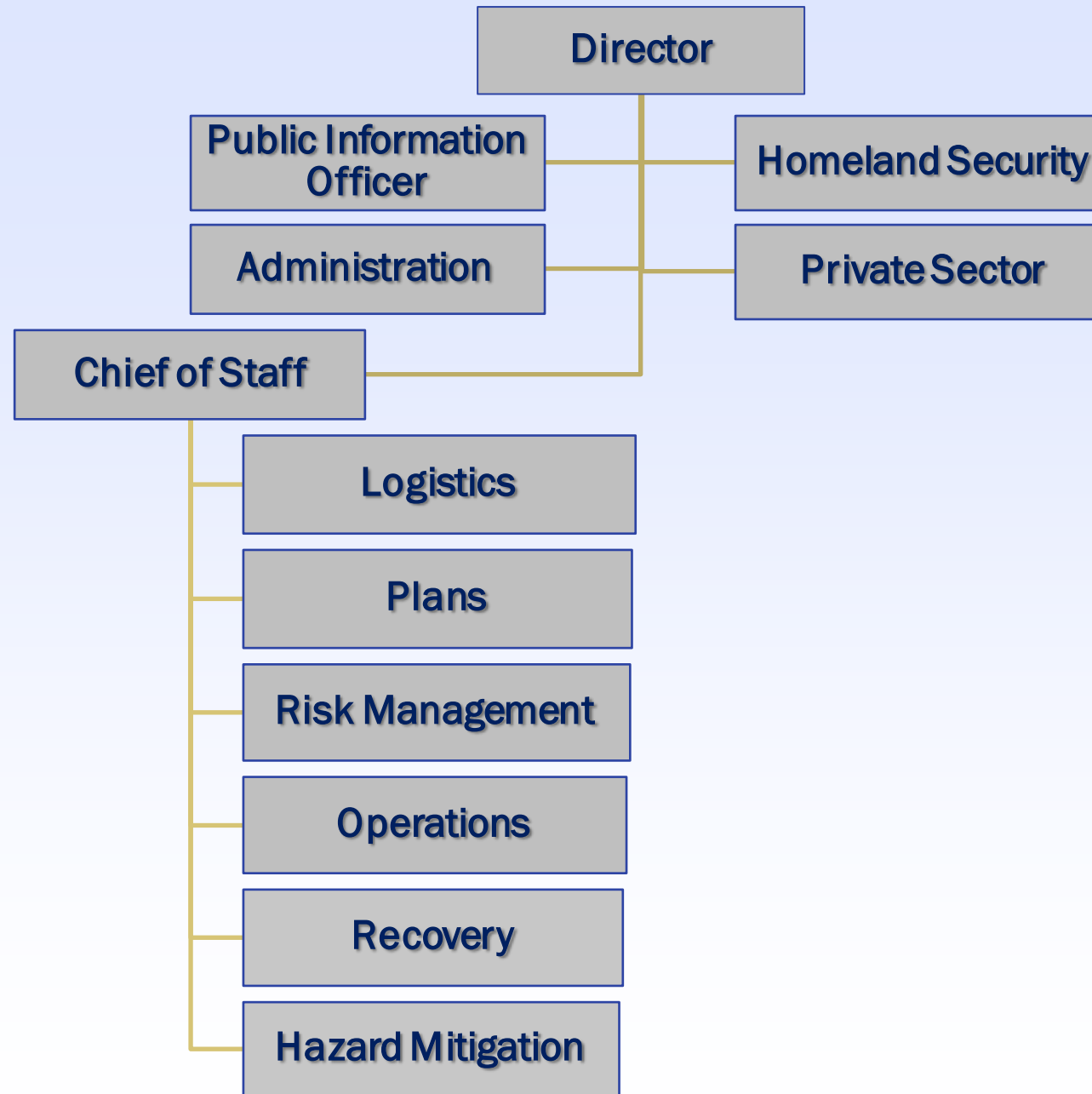


# Division Overview

Housed within NC Department of Public Safety

- ❖ 230 Full Time/Time Limited Employees
- ❖ 34 Temporary Employees
- ❖ DPS Secretary is State Homeland Security Advisor
- ❖ NCEM Executive Director is Deputy Homeland Security Advisor

