



NCWorks Overview

Catherine Moga Bryant

Deputy Assistant Secretary

Department of Commerce, Division of Workforce Solutions

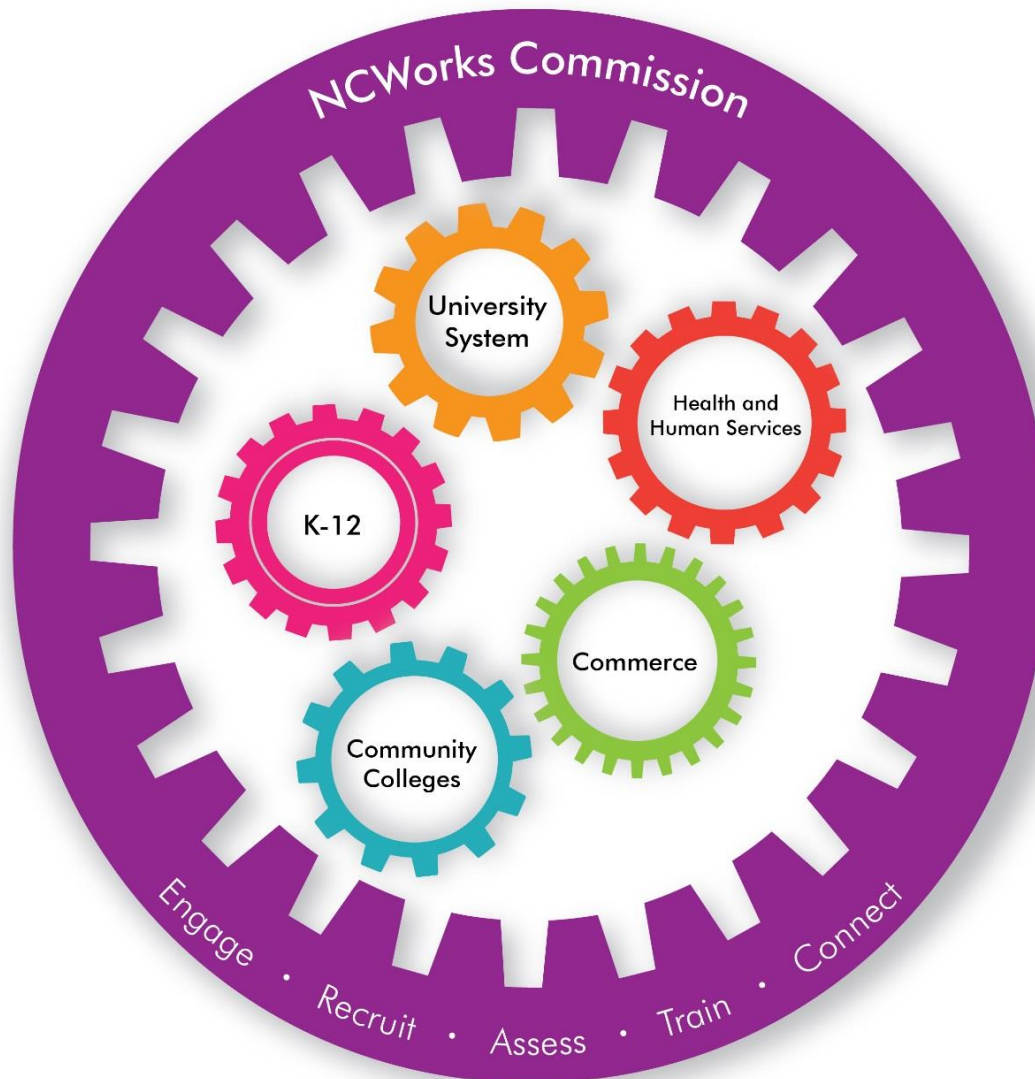


What is NCWorks?

