JOINT LEGISLATIVE OVERSIGHT COMMITTEE ON INFORMATION TECHNOLOGY

DHHS IT Project Updates

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NCTracks

Multi-payer claims payment system supporting NC Medicaid and the Divisions of Public Health, Mental Health/Developmental Disabilities/Substance Abuse Services and Office of Rural Health.

Operations

– Provides payments to 90,000+ providers rendering services to over 2 million beneficiaries

– Claims processing
  - Medical, behavioral health, dental, pharmacy and related claims for services rendered

Fiscal Year	Number of claims processed (Millions)	Paid amount (Billions)
SFY 2016	225 Million	$11.2 Billion
SFY 2017	229 Million	$11.4 Billion
SFY 2018 through March	196 Million	~ $8 Billion

NCTracks

Current Initiatives

- Engaging CSRA in contract discussions to ensure continuity of service during and after the transition to Managed Care and Medicaid Enterprise System (MES) replacement subsequent to Medicaid Managed Care launch

- Recently received approval from CMS for the updated Planning Advanced Planning Document (PAPD) for the MES to recognize a multi-phased effort

- Developing technical and data architecture, including changes to NCTracks and new system components required to support transition to Managed Care

- Implementation of the new pre-payment fraud and abuse functionality in April 2018 to adhere to NC Legislative mandate

  - Provides capability to match Medicaid recipient data with third party

  - Provides capability to flag and pend claims for recipients who have been flagged for review

NCTracks

Application System Activities

- **Multi-factor Authentication:**
System design and implementation activities underway for NCTracks portals to utilize multi-factor authentication

- **Eastern Band of Cherokee Indians (EBCI):**
Enhancement for NCTracks to process claims for EBCI identified beneficiaries is proposed for late 2018

- **Social Security Number Removal Initiative (SSNRI):**
CMS mandate to *remove the Social Security Numbers (SSNs) from Medicare cards and replace with a Medicare Beneficiary Identifier (MBI).* Identified system enhancements for NCTracks implementation is scheduled for April 1, 2018.

Medical Examiner Information System (MEIS)

The MEIS is the system that medical examiners in nine facilities across the state use to document information about autopsies they perform, as well as all medical examiner cases in the State.

- 4,874 autopsies performed in CY 2017; total of 12,200 ME cases in CY 2017

- System contains complex medical information that addresses domains like decedent tracking, medicolegal death investigations, case management, autopsy records, transcription, toxicology results, and billing.

Project Purpose: To replace outdated, obsolete and unsupported technology currently in use

Current Status
  - RFP posted December 29, 2017
  - Vendor bids submitted March 26, 2018; Two vendors bid on project