

N.C. Division of Workforce Solutions Activities Update

Will Collins
Assistance Secretary
Division of Workforce Solutions

Employability Assessment Interviews

Program	Number Scheduled	Successful Completions	Percent
Employability Assessment Interviews	557	324	58%
Reemployment Eligibility and Assessment Interviews	531	449	85%
Total	1,088	773	71%

North Carolina's Workforce Development System Structure, Goals, and Performance

Catherine Moga Bryant
Director Governance and Strategic Planning
Division of Workforce Solutions

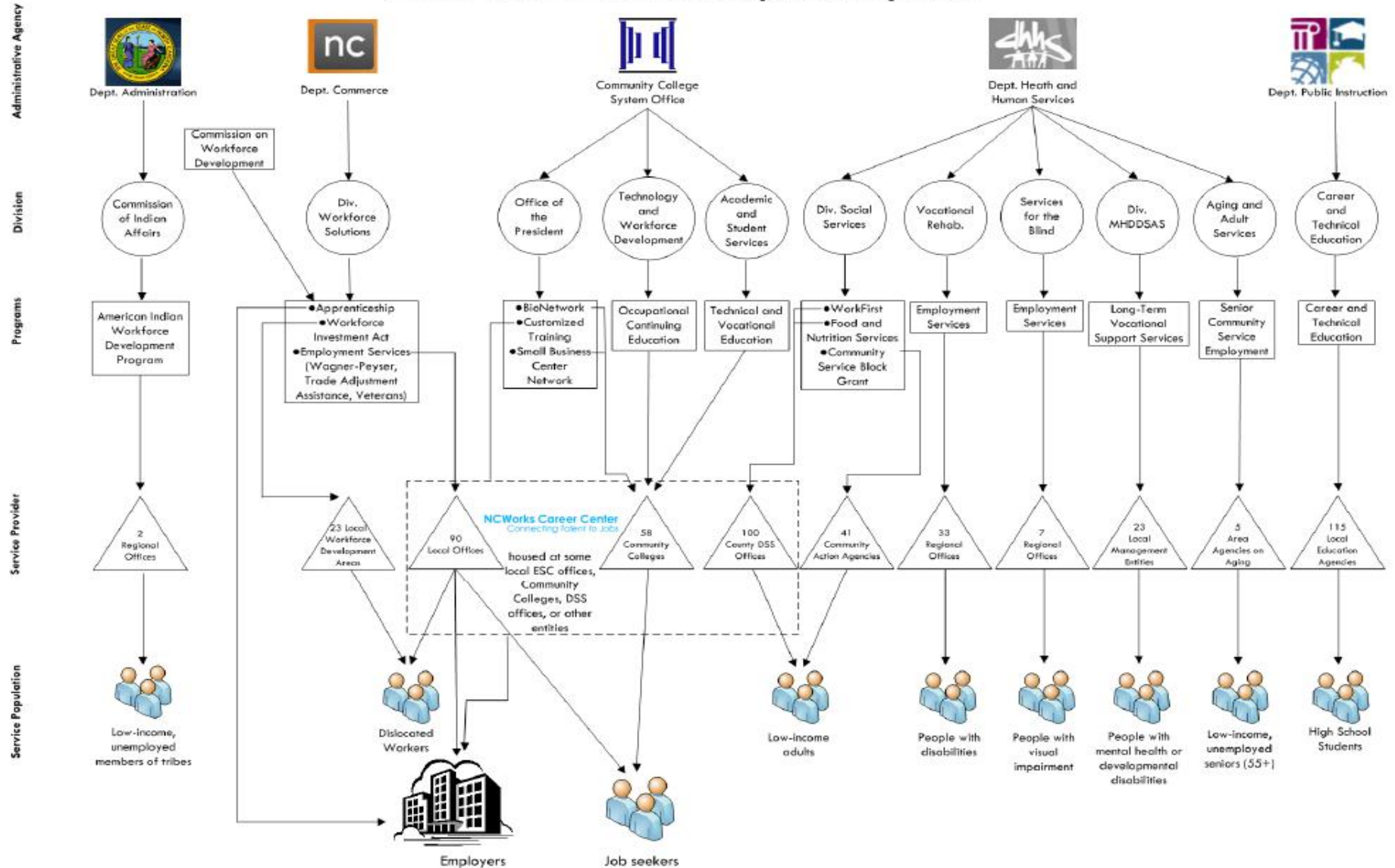


Structure of North Carolina's Workforce Development System



Commission on Workforce Development

2014 Workforce Development System

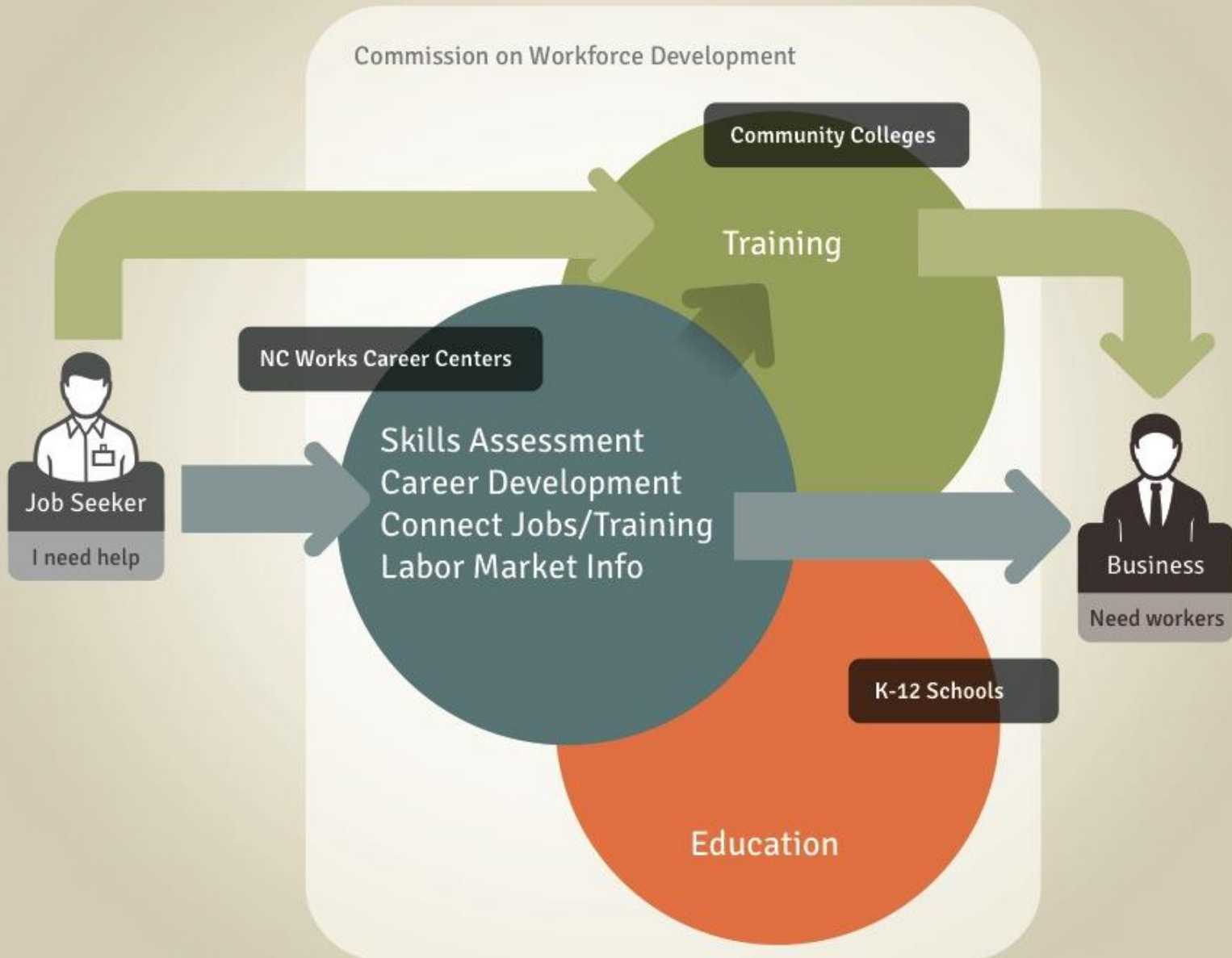


Source: Program Evolution Division based on organizational data from workforce development programs.

