

**Presentation to
Joint Emergency Management Oversight Committee**

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**North Carolina Office of Emergency Medical Services
(Disaster Medical Services)**

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North Carolina Office of Emergency Medical Services (Disaster Medical Services)

Healthcare System Preparedness, Response and Recovery

- Through supplemental assistance to local governments in planning, response, mitigation, and recovery of a major emergency or disaster.
 - Healthcare System Preparedness
 - Healthcare System Recovery
 - Emergency Operations Coordination
 - Ensuring the Healthcare System has a “voice” during emergency operations
 - Fatality Management
 - Information Sharing
 - Medical Surge
 - Responder Safety and Health
 - Volunteer Management

Disaster Medical Services

- The intent of Disaster Medical Services is to supplement county governments affected by the disaster from resources available within DHSR/NCOEMS/NCEM including supporting departments, agencies and resources available within the state from State Medical Response System (SMRS) inclusive of the State Medical Assistance Teams (SMATs), Emergency Medical Services Systems, Acute Care Hospitals, and the Association of Rescue and EMS. The OEMS fulfills its role as lead ESF-8 agency by coordinating non-local medical assets to augment local needs as identified by mission assignments from emergency management.
- NCOEMS works collaboratively with North Carolina Emergency Management, specifically the Emergency Services Branch, to coordinate State assistance to supplement local resources in response to medical care needs following a declared disaster event or at the request of Emergency Management.
 - From resources available within Division of Health Service Regulation/NCOEMS/NCEM including supporting departments and agencies such as but not limited to:
 - Division of Public Health/Public Health Preparedness and Response
 - Division of Medical Assistance
 - Division of Aging and Adult Services
 - Office of Rural Health
 - Division of Mental Health Services, Developmental Disabilities, Substance Abuse Services
 - Division of Social Services
 - Regional Healthcare Coalitions
 - Regional Trauma Advisory Committees
 - Department of Insurance, Office of the State Fire Marshall
 - North Carolina State Highway Patrol

- North Carolina Office of Volunteer Services
- Department of Corrections
- North Carolina Hospital Association
- North Carolina Healthcare Facilities Association
- North Carolina Association of Long-Term Care Facilities
- North Carolina Assisted Living Association
- North Carolina Community Health Centers Association
- Home Care and Hospice Association of North Carolina
- North Carolina Department of Agriculture and Consumer Services
- North Carolina Baptist Men Disaster Response
- American Red Cross
- From resources available within the state from State Medical Response System (SMRS) inclusive of the State Medical Assistance Teams (SMATs)
- From resources available within the state from Emergency Medical Services Systems, Acute Care Hospitals, and the Association of Rescue and EMS.
- The OEMS fulfills its role as lead Emergency Support Function-8 (ESF-8) agency by coordinating non-local medical assets to augment local needs as identified by mission assignments from emergency management.

Responsibilities

- Coordinate State assistance to supplement local resources in response to medical care needs
 - Healthcare System Needs Assessment
 - Coordination and assistance for medical surge operations
 - Provision of medical care personnel, medical equipment, and supplies
 - Provision of emergency responder health and safety
 - Provision of medical command and control
 - Provision of emergency medical services
 - Coordination assistance for the evacuation of patients
 - Assist in the healthcare system recovery efforts
 - Monitor healthcare facilities and EMS systems potentially threatened
 - Status and capabilities
 - Transportation assets, personnel, specific medical products, pharmacy, and bed availability.
 - Disseminate information to healthcare facilities, EMS and other ESF-8 partners
 - Provision and operations of Special Medical Support Shelters
 - Track and deploy volunteer medical personnel through ServNC
 - The NCOEMS coordinates requests with Emergency Services Branch for other healthcare resources through the Emergency Management Assistance Compact as necessary.

Federal Coordination

- OEMS will coordinate with the State Emergency Response Team (SERT) Emergency Services Branch for the request and management of Federal medical assets
 - From US Department of Health and Human Services
 - US Department of Homeland Security
 - NCOEMS does this through existing liaison relationships with the National Disaster Medical System (NDMS) and the Interstate Resource Coordination Team (IRCT) from HHS.

SMRS Responses

- Hurricane Katrina, 2005 Waveland, MS
 - Replacement for the community healthcare system
 - Deployed 7 weeks, treated ~7500 patient
 - Over 500 personnel deployed
- Pepsi Americas' Sail- Tall Ships, 2006 Beaufort, NC
 - 3- Medical care sites
- Kentucky Ice Storms , 2009 Crittenden County, KY
 - Hospital Staff Augmentation
 - 16 day deployment
- Hurricane Irene, 2011
 - Special Medical Support Shelter Missions
 - Medical Strike Teams
 - Medical personnel augmentation to general population shelters
 - Democratic National Convention 2012, Charlotte, NC
 - Responder Acute Care Stations
 - National Mobile Disaster Hospital
 - Specialized response strike teams
- Hurricane Sandy 2012
 - Interstate collaboration with MS to develop specialized multistate mission ready packages in response to resource requests during event