



North Carolina Department of Public Safety

Adult Correction and Juvenile Justice

Roy Cooper, Governor
Erik A. Hooks, Secretary

W. David Guice, Commissioner

MEMORANDUM

TO: Chairs of Senate Appropriations Committee on Justice and Public Safety
Chairs of House Appropriations Subcommittee on Justice and Public Safety
Chairs of the Joint Legislative Oversight Committee on Justice and Public Safety

FROM: Eric A. Hooks, Secretary
W. David Guice, Commissioner

RE: Inmate Medical Cost Containment Report

DATE: February 1, 2017

Pursuant to Session Law 2016-94, SECTION 17C.2A. (c) The Department of Public Safety shall report to the Joint Legislative Oversight Committee on Justice and Public Safety and the Chairs of the House of Representative Appropriations Subcommittee on Justice and Public Safety and the Senate Appropriations Committee on Justice and Public Safety no later than November 1, 2016, and quarterly thereafter on:

- (1) The number of total inmates and juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.*
- (2) The volume of scheduled and emergent services listed by hospital and, of that volume, the number of those services that are provided by contracted and non-contracted providers.*
- (3) The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.*
- (4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.*
- (5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.*
- (6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served the number of claims, and whether the hospital was a contracted or non-contracted facility.*
- (7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.*
- (8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.*
- (9) A list of hospitals under contract.*

MAILING ADDRESS:
4201 Mail Service Center
Raleigh, NC 27699-4201
www.ncdps.gov



An Equal Opportunity Employer

OFFICE LOCATION:
512 N. Salisbury Street
Raleigh, NC 27604
Telephone: (919) 825-2761

Adult Correction:

2016 - 2017 2nd Quarter Health Services Legislative Report

To ensure that correct information relative to Section 17C.2A.(c) is reported, the Department clarified with the Fiscal Research Division that the volumes of services referenced are for hospitalization and hospital services data.

This report is for hospitalizations or hospital services of inmates which occurred from October 1, 2016 – December 31, 2016.

1) The number of total inmates and juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.

During this time period, there were 2,165 episodes that required treatment at a community hospital. Of these episodes 436 were emergent admissions, 242 to contract facilities and 194 to non-contract facilities. Of the remaining episodes at community hospitals, 1,688 required emergency room visits only, 654 to contract facilities and 1034 to non-contract facilities. Of these episodes, 41 were scheduled admissions, 37 to contract facilities and 4 to non-contract facilities. Please refer to attachment # 1 for more detailed information.

(2) The volume of scheduled and emergent services listed by hospital and, of that volume, the number of those services that are provided by contracted and non-contracted providers.

Figure 1 below shows the distribution of emergent/emergency services and scheduled hospital admissions in contracted and non-contracted facilities from October 1, 2016 through December 31, 2016. Please refer to attachment #1 for more detailed information regarding hospital utilization.

Figure 1

December 31, 2016	Emergent/ER	Scheduled	Total	Percentage
CONTRACT HOSPITALS	896	37	933	43
NON-CONTRACT HOSPITALS	1228	04	1232	57
Grand Total	2124	41	2165	100%

(3) The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.

Figure 2 below shows the distribution of scheduled and emergent admissions in contract and non-contracted facilities from October 1, 2016 through December 31, 2016. Please refer to attachment #1 for more detailed information regarding hospital utilization.

Figure 2

December 31, 2016	Emergent	Scheduled	Total	Percentage
CONTRACT HOSPITALS	242	37	279	58
NON-CONTRACT HOSPITALS	194	04	198	42
Grand Total	436	41	477	100%

(4) The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.

From October 1, 2016 – December 31, 2016, 120 cases were identified as eligible for Medicaid. Based upon the *State Auditor's May 2012 Financial Related Audit Report*, the average savings of each case would be \$18,181.81. Using the methods applied in the audit, the estimated savings from October 1, 2016 through December 31, 2016 would be approximately \$ 2,181,817.20. Information regarding the length of time between the date the claim was filed and the date the claim was paid is not available to DPS. Once the application is completed, it is processed at the county level and then to DHHS for payment.

(5) The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.

Medical claims with a date of service August 1, 2016 or later continue to be directed to PGBA for processing. The feedback received from our providers has been very positive and encouraging. Providers are pleased with the processing time and report the PGBA staff is very prompt and professional in responding to inquiries. In addition, more and more providers are submitting claims using the electronic portal each month. Those utilizing this feature are very pleased with the efficiency.

The following chart summarizes PGBA's performance history from inception through January 31, 2017. The key takeaways are that PGBA is currently processing and paying over 90% of clean claims within 10 and 15 days, respectively. The only month in which they did not meet or exceed performance standards was October due to an unexpected increase in volume. Thereafter, PGBA made system enhancements and devoted additional resources to immediately correct this issue.

North Carolina Department of Public Safety (NCDPS) Monthly
Performance Summary

Claims Activity for Month Ending:		Standard	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17
Cycle Time	Total Clean Processed		583	3,364	6,772	9,283	8,144	7823
	Clean Processed in 10 Bus Days		583	2,757	2,509	8,554	8,102	7752
	% Processed In 10 Bus Days	100%	100.00%	81.96%	37.05%	92.15%	99.48%	99.09%
	Total Clean Paid *		510	3065	5841	8858	7759	7823
	Clean Paid in 15 Bus Days		510	3065	4074	8225	7746	7758
	% Paid in 15 Bus Days	100%	100.00%	100.00%	69.75%	92.85%	99.83%	99.17%
	Total Combined Processed		740	4,047	7,698	10,302	8,671	8214
	Combined Processed in 10 Bus Days		740	3,262	2,842	9,274	8,583	8124
	% Combined Processed in 10 Bus Days	85%	100.00%	80.60%	36.92%	90.02%	98.99%	98.90%

With respect to the remaining backlog, we continue to make steady progress and the backlog primarily consists of claims received in the months of May through August. While we projected being in a slightly better position, two processors are out with major medical conditions and two temporary processors obtained permanent positions elsewhere.