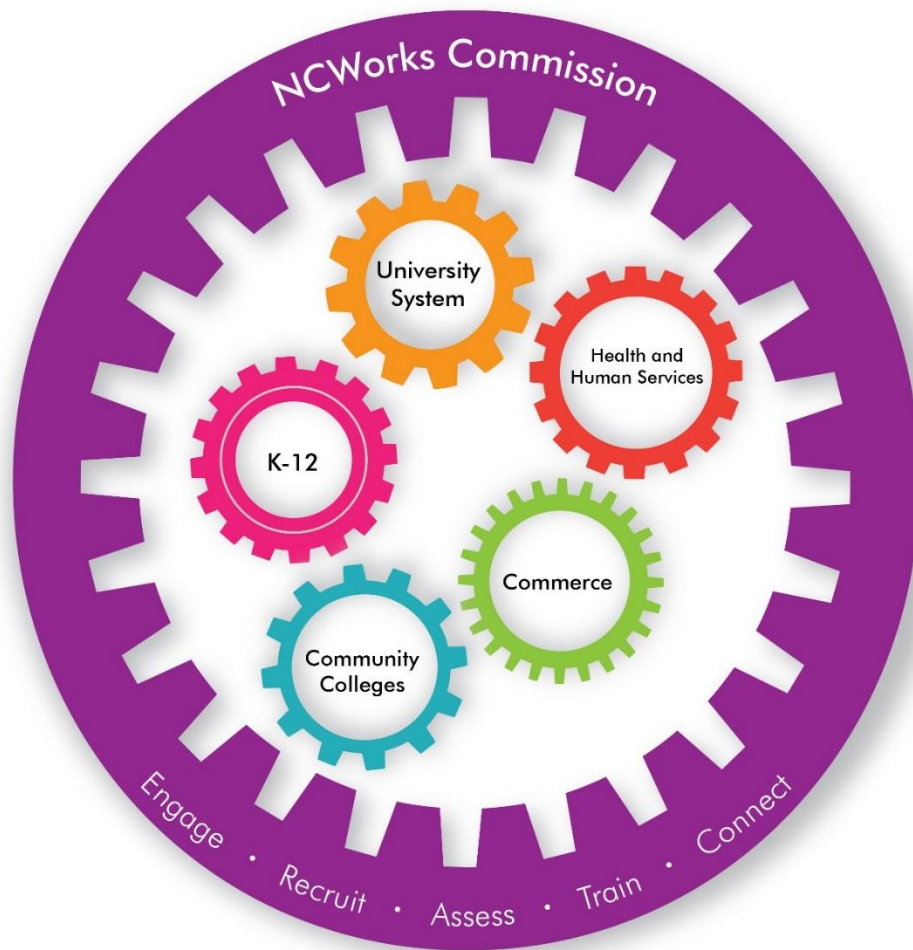
- North Carolina's strategy to ensure we have the **best** workforce in the country
- **Alignment and coordination** of workforce development programs in Department of Commerce, Community Colleges, Department of Public Instruction
- **Customer focused** system, responsive to the needs of the economy
- System that prepares workers to **succeed** in the North Carolina economy and continuously **improve their skills**



NCWorks System



NCWorks Commission



- Oversees North Carolina's workforce development system and advises leadership on how to strengthen the state's workforce
- Develops policy to align workforce programs that support a comprehensive and streamlined workforce development system
- Assess the effectiveness of core programs
- Oversees the NCWorks Career Centers