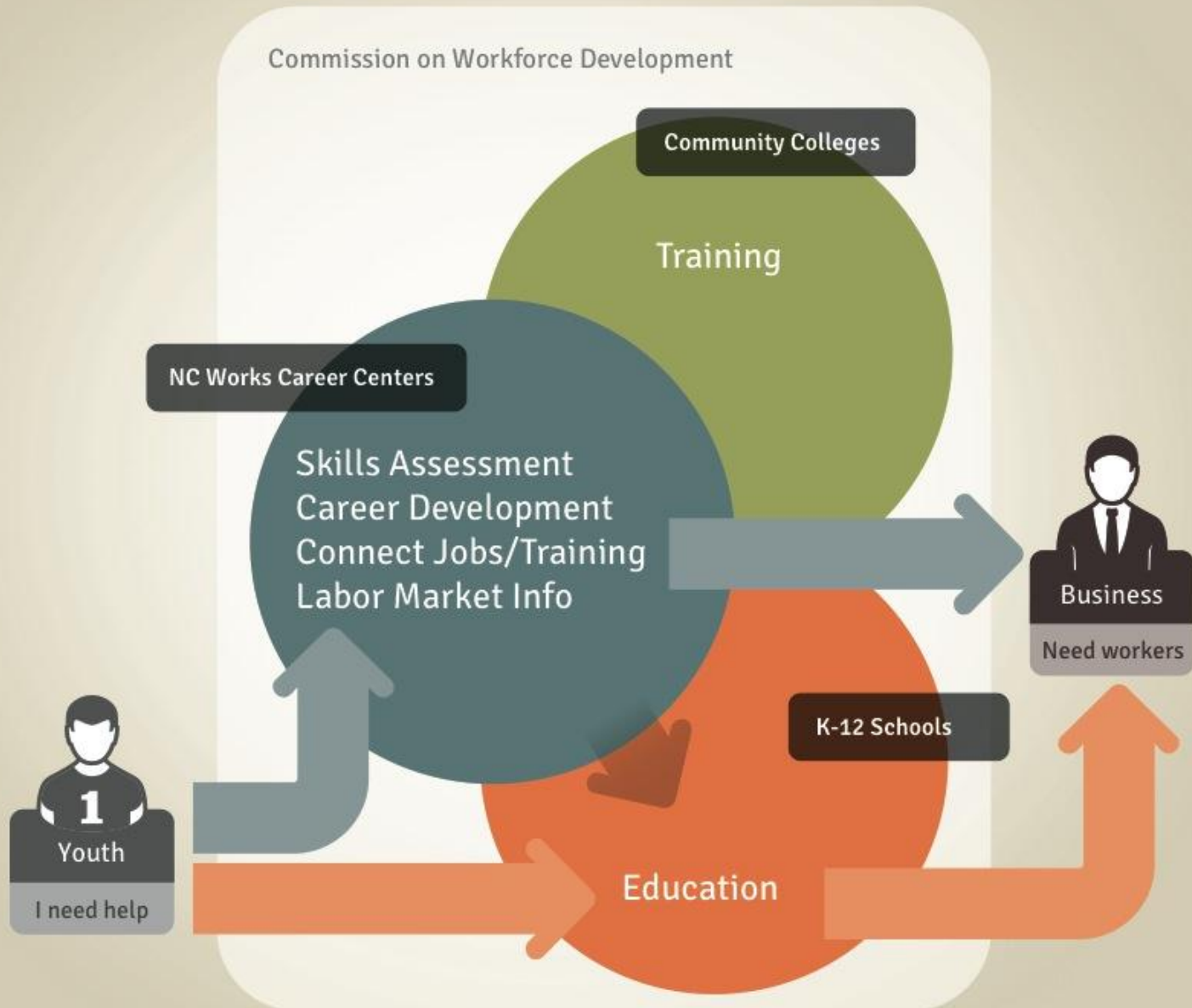
North Carolina Workforce Development System



