

Introduction and NCDIT updates

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Secretary and State CIO
NCDIT

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NORTH CAROLINA DEPARTMENT OF INFORMATION TECHNOLOGY

VISION: A CULTURE OF INNOVATION AND OPERATIONAL EXCELLENCE

COLLABORATION BETWEEN STATE AND LOCAL GOVERNMENT

Forge strong partnerships with local governments and build awareness of available NCDIT resources, including IT procurement, shared services and cybersecurity tools.



DIGITAL TRANSFORMATION

Leverage digital technology to make government services more accessible and interactive to achieve better outcomes for our customers and residents.



CYBERSECURITY

Continue to be a leader in cybersecurity through a whole-of-state approach that protects the state, its residents and their data.



WORKFORCE

Invest in our people to ensure we have the necessary skills to be agile and adapt to changing technology and business needs.

This investment also will allow us to recruit and retain talented people with a passion to innovate and serve.

BROADBAND

Ensure all North Carolinians have access to an affordable high-speed internet connection anytime, anywhere.



Key Programs and Projects

Procurement

- **IT Infrastructure Solutions Contract**
 - Additional 20 contracts awarded (total of 31)
 - 14 additional awards pending evaluation of proposals submitted by awarded vendors
 - Open enrollment to add additional vendors to be released
- **Identity Access Management RFP released March 2, 2020**
- **Enterprise Contact Center RFP released March 3, 2020**
- **Cloud Service Provider Master Agreements**
 - AWS, Google and MS Azure complete
 - IBM and Oracle pending
- **IT Services Contract**
 - 91 Vendors in 8 categories prequalified to date
 - SOWs to be issued to prequalified vendors in order to streamline RFP process
 - Open enrollment to add additional vendors and categories scheduled to be released in March



Key Programs and Projects

Solutions

- **Identity and Access Management**
 - Enables citizens of the state of North Carolina, as well as others, to have a secure identity to seamlessly interact with state government services
- **Digital Transformation**
 - Enables capabilities from a people, process, and technology point-of-view to transform the way services, resources, and information are delivered anytime, anywhere, and on any platform or device
- **Cloud Management Platform**
 - Provides for the management of private, public, and hybrid cloud environments.
 - This platform will allow customers to self-provision cloud services as well as infrastructure services.
- **Next Gen 911**
 - Migrate emergency 911 routing services from legacy telephony architecture to an IP based solution.



Let's Connect!



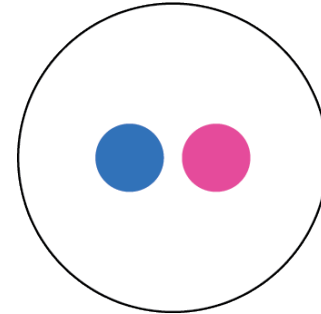
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