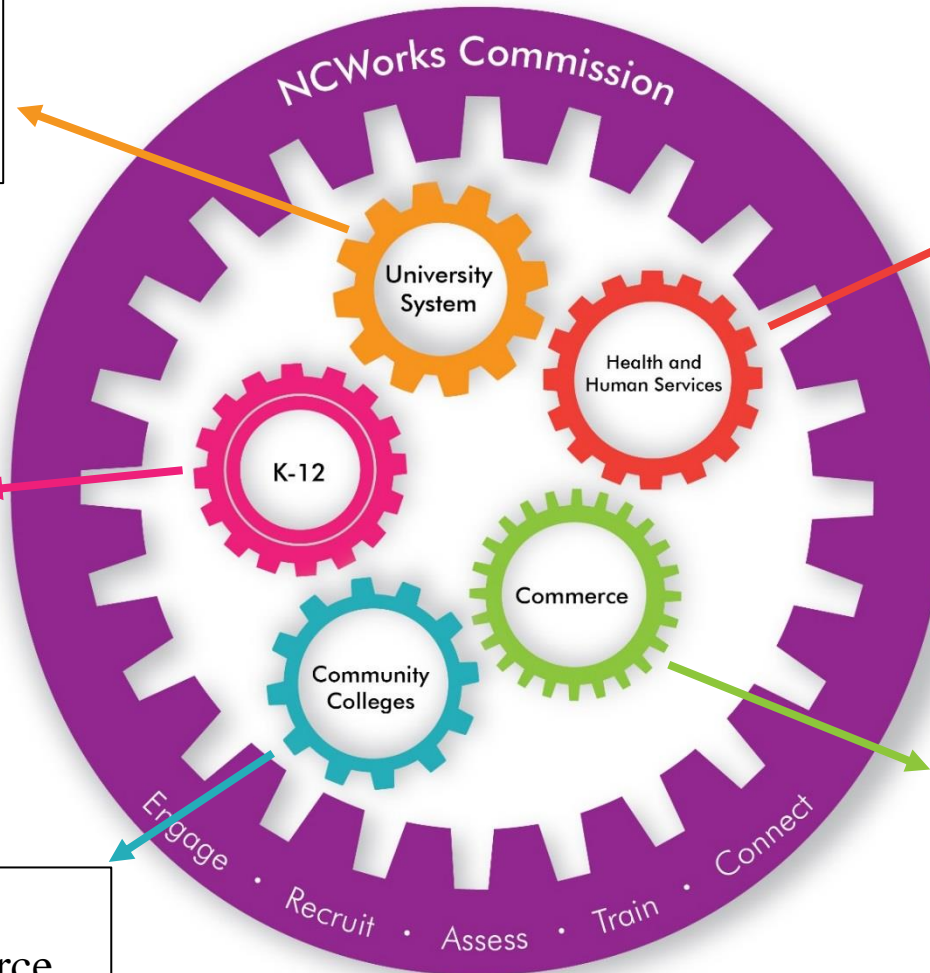


NCWorks System

Education and training for adults (focus on 4-year degrees)

Education and training for k-12 students

Education, training, retraining for workforce (focus on short-term and 2-year degrees)



Assist individuals with disabilities obtain employment

Assist individuals obtain employment and businesses find qualified workforce

What is WIOA?

Workforce Innovation and Opportunity Act

- Federal law passed by Congress and signed by President Obama in July 2014
- Replaces the Workforce Investment Act (WIA) passed in August 1998 for sunset in August 2003



WIOA Overview – Core Programs



WIOA brings together federal investments in skill development

Employment and training services

- Title 1 - Adult, Dislocated Worker, Youth (Commerce)
- Title 3 - Wagner-Peyser (Commerce)

Adult education and literacy programs

- Title 2 - Adult Education and Literacy (Community Colleges)

Programs that assist persons with disabilities obtain employment

- Title 4 - Vocational Rehabilitation (Health & Human Services)



WIOA Purpose

- Increase access to education, employment, training & support
- Improve the structure and delivery of services to jobseekers and employers
- Align workforce, education, and economic development
- Focus on quality improvements
- Increase the prosperity of workers and employers in the U.S.
- Provide activities that increase the economic self-sufficiency of our citizens

WIOA Highlights

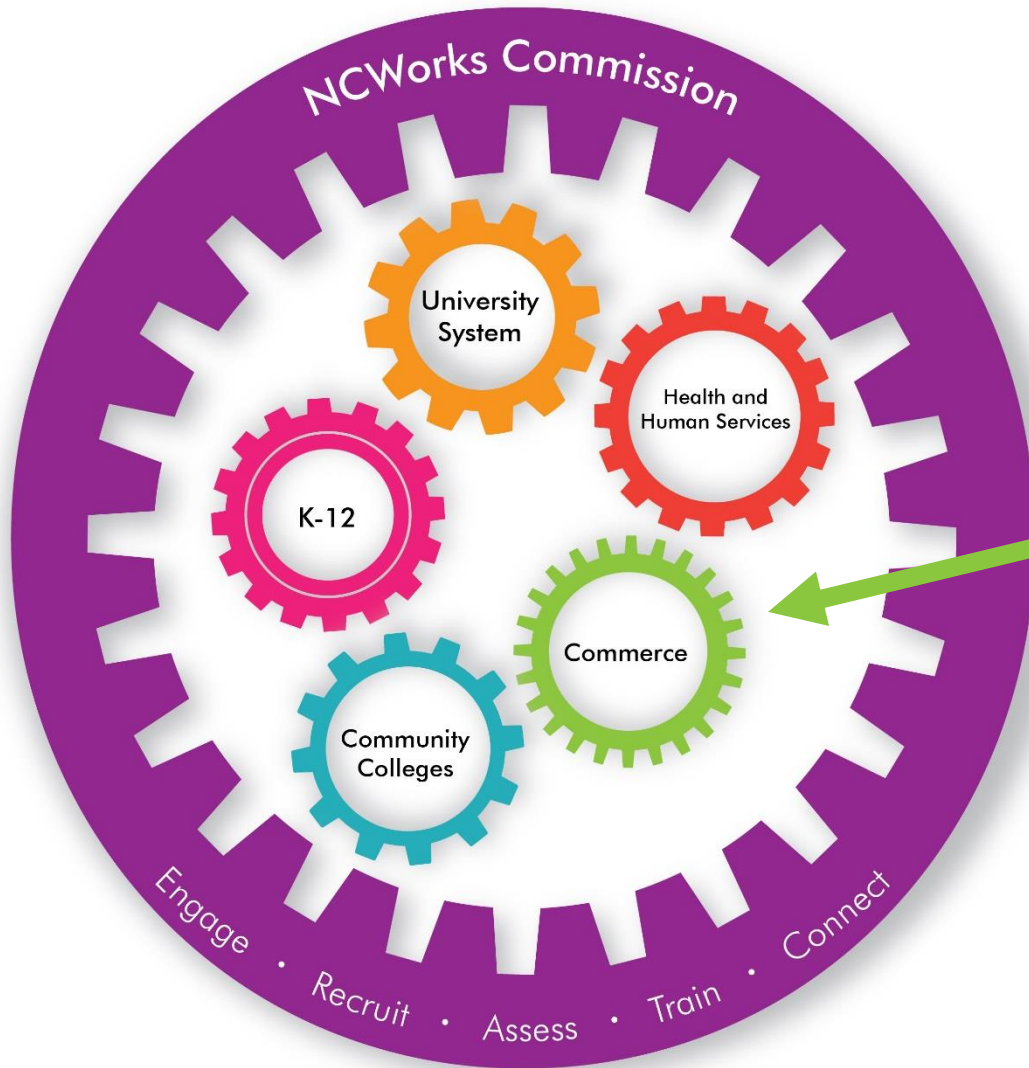
- Requires strategic alignment of workforce development programs
- Promotes accountability and transparency
- Fosters regional collaboration
- Emphasizes services to employers and promotes work-based training
- Reinforces connections with registered apprenticeship