In addition, an agreement has been reached with PGBA to outsource a portion of the remaining backlogged claims. This turned out to be a much more difficult process than originally anticipated as we had to create an addendum to the original contract and obtain State P&C's approval. The initial batch of backlogged claims was submitted to PGBA during the first week of February and DPS will continue to submit claims on a weekly basis thereafter. PGBA will enter these claims into their system as received. Once all of the required system files have been updated, PGBA will begin releasing provider payments in March 2017. Leveraging resources in this manner, we expect to have the backlog substantially cleared by the end of March 2017.

(6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served the number of claims, and whether the hospital was a contracted or non-contracted facility.

Volume of Claims	Facility	Contracted (Y/N)	Total Charge	Amount Paid
2,466	UNC DEPT OF ORTHOPAEDICS	Y	\$1,427,955.90	\$841,861.73
1,494	UNIV OF NC HOSPITALS	Y	\$5,982,987.39	\$4,557,893.51
628	UNC P AND A CLINICAL PATHOLOGY	Y	\$39,957.50	\$70.00
401	NC HEART AND VASCULAR	Y	\$1,198,595.12	\$647,938.80
390	EASTERN RADIOLOGISTS	Y	\$64,804.00	\$25,600.53
389	DUKE RALEIGH HOSPITAL	Y	\$1,924,493.55	\$974,920.80
339	PRIVATE DIAGNOSTIC CLINIC	Y	\$314,052.00	\$91,889.81
318	UNC DEPT OF ORTHOPAEDICS	N	\$190,386.20	\$87,460.07
286	AFFINITY FACE AND BODY CTR	Y	\$100,457.00	\$38,049.48
279	ECU SCHOOL OF MEDICINE CLINIC	Y	\$171,504.00	\$74,773.16
270	BLUE RIDGE HEALTHCARE	Y	\$1,947,928.16	\$1,230,074.29
268	CATAWBA VALLEY MEDICAL CENTER	Y	\$1,260,155.91	\$357,338.32
259	CHARLOTTE RADIOLOGY	Y	\$91,263.00	\$22,640.43
253	PITT COUNTY MEMORIAL HOSPITAL	Y	\$1,822,447.45	\$1,007,482.90
244	VIDANT MEDICAL GROUP	Y	\$57,019.00	\$27,210.92
228	RALEIGH RADIOLOGY ASSOCIATES	Y	\$35,981.00	\$14,068.28
213	WAKE RADIOLOGY CONSULTANTS PA	Y	\$49,233.02	\$14,430.36
210	WAKE SPECIALTY PHYSICIANS LLC	Y	\$129,582.00	\$57,712.52
200	WAKE FOREST U HEALTH SCIENCES	Y	\$85,809.55	\$44,784.87
179	CAROLINAS EMERGENCY GROUP	Y	\$155,790.00	\$34,021.68
174	ECU PHYSICIANS DIAGNOSTIC	Y	\$12,512.80	\$517.10
172	CAROLINAS PATHOLOGY GROUP PA	Y	\$19,119.97	\$504.53
163	PINEHURST PATHOLOGY CENTER INC	Y	\$10,461.48	\$364.94
158	WAKEMED	Y	\$1,649,563.34	\$533,566.01
139	PHYSICAL LAB CONSULTANTS	Y	\$8,204.86	\$0.00
138	SOUTHEASTERN REGIONAL MED	Y	\$478,249.99	\$123,148.86
138	EMERGENCY COVERAGE CORPORATION	Y	\$172,767.00	\$34,694.52
136	PINEHURST RADIOLOGY GROUP	Y	\$27,569.00	\$10,711.38
136	RALEIGH PATHOLOGY LAB ASSOCIA	Y	\$15,428.00	\$328.84
132	SCOTLAND MEMORIAL HOSPITAL	Y	\$610,607.33	\$215,052.64
130	HALIFAX REGIONAL MEDICAL CENTER	Y	\$297,315.05	\$153,102.12
128	NOVANT HEALTH ROWAN MEDICAL CT	Y	\$907,294.13	\$306,733.37
125	HARNETT HEALTH SYSTEM	Y	\$748,789.14	\$160,148.05
121	RALEIGH EMERGENCY MED ASSOC	Y	\$93,588.80	\$36,211.10

115	CATAWBA RADIOLOGICAL ASSOC INC	Y	\$20,352.00	\$6,405.26
113	WAKE EMERG PHYSICIANS	Y	\$88,047.00	\$28,031.82
110	ANSON COMMUNITY HOSPITAL	Y	\$481,967.45	\$172,295.39
107	SANDHILLS EMERGENCY PHY	Y	\$134,477.00	\$29,459.38
104	CAROLINA ANESTHESIA AND PAIN	Y	\$17,930.00	\$5,859.00
99	MECKLENBURG RADIOLOGY ASSOC	Y	\$17,082.00	\$6,310.70
98	CAROLINAS HEALTHCARE SYSTEM	Y	\$646,996.39	\$341,973.87
98	COLUMBUS REGIONAL HEALTHCARE S	Y	\$287,024.55	\$123,013.07
97	JOHNSTON HEALTH	Y	\$598,328.51	\$244,487.86
90	WESTERN CAROLINA EMERGENCY	Y	\$86,520.02	\$20,373.10
88	NOVA MEDICAL ASSOCIATES	Y	\$13,200.00	\$8,295.00
87	CAROLINAEAST MEDICAL CENTER	Y	\$304,442.29	\$105,705.28
74	DLP MARIA PARHAM MEDICAL CENTE	Y	\$353,905.48	\$140,899.50
74	GREENSBORO RADIOLOGY PZ	Y	\$8,726.00	\$4,229.72
74	AMERICAN ANESTHESIOLOGY OF NC	Y	\$102,341.00	\$14,253.65
71	COASTAL RADIOLOGY ASSOCIATES	Y	\$21,908.00	\$4,962.71
71	NC EMERGENCY PHYSICIANS LLC	Y	\$71,468.01	\$11,973.68
70	NASH HOSPITALS INCORPORATED	Y	\$473,646.65	\$178,608.33
68	VEP ROWAN ED PC	Y	\$56,364.00	\$18,786.12
67	DELANEY RADIOLOGISTS PA	Y	\$13,297.00	\$4,292.40
64	ANESTHETIX OF LEXINGTON PLLC	Y	\$115,970.00	\$7,676.92
63	VALLEY RADIOLOGY PA	Y	\$10,453.00	\$2,676.12
61	ALBEMARLE ORTHO & SPORTS	Y	\$27,172.00	\$9,972.54
60	ASHEBORO EMERGENCY PHYSICIANS	Y	\$42,294.00	\$11,040.10
59	RANDOLPH HOSPITAL INC	Y	\$185,982.47	\$91,231.40
58	COLUMBUS EMERGENCY GROUP	Y	\$95,334.00	\$14,493.00
58	WILMINGTON PATHOLOGY	Y	\$9,550.00	\$657.36
56	DANVILLE RADIOLOGISTS	Y	\$9,289.00	\$4,232.16
56	EMP OF CRAVEN COUNTY PLLC	Y	\$71,059.30	\$15,119.20
52	WAYNE RADIOLOGISTS PA	Y	\$15,685.00	\$3,713.47
52	MOSES CONE HEALTH SYSTEM	Y	\$179,312.74	\$79,363.69
50	DURHAM RADIOLOGY ASSOC INC	Y	\$8,931.00	\$3,628.40
49	ATLANTIC UROLOGY	Y	\$18,757.00	\$6,725.52
47	CAROLINAS MEDICAL CENTER	Y	\$299,574.49	\$111,220.18
46	STANLY COUNTY IMAGING PLLC	Y	\$8,628.00	\$3,194.96
45	EASTERN CAROLINA EMER PHY II	Y	\$48,569.00	\$12,392.12
45	CENTRAL CAROLINA HOSPITAL	Y	\$159,652.22	\$64,973.21
44	GOLDSBORO EMERGENCY MED	Y	\$18,303.00	\$10,432.14
43	RADIOLOGY ASSOCIATES OF ROXBOR	Y	\$6,339.00	\$2,272.18

