NCDIT Transportation Project Management Office
IT Active Projects as of March 4, 2022

Project Name and Description	Project No	Project Manager	Workflow Stage	Current Project Cost Estimate	Total Actual Cost	Current Cost Estimate 5 Years OM	Current Cost Estimate TCO	Start Date	Baseline Implemention Date	Forecast Finish	% Complete	Business Owner	ITEC Member
DMV													
0-No Program													
1. **Call Center Service Automation (CCSA)** Modernize DMV call centers by implementing automated tools and techniques, including chatbot and email deflection, to address volume increases in calls and emails.	ITP.00334	Alinovi; Robert S	Business Concept	$2,000,000	$37,873	$0	$2,000,000	10/18/2021	4/18/2023	5/18/2023	24%	Michele Bailey	Wayne Goodwin
2. **DMV ELT Replacement (DERP)** In accordance with G.S. 20-58. 4A the DMV implemented an Electronic Lien and Title (ELT) solution in 2015 utilizing RFP 54-VB-201 40 205. That RFP was for a period of three years without renewal options. Thus, the need exists to rebid this solution.	ITP.00303	Bligen; Irma J	Implementation	$310,083	$310,507	$0	$310,083	5/24/2018	2/10/2022	4/12/2022	99%	Paula Windley	Wayne Goodwin
3. **eCrash Replacement (eCrash)** Comply with HB 1030 Section 35.25.(a). – CRASH Reporting Maintenance outsourcing.	ITP.00290	Malone; Michael J	Planning and Design	$1,932,725	$935,705	$444,358	$2,377,083	6/29/2016	2/21/2025	3/31/2025	75%	Janna Allison	Wayne Goodwin
4. **Electronic Insurance Verification (EIV)** Implement a solution that will verify insurance coverage real-time during vehicle registration process. This replaces the self-certification process and the daily process that confirms coverage with insurance companies for a limited no. of registrations.	ITP.00310	Fournier; Mark E	Planning and Design	$2,995,000	$151,518	$4,770,000	$7,765,000	4/1/2019	3/18/2022	12/30/2022	73%	Wanda Johnson	Wayne Goodwin
5. **Hearing Fees Phase II (HFII)** Implement process Improvements and enhancements that include indigence program, online payments, fee backout process, refund letters, and automation of manual hearings.	ITP.00316	Homsher; Michael	Planning and Design	$900,103	$895,806	$112,500	$1,012,603	2/17/2020	6/10/2022	10/20/2022	76%	Michelle Edelen	Wayne Goodwin
6. **Interplat eCrash Connectivity Replacemnt (IECR)** Develop a solution to replace the current source of DMV349 Crash Form pre-populated driver and vehicle data from the Administrative Office of the Courts (AOC) to the Interplat eCrash application used by State Highway Patrol with data provided directly from DMV.	ITP.00336	Fournier; Mark E	Planning and Design	$85,440	$32,138	$25,000	$110,440	6/25/2021	3/31/2022	4/29/2022	59%	Janna Allison	Wayne Goodwin

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DMV													
0-No Program													
7. **Online Dealer Vendor (ODV)** Establish contracts with two or more online motor vehicle vendors to provide electronic vehicle services to dealers (NC General Statute 20-63(j)). New contract requirements will increase competition and stipulate compliance standards and training requirem	ITP.00313	Alinovi; Robert S	Planning and Design	$466,790	$138,576	$42,500	$509,290	10/2/2019	4/1/2022	7/7/2023	57%	Judy Schmidinger	Wayne Goodwin
8. **Q-Anywhere (QAny)** Enable Q-Flow's Check-In Anywhere and Wait Anywhere modules to provide NCDMV customers with a contactless check-in option and a virtual waiting room. This option will change our traditional lobby into a virtual waiting room with contactless check-in options to keep our employees and the public safe and encourage social distancing.	ITP.00325	Krishnan; Viswanathan	Initiation	$0	$237,987	$0	$0	4/1/2021	10/1/2022	11/1/2022	32%	Charlotte Boyd-Mallette	Wayne Goodwin
9. **SB824 Identification to Vote (SB824)** Implement the constitutional amendment requiring photographic identification by updating SADLS to charge $0 fee for a special identification card from applicants who are at least 17 years of age.	ITP.00308	Baquet; Nina Y	On Hold 3/6/2020	$1,115,200	$243,562	$233,040	$1,348,240	5/15/2019	4/30/2020	5/31/2020	33%	Wayne Goodwin	Wayne Goodwin
10. **Scan Center Outsourcing (SCO)** This project will outsource Vehicle Services Scan Center Operations.	ITP.00332	Alinovi; Robert S	Business Concept	$0	$18,639	$0	$0	9/23/2021	3/23/2023	4/23/2023	47%	Portia Manley	Wayne Goodwin
11. **State Automated Administrative Hearing S (SAAHS)** Implement an end-to-end solution that will manage hearing types and fees, collect hearing fee payments, schedule hearings, conduct hearings, adjudicate hearings, generate reports and interface with internal DMV systems.	ITP.00329	Homsher; Michael	Initiation	$0	$37,529	$0	$0	6/1/2021	12/1/2022	1/1/2023	19%	Michelle Edelen	Wayne Goodwin
12. **UNI Migration and Driving History Records (UMDHR)** Convert AAMVA UNI messaging interfaces to Windows UNI and implement functionality to exchange Driver History Record information exclusively electronically for commercial drivers.	ITP.00333	Baquet; Nina Y	Business Concept	$1,827,000	$32,944	$365,400	$2,192,400	9/30/2021	3/30/2023	4/30/2023	0%	Charlotte Boyd-Mallette	Wayne Goodwin

