## The Sharing Economy

Revenue Laws Study Committee November 18, 2014

## What & Why

#### Short-Term Rentals

 The NC Restaurant & Lodging Association asked RLSC to study regulatory and tax issues associated with growth of peerto-peer short-term rentals.



#### Digital Dispatch Services

• S.L. 2014-108 directed RLSC to study registration requirements, fees, and penalties applicable to for-hire passenger vehicles, including those directed by digital dispatching services.





## The Sharing Economy













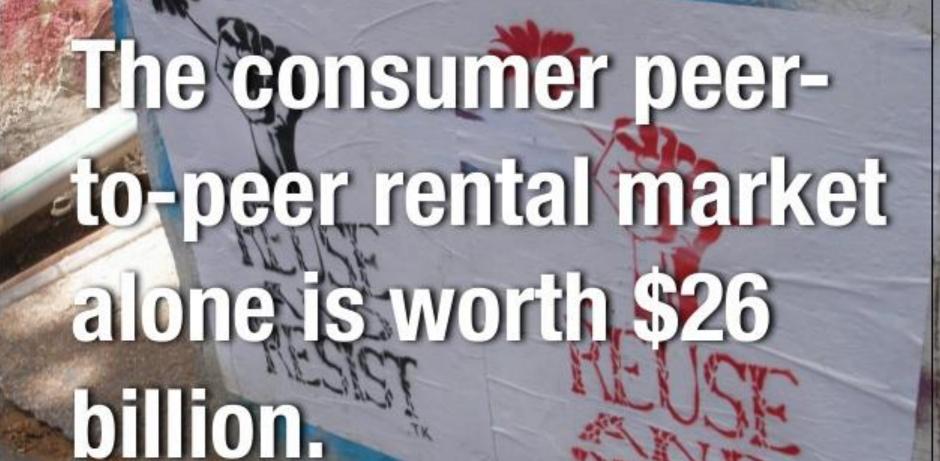












The Economist, March 2013

#### **20TH CENTURY**

#### HYPER CONSUMPTION

CREDIT



**ADVERTISING** 



INDIVIDUAL OWNERSHIP

#### 21ST CENTURY

## COLLABORATIVE CONSUMPTION

REPUTATION

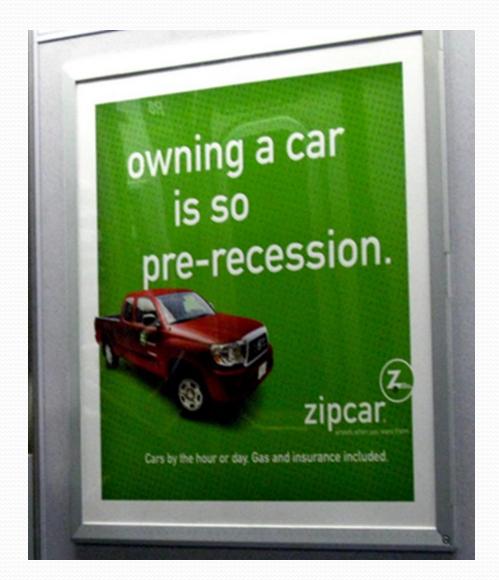


COMMUNITY



SHARED ACCESS

- Access over Ownership
- Desire for community
- Facilitates use of underutilized assets
- Controls labor costs
- Driven by "reputation capital"



#### Reputation Capital









## The "Disruptors"

- Skirting the system.
- Funneling off workers
- Privileges the privileged
- DUMP NOLUBER

  UBERY

  TOST A

  GYRSY

  CABI

- Shifts risk to workers;
   wage degradation
- Not about trust, but desperation



## **Short-Term Rentals**

Trina Griffin, Research Division

## **Home Sharing**













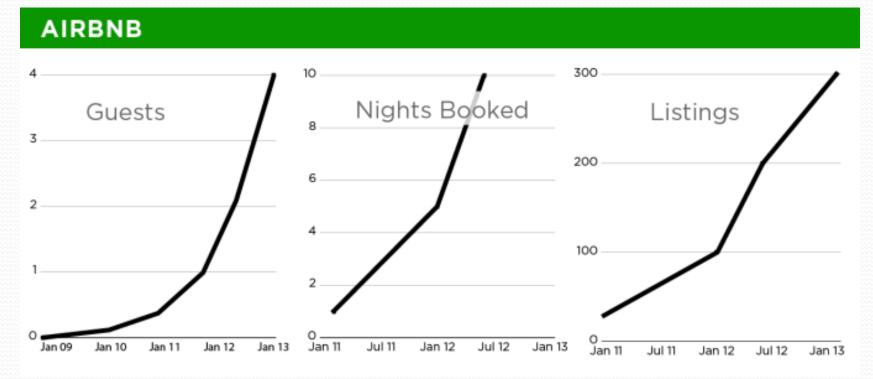




#### Broker Model

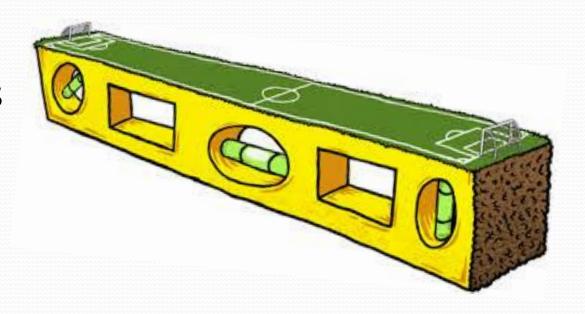
• Guest: 6-12%

• Host: 3%



#### What's the Problem?

- Lack of compliance with tax collection and remittance
- Exempt from regulations
- Safety
- Zoning issues



