



First 100 Days of CIO & DIT Transition Update

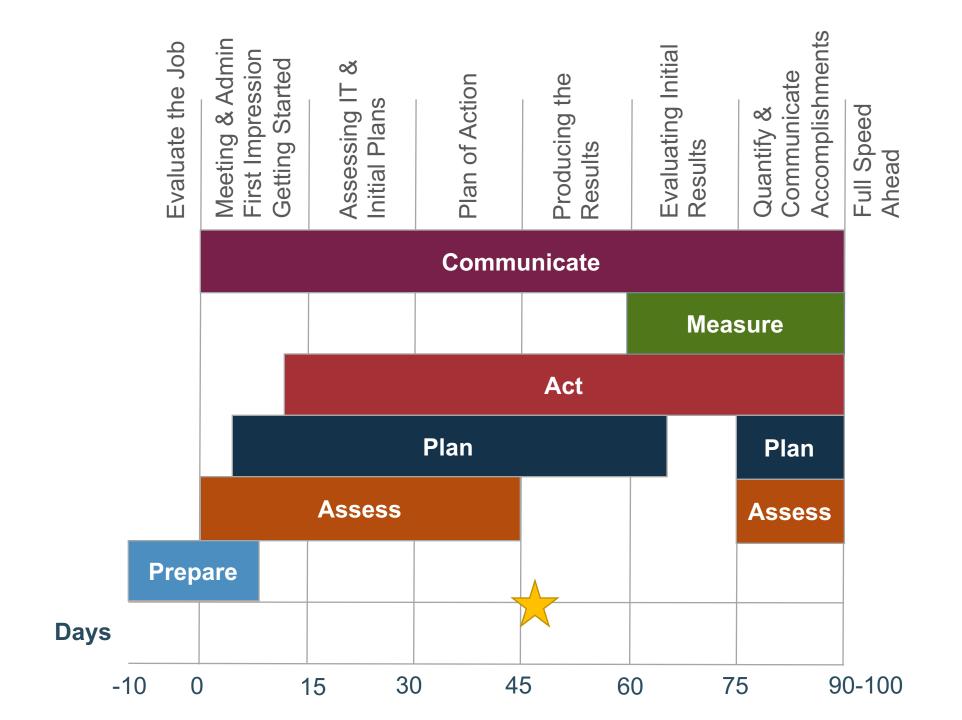
Joint Legislative Oversight Committee on Information Technology



Agenda

- Welcome & Introductions
- First 100 Days
- Accomplishments
- DIT Transition
- Q & A





Source: Gartner (December 2015)

2015 Accomplishments

Efficiency

- Successfully passed legislation to establish DIT
- Replaced 1750 end-of-life computers
- Office 365 migration
- Migrated more than 400 WAN sites
- Updated CORE infrastructure technology at Point of Presence (POP) sites
- Developed IT Projects & IT Fixtures and Equipment (ITF&E) budget tracking process
- Digital Commons: Redesigned 6 cabinet websites
- Migrated the Department of State
 Treasury (DST) from legacy systems in
 under eight months
- Implemented Sharepoint, including for DIT intranet

Security

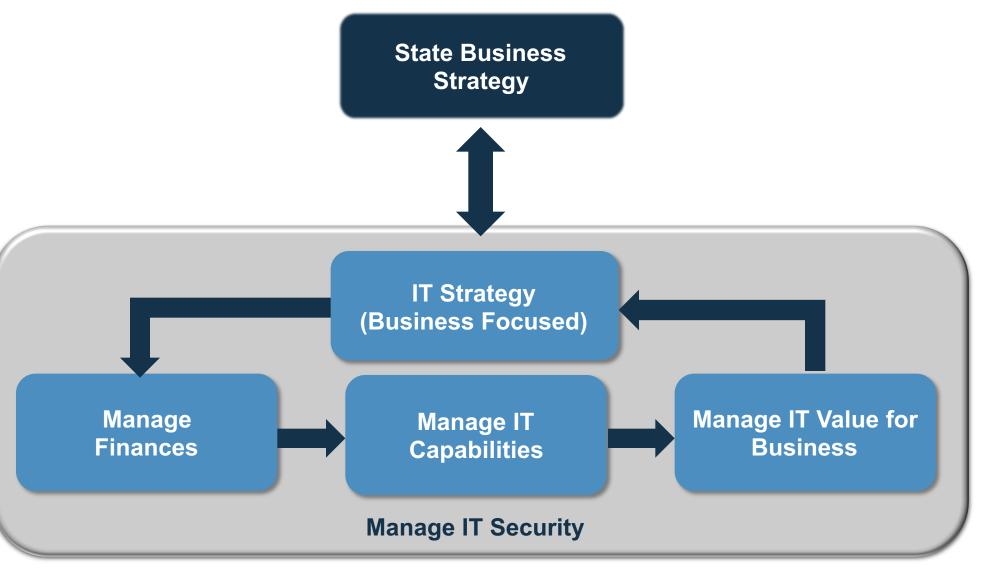
- Cisco Sourcefire IPS at EDC
- Activated, tested, and deployed Data Loss Prevention (DLP) capabilities using a phased approach

