

Brookstone Haven

Randleman, NC

Providing Mental Health Support for
People Who Choose to Live in
Assisted Living Settings

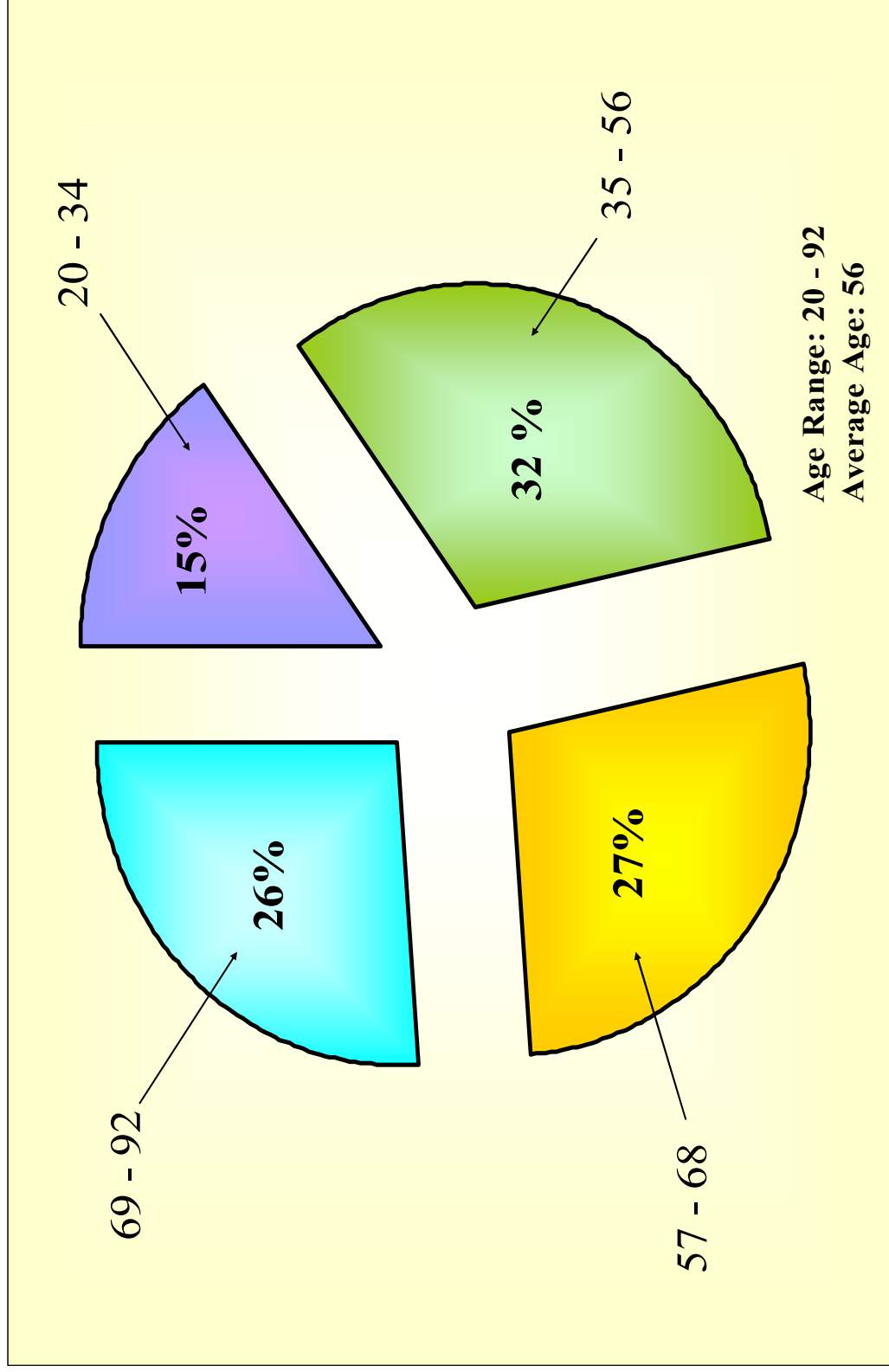
Kenny Burrow & Jay Poole
Alicia LeJeune & Emily Owen