43	PENDER MEMORIAL HOSPITAL	Y	\$144,652.63	\$101,009.90
42	CRAVEN PATHOLOGY ASSOC INC	Y	\$2,107.00	\$220.42
40	CAROLINA MOUNTAIN EMERGENCY	Y	\$24,248.75	\$6,408.54
39	FRANKLIN REG EMERG PHYS LLC	Y	\$66,545.00	\$9,324.26
38	SPRUCE PINE EMERGENCY SRV PLLC	Y	\$36,441.00	\$8,843.06
36	DURHAM EMERGENCY PHY	Y	\$13,794.00	\$7,238.04
35	NEW HANOVER REGIONAL MEDICAL C	Y	\$330,563.56	\$154,778.24
34	CAROLINA RADIOLOGY CONSULTANTS	Y	\$6,019.00	\$1,712.97
34	BMI NEPHROLOGY SYSTEMS	Y	\$4,917.50	\$2,318.03
33	UNC P AND A CLINICAL PATHOLOGY	N	\$2,173.50	\$0.00
31	ALLIANCE MEDICAL ASSOCIATES	Y	\$20,818.00	\$13,728.20
30	LUMBERTON EMERGENCY MED	Y	\$38,011.00	\$7,873.80
30	NOVANT MEDICAL GROUP INC	Y	\$32,857.25	\$7,917.33
29	SAMPSON REGIONAL MED CTR	Y	\$103,235.52	\$40,092.92
29	TRIANGLE ORTHOPAEDIC ASSOCIATE	Y	\$100,379.56	\$35,913.62
28	MISSION HOSPITALS INC	Y	\$84,152.04	\$42,036.06
28	NOVANT HEALTH FORSYTH MED CTR	Y	\$93,437.45	\$31,676.02
28	EAST CAROLINA HEALTH CHOWAN	Y	\$119,346.23	\$84,848.03
27	DLP PERSON MEMORIAL HOSPITAL	Y	\$102,393.19	\$30,675.03
27	ROWAN DIAGNOSTIC CLINIC	Y	\$7,010.00	\$1,896.30
27	CAPITAL NEPHROLOGY ASSOCIATES	Y	\$4,608.00	\$2,117.50
27	BERTIE MEMORIAL HOSPITAL	Y	\$61,217.63	\$42,905.64
26	FIRSTHEALTH CARDIOLOGY	Y	\$11,458.00	\$4,350.58
26	CLINTON X RAY ASSOC	Y	\$5,758.02	\$2,025.48
23	VIRTUAL RADIOLOGIC	Y	\$2,369.00	\$944.72
23	NC INPATIENT MEDICINE	Y	\$10,909.00	\$4,021.02
22	EAST CAROLINA HEALTH BEAUFORT	Y	\$141,685.08	\$102,002.90
21	ASHEVILLE RADIOLOGY ASSOC	Y	\$2,395.01	\$1,104.47
21	BLUE RIDGE MEDICAL CENTER GENE	Y	\$81,496.10	\$43,107.23
21	NC HEART AND VASCULAR	N	\$22,684.00	\$4,744.20
20	RANDOLPH PRIMARY CARE PA	Y	\$9,245.00	\$4,791.50
20	NOVANT HEALTH THOMASVILLE	Y	\$82,761.15	\$50,157.55
20	SOUTHEAST RADIATION	Y	\$14,242.00	\$6,488.38
20	BLUE RIDGE PATHOLOGY ASSOC	Y	\$3,621.70	\$733.16
19	RALEIGH NEUROLOGY ASSOC	Y	\$4,113.00	\$2,095.08
18	TRIAD RADIOLOGY ASSOCIATES PLL	Y	\$2,412.00	\$1,150.32
18	MCDOWELL HOSPITAL	Y	\$12,897.29	\$5,611.73
18	LESLIE TAYLOR	Y	\$1,926.00	\$0.00
17	WESTERN PIEDMONT ANESTHESIA PA	Y	\$19,307.00	\$2,122.50