Education

 School Connectivity Initiative Program Management – 35 percent growth in service consumption



DIT Framework & Strategy





DIT 100 Day Focus Areas

Manage Finances

Manage IT Capabilities

Manage Business Value

Rates

Transition

Procurement



Manage Finances: Rates

Assess

- 1. Consumption Projections Inaccurate
- 2. Above Industry Benchmark Costs
- 3. Inadequate Analytics Tools

Plan

- 1. Attain Strong Leadership in Finance
- 2. Focused Investigation into Service Areas Rates
- 3. Evolve Rates Model

Act

- 1. Hired Highly Qualified CFO
- 2. New CFO Review of Finance Organizational Model & Staffing
- 3. Extending Contractor to Evolve Rates Model



Manage IT Capabilities: Transition

Assess

- 1. Centralize Participating Agencies
- 2. Create Unified Model for IT Service Delivery
- 3. Increase Operational Efficiencies

Plan

- 1. Establish HR and Finance Framework
- 2. Document Transition Plan with Each Agency
- 3. Monitor all Agency Business Operations

Act

- 1. Established DIT Transition Program Office
- 2. OSBM / DIT Finance Model Submitted
- 3. Early Adopter Identified



Manage IT Value for Business: Procurement

Assess

- 1. Lengthy Contract Award Timeline
- 2. Multi Contracts to Single Vendor
- 3. Lack of Consistent Ownership throughout Procurement Process

Plan

- 1. Document Existing Process
- 2. Design Future State
- 3. Develop Roadmap
- 4. Implement Changes

Act

- 1. Collaboratively Completed Documentation of Existing Process
- 2. Designed Future State Process
- 3. Piloting with Select Agencies



Manage Security





Our Vision

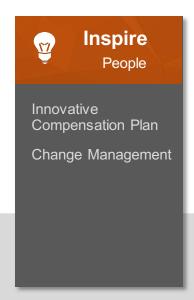
A performance-driven, transparent and secure IT organization with an unyielding commitment to connecting people, resources and partners

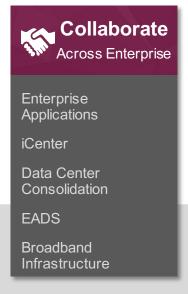
Our Mission

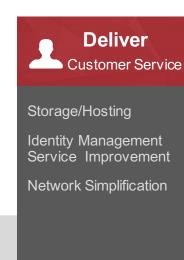
To lead, partner and facilitate in order to provide easy, cost-effective government services to the citizens of North Carolina

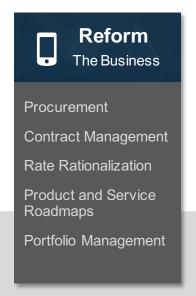












DEPARTMENT OF INFORMATION TECHNOLOGY TRANSFORMATION

Guiding DIT Transition Principles



- Business as usual operationally
- IT professionals will still serve their agencies.
- There are no plans to relocate most IT professionals.
- There are no plans to cut positions/people.

Collaborative

- DIT Transition Office
- Planning process includes agency staff.
- No "One-size-fits all" model
- oneit.nc.gov "Ask Us" section

Transparent

- Written
 Communications
- No surprises



Done Right

- Not cutting corners
- Committed to success
- Thorough and thoughtful planning
- These principles are our promise to you, and they will drive the planning and implementation of the transition.

DIT Transition: Program Scope & Work Group Alignment

SCOPE Legislative Requirements Transition Objectives **DIT Objectives**

FUNCTIONAL WORK GROUPS

Human Resources Finance Strategy IT Enterprise Architecture **Project Management** Infrastructure **Procurement Enterprise Applications Shared Services** Security

Legal / Transition Documentation

Communications

Strategic Alignment Change Management

CROSS FUNCTIONAL WORK GROUPS

Monitoring ∞ Planning Recovery, Benefit



Multi-Phased Transitions

Pat McCrory

Governor, State of NC



Keith Werner

State Chief Information Officer

Kristen Culler

Chief Administrative
Officer

Tracy Doaks

Chief Services Officer

Maria Thompson
Chief Information

Risk/Security Officer

Jeffrey Sural

Interim General Counsel

Rob Barnes

Human Resources
Director

Michelle Vaught

Public Affairs
Director

Merritt Tew

DIT Transition Office
Director

Transportation CIO

General
Government CIO

Health & Human Services CIO

Public Safety CIO

Ag., Nat. & Econ. Resources CIO

Commerce CIO

Continuing the Conversation





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