



## First 100 Days of CIO & DIT Transition Update

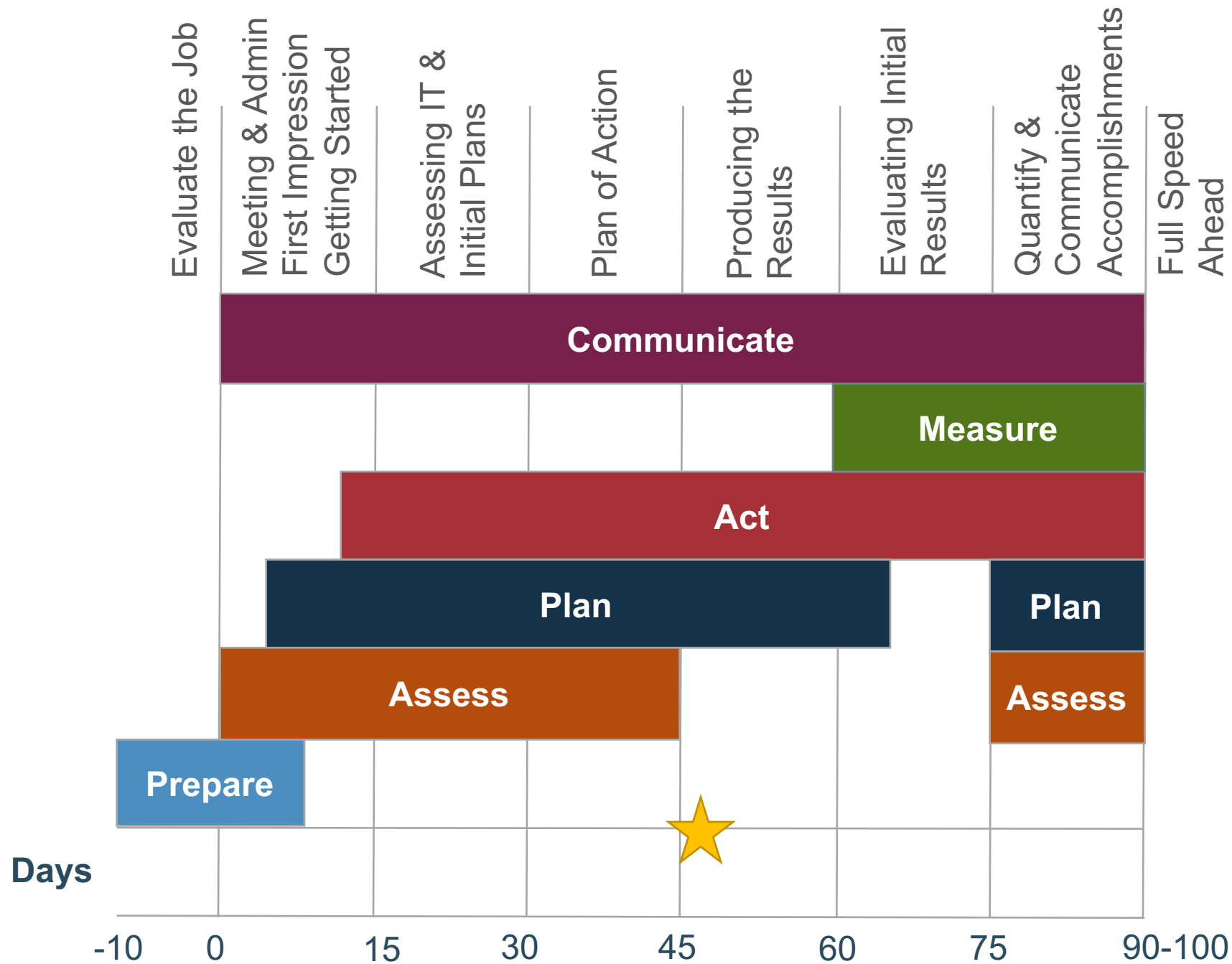
*Joint Legislative Oversight Committee on  
Information Technology*



