

NC Children's Council



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Social Services

Review of Child Welfare ASSIST Application

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Agenda

- Introductions
- Legislative Support
- Usage
- Application Overview
- Planned Development



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Child Welfare ASSIST Background

Legislative Support

Session Law 2014-100 Section 12C.1.(e)

- Appropriated \$300,000 to implement a child protective services pilot to a geographically diverse set of regions
- Enhance coordination of services and information among county departments of social services, local law enforcement agencies, the court system, guardian ad litem programs, and other agencies as deemed appropriate by the DHHS.

Session Law 2015-241 Section 12C.11.(a)

- Continue the development of the Pilot including
 - Matching child to the caretaker
 - Linking child family and address information
 - Integrating CJLEADS and identifying sex offenders
 - Developing a comprehensive profile of a child not limited to prior assessments FNS, SNAP, Medicaid and subsidized childcare.

Session Law 2018-5 Section 11A.5

- Appropriated \$1,000,000 nonrecurring, \$250,000 recurring
- Continue the development of Child Welfare ASSIST



Child Welfare ASSIST

Goal

Access to comprehensive child and family information is necessary to make informed decisions to support child welfare

Objectives

- Integration of State's data assets associated with child and family
- Report movement of children across counties
- Understand parental/caretaker/family support relationships



Child Welfare ASSIST

Current Capabilities

Application

- Linking family members and caretakers to the child
- Prior child assessments conducted (all counties)
- DHHS services for child and family
- DHHS and CJLEADS addresses summary for child and family
- Criminal history warning icons for household members
- Sex offender warning icon for household (by address/person)

Platform

- Flexible web application design (use on any device; smart phone, tablet, laptop, desktop)
- Detailed user audit and tracking logs
- Secure authentication



Child Welfare ASSIST

DHHS Data

- Child Protective Services – (CPSS)
- Child Welfare Central Registry – CPS Victims and Perpetrators – (CWCR)
- Child Protective Services Information System - (SIS)
- Child Care Services (CCS)
- Common Name Data Service – DHHS Common ID (CNDS)
- Food and Nutrition Services (NC FAST)
- TANF/Cash Assistance (NC FAST)
- Medicaid (NC FAST)
- Work First Enrollment (NC FAST)
- Childcare Subsidy (NC FAST)*
- Child Welfare (NC FAST)*

* Integration of NC FAST Pilot counties in progress



Child Protective Services

CJLEADS Integrated Alert Icons

AWC	Approach with Caution
ASLT	Assault related offenses
ABSC	Absconder
CC	Supervised probation or parole
DEC	Deceased
DVPO	Domestic violence offenses
DRG	Drugs offenses
DWI	Driving while intoxicated
ESC	Escapee
FEL	Felon
HFEL	Habitual Felon
METH	Methamphetamine Offenses
SOR	Registered Sex Offender
WPN	Weapon offenses
INC	Incarcerated
High Risk	Major Offenses - High Risk to a Child
Low Risk	Unhealthy environment for a child
AWCDSS	Assault against Social Worker
HTRAFF	Human trafficking offenses

Results (3 of 3)	
<input type="text"/>	
Lion King	
2436 ADIPISCING RD. JARVIS NC 71841 ! Address Update: 06/07/2020	
Birth Date: 01/19/1988	Age: 31 Gender: M Race: B
Phone: (323) 663-4577	SSN: XXX-XX-6462 Most Recent Update: 10/01/2016
Nala King	
2436 ADIPISCING RD. JARVIS NC 71841 ! Address Update: 01/19/1988	
Birth Date: 06/07/1960	Age: 59 Gender: M Race: W
Phone: (714) 460-4462	SSN: XXX-XX-5078 Most Recent Update: 10/01/2016
Timon Pride	
2436 ADIPISCING RD. JARVIS NC 71841 ! Address Update: 06/07/2020	
Birth Date: 01/19/1988	Age: 31 Gender: M Race: B
Phone: (468) 976-4207	SSN: XXX-XX-4962 Most Recent Update: 10/01/2016