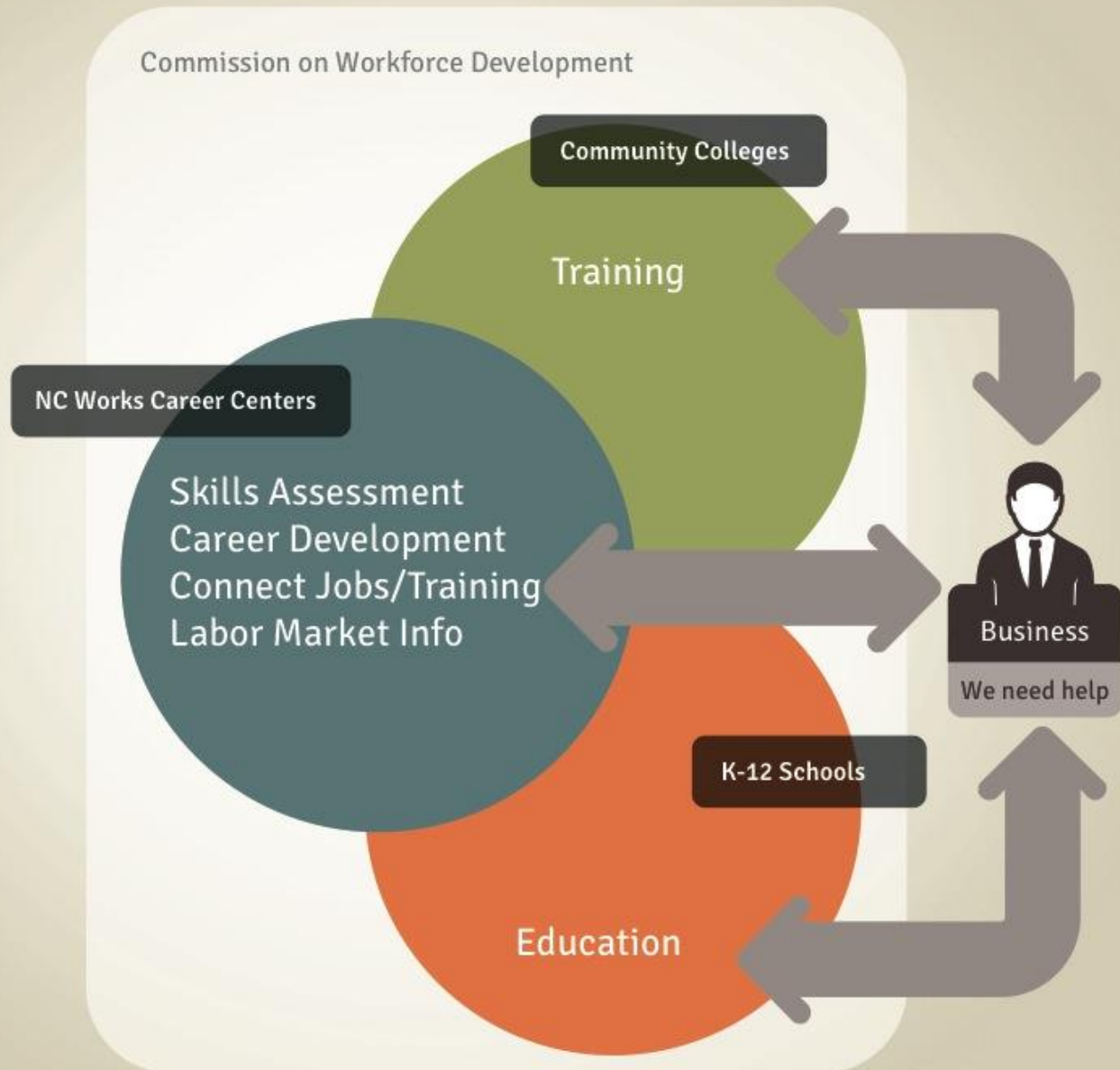
North Carolina Workforce Development System