# *Agenda*

- Welcome & Introductions
- First 100 Days
- Accomplishments
- DIT Transition
- Q & A





# 2015 Accomplishments

## Efficiency

- Successfully passed legislation to establish DIT
- Replaced 1750 end-of-life computers
- Office 365 migration
- Migrated more than 400 WAN sites
- Updated CORE infrastructure technology at Point of Presence (POP) sites
- Developed IT Projects & IT Fixtures and Equipment (ITF&E) budget tracking process
- Digital Commons: Redesigned 6 cabinet websites
- Migrated the Department of State Treasury (DST) from legacy systems in under eight months
- Implemented Sharepoint, including for DIT intranet

## Security

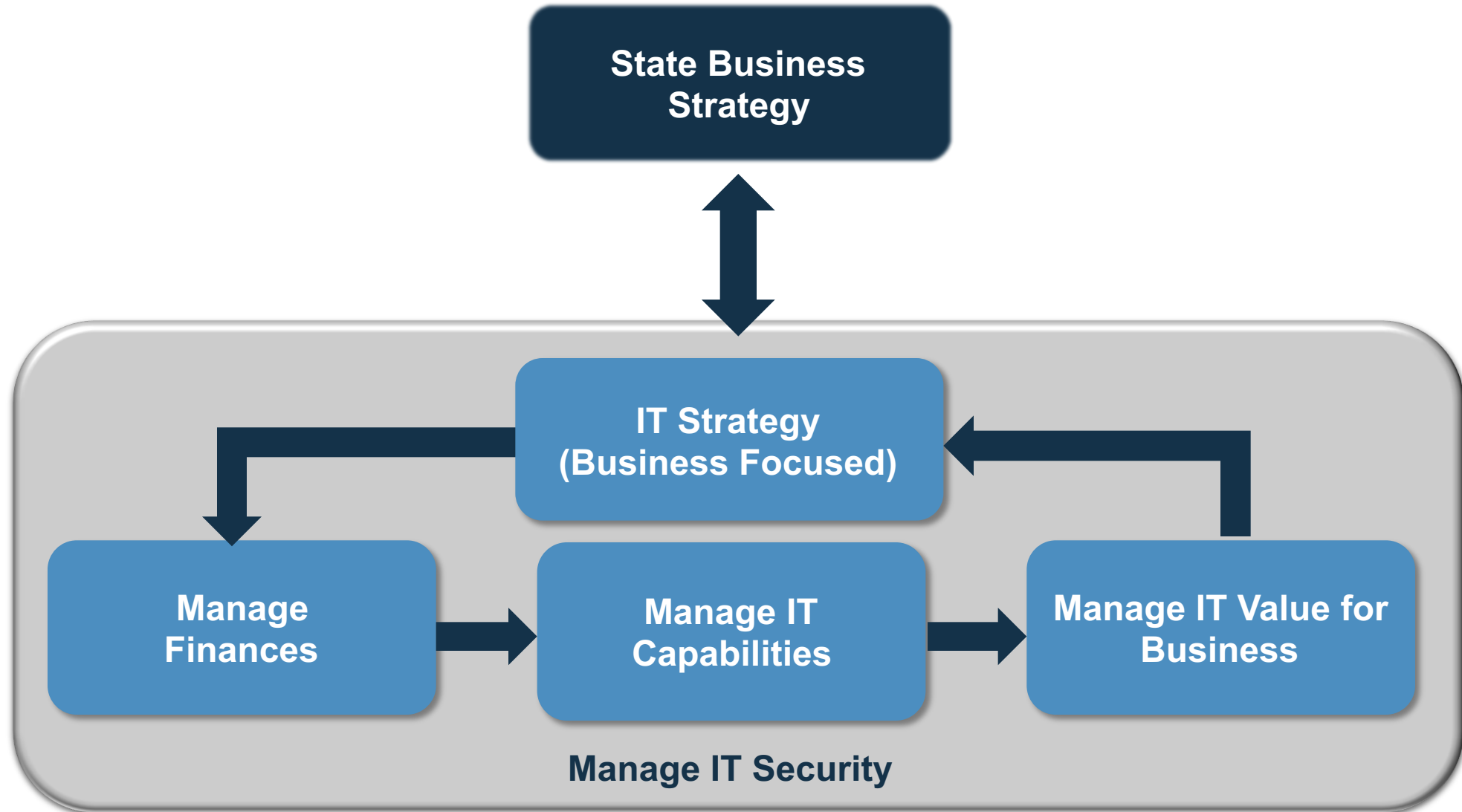
- Cisco Sourcefire IPS at EDC
- Activated, tested, and deployed Data Loss Prevention (DLP) capabilities using a phased approach