17	EAST CAROLINA ANESTHESIA	Y	\$18,548.00	\$2,926.77
17	VIDANT MEDICAL GROUP	Y	\$357.00	\$233.28
17	REX PATHOLOGY ASSOCIATES PA	Y	\$6,302.37	\$1,869.43
15	CAROLINA UROLOGY ASSOCIATION	Y	\$16,518.00	\$4,314.36
15	SOUTHEAST ANESTHESIOLOGY CONSU	Y	\$31,566.50	\$2,683.37
15	UNC ORAL AND MAXILLOFACIAL	Y	\$38,778.55	\$16,979.89
14	UNC PHYSICIANS NETWORK	Y	\$5,295.00	\$3,855.13
14	FRYE REGIONAL MEDICAL CENTER	Y	\$438,576.12	\$187,003.63
14	MOORE REGIONAL PROF SERV	Y	\$7,000.00	\$2,495.87
14	SENTARA ALBEMARLE MEDICAL CENT	Y	\$67,567.70	\$33,452.95
14	FORSYTH EMERG SERV	Y	\$4,270.00	\$2,638.98
13	CAROLINA SURGERY AND CANCER CT	Y	\$26,850.00	\$8,289.00
13	PIEDMONT PATHOLOGY ASSOC	Y	\$2,922.00	\$718.30
12	QUANTUM HEALTH GROUP PA	Y	\$4,662.00	\$0.00
12	ASHEVILLE CARDIOLOGY ASSOCIATI	Y	\$3,735.00	\$1,328.24
12	RUTHERFORD REGIONAL MEDICAL	Y	\$41,097.88	\$10,773.14
12	NASH HEALTHCARE SYSTEM PHYSICI	Y	\$9,060.00	\$5,873.58
11	CAROLINAS HOSPITALIST GROUP	Y	\$2,915.00	\$1,906.38
11	MEDSTREAM ANESTHESIA PLLC	Y	\$14,325.00	\$2,224.39
11	KINDRED HOSPITAL GREENSBORO	Y	\$2,197,784.32	\$919,998.88
11	WAKE FOREST BAPTIST HEALTH	Y	\$27,631.23	\$18,835.46
11	EASTERN MEDICAL ASSOCIATES PA	Y	\$2,040.00	\$1,219.40
10	THOMASVILLE EMERGENCY	Y	\$14,553.00	\$2,174.36
10	WATERWAY EMERGENCY PHYSICIANS	Y	\$12,473.00	\$2,347.47
10	FAYETTEVILLE ASSOCIATES	Y	\$605.00	\$0.00
10	SOUTHEASTERN RADIATION ONCOLOG	Y	\$9,410.00	\$2,762.18
9	REGIONAL ANESTHESIA PLLC	Y	\$25,920.00	\$9,679.15
9	APOGEE MEDICAL GROUP NORTH	Y	\$2,132.42	\$1,473.24
9	CARTERET GENERAL HOSPITAL	Y	\$9,347.72	\$4,922.68
9	NASH XRAY ASSOC PA	Y	\$1,446.00	\$498.78
9	CABARRUS PATHOLOGY ASSOCIATES	Y	\$1,183.00	\$0.00
8	SOUTHEASTERN DIGESTIVE HEALTH CTR	Y	\$2,616.00	\$1,548.58
8	INTEGRATED WOUND SPECIALISTS	Y	\$2,078.00	\$646.02
8	KERR LAKE ORTHOPAEDICS	Y	\$671.00	\$419.14
8	FIRSTHEALTH INFECTIOUS DISEASE	Y	\$3,310.00	\$459.72
8	GRACE CARE LLC	Y	\$1,387.15	\$330.07
8	PINEHURST MEDICAL CLINIC	Y	\$4,147.00	\$1,346.70
8	MID CAROLINA RADIOLOGY	Y	\$960.00	\$504.63
8	RALEIGH MEDICAL GROUP	Y	\$5,107.00	\$1,390.48

8	PIEDMONT STONE CENTER	Y	\$25,200.00	\$5,659.04
8	PROVIDENCE ANESTHESIOLOGY	Y	\$21,758.08	\$1,113.73
8	SURGICAL ASSOCIATES OF ASHEBOR	Y	\$25,971.00	\$14,122.06
8	DLP CARDIOLOGY PHYSICIANS	Y	\$4,579.35	\$1,364.32
8	CAROLINA GI ASSOCIATES	Y	\$7,803.00	\$3,061.88
7	SENTARA MEDICAL GROUP	Y	\$1,615.00	\$1,152.22
7	CAPE FEAR VALLEY HARNETT	Y	\$2,690.00	\$1,229.90
7	FRANK J BALL JR MD	Y	\$245.00	\$102.06
7	RALEIGH INFECTIOUS DISEASE	Y	\$1,912.00	\$1,008.00
7	LENOIR MEMORIAL HOSPITAL	Y	\$1,282.00	\$692.28
7	CENTRAL CAROLINA HOSPITAL	Y	\$21,635.50	\$13,005.93
6	ALBEMARLE ANESTHESIA	Y	\$6,039.00	\$641.38
6	INHOUSE DOC INC	Y	\$14,230.00	\$6,440.34
6	FERNCREEK CARDIOLOGY PA	Y	\$3,213.00	\$617.28
6	LEO JENKINS CANCER CENTER	Y	\$2,839.74	\$1,545.08
6	RUTHERFORD RADIOLOGICAL	Y	\$1,516.00	\$507.52
6	ORTHOCAROLINA PA	Y	\$20,295.00	\$8,852.63
6	EASTERN UROLOGICAL ASSOC PA	Y	\$3,653.00	\$1,326.28
6	ALBEMARLE ORTHO & SPORTS	N	\$1,413.00	\$971.80
6	PINEHURST NEPHROLOGY	Y	\$1,955.00	\$1,262.82
6	COASTAL CAROLINA HEALTHCARE	Y	\$175.00	\$87.48
6	TESFAYE D FANTA MD PLLC	N	\$2,065.88	\$1,354.68
6	EMP OF CARTERET COUNTY	Y	\$8,742.70	\$1,839.22
5	CENTRAL EMERG PHYSICIANS	Y	\$3,321.00	\$723.48
5	FORSYTH MEDICAL GROUP LLC	Y	\$1,649.00	\$666.38
5	CATAWBA VALLEY MEDICAL GROUP	Y	\$1,073.00	\$730.18
5	CAROMONT MEDICAL GROUP INCORPO	Y	\$2,266.00	\$1,065.26
5	MOSES CONE PHYSICIAN SERV	Y	\$1,535.00	\$219.88
5	WILKES REGIONAL MEDICAL CENTER	Y	\$21,557.56	\$8,011.51
4	CAROLINA EAST HOSPITALIST	Y	\$7,003.00	\$1,881.96
4	EMERGENCY MEDICINE PHYS MECKLE	Y	\$4,090.60	\$826.52
4	DHP OF ROCKY MOUNT PC	Y	\$1,141.00	\$798.70
4	CAROMONT REGIONAL MED	Y	\$18,697.00	\$7,478.80
4	HALIFAX MEDICAL SPECIALISTS PA	Y	\$429.00	\$164.84
4	ROWAN REGIONAL PATHOLOGY ASSOC	Y	\$1,220.00	\$423.12
4	FIRSTHEALTH MONTGOMERY MEMORIA	Y	\$162,920.33	\$5,865.05
4	SURRY MEDICAL SPECIALISTS	Y	\$937.00	\$235.41
4	REGIONAL PHYSICIANS	Y	\$1,156.00	\$684.74
4	VALLEY RADIOLOGY ASSOCIATES	Y	\$914.00	\$362.02

