

The National Domestic Violence  
**HOTLINE**

1.800.799.SAFE (7233) • 1.800.787.3224 (TTY)

## North Carolina State Report

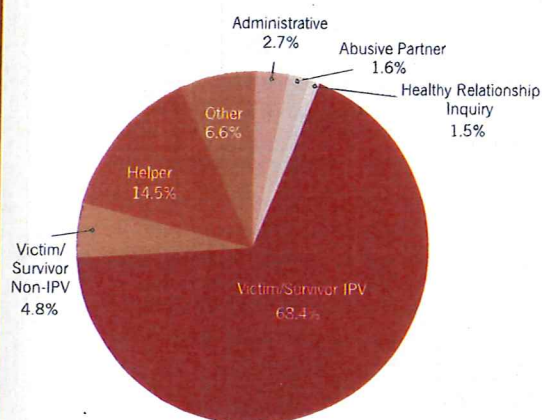
Based on Hotline contacts documented January–June 2018

In 2018, the National Domestic Violence Hotline documented\* **2,809 contacts** from North Carolina. The state ranks 9th in terms of contact volume to The Hotline. The Hotline provides crisis intervention, safety planning, referrals and DV education for these contacts.

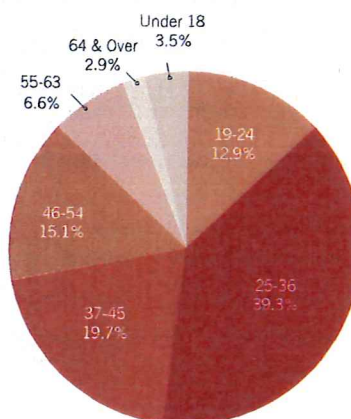
\*Contacts documented refers to the calls and online chats where a location was self-disclosed by the caller or chatter.

Phone	2,208
Chat	601
TTY	0
<b>Total</b>	<b>2,809</b>

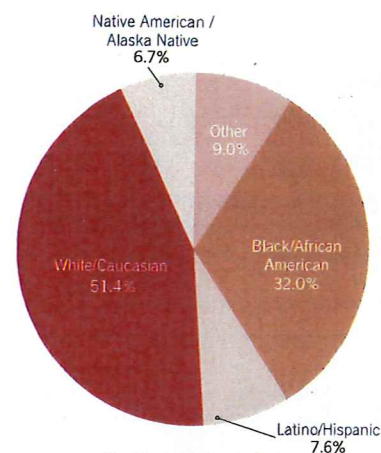
### Who is contacting The Hotline from North Carolina?



Caller Type



Victim Age



Caller Ethnicity

#### Caller Type Definitions:

**Victim/Survivor IPV (Intimate Partner Violence)** – a victim or survivor of abuse from his/her partner or spouse

**Victim/Survivor Non-IPV** – a victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

**Helper** – a caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher

**Healthy Relationship Inquiry** – anyone with questions about healthy relationships, where no abuse is present

**Administrative** – someone seeking basic information, rather than advocacy

**Abusive Partner** – a caller who identifies as abusive or who an Advocate believes to be an abusive partner

**Other** – any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off-target callers, non-DV (domestic violence) calls, hang-ups, prank calls and feedback

#### Top 10 Cities in Contact Volume

1. Charlotte	21.2%
2. Raleigh	8.5%
3. Greensboro	5.6%
4. Durham	3.8%
5. Fayetteville	3.8%
6. Winston Salem	3.3%
7. Wilmington	3.2%
8. Gastonia	2.1%
9. Jacksonville	1.6%
10. Asheville	1.6%
<b>Total:</b>	<b>54.7%</b>

The National Domestic Violence Hotline is a 501c3 organization that relies on generous contributions from the public, government and corporations to continue operation.



## What are victims experiencing?

# 95%

### Emotional/Verbal Abuse

*degradation, threats, insults, humiliation, isolation, etc.*

# 70%

### Physical Abuse

*hitting, biting, choking, etc.*

# 29%

### Economic/Financial Abuse

*control finances, ruin credit, etc.*

# 15%

### Digital Abuse

*steal passwords, constant texts, etc.*

# 12%

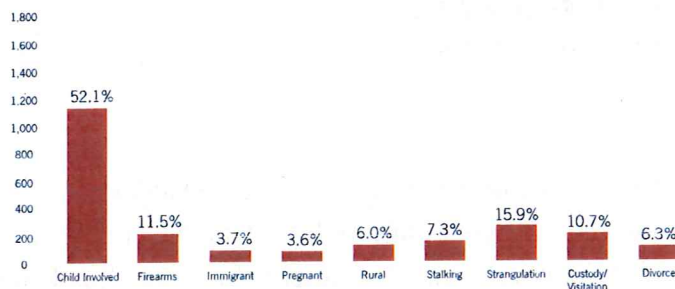
### Sexual Abuse

*rape, exploitation, coercion, etc.*



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## Most Commonly Disclosed Special Factors in Victims' Experiences



## What do victims need?

### Commonly Requested Hotline Services:

DV Shelter	758	33.7%
Legal Advocacy	614	27.3%
Individual Professional Counseling	469	20.8%
DV Support Groups	236	10.5%
Legal Representation	145	6.4%
Protective/Restraining Order	222	9.9%



### Referrals to Service Providers

## 4,057

### Offers to Direct Connect

## 840

### Referrals to Other Resources

## 3,483

### Most-Referred Resources

WomensLaw.org

211 - United Way

Aunt Bertha

Childhelp National Child Abuse Hotline

Custody Prep for Moms

*This report reflects only data that was self-disclosed by the contact and does not necessarily represent every contact from the state.*