# Division Structure



# Division Structure

Logistics	<ul style="list-style-type: none"> <li>• Logistics Support</li> <li>• Logistics Services</li> </ul>
Plans	<ul style="list-style-type: none"> <li>• Radiological Emergency Preparedness</li> <li>• Natural Hazards</li> <li>• Training</li> <li>• Exercise</li> <li>• Community Emergency Response Team (CERT)</li> </ul>
Risk Management	<ul style="list-style-type: none"> <li>• Floodplain Mapping</li> <li>• National Flood Insurance Program (NFIP)</li> <li>• Geodetic Survey</li> <li>• Information Technology</li> <li>• Applications &amp; GIS</li> </ul>
Operations	<ul style="list-style-type: none"> <li>• Regional Branches</li> <li>• Communications/24-Hour Watch</li> <li>• Emergency Services</li> <li>• Human Services</li> <li>• Civil Air Patrol</li> </ul>
Recovery	<ul style="list-style-type: none"> <li>• Individual Assistance</li> <li>• Public Assistance</li> </ul>
Hazard Mitigation	<ul style="list-style-type: none"> <li>• Plans</li> <li>• Development</li> <li>• Implementation</li> <li>• Closeout</li> <li>• Finance &amp; Administration</li> </ul>



# Division Structure

## Administration

- Human Resources
- Budget
- Finance
- Emergency Management Assistance Compact Coordination
- Compliance

## Homeland Security

- Cyber Unit
- Intelligence Branch
- Critical Infrastructure Protection Branch
- School Safety
- HSA Support

## Private Sector

- Business EOC

# Homeland Security Section

## Cyber

- Joint Cybersecurity Task Force
- Cyber Unit

## Intelligence

- Fusion Center Integration
- Homeland Security Advisor Work Group

## Critical Infrastructure Protection

- Technical Assistance
- Technology: *State Emergency Response Application, School Risk Management Plan, **Statewide Panic Alarm***

# Panic Alarm Update

- **CY2017-2018**
  - ❖ NCEM was funded for and conducted a statewide panic alarm pilot assessment
- **CY2018-2019**
  - ❖ NCEM and interagency partners conducted a survey of the existing vendor landscape based on system capabilities
  - ❖ This included vendor demonstrations for multiple vendors
- **CY2021-2022**
  - ❖ DRAFT RFP and system capabilities under review by interagency team
  - ❖ NC Department of Information Technology coordinating the process
  - ❖ Final RFP and selection process will be conducted per NC Department of Administration procurement requirements



# Joint Cybersecurity Task Force

12



NC Department of Public Safety  
NCEM  
NC ISAAC (NC SBI)  
NC National Guard

NCDPS members as well as members of the NC Local Governments Information Systems Assn. (NCLGISA) Strike Team typically respond to victim locations to conduct Incident Response and Recovery Response.

North Carolina Joint Cyber Security Task Force members:

**NCNG**  
**NC DIT**  
**FBI**  
**USSS**

**NCEM**  
**NC ISAAC**  
**NCLGISA**  
**CISA**

## **Other Partners:**

911, NC SBI, SBE, DHHS,  
DPI, MCNC, NC Community  
College System, Vendors

# Additional JCTF Resources

**With state and federal homeland security funding, the JCTF is currently providing three programs:**

- NCNG County and State Agency Assessments
- IDS/IPS Sensors (31 Currently)
  - Secureworks' iSensor IPS
- Cybersecurity Score for counties and local agencies
  - BitSight
  - BitSight contacts JCTF with basic information
  - An assessment is made
  - Agency contacted, BitSight report provided, remediation steps identified



# Over the Horizon

1. Sustainment of critical all-hazards preparedness and response capabilities.
2. Expansion of homeland security partnerships, particularly in critical infrastructure protection, intelligence integration, and cybersecurity posture.
3. Refinement of recovery and mitigation processes and programs to decrease barriers and increase speed of service delivery.

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