3	OBAN ANESTHESIA CONSULTANTS	Y	\$4,004.00	\$265.93
3	FRYE EMERGENCY MEDICAL	Y	\$2,721.00	\$583.72
3	CAROLINA ORTHOPEDIC AND SPORTS	Y	\$8,491.00	\$4,417.14
3	NC PODIATRIC PHYSICIANS	Y	\$835.00	\$275.78
3	DLP CENTRAL CAROLINA PHYSICIAN	Y	\$783.00	\$459.82
3	FIRSTHEALTH CARDIOVASCULAR & T	Y	\$5,184.00	\$1,725.76
3	LEXINGTON MEMORIAL HOSPITAL	Y	\$20,155.71	\$11,287.19
3	PINEHURST SURGICAL CLINIC	Y	\$971.00	\$419.82
3	VIEWMONT UROLOGY CLINIC	Y	\$858.00	\$465.94
3	PARAGON SURGICAL SPECIALISTS	Y	\$1,416.00	\$618.30
3	GEORGE R KILPATRICK JR MD PA	Y	\$245.00	\$171.50
3	WAYNE INTERNAL MEDICINE ASSOCI	Y	\$1,025.00	\$563.50
3	UROLOGY ASSOCIATES OF SENC PA	Y	\$780.00	\$414.92
3	CHARLOTTE EENT ASSOCIATES	Y	\$3,275.00	\$2,292.50
3	PARDEE MEDICAL ASSOCIATES	Y	\$1,552.80	\$975.93
3	DIGESTIVE HEALTHCARE	Y	\$794.00	\$0.00
3	COASTAL CAROLINA ENT	Y	\$7,115.00	\$2,300.80
3	WAYNE HEALTH SURGICAL	Y	\$482.00	\$338.42
3	SAMPSON SURGICAL SERVICES	Y	\$3,100.00	\$1,372.00
2	JOHNSTON HEALTH SERVICES CORPORATION	Y	\$141.00	\$80.68
2	CAROLINA INFECTIOUS DISEASES C	Y	\$2,750.00	\$1,925.02
2	APP ECP LLC	Y	\$458.00	\$160.30
2	UNC PHYSICIANS NETWORK	N	\$879.00	\$640.86
2	ASSOCIATED UROLOGISTS OF NC PA	Y	\$3,823.00	\$2,281.92
2	PERSON HEALTH GASTROENTEROLOGY	Y	\$1,181.00	\$678.28
2	GASTONIA PHYSICIAN SERVICES	Y	\$3,234.00	\$831.68
2	NOVANT HEALTH	Y	\$35,024.69	\$14,645.44
2	RALEIGH ORTHOPAEDIC CLINIC PA	Y	\$9,938.20	\$2,192.95
2	GREENSBORO PATHOLOGY	Y	\$150.00	\$35.24
2	GRAYSTONE OPHTHALMOLOGY	Y	\$4,692.42	\$1,727.72
2	CAROLINA NEUROSURGERY AND SPIN	Y	\$10,276.00	\$3,425.50
2	METROLINA NEPHROLOGY ASSOCIATE	Y	\$344.00	\$239.84
2	WAYNE COUNTY ANESTHESIA	Y	\$2,100.00	\$213.37
2	CAROLINAS CENTER FOR ORAL	Y	\$9,585.00	\$2,641.62
2	PATHOLOGISTS DIAGNOSTIC	Y	\$70.00	\$17.62
2	EASTERN NEPHROLOGY ASSOCIATES	Y	\$418.00	\$94.50
2	COASTAL ALBEMARLE ORTHOPEDICS	Y	\$4,225.00	\$991.46
2	WILMINGTON HEALTH PLLC	Y	\$545.00	\$350.30
2	DAVIDSON ANESTHESIA	Y	\$1,550.00	\$188.68

