## North Carolina Information Sharing and Analysis Center NCISAAC





### What is a Fusion Center?

- Following the terrorist attacks of September 11, 2001, our country was forced to take a critical look at the established methods of intelligence and information sharing. It was at this time that fusion centers began to emerge.
- The emergence of fusion centers was a direct result of our government's recommending new and more effective sharing plans to increase awareness of potential threats in our communities and to break down barriers to information sharing.
- There are currently 79 primary and recognized fusion centers in the United States, Puerto Rico, and the US Virgin Islands. Several states have at least 5 regional fusion centers.





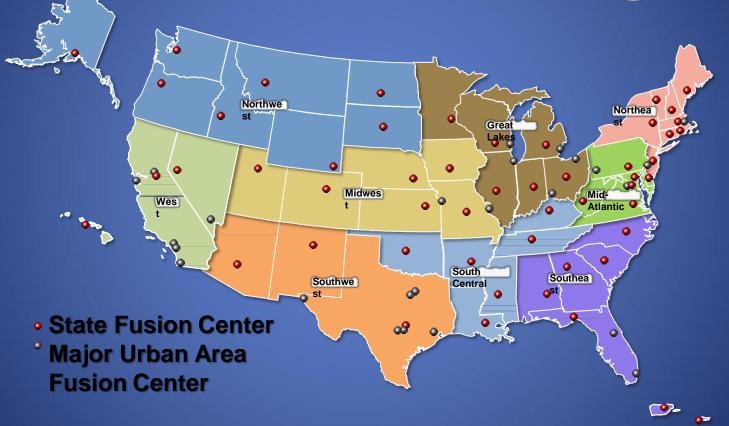




#### UNCLASSIFIED

#### **The National Fusion Center Network**





UNCLASSIFIED

#### NC ISAAC





NORTH CAROLINA'S INFORMATION SHARING AND ANALYSIS CENTER ~ ISAAC ~

#### Mission Statement

The purpose of ISAAC is to serve as the focal point for the collection, analysis and dissemination of terrorism and criminal information relating to threats and attacks within North Carolina. ISAAC will enhance and facilitate the collection of information from local, state and federal resources and analyze that information so that it will benefit homeland security and criminal interdiction programs at all levels. ISAAC serves as a support center for all North Carolina law enforcement who can submit and receive homeland security and criminal information. The center facilitates information exchange among various government agencies, works closely with the community, local law enforcement, and various task forces in the areas of homeland security gangs, and high intensity drug related cases.

#### Partner Agencies

Partners of ISAAC include: the U.S. Attorney's Office, Federal Bureau of Investigation, N.C. State Bureau of Investigation, N.C. State Highway Patrol, N.C. National Guard, N.C. Association of Chiefs of Police, N.C. Sheriff's Association, Division of Public Health, N.C. Department of Agriculture, N.C. Department of Corrections, Alcohol Law Enforcement, Emergency Management, and the Governor's Crime Commission.

The Information Sharing And Analysis Center is funded by the Department of Homeland Security federal funds and the Governor's Crime Commission. The project is overseen by the Intelligence and Technical Services Section located within the North Carolina State Bureau of Investigation. The ISAAC project was made possible by the vision and commitment of the partner agencies that have joined together in this important endeavor. The diverse membership of North Carolina's Information Sharing and Analysis Center (ISAAC) will enhance efforts to keep North Carolinians, and all Americans, safe from the threat of terror attacks.

#### ISAAC Facility

ISAAC is located in the NC State Bureau of Investigation 3320 Garner Road, Raleigh, NC 27610 (Building 17)



INFORMATION SHARING AND ANALYSIS CENTER Contact ur: NCISAAC@norbi.gov 1-858-NCISAAC 1-858-624-7222 NC ISAAC opened in 2006 as
a clearinghouse for
information related to
terrorism and crime.

 ISAAC is staffed by members of local, state, and federal law enforcement agencies in NC, including non-sworn intelligence analysts and sworn agents and officers.