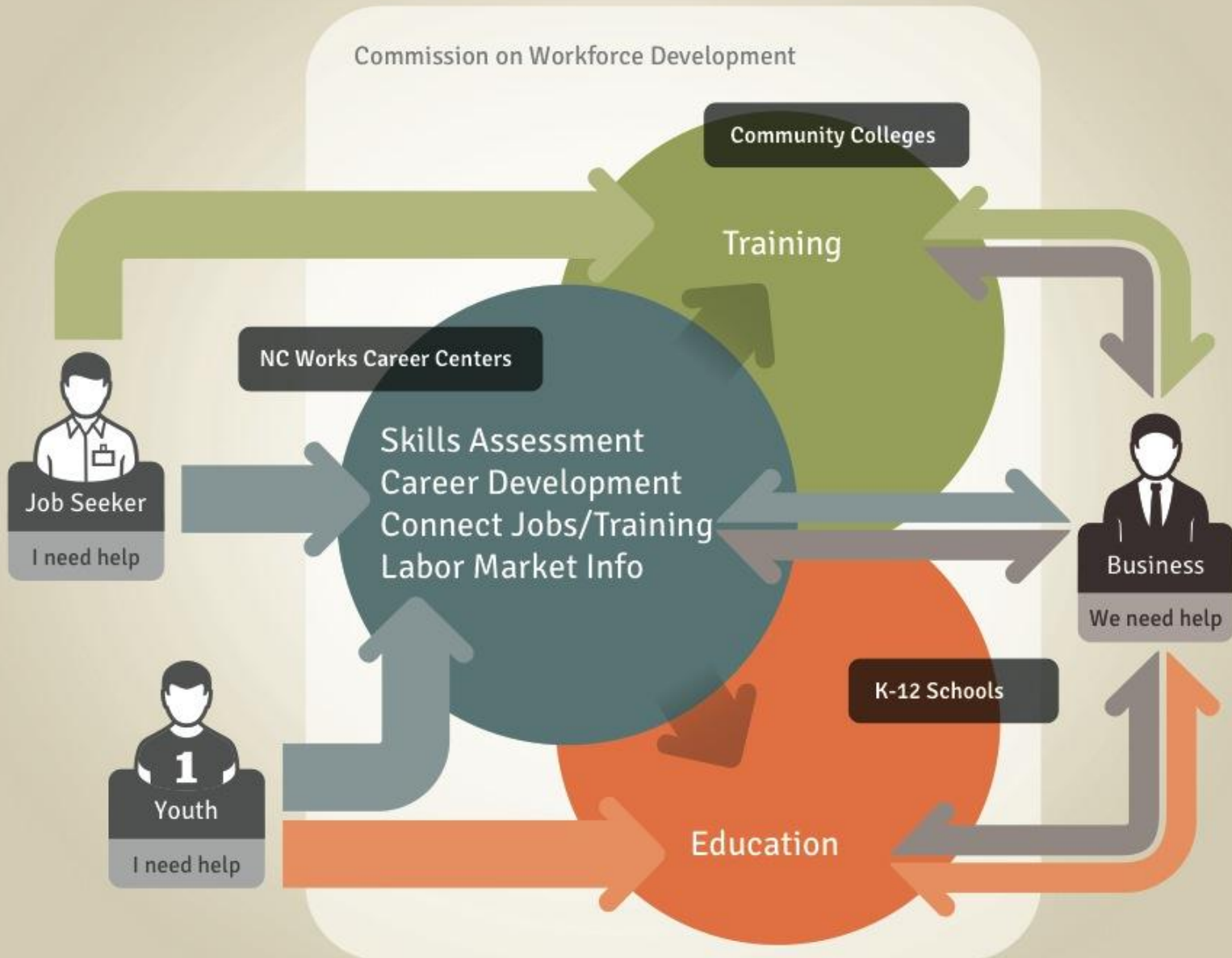
North Carolina Workforce Development System