# VACANCY

#### **Lodging Facilities**

- Hotel, motel, residence, cottage, or similar lodging facility
- Bed and breakfast home
  - Business in a private home that is permanent residence of owner/manager
  - Up to 8 rooms offered for < one week
  - Serves a meal(s) only to overnight guests & price is included in room rate
- Bed and breakfast inn
  - Not more than 12 rooms; serves 9-23 guests
  - Serves only breakfast

#### **Current Law: Tax**



- Rental of accommodation is subject to State and local sales tax and occupancy tax.
  - Exemption for >90 days or private residence <15 days (if no real estate agent)
- Provider of accommodation or rental agent = retailer
- "Facilitators" must report and send to retailer portion of sales price owed and tax due.

## Taxing in the Sharing Economy

- Who should collect ?
   Homeowner? Internet
   platform?
  - Should occupancy tax be collected at State level to simplify remittance?
- Are there legal restrictions to requiring transaction brokers to collect?
- What about subscriptionbased sites that do not collect rental fee?



#### **Current Law: Regulations**

- Must obtain permit \$120 fee
- Subject to Public Health Commission rules resanitation
- Required to have hard-wired carbon monoxide detectors.
- Subject to inspection.
- Less restrictive rules for B&Bs.
- Exemption for establishments with 4 or fewer lodging units and private homes that occasionally offer lodging.

#### Regulating in the Sharing Economy

#### **Benefits of Industry**

- Promotes tourism.
- Generates revenue for community.
- Economically efficient use of asset.
- Source of income; defrays cost of home or second home.

#### Why restrict?

- Unfair competition with licensed establishments.
- Increased noise and traffic.
- Reduced housing stock available to those who live and work in a community.

#### Regulating in the Sharing Economy

- Permit or prohibit?
- Registration
- Time limitations
- Zoning
- Inspections
- Make a distinction between "amateurs" and "professionals"



#### San Francisco

- Oct. 2014 City enacted ordinance to legalize short-term rentals
- Entire home rentals limited to 90 days/yr. unless host is present, register with city, collect taxes, and carry liability insurance





- Airbnb agreed to collect taxes beginning Oct. 1
- HomeAway has filed suit alleging ordinance violates Commerce Clause

#### **New York City**

2010 law: No shortterm rentals in apartment buildings; residents may rent for less than 30 days if present during stay and may rent single-family homes regardless of presence



 AG report found 72% of Airbnb rentals in NYC illegal; a single commercial user made \$6.8 M in less than five years.

#### Speakers

- North Carolina Restaurant Association
  - Lynn Minges, President & CEO
- Oakwood Bed & Breakfast
  - Doris Jurkiewicz, Owner

## Digital Dispatch Services

Greg Roney, Research Division

#### Direction to Study

- Section 9 of House Bill 272, S.L. 2014-108 directed the Revenue Laws Study Committee to: study the registration requirements, fees, and penalties
  - applicable to for hire passenger vehicles, including for hire passenger vehicles directed by digital dispatching services.
- Digital Dispatching Services
  - Term appears in General Statutes
  - Not defined
  - Understood to refer to services like Uber, Lyft, Sidecar

## Digital Dispatching Services

- Uber and Lyft currently operating in NC
  - National companies
  - Recruit drivers
    - Full-time or part-time
    - Drivers operate their own passenger cars
    - Independent contractors
  - Customers download an "app" to smartphone
    - Enter credit card to establish an account
    - Request pickup on app using GPS
  - Cashless transactions
    - Charges based on fees, distance, and time
    - "Surge" pricing during high-demand times

#### **Current Law**

- Cities regulate taxis
  - Authority granted by G.S. 160A-304
  - House Bill 74, S.L. 2013-413, Regulatory Reform Act of 2013, add an exclusion for digital dispatching services
- State sets license plate and insurance requirements for taxis and limousines
  - G.S. 20-4.01(27)(b) defines "For hire passenger vehicles" as "Vehicles transporting persons for compensation"
  - For hire vehicles have special license plates and must carry \$1.5 million of 24/7 liability insurance

# Transportation Network Companies (TNC)

- TNC have a new business model
  - Vehicles not solely devoted to commercial operation
  - Concept of switching between commercial operation and private operation
  - Drivers decide when to work and turn on app
  - Example: Graduate student drives for UberX for 5 hours a week
- Current law
  - Based on vehicles dedicated to commercial use
  - Requires 24/7 commercial insurance coverage
  - Example: Taxi with trade dress, fare meter, and roof light

#### Major Issues

#### **Safety**

- Background checks for drivers
- Car inspections
- Fares
- Licenses to operate companies
- Licenses to drive taxis
- License plates

#### **Insurance**

- Insurance for private passenger cars excludes commercial use
- Uber and Lyft voluntarily provide some insurance
- Terms of Service

Summary	Taxi	Limousine	TNC
Example	TaxiTaxi	White Horse	UberX, Lyft
Service	On-demand, flag down, taxi stands, prearranged	Prearranged	Prearranged through smartphone app
License plate	"Taxi"	"For Hire"	Operating with private passenger plates
Insurance	Minimum \$1.5 million	Minimum \$1.5 million	Voluntarily providing primary insurance after match and while passenger or in car
Safety regulations	By city	By city	None/State passenger car
Fares	Maximum set by city; little competition	Negotiated	Set by TNC; surge pricing; competitive