Division of Workforce Solutions



Will Collins
Assistant Secretary
Department of Commerce





The Division of Workforce Solutions (DWS) is a key member of the NCWorks System



Mission:

To develop North Carolina's workforce talent, help individuals advance their career opportunities, and exceed business workforce needs by connecting talent to jobs.



Division of Workforce Solutions

Employer Engagement

- Meet with employers, current and future
- Understand employer workforce needs
- Provide labor market information
- Identify and develop pipeline of talent
- Structure work-based learning opportunities
- *Connect talent to jobs*

NEW JOB OPPORTUNITIES

New jobs are available at GE Aviation.

Hiring event:
Dec 18, 1-7
Ashe Campus of Wilkes Community College

Snow date: Dec 22, 1-7

Jefferson (336) 982-5627
Boone (828) 265-5385
Wilkesboro (336) 838-5164
Sparta (336) 372-9675

NCWorks
career center

GE Aviation

Division of Workforce Solutions



**NEED TO ADVANCE
YOUR CAREER?**

Find
training to
increase
your skills

Sparta (336) 372-9675
Jefferson (336) 982-5627
Newland (828) 737-5419
Spruce Pine (828) 766-1195
Boone (828) 265-5385
Wilkesboro (336) 838-5164
Burnsville (828) 682-6618