2	MOHAN C DEOCHAND MD	Y	\$1,180.00	\$457.02
2	PENDER SURGICAL SERVICES PC	Y	\$295.00	\$206.50
2	NORTHERN HOSPITAL OF SURRY CO	Y	\$13,423.24	\$4,698.13
2	GLOBAL DIAGNOSTICS SVCS INC	Y	\$341.16	\$238.82
1	LAURA JACIMORE PA	Y	\$224.00	\$80.26
1	NORTHERN TRIAD SURGICAL ASSOC	Y	\$1,630.00	\$848.20
1	SENTARA ALBEMARLE PHYSICIANS	Y	\$366.00	\$0.00
1	SAMPSON REGIONAL HOSPITALISTS	Y	\$340.00	\$238.00
1	FAMILY FOOT & ANKLE PHYSICIANS	Y	\$165.00	\$119.92
1	CAROLINA UROLOGY PARTNERS PLLC	Y	\$390.00	\$0.00
1	RUTHERFORD EMERGENCY GROUP LLC	Y	\$1,213.00	\$186.52
1	TRIANGLE ORTHOPAEDICS SURGERY	Y	\$6,903.90	\$0.00
1	CRAIG S CARTER MD FACS PA	Y	\$350.00	\$50.12
1	FIRSTHEALTH BEHAVIORAL	Y	\$406.00	\$277.28
1	NC GROUP SERVICES PLLC	Y	\$1,168.00	\$379.56
1	NASH HEALTHCARE SYSTEM PHYSICI	N	\$229.00	\$167.17
1	CHS ANESTHESIA SERVICES GROUP	Y	\$1,450.00	\$78.26
1	SENTARA NORFOLK GENERAL	Y	\$12,989.00	\$1,285.84
1	DUHS REFERRAL LAB	Y	\$408.00	\$173.20
1	REGIONAL PSYCHIATRIC ASSOCIATES	Y	\$333.00	\$243.09
1	ROCKY MOUNT UROLOGY ASSOC	Y	\$161.00	\$0.00
1	GASTON RADIOLOGY PA	Y	\$40.00	\$14.62
1	ALBEMARLE MEDICAL CLINIC	Y	\$26.00	\$14.58
1	NASH ANESTHESIA ASSOC	Y	\$850.00	\$85.76
1	LAUCHWOOD PATHOLOGY ASSOCIATES	Y	\$66.00	\$0.00
1	ASHEVILLE GASTROENTEROLOGY	Y	\$222.00	\$160.52
1	ASHEBORO UROLOGY CLINIC	Y	\$420.00	\$294.00
1	CAPE FEAR PODIATRY ASSOCIATES	Y	\$2,355.00	\$1,648.50
1	WALTERS SURGICAL ASSOCIATES	Y	\$2,077.15	\$923.80
1	CAROLINA DIGESTIVE HLTH ASSOC	Y	\$1,080.00	\$664.34
1	JAMES S COXE III MD PA	Y	\$248.00	\$0.00
1	COASTAL REHABILITATION INC	Y	\$180.00	\$31.50
1	NOVANT HEALTH MATTHEWS MEDICAL	Y	\$12,741.50	\$8,919.05
1	PINEHURST NEUROLOGY	Y	\$857.90	\$87.20
1	JOHN H SHERRILL	Y	\$281.00	\$164.66
1	CAROLINA OTOLARYNGOLOGY	Y	\$213.00	\$0.00
1	CUMBERLAND ANESTHESIA	Y	\$1,122.00	\$117.92
1	CARY CARDIOLOGY PA	Y	\$286.50	\$47.38
1	CYPRESS PATHOLOGY	Y	\$202.00	\$79.88

1	PATHOLOGY ASSOC OF KINSTON	Y	\$20.00	\$0.00
1	PINEHURST ANESTHESIA	Y	\$816.00	\$82.58
1	PHYSICIANS EAST GREENVILLE	Y	\$847.00	\$311.04
1	MOUNT AIRY EMERGENCY PHYSICIAN	Y	\$669.00	\$291.86
1	MID ATLANTIC EMERGENCY MED	Y	\$857.00	\$394.50
1	UROLOGY SPECIALISTS OF THE CAR	Y	\$1,326.00	\$605.98
1	NC SPECIALTY HOSPITAL	Y	\$12,746.63	\$7,902.91
1	ORTHOPAEDIC SOLUTIONS & SPORTS	Y	\$3,032.00	\$1,719.08
1	SAI UROLOGY INC	Y	\$1,500.00	\$450.10
1	MOUNTAIN AREA PATHOLOGY PA	Y	\$35.00	\$6.90
1	NORTHEAST ANEST & PAIN	Y	\$1,071.37	\$91.12
1	DUPLIN GENERAL HOSPITAL	Y	\$3,964.84	\$2,775.39
1	NOVANT MEDICAL GROUP INC	N	\$280.00	\$0.00
1	GOLDSBORO ORTHOPEDICS	Y	\$3,135.00	\$1,550.15
1	RADIATION THERAPY ASSN OF WEST	Y	\$483.13	\$0.00
1	CAPE FEAR VALLEY ANESTHESIA	Y	\$693.00	\$69.68
1	ALI LUNG CLINIC	Y	\$2,628.00	\$306.60
15,980			\$32,791,353.21	\$15,979,592.01

(7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.

Figure 3 displays the total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospitals, Rex Healthcare and WakeMed Hospital.

Figure 3

	Central Prison	NCCIW
	Episodes/Paid to date*	Episodes/Paid to date*
UNC	41/\$ *	24/\$ *
Rex Healthcare	61/\$ *	46/\$ *
WakeMed	70/\$ *	33/\$ *
Total	172/\$ *	103/\$ *

***As the medical claims processing has been transferred from being processed internally to an outside vendor, the cost information is unavailable at this time. The Department has been reviewing this matter, and expect this information will be available for the next quarterly report.**

(8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.

Data with respect to the Rex Hospital and WakeMed claims processing timeframe requires further clarification. The budget request called for information detailing “the number of days between the date the claim was filed and the date the claim was paid.” The information keyed into MOMS includes the date of service, but does not include the date the claim was generated by the provider or the date it was sent to DPS. If the provider did not generate or submit the claim in a timely manner, such a delay will be reflected in these numbers. While the DPS medical claims staff date stamps the claim when received, this date is not entered into MOMS. When extracting data responsive to this request, the date of service and date paid fields were utilized and compared. Additionally, the column entitled days from service may include claims that have been previously denied, pended or referred for Medicaid determination. In general terms, claims may be denied when the claim form has not been fully and accurately completed, no authorization for the procedure is on file or the service is otherwise ineligible. In accordance with policy, inpatient stays exceeding 24 hours are referred to Medicaid for an eligibility determination. It typically takes several months to a year before receiving a final answer on Medicaid coverage. While this determination is being made, the claim will be carried in a pending status.

The follow chart depicts the payment history with respect to Rex, University of NC Hospitals and WakeMed for claims processed internally using MOMS.