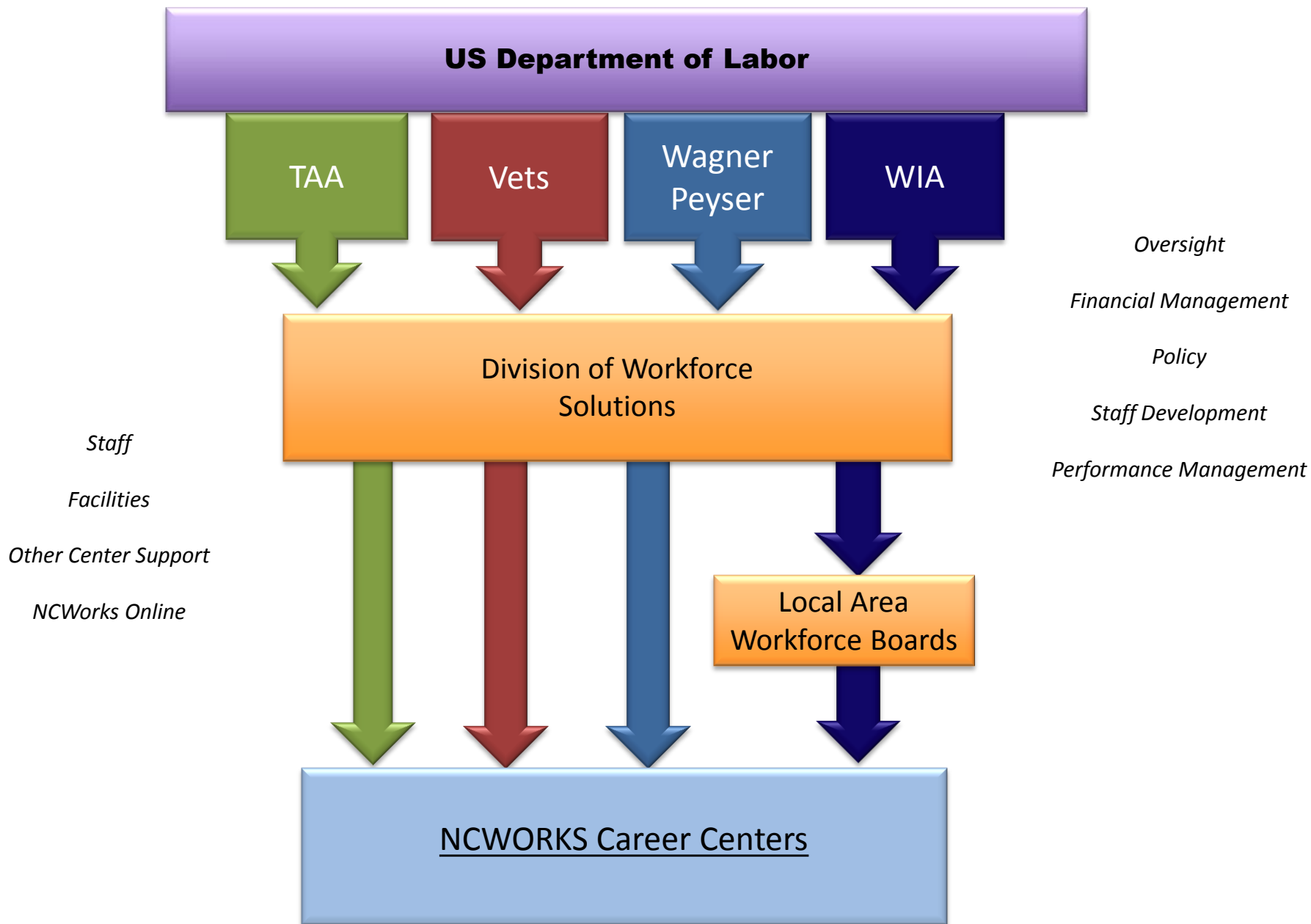


North Carolina Workforce Development System

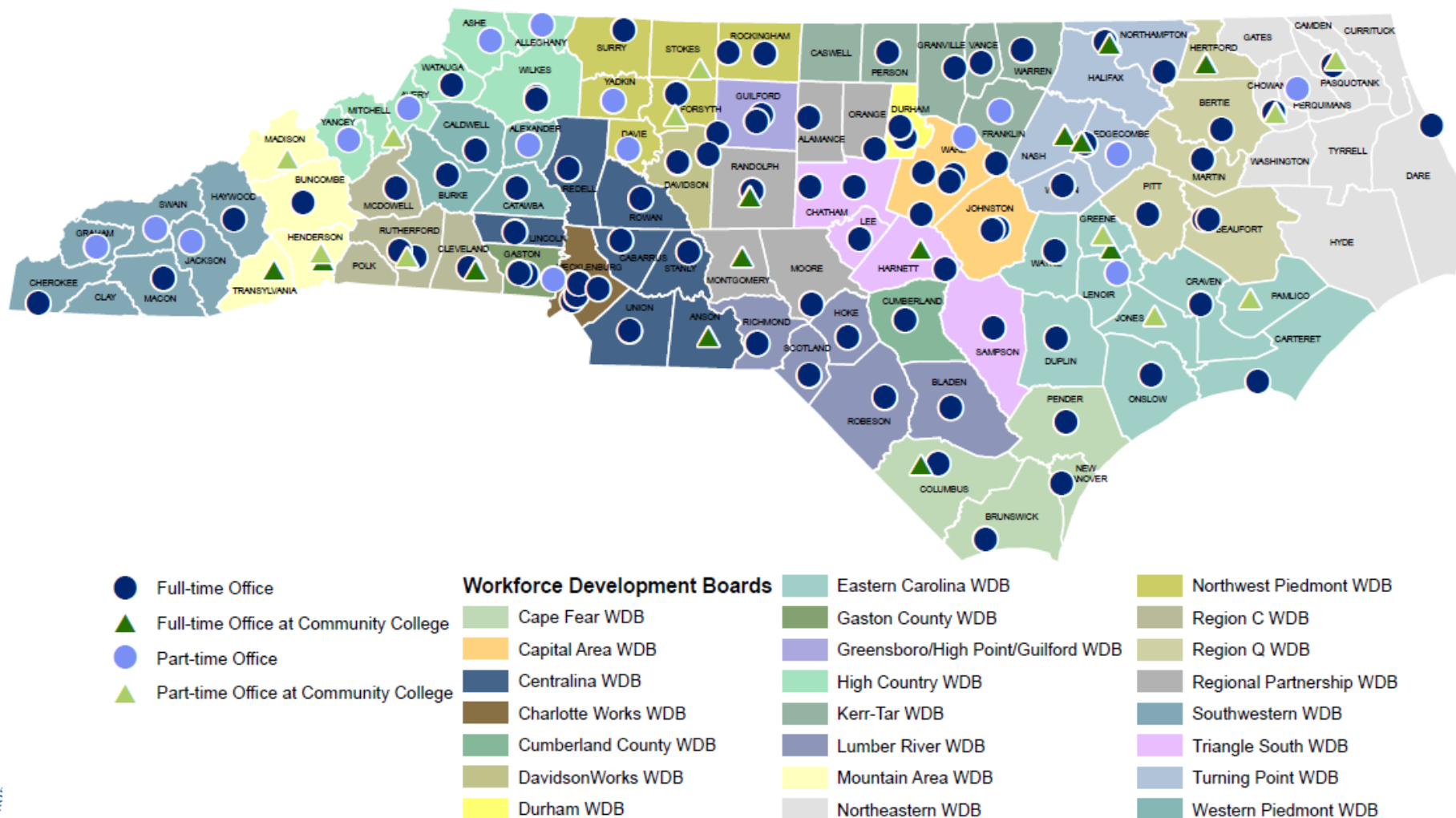


North Carolina Workforce Development System





Local Workforce Offices and Workforce Development Boards



Strategic Plan



Vision

Growing the North Carolina economy by strengthening the state's workforce and connecting employers to high quality employees.