DMV

0-No Program

Project Name and Description	Project No	Project Manager	Workflow Stage	Current Project Cost Estimate	Total Actual Cost	Current Cost Estimate 5 Years OM	Current Cost Estimate TCO	Start Date	Baseline Implemention Date	Forecast Finish	% Complete	Business Owner	ITEC Member
Subtotal for DMV Program: 0-No Program				$11,632,341	$3,072,785	$5,992,798	$17,625,139						

DMV Modernization

Project Name and Description	Project No	Project Manager	Workflow Stage	Current Project Cost Estimate	Total Actual Cost	Current Cost Estimate 5 Years OM	Current Cost Estimate TCO	Start Date	Baseline Implemention Date	Forecast Finish	% Complete	Business Owner	ITEC Member
13. DMV Modernization Support (DMS) This project will support preliminary activities for future modernization efforts such as SOWs for STARS, IRP, Emissions, LITES and other strategic initiatives.	ITP.00320	Malone; Michael J	Initiation	$0	$63,400	$0	$0	6/23/2020	12/23/2021	1/23/2022	9%	Charlotte Boyd-Malette	Wayne Goodwin
14. Law Enforcement Case Management Phase II (LECMS2) Implement enhancements to the Phase 1 SAS and Onboarding Portal functions and develop the Notice and Storage component of the Law Enforcement Case Management System (LECMS).	ITP.00323	Bligen; Irma J	Initiation	$2,822,808	$291,701	$375,000	$3,197,808	1/18/2021	7/18/2022	8/18/2022	46%	Robert Sawyer	Wayne Goodwin
15. SADLS Refactoring (SREF) Implementation of Phase 1 of DMV systems modernization roadmap for SADLS. Restructure and optimize existing SADLS code, without changing its external behavior, by converting the legacy code to native .NET framework.	ITP.00311	Malone; Michael J	Planning and Design	$8,480,000	$1,473,200	$4,680,000	$13,160,000	5/20/2019	2/28/2022	10/22/2024	72%	Martavyrene Hester	Wayne Goodwin
16. State to State (S2S) In compliance with the federal Real ID act, addresses the requirement to verify with other States that customer does not hold multiple driver license or identification cards with other states through AAMVA solution to reduce fraud and increase safety of N	ITP.00299	Baquet; Nina Y	On Hold 7/21/2020	$3,259,985	$2,281,533	$2,977,204	$6,237,189	10/23/2017	8/31/2020	9/30/2020	83%	Wayne Goodwin	Wayne Goodwin
17. Web On-board Diagnostics (WOBD) Improve the capture and transmission of emissions inspection data by replacing the current analyzer/modem solution with a web-based solution.	ITP.00327	Dudley; Gregory N	Initiation	$871,990	$139,820	$435,995	$1,307,985	6/14/2021	12/14/2022	1/14/2023	35%	Scott Parker	Wayne Goodwin
Subtotal for DMV Program: DMV Modernization				$15,434,783	$4,249,654	$8,468,199	$23,902,982						

HB211

Project Name and Description	Project No	Project Manager	Workflow Stage	Current Project Cost Estimate	Total Actual Cost	Current Cost Estimate 5 Years OM	Current Cost Estimate TCO	Start Date	Baseline Implemention Date	Forecast Finish	% Complete	Business Owner	ITEC Member
DMV													
HB211													
18. **Central Issuance and Print on Demand (CIPD)** Improve license plate distribution efficiency by implementing a central issuance fulfillment solution for the issuance, distribution, and inventory management of license plates, registration cards and placards.	ITP.00309	Homsher; Michael	Planning and Design	$970,600	$227,551	$83,875,000	$84,845,600	4/1/2019	7/31/2022	8/12/2024	48%	Jennifer Keel	Wayne Goodwin
19. **Seven Year Registration Plate Replacement (7YPR)** Implement Section 5.(b) of Session Law 2019-227 which directs DMV to replace registration plates every seven years.	ITP.00315	Idicula; Jaison V	On Hold 5/26/2021	$930,813	$271,479	$57,115	$987,928	11/5/2019	10/1/2021	3/30/2022	48%	Wayne Goodwin	Wayne Goodwin
Subtotal for DMV Program: HB211				**$1,901,413**	**$499,030**	**$83,932,115**	**$85,833,528**						
PayIT Platform													
20. **myDMV Portal to PayIT Platform (PPMDP)** Move online services currently offered by DMV and online driving records to the PayIT platform, providing citizens with continued modernization and enhanced customer service.	ITP.00331	Idicula; Jaison V	Initiation	$0	$36,486	$0	$0	7/27/2021	1/27/2023	2/27/2023	3%	Portia Manley	Wayne Goodwin
Subtotal for DMV Program: PayIT Platform				**$0**	**$36,486**	**$0**	**$0**						
Total for DMV Portfolio				**$28,968,537**	**$7,857,955**	**$98,393,112**	**$127,361,649**						