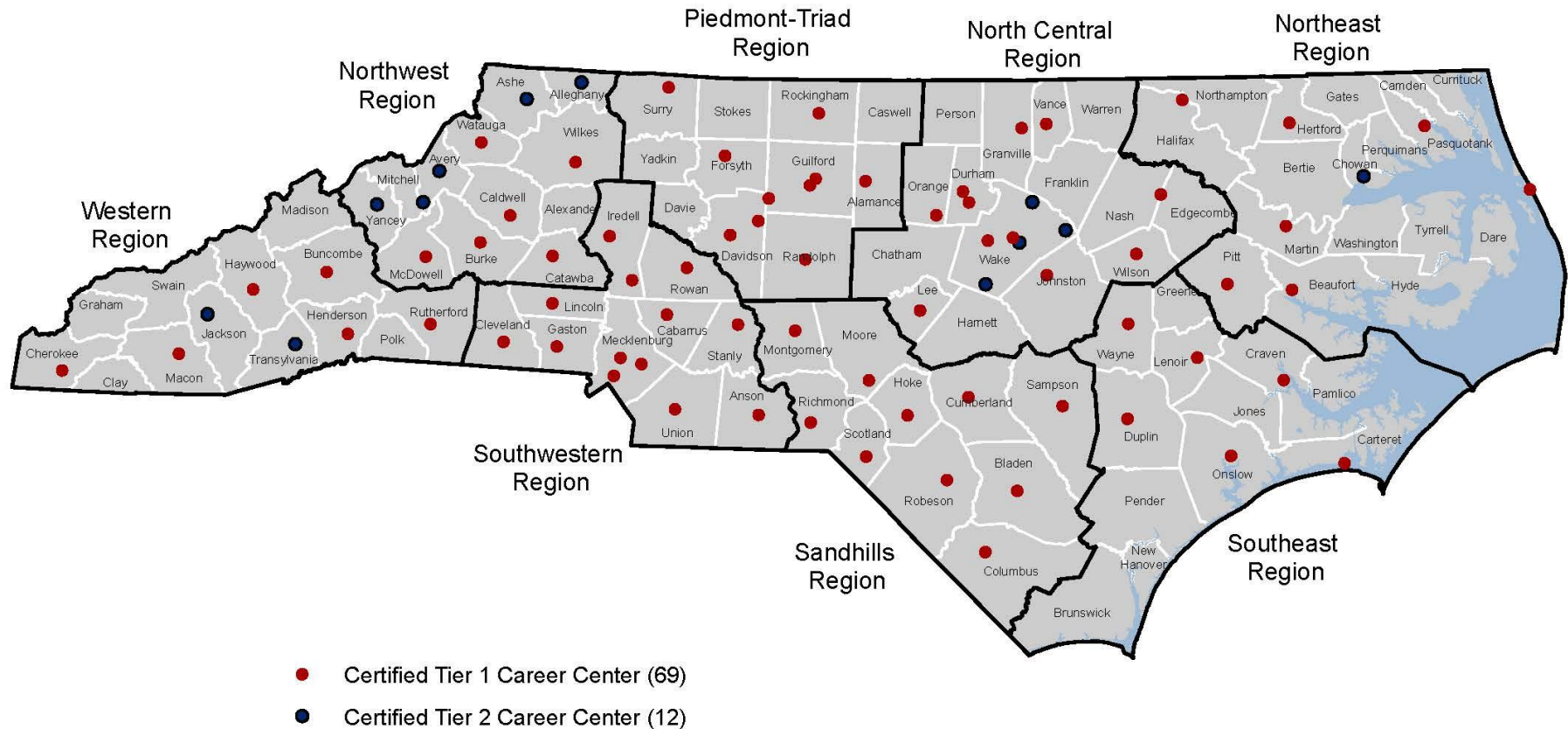
NCWorks
Connecting Talent to Jobs

Go to ncworks.gov to find a
NCWorks Career Center near you.

Talent Identification and Development

- Meet with job seekers
- Assess skills
- Provide information on high demand jobs
- Plan a career
- Develop skills (training, work-based learning)
- *Connect talent to jobs*

Certified NCWorks Career Centers



NCWorks Online

NCWorks Online

Connecting Talent to Jobs

Job Seekers

- Find a Job
- Explore Careers
- More Job Seeker Options

Employers

- Find a Candidate
- Post a Job Opening
- More Employer Options

Labor Market Analysis

- Area Profile
- Occupation Profile
- More Labor Market Analysis


Resources & Services

- More Resources & Services
- Find a NCWorks Career Center
- NC Veteran Services
- Contact Us
- Local Workforce Area Contacts
- Unemployment Insurance
- Community Services
- Youth Services

Federal Contractor Compliance Information for Employers

Username Password [Sign In](#)

[Not Registered?](#) [Forgot Username/Password?](#) [En Español](#)



NCWorks Online Connecting talent to jobs

NCWorks Online is a one-stop online resource for job seekers and employers in North Carolina. Job seekers can search for jobs, create resumes, and find education and training. Employers can find candidates, post jobs, and search labor market information.

Search for a Job

Enter a keyword and/or city or ZIP code and radius to search for jobs in your area.

[Facebook](#)
[Twitter](#)
[LinkedIn](#)

www.ncworks.gov

[Home](#)
[Sign Out](#)
[Services for Individuals](#)
[Services for Employers](#)
[Labor Market Analysis](#)

NCWorks Online

Welcome to My Employer Workspace Dana Martinez. This page introduces you to features available in the system, lets you customize the content you are interested in, and offers suggestions to you. Please make a selection from the items below.

[My Employer Dashboard](#)
[Directory of Services](#)
[How We Can Help You](#)

[Post a Job](#)
[Recruit Talent](#)
[Analyze the Labor Market](#)
[Training Opportunities](#)
[Analyze the Job Market](#)

To view a list of potential candidates, please select from your list of job orders below.

Available Job Orders:

[Automation Support Specialist II \(Material Moving Workers, All Other\) # 10305642](#)

Candidates by job posting

Below is a list of active resumés for candidates that matched your job order criteria.

Results View: [Summary](#) | [Detailed](#)

Click a column title to sort

| Name and Location | Resumé Title | Resumé Modified Date | Education | Desired Salary | Ranking | Action |
|-------------------|--|-----------------------|---|---|---------|-------------------------|
| | Truck Driving | 1/6/2015 3:52:00 PM | High School Diploma | ANY | 100% | Details |
| | warehouse material handler | 1/14/2015 1:18:00 PM | 1 Year at College or a Technical or Vocational School | ANY | 100% | Details |
| | Forklift 07282014 | 10/28/2014 9:48:00 AM | 1 Year at College or a Technical or Vocational School | ANY | 82% | Details |
| | Material Handler | 12/11/2014 2:46:00 PM | Associate's Degree | \$9.50 hourly (\$20,000 annually) or more | 82% | Details |
| | Material Handler 2 | 12/11/2014 4:15:00 PM | Associate's Degree | \$9.50 hourly (\$20,000 annually) or more | 82% | Details |