November 14, 2006

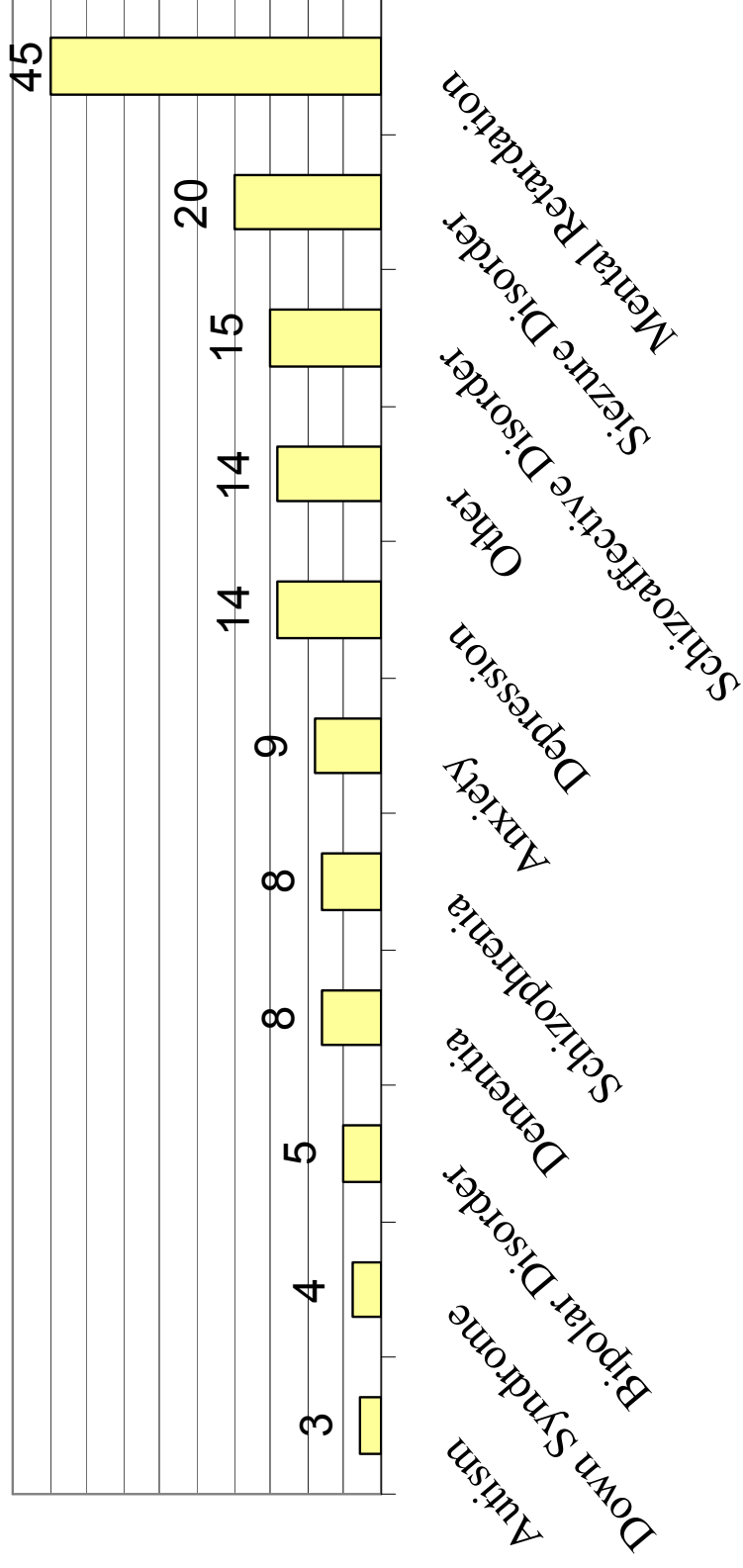
Where We Came From

- Company started in 1958
- Brookstone Haven opened in 1990
- Followed tradition of providing services in non-segregated setting to diverse population
- Created admissions criteria
- Observed need for mental health supports
- Established goals for obtaining mental health supports
- Developed person centered approach in a larger setting

