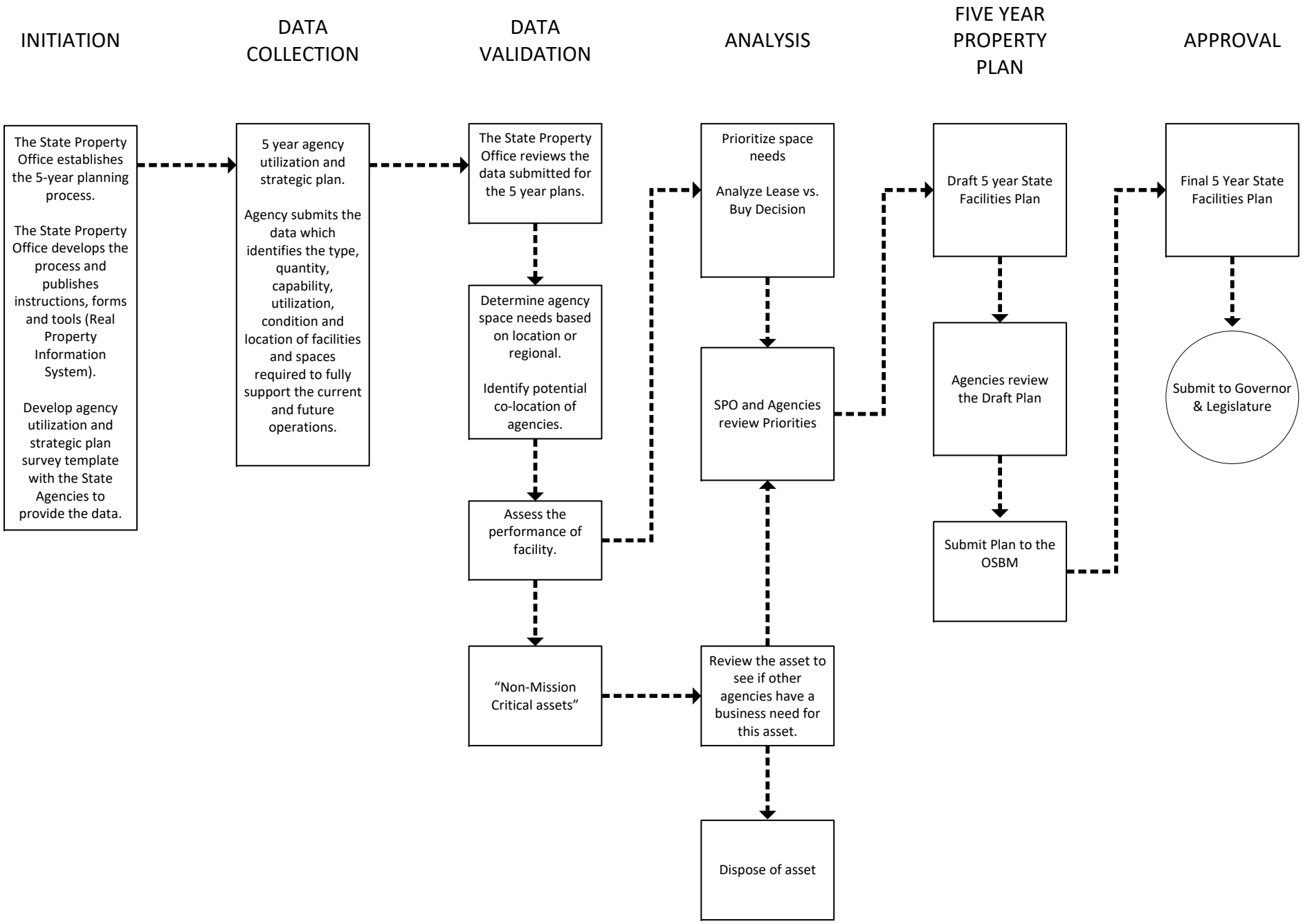STATE OF NORTH CAROLINA FIVE YEAR PROPERTY MANAGEMENT PLANNING PROCESS