## Education

- School Connectivity Initiative Program Management – 35 percent growth in service consumption



# *DIT Framework & Strategy*



# ***DIT 100 Day Focus Areas***

**Manage  
Finances**

**Manage IT  
Capabilities**

**Manage  
Business Value**

**Rates**

**Transition**

**Procurement**



# *Manage Finances: Rates*

## **Assess**

1. Consumption Projections Inaccurate
2. Above Industry Benchmark Costs
3. Inadequate Analytics Tools

## **Plan**

1. Attain Strong Leadership in Finance
2. Focused Investigation into Service Areas Rates
3. Evolve Rates Model

## **Act**

1. Hired Highly Qualified CFO
2. New CFO Review of Finance Organizational Model & Staffing
3. Extending Contractor to Evolve Rates Model



# *Manage IT Capabilities: Transition*

## **Assess**

1. Centralize Participating Agencies
2. Create Unified Model for IT Service Delivery
3. Increase Operational Efficiencies

## **Plan**

1. Establish HR and Finance Framework
2. Document Transition Plan with Each Agency
3. Monitor all Agency Business Operations

## **Act**

1. Established DIT Transition Program Office
2. OSBM / DIT Finance Model Submitted
3. Early Adopter Identified





# *Manage IT Value for Business: Procurement*

## **Assess**

1. Lengthy Contract Award Timeline
2. Multi Contracts to Single Vendor
3. Lack of Consistent Ownership throughout Procurement Process

## **Plan**

1. Document Existing Process
2. Design Future State
3. Develop Roadmap
4. Implement Changes

## **Act**

1. Collaboratively Completed Documentation of Existing Process
2. Designed Future State Process
3. Piloting with Select Agencies



# *Manage Security*



## Our Vision

*A performance-driven, transparent and secure IT organization with an unyielding commitment to connecting people, resources and partners*

## Our Mission

*To lead, partner and facilitate in order to provide easy, cost-effective government services to the citizens of North Carolina*



DEPARTMENT OF INFORMATION TECHNOLOGY TRANSFORMATION

# Guiding DIT Transition Principles



## Don't Break The Business

- Business as usual operationally
- IT professionals will still serve their agencies.
- There are no plans to relocate most IT professionals.
- There are no plans to cut positions/people.



## Collaborative

- DIT Transition Office
- Planning process includes agency staff.
- No "One-size-fits all" model
- [oneit.nc.gov](http://oneit.nc.gov) – "Ask Us" section