[Refer](#)

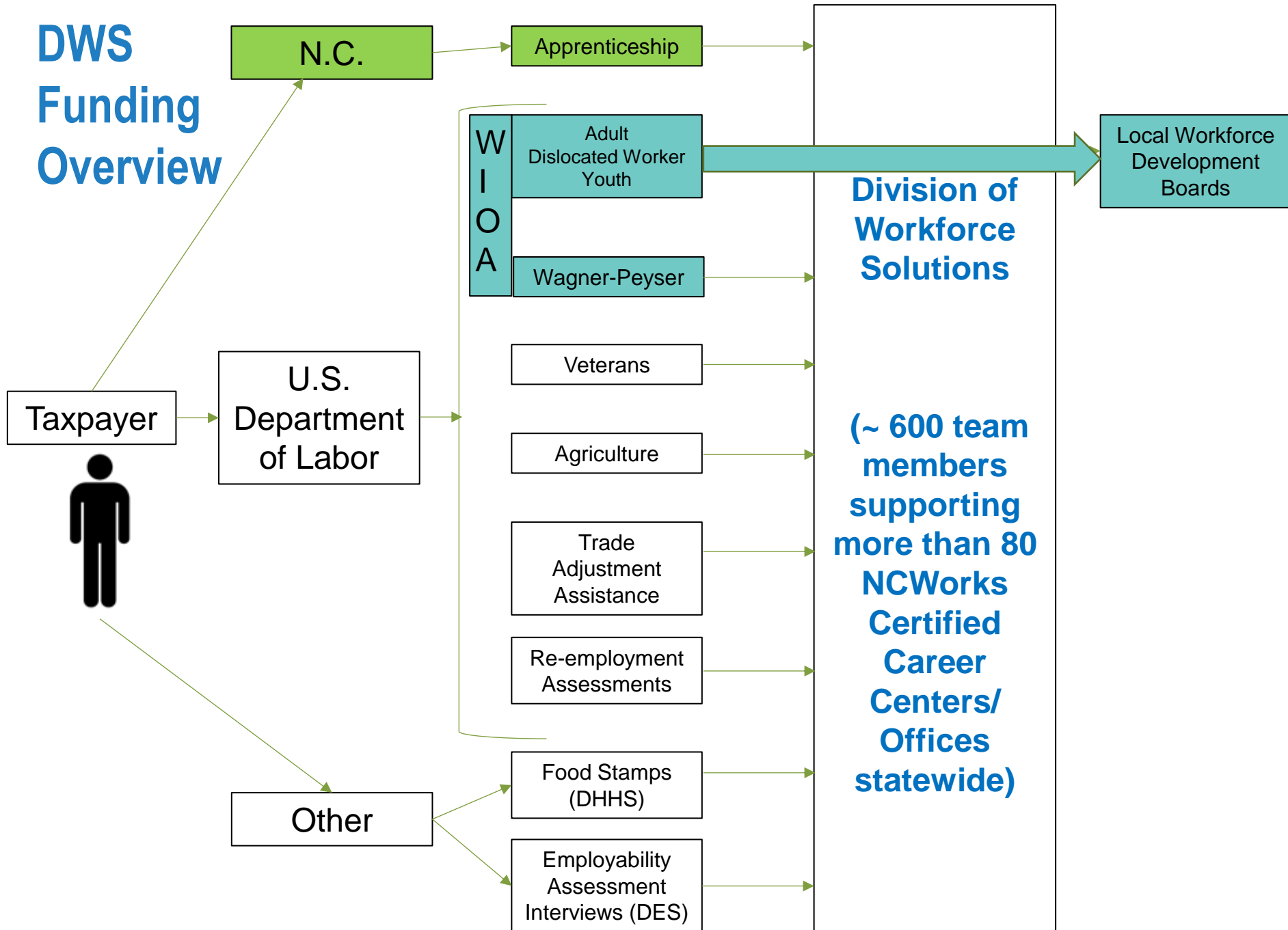
Helpful links to find yourself the ideal candidate...