• ISAAC receives, investigates, and disseminates information concerning homeland security.



### ISAAC Mission

•To serve as the focal point for the collection, analysis, investigation, and dissemination of terrorism and criminal information relating to threats and attacks within North Carolina. •Law enforcement can submit and receive homeland security and criminal information related to: homeland security, gangs, and high intensity drug related cases.

## NC ISAAC

- ISAAC is an investigative multijurisdictional task force similar to others that operate throughout the state.
- All ISAAC assigned Task Force employees undergo background and suitability screening processes at the federal and state level to ensure all personnel have access to information holdings relevant to core ISAAC mission functions.





### Staff

#### Command Staff

- o SAC (NC SBI)
- ASAC (NC SBI -2)
- o Captain (SHP)

#### Federal Partners

- Intelligence Operations Officer (DHS)
- o Special Agent (FBI)
- Critical Infrastructure Advisor (DHS)
- o Intelligence Officer (DEA)

#### Intelligence Analysts

- o Supervisory Analyst (NC SBI)
- o Senior Analyst (NC SBI)
- Intelligence Analyst (NC SBI 8)
- o Intelligence Analyst (NCNG)
- o Intelligence Analyst (SHP)
- o Intelligence Analyst (NC DMV)
- o Intelligence Analyst (ALE)



#### Task Force Officers

- Special Agent (NC SBI 2) FLO & COEP
- Special Agent (ALE)
- Investigator (DPS Special Operations)
- Gang Net Administrator (SHP)
- o Sergeant (SHP -1)
- o Trooper (SHP -1)
- Detective (Apex PD -DT)
- Detective (NCSU PD -DT/UNIV)
- o Detective (Wake Tech CC)

### Partnerships

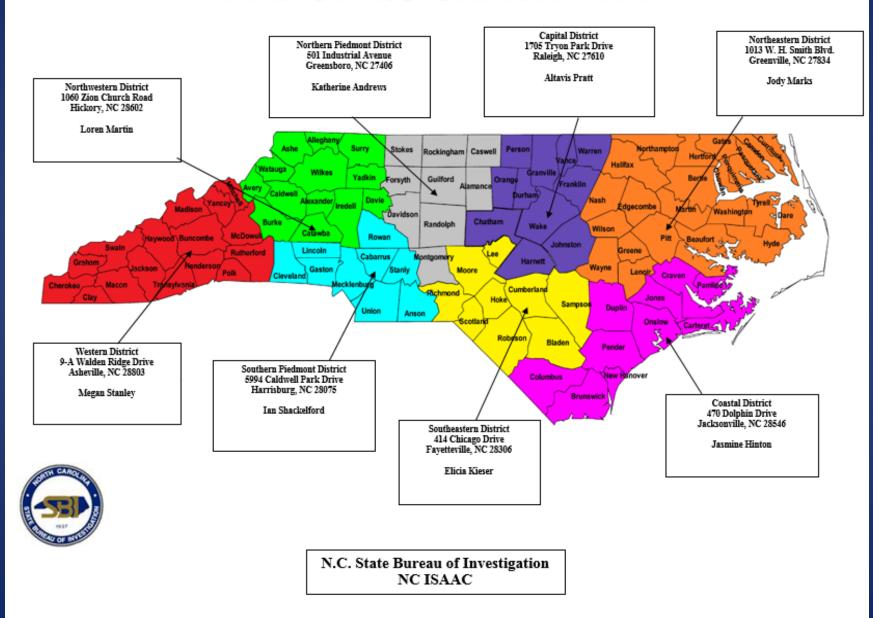


- N.C. State Bureau of Investigation
- N.C. State Highway Patrol
- Federal Bureau of Investigation
- N.C. Alcohol Law Enforcement
- N.C. Sheriff's Association
- N.C. Chiefs of Police
- Transportation Security Administration
- U.S. Department of Agriculture
- U.S. Coast Guard
- Internal Revenue Service
- N.C. National Guard
- N.C. Department of Corrections
- Division of Public Health
- N.C. Department of Agriculture
- Apex Police Department
- Southern Shield
- N.C. State University Police Department
- N.C. Department of Public Safety
- N.C. Attorney General's Office
- N.C. Gang Investigator's Association
- N.C. State Ports Authority
- N.C. Universities and Community Colleges