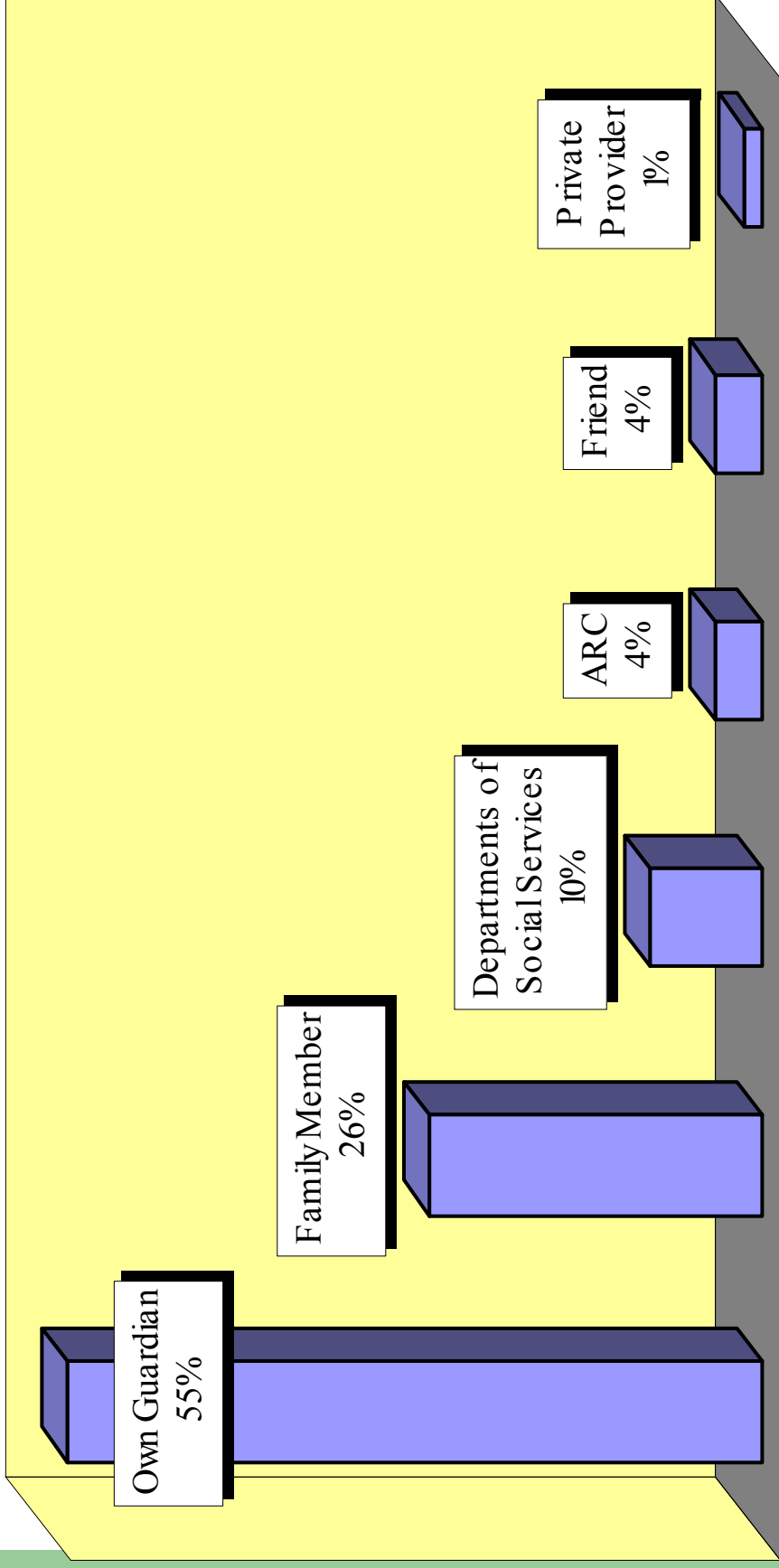
Age Demographics



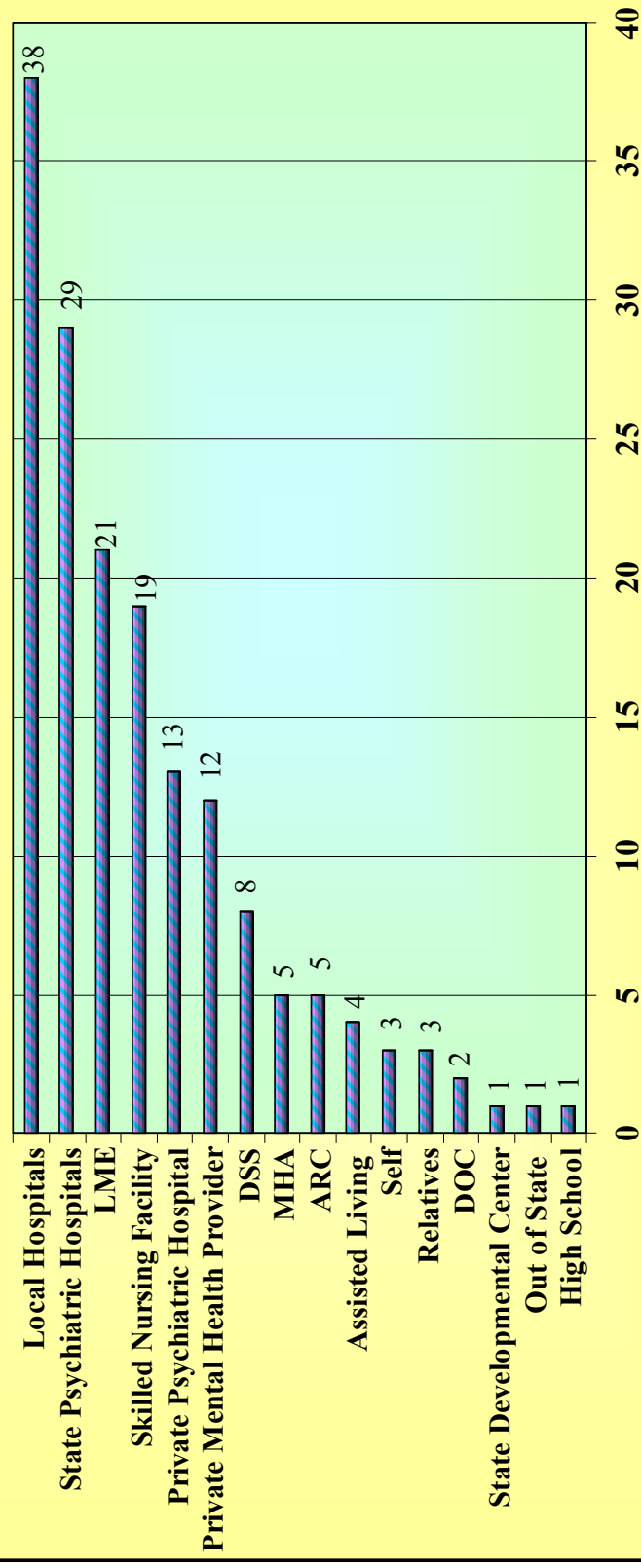
Diagnoses



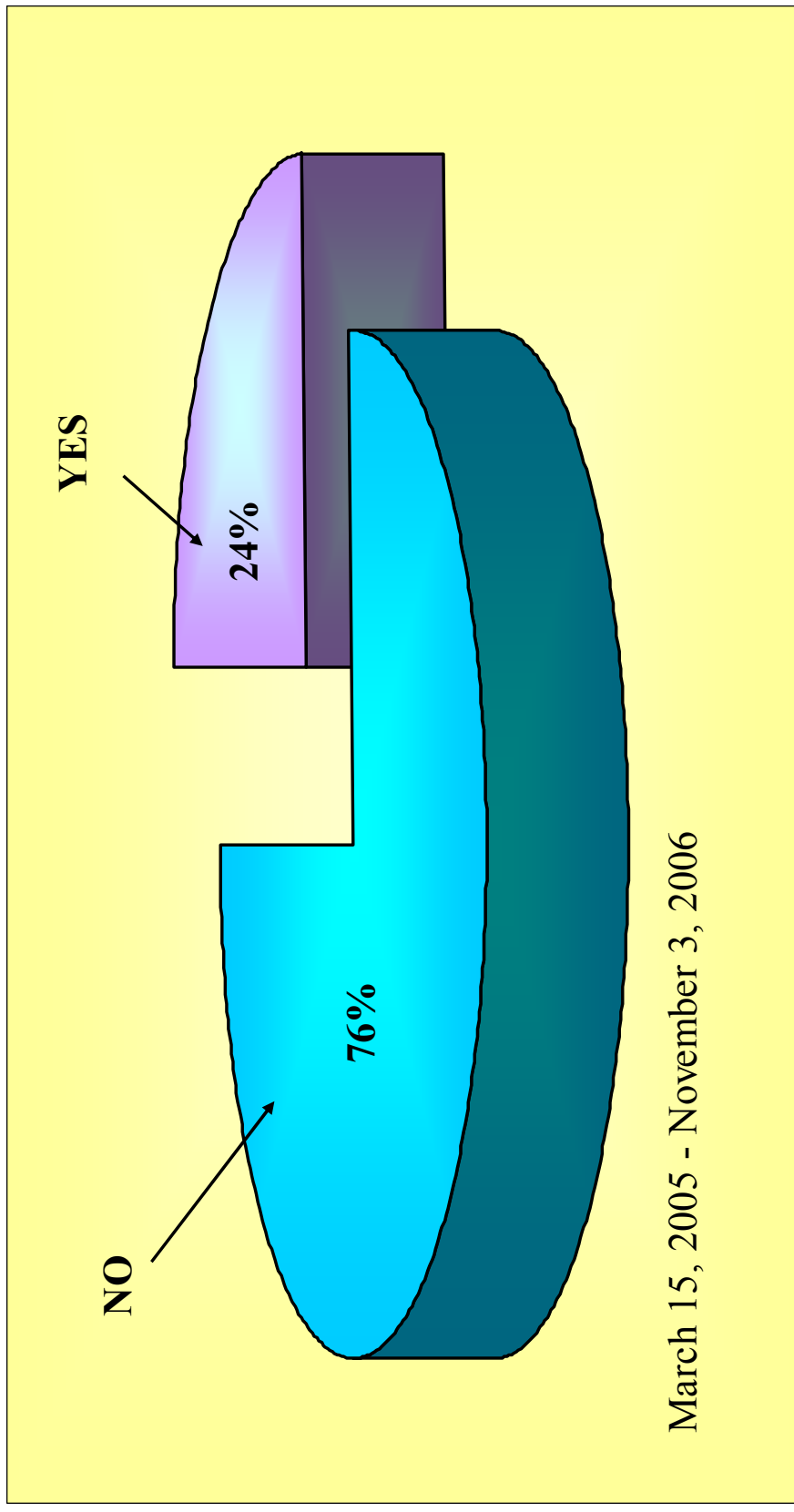
Legal Guardians



Referring Entities



Percentage of Referrals Resulting in Admissions



Staff Support

- Personal Care Assistants
- CAP & Community Support Staff
- Medication Technicians
- Resident Care Coordinator
- Activities Director
- Services Coordinator
- Case Manager
- Shift Supervisors
- Office Manager
- Dietary Manager
- Registered Nurse (part-time)
- On-site Administrator

Mental Health & Developmental Disabilities Supports

- CAP-MR/DD
- Community Support
- Outpatient Therapy
- Psychiatrists
- Assertive Community Treatment Team
- Psychosocial Rehabilitation
- Psychologist

Staff Education & Training

- CAP-MR/DD
- Resident/Client Rights