[Candidates by job posting](#)

[Candidates by skill set](#)



DWS Funding Overview



WIOA Title 1



Danny Giddens
Director Field Operations
Department of Commerce, Division of Workforce Solutions



Program Overview

Purpose:

- help individuals obtain employment through training or job placement,
- help businesses obtain qualified workers,
- respond to business closures and major layoffs

Funding:

- \$83.2 million (majority of these funds are distributed to local workforce development boards)

Number served:

- Adult – 128,569
- Dislocated worker – 16,901
- Youth – 5,558



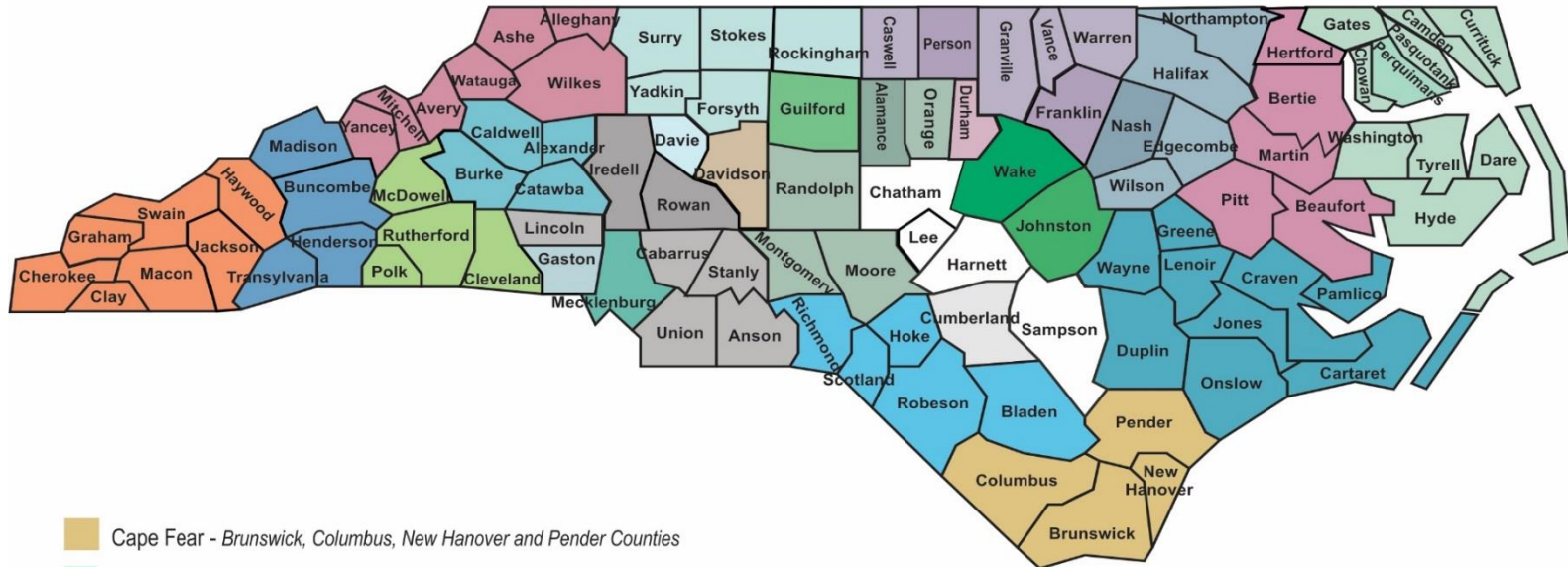
Program Overview

Services:

- Provided by local workforce development boards at NCWorks Career Centers and through NCWorks Online
- Integrated with Wagner-Peyser program to provide comprehensive services
- Integrated programs provided services to 519,000 people in FY 2014-15



North Carolina Workforce Development Board Areas



Cape Fear - Brunswick, Columbus, New Hanover and Pender Counties

Capital Area - Johnston and Wake Counties

Centralina - Anson, Cabarrus, Iredell, Lincoln, Rowan, Stanly and Union Counties

Charlotte/Mecklenburg - Mecklenburg County

Cumberland County - Cumberland County

DavidsonWorks - Davidson County

Durham - Durham County

Eastern Carolina - Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico and Wayne Counties

Gaston County - Gaston County

Greensboro/High Point/Guilford County - Guilford County

High Country Workforce Development Consortium - Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes and Yancey Counties

Kerr-Tar - Caswell, Franklin, Granville, Person, Vance and Warren Counties

Mountain Local Area - Buncombe, Henderson, Madison and Transylvania Counties

Lumber River - Bladen, Hoke, Richmond, Robeson and Scotland Counties

Northeastern - Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Tyrrell and Washington Counties

Northwest Piedmont - Davie, Forsyth, Rockingham, Stokes, Surry and Yadkin Counties

Region C - Cleveland, McDowell, Polk and Rutherford Counties

Region Q - Beaufort, Bertie, Hertford, Martin and Pitt Counties

Regional Partnership - Alamance, Montgomery, Moore, Orange and Randolph Counties

Triangle South - Chatham, Harnett, Lee and Sampson Counties

Turning Point - Edgecombe, Halifax, Nash, Northampton and Wilson Counties

Southwestern - Cherokee, Clay, Graham, Haywood, Jackson, Macon and Swain Counties