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ESP													
0-No Program													
21. **COBOL 6,2 Upgrade (C62U)** Migrate COBOL programs from version 4.2 to 6.2. Former version will no longer be supported beginning April 2022.	ITP.00326	Robson; Forrest L	Planning and Design	$0	$53,673	$0	$0	10/2/2020	5/2/2022	8/8/2022	75%	Mike Mabry	Frank Winn
22. **DBE Contact Mgmt (DBE)** A Customer Relationship Management database for Office of Civil Rights to provide customer service to the Disadvantaged Business Enterprises served to track interactions, reduce missed opportunities, neglected clients, and store procurement documents.	ITP.00296	Hunter; Kimberly R	Execute and Build	$1,148,636	$1,082,151	$300,000	$1,448,636	9/14/2017	2/19/2021	12/29/2022	33%	Tunya Smith	Helen Landi
23. **Enterprise Document and Imaging Management (EDIM)** Updated and supported enterprise document capture, store, retrieval, and manipulation solution to address DMV Strategic Business Objectives. Current solution reached its end-of-product-life 5 years ago.	ITP.00272	Krishnan; Viswanathan	Execute and Build	$4,935,774	$4,819,674	$2,654,880	$7,590,654	10/5/2015	6/11/2021	8/12/2022	97%	Carl Pickney	Frank Winn
24. **Occupational Safety Audit (OSA)** Automates to collect audit information and safety management related information to include audits, safety trends, training records and work assessments DOT workers, and better align NC DOT with federal labor requirements.	ITP.00295	Idicula; Jaison V	Planning and Design	$2,866,224	$888,451	$800,000	$3,666,224	3/8/2017	12/31/2020	11/20/2025	24%	Robin Barfield	Helen Landi
25. **Procurement Transformation Project (PTP)** Implement the Ariba cloud-based procurement services platform to support business functions in the areas of Supplier Lifecycle & Performance, Contracts & Sourcing and in Buying & Invoicing.	ITP.00335	Pandya (CAI); Manoj L	Business Concept	$8,771,010	$2,484,401	$4,130,412	$12,901,422	7/1/2021	1/1/2023	2/1/2023	0%	Joni Robbins	Frank Winn
Subtotal for ESP Program: 0-No Program				**$17,721,644**	**$9,328,350**	**$7,885,292**	**$25,606,936**						
Total for ESP Portfolio				**$17,721,644**	**$9,328,350**	**$7,885,292**	**$25,606,936**						

Transportation

0-No Program

Project Name and Description	Project No	Project Manager	Workflow Stage	Current Project Cost Estimate	Total Actual Cost	Current Cost Estimate 5 Years OM	Current Cost Estimate TCO	Start Date	Baseline Implemention Date	Forecast Finish	% Complete	Business Owner	ITEC Member
26. ATLAS and SAP Integrations (ASI) Implement interfaces between ATLAS and SAP and between ATLAS and other systems (e.g. HiCAMS, eTRACS, Dashboard), to improve data quality and compliance; eliminate data entry redundancy; and increase transparency.	ITP.00312	Davis (CAI); Tangela D	Initiation	$2,570,348	$219,978	$750,000	$3,320,348	8/5/2019	2/5/2021	3/5/2021	19%	Leilani Paugh	Chris Werner
27. Right of Way Management System (ROWMS) Addresses the shortfalls of the Right of Way (ROW) legacy system and provide a solution that supports and facilitates standardization of the ROW acquisition process that interfaces with key internal applications (GIS, SAP, SharePoint, DocuSign).	ITP.00245	Lerner; Joseph	Execute and Build	$4,726,871	$4,594,374	$1,460,000	$6,186,871	11/15/2013	6/9/2023	7/21/2023	64%	Heather Fulghum	Ronnie L. Keeter, Jr.
Subtotal for Transportation Program: 0-No Program				**$7,297,219**	**$4,814,352**	**$2,210,000**	**$9,507,219**						

ATMS

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28. ATMS Software Integration (ATMSSI) Implement a command and control Automated Transportation Management System (ATMS) for the NC Statewide Transportation Operations Center and Regional TMC s with a single interface to manage and operate ITS devices and improve information sharing.	ITP.00281	Robson; Forrest L	Planning and Design	$4,831,916	$259,230	$896,800	$5,728,716	12/15/2015	8/31/2021	10/2/2025	52%	Kevin Lacy	Ronnie L. Keeter, Jr.
Subtotal for Transportation Program: ATMS				**$4,831,916**	**$259,230**	**$896,800**	**$5,728,716**						
Total for Transportation Portfolio				**$12,129,135**	**$5,073,583**	**$3,106,800**	**$15,235,935**						

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IT Project Portfolio Total				**$58,819,316**	**$22,259,887**	**$109,385,204**	**$168,204,520**						