- CPR
- First Aid
- HIPAA
- OSHA
- Person Centered Thinking
- Medication Administration
- NCI (North Carolina Interventions)
- Fire Safety
- Back Safety
- Alternatives to Restraints
- Diabetic Care
- Hoyer Lift
- Crisis Response

Day Supports & Supported Employment

- Supported Employment
 - 6 people
- Randolph Community College - Compensatory Education
 - 4 people
- Randolph Community College – Computer Classes
 - 1 person
- Vocational Opportunities in the Community
 - 2 people
- Therapeutic Alternatives Day Program
 - 8 people
- Clubhouse
 - 2 people

Average Daily Rates

- Brookstone Haven
 - \$105.69
- Group Homes Operated by Therapeutic Alternatives, Inc.
 - \$182.57

Why Brookstone Haven Works

- Person Centeredness
- Offering Choices
- Mental Health Supports
- Proper Screening
- Careful Planning Upon Admission
- Private Rooms
- Training
- Planning Sessions
- Accommodating Individual Requests
- Close contact with families & guardians
- Day Programs & Supported Employment
- Giving people the opportunity to age in place
- Making it as homelike as possible
- Interns from UNCG Social Work Department
- Non-profit entity
- Family atmosphere
- Helping people achieve their life goals
- Taking time to listen
- Caring staff members who love the people they support

Where We Are Going

- Continuing to provide individualized supports
- Integrated apartments
- Expanding the intern program
- Researching additional ways to ensure people have choices

www.MyTAhome.com

Four Themes From the Literature

1. Utilization of Residential Care
2. Choice
3. Options
4. Training & Education