## Transparent

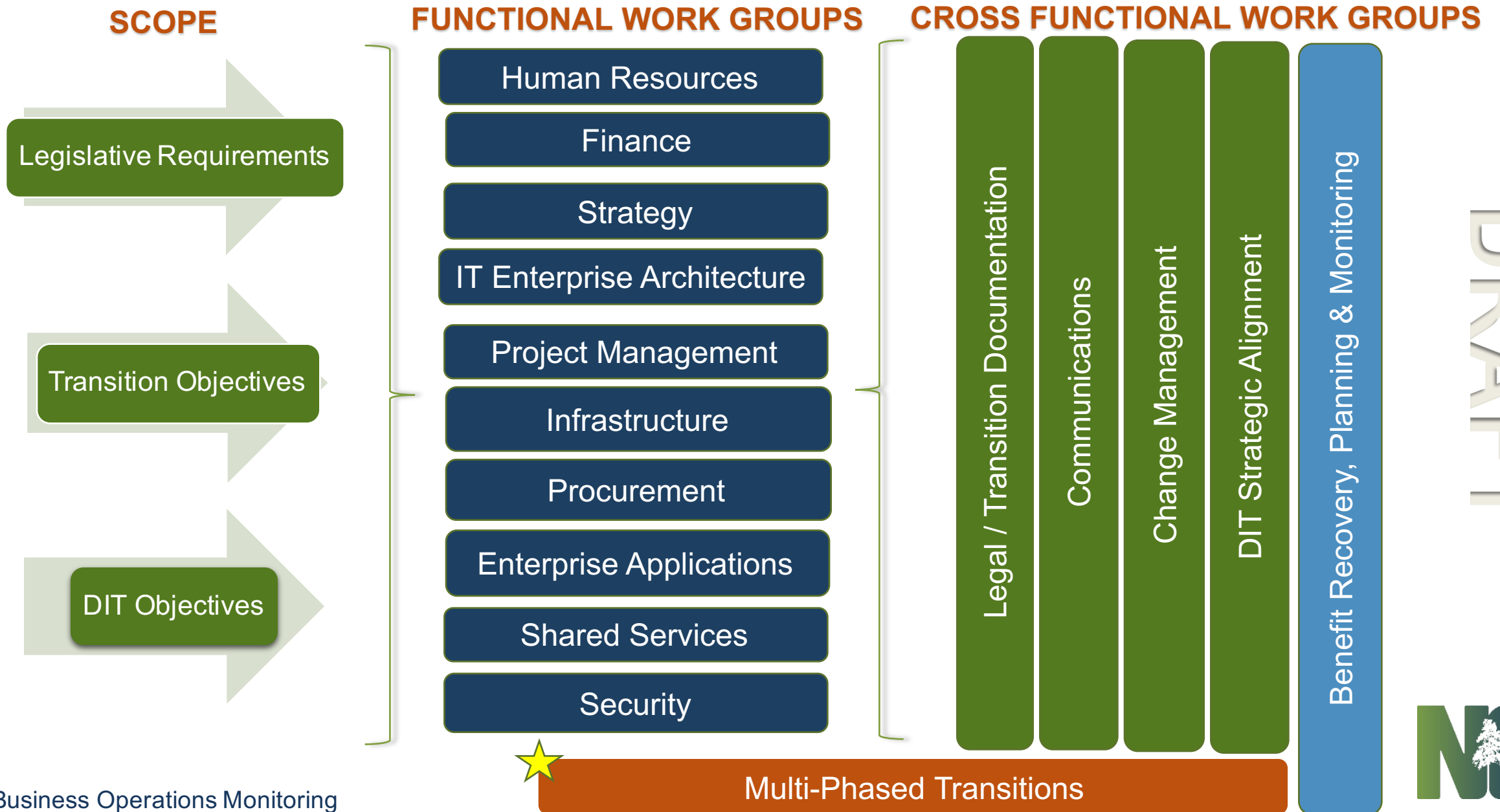
- Written Communications
- No surprises

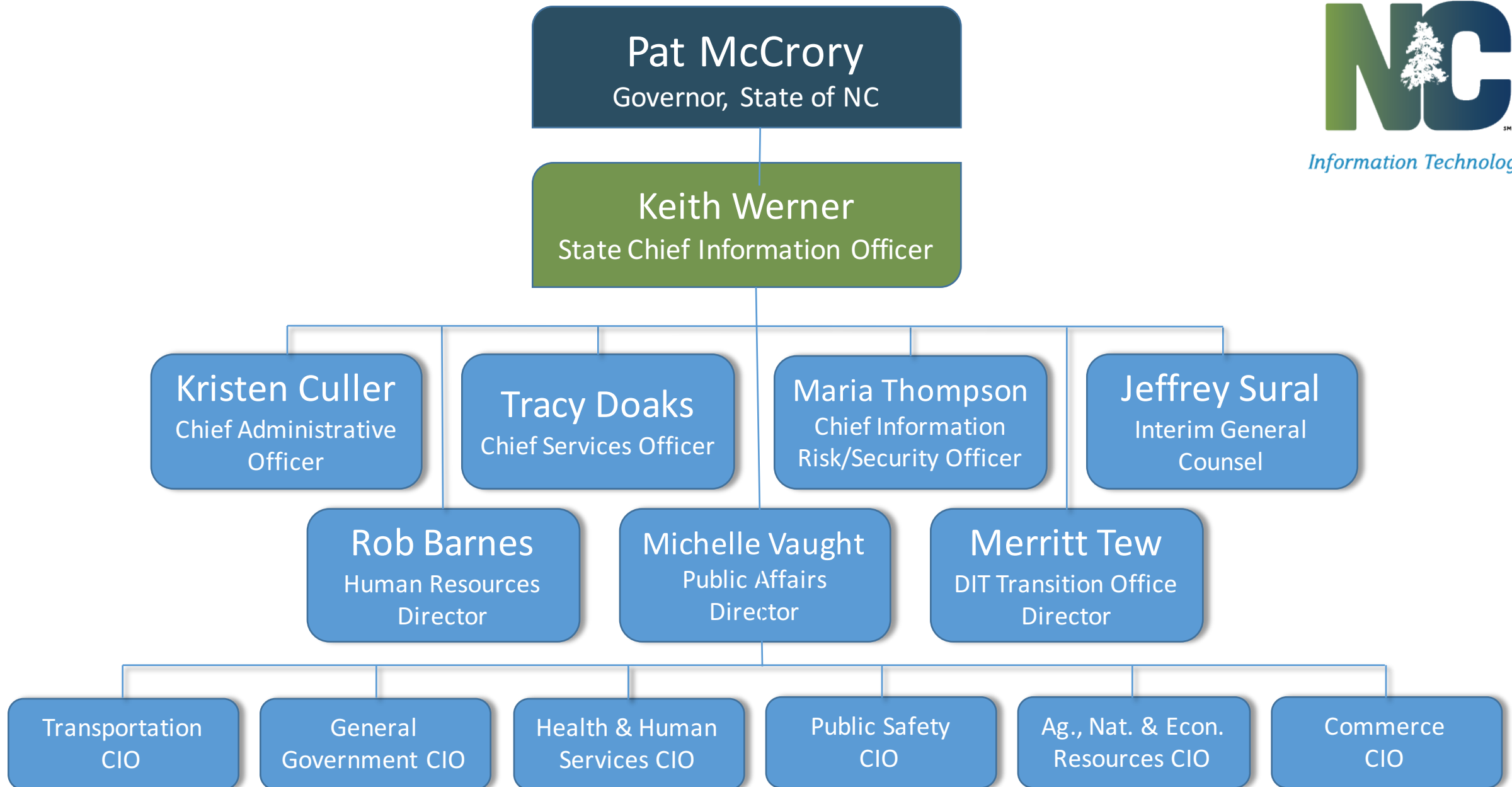


## Done Right

- Not cutting corners
- Committed to success
- Thorough and thoughtful planning
- These principles are our promise to you, and they will drive the planning and implementation of the transition.

# DIT Transition: Program Scope & Work Group Alignment





# *Continuing the Conversation*



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