Western Piedmont - Alexander, Burke, Caldwell and Catawba Counties

Program Overview

Services to individuals:

- Assess skills
- Provide information on high demand occupations
- Plan a career
- Fund skill development (training or work-based learning)
- Refer to other support services
- Prepare for job placement (e.g., resume, interview assistance)
- Refer to jobs





Program Overview

Services to businesses:

- Meet with employers, current and future
- Understand employer workforce needs
- Provide labor market information
- Identify and develop pipeline of talent
- Structure work-based learning opportunities
- Respond to plant closures and major layoffs



Program Overview

Youth program specifics:

- In school youth (14-21) – maximum 25% of funding
 - Must meet income eligibility and have a barrier to employment
 - Services:
 - Assistance to stay in school
 - Soft-skills training
 - Work-based learning
 - Resources and support for post-secondary training



Program Overview

Youth program specifics:

- Out of school youth (16-24) – at least 75% of funding
 - Must have a barrier to employment
 - Services:
 - Soft-skills training
 - Work-based learning
 - Resources and support for post-secondary training



FY 2014-15 Performance

| Program | Employment | Retention | Wages |
|-------------------|------------|-----------|----------|
| Adult | 61.4% | 84.2% | \$24,154 |
| Dislocated Worker | 70.8% | 90.7% | \$29,432 |

| Program | Employment | Attainment of Degree or Certificate |
|---------|------------|-------------------------------------|
| Youth | 56.7% | 50.1% |



Services to the Unemployed



Danny Giddens
Director Field Services
Department of Commerce, Division of Workforce Solutions





Program Overview

Purpose: help individuals receiving unemployment insurance get back to work

Funding:

- \$4 million – U.S. Department of Labor
- up to \$3.5 million – Division of Employment Security

Number served: provided services to more than 147,000 individuals receiving unemployment insurance since March 2014



Program Overview

Services:

- Meet with individuals receiving unemployment insurance
- Review work history
- Assess skills
- Provide information on high demand occupations
- Refer to other support services
- Prepare for job placement (e.g., resume, interview assistance)
- Develop employment plan
- Refer to jobs



Program Outcomes

- Verification of photo ID
- Verification of job search requirements
- Reduction in unemployment insurance payments
- Awareness of services provided through NCWorks Career Centers



Veterans Program



Pam Howze
Director Work-based Learning, Business and Veterans Services
Department of Commerce, Division of Workforce Solutions





Program Overview

Purpose:

- to help Veterans with barriers obtain employment through job placement
- to help businesses hire qualified Veterans

Funding: \$6.5 million – U.S. Department of Labor

Number served: 39,982



Program Overview

Services to Veterans:

- Meet with Veterans with barriers to employment
- Review work history
- Assess skills
- Provide information on high demand occupations
- Refer to other support services
- Prepare for job placement (e.g., resume, interview assistance)
- Develop employment plan
- Refer to jobs



Program Overview

Services to businesses:

- Locate employers that are interested in hiring Veterans
- Provide training resources
- Recruit, screen, and connect qualified Veterans to employers
- Provide latest labor market information
- Conduct job fairs and hiring events



FY 2014-15 Performance

| Program | Employment | Retention | Wages |
|----------|------------|-----------|----------|
| Veterans | 57% | 83% | \$28,184 |



NCWorks Apprenticeship



Pam Howze
Director Work-based Learning, Business and Veterans Services
Department of Commerce, Division of Workforce Solutions





Program Overview

Purpose: to help employers build a talent pipeline

Funding:

- \$850,000 – N.C. General Fund
- \$350,000 – Workforce Innovation and Opportunity Act funding

Number served:

- Businesses – 595
- Individuals – 4,033



Program Overview

What is registered apprenticeship?

- Apprenticeship offers employers in every industry the tools to develop a highly skilled workforce to help grow their business
- Apprenticeship offers individuals the opportunity to earn a salary while learning the skills necessary to succeed in high-demand careers
- Apprenticeship exemplifies high standards, instructional rigor and quality training



Program Overview

Services to businesses:

- Identify skill gaps
- Develop comprehensive programs to train workers including classroom and on-the-job training
- Connect employers with related instruction providers
- Consult on recruiting, screening, and testing of potential apprentices
- Create and register apprenticeship programs with the U.S. Department of Labor
- Monitor and audit apprenticeship programs



FY 2010-2011 Cohort

| | 1 Year Later | 2 Years Later | 3 Years Later |
|------------|--------------|---------------|---------------|
| Employment | 72% | 70% | 69% |
| Wages | \$38,362 | \$40,025 | \$41,461 |



Questions