- Governor's Crime Commission
- N.C. Emergency Management
- Regional Organized Crime Information Center
- Department of Homeland Security
- N.C. Justice Academy
- Citizens Corp
- U.S. Secret Service
- All Branches of US Military
- U.S. Customs
- U.S. Marshals Service
- U.S. Department of Alcohol, Tobacco and Firearms
- State Emergency Response Commission
- Business Community
- University of N.C. Public Safety
- Immigration Customs Enforcement
- U.S. Attorney's Office Eastern District
- N.C. State Capitol Police



#### ANALYST DISTRICT ASSIGNMENTS ANALYST ASSIGNMENT MAP



### Publications

- Community brochures, law enforcement brochures, Anti-Terrorism Quick Reference Guides and homeland security posters are items distributed to assist in the marketing of the center and its services.
- Daily and Weekly briefs are distributed to our law enforcement, public safety and private sector partners.



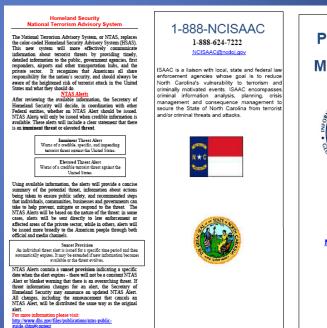


# What is reported to ISAAC?



- A majority of tips and leads received at ISAAC are categorized as Suspicious Activity. What constitutes "suspicious activity"?
  - Surveillance
  - Elicitation
  - Tests of security
  - Acquiring supplies
  - Suspicious people who don't belong
  - Dry runs
  - Deploying assets/Getting into position

All this information is provided in our Law Enforcement awareness brochure for officer reference.



Protect Us All, Make The Call!



1-888-NCISAAC 1-888-624-7222

NCISAAC@ncdoj.gov

## Submitting Information to ISAAC

Information may be submitted to ISAAC by the following methods:

1). **Telephone** – Telephone submissions of information may be made by the public and law enforcement. Phone calls into ISAAC will be answered by the Administrative Assistant, who in turn will route them to the appropriate personnel.

2). **Electronically** – Submissions may be made by e-mail (<u>NCISAAC@ncsbi.gov</u>) or into the OMNIXX system.

3). **OMNIXX** – Information may be submitted through the Criminal Justice Network on an ISAAC submission form and transmitted directly to ISAAC.

4). **SBI Web Page** – Information may be submitted through the SBI Contact Form located on the SBI web site, <u>www.ncsbi.gov</u>. This submission will be routed to ISAAC.

Processing Intelligence Information – Once information has been obtained and appropriate follow up has been handled, it will be evaluated and combined with other relevant information.

# **Intelligence Analysis**



 NC ISAAC has an intelligence analysis function which assists local, state and federal agencies by collecting, analyzing and disseminating criminal intelligence information to support criminal investigations.

### **ISAAC** Resources



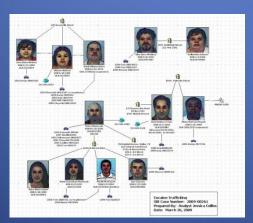
• ISAAC serves as a support center for all North Carolina law enforcement, public safety and private sector partners who can submit and receive information.