Mission

To ensure North Carolina has an innovative, relevant, effective, and efficient workforce development system that develops adaptable, work-ready, skilled talent to meet the current and future needs of workers and businesses to achieve and sustain economic prosperity.



Charge

The North Carolina Commission on Workforce Development develops policies and strategies which enable the state's workforce to compete in the current and future global economy. The commission leads, builds partnerships, forms alliances, and is accountable for strengthening North Carolina's innovative, relevant, effective, and efficient workforce development system.



Guiding Principles

- Strategies will be developed locally, regionally, and statewide to address the unique needs of different areas of the state.
- Best practices models will be identified and replicated across North Carolina.
- The workforce system will be flexible and adaptable to the changing needs of the economy and the state.
- Strategies will focus on the needs of today's economy and developing talent for tomorrow.
- The workforce system will focus on target industries and career clusters.



Goals & Objectives

Goal 1 – Create an integrated, seamless, and customer-centered workforce system

1. Align partner services and strategies
2. Develop a common brand to be used across workforce programs that is recognizable to all customers
3. Increase awareness of and accessibility to workforce services
4. Develop shared marketing strategies that promote the talent in North Carolina



Goal 2 – Create a workforce system that is responsive to the needs of the economy

1. Ensure the workforce system is relevant, valuable, and easy to access by the business community
2. Develop and strengthen connections between workforce development and economic development
3. Develop and implement a coordinated and seamless approach to engage business and respond to business needs



Goal 3 – Prepare workers to succeed in the North Carolina economy and continuously improve their skills

1. Strengthen career development services and ensure consistency across programs
2. Enhance programs and enrollment in critical career clusters by targeting resources
3. Strategically coordinate programs among workforce partners to develop skill and education pathways
4. Become a national leader in providing structured work-based learning



Goal 4 – Use data to drive strategies and ensure accountability

1. Develop a consistent and coordinated approach of identifying critical career clusters that workforce system partners will use to target resources to meet the needs of the economy
2. Gather, evaluate, and utilize information on the usage and quality of services
3. Measure and report on the effectiveness of the workforce development system



Workforce Reform Legislation



Implementation of Workforce Reform Legislation

Legislative Requirement	Status
Develop and continuously improve performance measures	<ul style="list-style-type: none">• Developed initial performance measures (January 2014)• Continuing to improve measures
Set criteria for NCWorks Career Centers	<ul style="list-style-type: none">• Developed criteria (May 2013)• Career centers implementing criteria
Revise memorandum of understanding for NCWorks Career Centers	<ul style="list-style-type: none">• Revised memorandum of understanding (May 2013)
Create unified web portal for workforce development system	<ul style="list-style-type: none">• Launched NCWorks Online (August 2013)
Develop a plan for a common Internet-based intake system	<ul style="list-style-type: none">• Developed plan for common intake system (July 2013)



Individual Employment Plan

Individual Employment Plan

- Located in NCWorks Online
- Staff assist in development of plan
- Includes goals, objectives, and services
- Modified as an individual's situation changes

DWS Performance

DWS Performance – Employment

	Participants	Separations	1Q later	2Q later	3Q later	4Q later
Adult	4,929	839	69%	67%	69%	65%
Dislocated Worker	4,747	848	73%	72%	74%	71%
Wagner-Peyser	211,993	144,641	52%	52%	55%	55%

3rd Quarter 2012

DWS Performance – Wages

	Participants	Separations	1Q later	2Q later	3Q later	4Q later
Adult	4,929	839	\$5,204	\$5,280	\$5,493	\$5,771
Dislocated Worker	4,747	848	\$6,491	\$6,792	\$6,850	\$7,012
Wagner-Peyser	211,993	144,641	\$4,638	\$4,807	\$5,0450	\$5,117

3rd Quarter 2012