VENDOR	CLMS	PAID	DAYS_FM_BATCH	DAYS_FM_SVC
REX HEALTHCARE	21	\$ 73,085.31	208.24	289.38
REX HOSPITAL INCORPORATED	224	\$ 67,187.57	3.73	283.09
UNIVERSITY OF NC HOSPITALS	147	\$ 773,570.69	156.20	288.95
WAKEMED	83	\$ 361,806.97	3.84	303.10
WAKEMED HEALTH AND HOSPITAL	1	\$ 14.58	4.00	496.00

Claims Paid 10/1/2016-
02/31/2016

Days_FM_Batch - This is the average number of days from the claim being entered into MOMS and payment being issued.

Days_FM_SVC- This is the average number of days from date of service and the date the claim was paid. This includes any delay in data entry into MOMS and delays caused awaiting determination of Medicaid eligibility as explained above.

The chart reflects a significant increase in the average number of days for Rex and UNC claims from the prior quarter. The reason for this increase is twofold. First, subsequent to August 1, 2016, all new Rex and UNC claims have been processed and paid by PGBA. Therefore, the average number of days calculation excludes UNC and Rex claims which had been previously processed by DPS within 30 days in accordance with contractual terms. The impact of excluding current claims data from the calculation materially impacts the average making a direct comparison misleading. Second, the claims paid for these providers are claims which had been previously been pended for Medicaid eligibility determination or corrected submissions. As mentioned above, it is not uncommon for a Medicaid eligibility determination to take up to one year.

The following chart summarizes claims processed by PGBA for these providers during the 4th quarter of calendar 2106. Please note that PGBA has pended a number of claims for Medicaid eligibility determination for which they are still awaiting a response. Therefore, the following numbers do not include Medicaid payments at present.

VENDOR	CLMS VOL	PAID	DAYS_FM_SRVC	DAYS_FM_REC
UNIV OF NC HOSPITALS	1475	\$4,542,868.03	18.08	9.88
WAKEMED	150	\$521,657.06	23.96	10.99

(9) A list of hospitals under contract.

To date, DPS has contracted with eighteen healthcare systems across the state. The systems are listed below:

Blue Ridge Regional Hospital
Caldwell Memorial Hospital
Catawba Valley Medical Center
Chatham Hospital Inc
CHS Blue Ridge Morganton
CHS Blue Ridge Valdese
CMC Blue Ridge Morganton
First Health Richmond Memorial
High Point Regional Hospital
Kindred Hospital Greensboro
Montgomery Memorial Hospital
Moore Regional Hospital
Randolph Hospital, Inc
Rex Healthcare
University of NC Hospitals
Vidant Medical Center
Vidant – Heritage, Outer Banks, Beaufort
Vidant - Bertie, Chowan, Duplin, Roanoke Chowan

Statistics from the outpatient specialty clinics held at Central Prison Healthcare Complex (CPHC) reveal that 2,864 patients were evaluated during this quarter. Specialty clinics conducted at CPHC include cardiology, podiatry, orthopedics, general surgery, hepatology, infectious disease, ENT, gastroenterology, audiology, nephrology, ophthalmology, optometry, dermatology, and urology. Statistics from NCCIW reveal that 642 specialty encounters occurred during the same timeframe.

Further statistics from the surgical center at CPHC reveal that 257 outpatient surgical procedures were performed during this quarter. These procedures include ENT, general surgery, gastroenterology, orthopedics, and podiatry. In addition, 159 MRI studies were performed in the mobile MRI facility at CPHC.

This Space Intentionally Left Blank

Attachment 1

Episodes of Care					
Hospital	Contracted	Emergent Admission	Scheduled Admission	ER Treatment Only	Total
1ST HEALTH-MOORE REG	Yes	24		85	109
ALBEMARLE HOSPITAL	No			13	13
ANNIE PENN MEMORIAL	No			24	24
ANSON COUNTY HOSP	No	1		23	24
BEAUFORT COUNTY HOSP	No	3		12	15
BERTIE MEM HOSP	No			15	15
BLUE RIDGE REG HOSP.	Yes	1		30	31
CAPE FEAR MEM HOSP	No			1	1
CAPE FEAR VALLEY HOS	No	4			4
CAR.MED.CENT.- UNION	No	4		49	53
CAROLINAEAST(CRAVEN)	No	7		43	50
CAROLINAS MED CTR NE	No	1			1
CAROLINAS MEDICAL CE	No	12		12	24
CARTERET GENERAL HOS	No			5	5
CATAWBA VALLEY MED.	Yes	22		104	126
CENTRAL CAROLINA HOS	No	2		28	30
CENTRAL HARNETT HOSP	No	7		55	62
CHOWAN HOSPITAL, INC	No	1		15	16
CLEVELAND REG MED	No	1			1
CMC - LINCOLN	No			5	5
CMC ANSON	No	3		51	54
COLUMBUS REGIONAL	Yes	4		51	55
DUKE REGIONAL HOSP	No	3		31	34
DUKE UNIV. MED. CTR	No	8		6	14
DURHAM REGIONAL HOSP	No	6	1	13	20
GRACE HOSPITAL, INC.	Yes	19		112	131
HALIFAX MEMORIAL HOS	Yes	5		42	47
JOHNSTON MEM. HOSP	No	7		82	89
KINDRED HOSPITAL	No	2			2
LENOIR MEMORIAL HOSP	No			4	4
MARIA PARHAM HOS INC	No	7		44	51
MEMORIAL MISSION HOS	No	9	1	18	28
MONTGOMERY MEM HOSP	Yes			19	19
MOSES H CONE MEM HOS	No	1		1	2