#### Resources



- Law Enforcement Databases
  - o NC SBI
  - o DHS
  - o FBI
  - NC SHP
  - o NC DMV
  - o NC DOC
  - o Omnixx/DCI
  - o CJLeads/NCAWARE
  - o NICB
  - o EPIC
  - o INTERPOL
  - o ROCIC
  - o VICAP
  - o FINCEN
  - o GANGNET
  - o HSIN



#### • Paid Resources

- Accurint / LexisNexis
- o TLO
- o Targus/Nuestar
- 0 Penlink
- Analyst Notebook charting, link analysis
- ArcGIS mapping software GPS tracking, plotting
- Open Source (examples)
  - Secretary of States Offices
  - Register of Deeds
  - 0 Vital Records
  - o Tax Assessor Office











## Crisis/Special Event Response

- In the event of a crisis, the NC ISAAC can offer:
  - Tactical and Strategic Analytical Support
  - Investigative Assistance
- Analysts are able to mobilize themselves and can provide support from within the office or onsite, if needed
- Experience with working in Mobile Command Center
- Analysts utilize a variety of skills and resources to provide the best support possible
- ISAAC can also act as a liaison between the SBI and ISAAC's partners, to include law enforcement (local, state and federal), private sector (chemical companies, etc.) and non-law enforcement (Fire, Dept of Ag, Public Health, etc.).





- ISAAC investigates tips and leads concerning homeland security.
- ISAAC cases range in category from suspicious activity to hazardous materials.
- ISAAC also assist agencies within the state of North Carolina as well as other fusion centers across the United States.
- In 2016, the fusion center received approximately 64 suspicious activity reports and processed approximately 918 request for service assistance.
- Currently for 2017, we have passed the number of suspicious activity reports for the previous year (66) and processed 426 request for service assistance.

#### **Fusion Center Success Stories**

- Union County, NC School Threat
- Waynesville, NC Suspicious Activity
- Interpol, Washington Possible Suicidal Threat
- Raleigh, NC Threat to Law Enforcement

# Field Liaison Officer Program



- The Field Liaison Officer (FLO) Program develops and sustains meaningful integration of a region-wide network of law enforcement officers and public safety professionals in order to combat organized crime, Drug Trafficking Organizations (DTO), gangs and terrorism.
- Additionally, the program will:
  - Promote ISAAC
  - Provide benefits to selected FLOs (case support, etc.)

## FLO



• A Field Liaison Officer (FLO) is an identified person (sworn or non-sworn) within the law enforcement, emergency services, or private sector community, who is responsible for reporting and disseminating suspicious activity and other criminal information to their local agency and to ISAAC.

# Field Liaison Officer Program Updates



- Currently 400+ FLOs
  - Law Enforcement
  - o Public Safety
  - Private Sector
- 140+ Agencies
- 600+ Submissions
- 600+ Request for analytical assistance
- Intelligence submissions include OMGs, Sovereign Citizens, Street Gangs and Suspicious Activity



Community Outreach and Engagement Program (COEP)

• The Mission of COEP is to expand and improve interfaith and inter-cultural dialogue by furthering community engagement efforts, as well as expand cooperative efforts with law enforcement and state and federal entities. COEP also strives to empower communities so that they can help protect themselves and others against violent crimes and violent extremist activities.



# COEP's Programs

- Women's Self Defense Program
- Internet Safety Program
- School Safety Seminar
- Prescription Drug Abuse Awareness Program
- Children's Self Defense Program
- Faith Based Institution Security Program
- Cultural Awareness Programs



### **ISAAC** Initiatives

- Cyber Security
- Executive Threat Analysis Program
- Prison Gang Initiative
- Community Outreach

# Defining Terrorism



- **Domestic Terrorism** is the unlawful use, or threatened use, of force or violence by a group or individual based and operating entirely within the United States or its territories without foreign direction committed against persons or property to intimidate or coerce a government, the civilian population, or any segment thereof, in furtherance of political or social objectives.
- International Terrorism involves violent acts or acts dangerous to human life that are a violation of the criminal laws of the United States or any state, or that would be a criminal violation if committed within the jurisdiction of the United States or any state.
- NC defines a **Terrorist Act** as "an act which constitutes a crime against the person or against the residence of an individual (1) which is committed with the specific intent of and may reasonably be expected to instill fear into such person or persons or (2) which is committed for the purpose of restraining that person or those persons from exercising their rights under the Constitution and laws of this state and the United States and (3) any illegal act directed at other persons or their property because of those persons' beliefs or political affiliations."