NASH GENERAL HOSPITA	No	7		43	50
NC BAPTIST HOSPITALS	No	5		1	6
NEW HANOVER REG MED	No	10		14	24
NOVANT HEALTH FORSYT	No	2		29	31
PENDER MEM HOSP INC	No	2		33	35
PERSON CO MEM HOSPIT	No			13	13
RANDOLPH HOSP INC	Yes	6		22	28
REX HOSPITAL	Yes	60		58	118
ROWAN REG. MED. CTR.	No	20		52	72
RUTHERFORD HOSPITAL	No			4	4
S EASTERN REG MED C	No	6		27	33
SAMPSON CTY MEM HOSP	No			10	10
SCOTLAND MEM HOSP	No	3		88	91
STANLY REG MED CENT	No	5		45	50
THOMASVILLE MED CTR	No	3		8	11
UNC HEALTH-HILLSBOR	Yes	2	4		6
UNC HOSPITALS	Yes	39	33	22	94
VIDANT/PITT CO MEM	Yes	60		100	160
WAKE MEDICAL CENTER	No	38	2	94	134
WAYNE MEMORIAL HOSP	Yes			8	8
WILKES REG MED CEN	No			3	3
BLADEN COUNTY HOSP	No	1			1
CAROMONT HEALTH	No	1		9	10
DUPLIN GENERAL HOSP	Yes			1	1
FRYE REG. MED. CEN.	No			4	4
HYDE CI	No	1			1
LEXINGTON MEM HOSP	No			1	1
MARTIN GENERAL HOSPT	No			1	1
MCDOWELL HOSPITAL	No			1	1
MCLEOD REGOINAL MED	No			1	1
RICHMOND MEM HOSPITA	No			1	1
ROANOKE-CHOWAN HOSPI	No			1	1
WATAUGA MEDICAL CENT	No			1	1
WESLEY LONG COM HOSP	No	1			1
Grand Total		436	41	1688	2165

Juvenile Justice:

2016 - 2017 2nd Quarter Health Services Legislative Report

The following data is based on available information for the period starting October 1, 2016 and ending December 31, 2016.

- (1) **The number of total juvenile offenders requiring hospitalization or hospital services who receive that treatment at each hospital.**

During this time period, there were 9 Youth Development Center juveniles that required treatment at a community hospital. Of these, 4 conducted multiple visits (19 total visits). All hospitals comply with the mandated rates of two times Medicaid rate or seventy percent of prevailing rates.

- (2) **The volume of scheduled and emergent services listed by hospital and, of that volume, the *number* of those services that are provided by contracted and non-contracted providers.**

Figure 1 below indicates the number of juveniles requiring hospital emergent services and observational services during the defined cycle- October 1, 2016-December 31, 2016

Figure1

10-1-2016 thru 12-31-2016	Emergent/ER	Scheduled	Total	Percentage
CONTRACT HOSPITALS	15	4	19	
NON-CONTRACT HOSPITALS	0	0	0	
Grand Total	15	4	19	100%

- (3) **The volume of scheduled and emergent admissions listed by hospital and, of that volume, the percentage of those services that are provided by contracted and non-contracted providers.**

Juvenile Justice had 19 total hospital visits. Of the 19 visits, 15 were emergent services and 4 were scheduled. 100% of these services were provided by contracted providers.

- (4) **The volume of inpatient medical services provided to Medicaid-eligible inmates and juvenile offenders, the cost of treatment, the estimated savings of paying the nonfederal portion of Medicaid for the services, and the length of time between the date the claim was filed and the date the claim was paid.**

As reported in question (3), there were nine unique juveniles' receiving a total of 19 observational hospital visits of less than 24 hours. The claims were paid at the legislatively mandated rate to all hospitals, including Pitt County Memorial Hospital and CMS. Figure (2) shows claims submitted and the adjusted payment for all claims received during the defined cycle.

Figure 2

10-1-2016 thru 12-31-2016	Amount Billed	Amount Paid	Adjustment
WakeMed	\$29,644.72	\$3,336.05*	\$26,308.67
Charlotte Radiology	\$368.00	\$102.50	\$265.50
Carolinas Healthcare System	\$16,021.95	\$10,258.24	\$5,763.71
Eastern Radiologists	\$84.00	\$42.06	\$41.94
Nash Hospitals Inc.	\$3,408.00	\$2,385.60	\$1,022.40
Raleigh Pathology Lab Assoc.	\$204.00	\$0.00	\$204.00
Pitt County Memorial Hospital	\$341.00	\$238.70	\$102.30
Central Carolina Orthopedic	\$826.00	\$447.74	\$378.26
Emergency Medicine Phys. Mecklenburg	\$1,487.80	\$344.82	\$1,142.98
Total-	\$ 50,385.47	\$ 17,155.71	\$ 35,229.76

*Actual amount paid is \$5,336.05 but \$2,000 is currently being refunded.

- (5) **The status of the implementation of the claims processing system and efforts to address the backlog of unpaid claims.**

Juvenile Justice is participating in the Medical Claims contract with Adult Corrections and PGBA. All claims effective August 1, 2016 or later are submitted to PGBA for processing. To date, an approved evaluation of resolution to backlogged medical claims has not been provided.

(6) The hospital utilization, including the amount paid to individual hospitals, the number of inmates and juvenile offenders served the number of claims, and whether the hospital was a contracted or non-contracted facility.

As reported in item (4), there were 9 unique juveniles who required medical care totaling 19 observational hospital stays of less than 24 hours resulting in \$17,155.71 costs paid. Of the 19 visits, 15 were for emergent services. All services were conducted by contracted providers. Juvenile Justice is currently in contract amendment discussions with UNC Healthcare System to add Youth Developments Centers to the Adult Corrections-UNC Healthcare System contract.

- To note- Due to the size and staff structure of Juvenile Justice there is not a comparable MOM, Opus system or Utilization Review Section. All medical claims are processed via paper claims by business officers at each Youth Development Center location. PGBA has created a workflow to accommodate the submission of hard copy claims.

(7) The total cost and volume for the previous fiscal quarter for emergency room visits originating from Central Prison and NCCIW Hospitals to UNC Hospital, UNC Rex Healthcare, and WakeMed Hospital.

This item does not apply to Juvenile Justice.

(8) The total payments for Medicaid and non-Medicaid eligible inmates to UNC Hospitals, UNC Rex Healthcare, and WakeMed Hospital, including the number of days between the date the claim was filed and the date the claim was paid.

Total paid to WakeMed Hospital: \$5,336.05. As noted in Figure (2), \$2,000 is currently in the process of being refunded. Services provided were Medicaid billing eligible. PGBA was notified.

(9) A list of hospitals under contract.

As cited in the responses above, Juvenile Justice is currently working with Purchasing and Contracts to join the existing UNC Healthcare System contract via amendment.