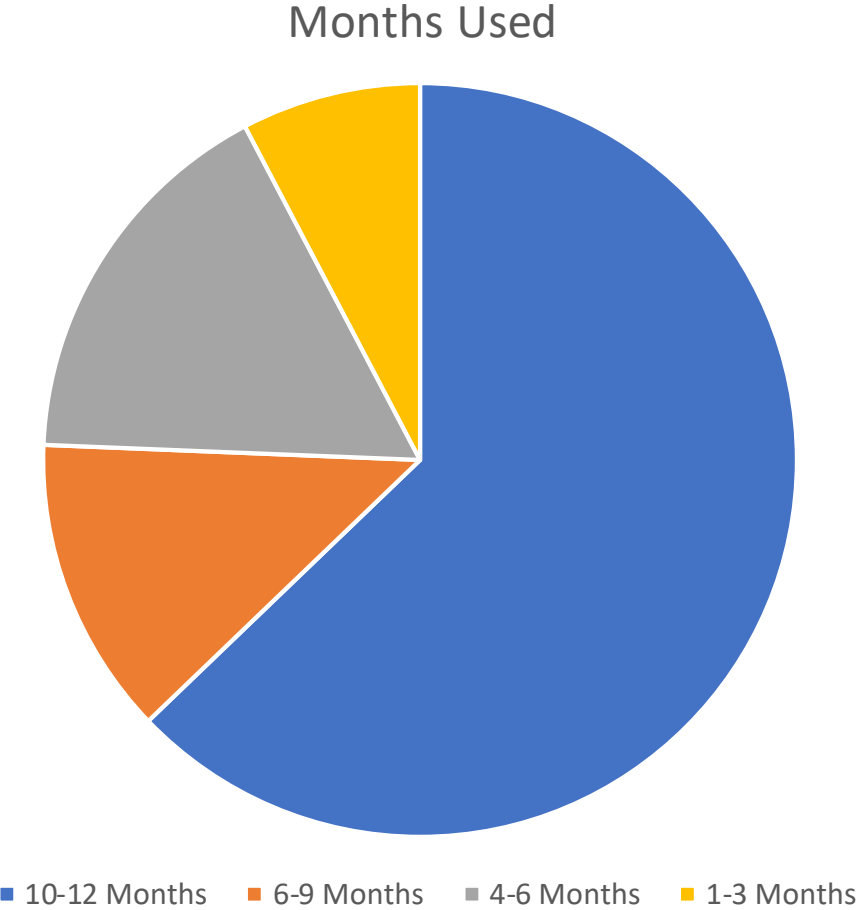
Note: Fictitious Records – For demonstration purpose only




Child Protective Services Use of CW ASSIST

78 Counties Utilized
CW ASSIST at least
one month in SFY 2018/2019

SFY 2018-2019			
Total Distinct User Log-Ins	Avg Monthly Distinct Users	Total Log-Ins	Avg Monthly Log-Ins
4,577	381	36,074	3,006



Child Welfare ASSIST – Search Options

 Search...


Search Reason: *

CPS ▼

Search Case Number: *

Test Case

* Required Field



Enter At Least One Search Criteria

Last Name:

Last Name or Alias


First Name:

First Name or Alias

Middle Initial:

Middle Initial

Birth Date:

MM/DD/YYYY 

Age:

+/-

SSN:

9-Digit SSN

- Reason for Search
- Person Related Search
- Address Related Search

County:

County

Street:

[Number] Name

City:

City

ZIP:

5-Digit ZIP Code

Phone:

10-Digit Number

Child Welfare ASSIST – Scenario 1

Use Case

- Child protective services receives a new report and screens it. The social worker assigned is already out in the field and needs to go immediately to assess the situation.
- Quick search on the child provide historical insight prior to the social worker walking into the home.

Child Welfare ASSIST – Scenario 1

Person Summary

Child Welfare ASSIST	
Name: Mae B. Simba	Summary
Alias:	Mae B. Simba
DOB: 09/03/2015	Address (last update 09/08/2017): <u>AP #737-9399 DONEC AVE</u> <u>OSBORN NC 79961</u>
Age: 4	Federal Tribe: No
Gender: M	CPS Victim: Yes
Race: U	CPS Perpetrator: No
SSN: XXX-XX-7480	FNS/SNAP: No
County: SERRANO	TANF/Cash Assistance: No
Phone: (614) 996-0153	Medicaid: Yes
Most Recent Update: 10/01/2016	Foster Care: No
Person Summary	Child Care Subsidy: No
Person Event Detail	Special Assistance: No
Related Associations	Work First Employment: No
Address History	Criminal Justice: No

Indicates related associations may have criminal justice activity

Child Welfare ASSIST – Scenario 1

Person Events

?							
Event Details (5)							
Service Type	Service County	Case Number	Case Worker	Status	Report Date	Begin Date	End Date
Child Protective Services	SERRANO	46186138	Tinker Bell		12/05/2016	12/07/2016	04/03/2017
Medicaid	HERTFORD	34721340280		OPEN	06/03/2015	08/19/2015	
Medicaid	HERTFORD	34721340280		OPEN	06/03/2015	08/19/2015	
Medicaid	HERTFORD	34721340280		OPEN	06/03/2013	08/19/2015	
Medicaid	HERTFORD	34721340280		OPEN	06/03/2013	08/19/2015	

Child Welfare ASSIST – Scenario 1

Child Protective Services Event

County:	SERRANO	Report Date:	12/05/2016
Case Number:	4618613	Investigation Date:	12/07/2016
Case Worker:	Tinker Bell	Complete Date:	04/03/2017

Maltreatment Reported: IMPROPER MEDICAL CARE/REMEDIAL CARE

Maltreatment Found: IMPROPER MEDICAL CARE/REMEDIAL CARE

Victim(s): 

Name	Birth Date	Age	Event Age	SSN
Mae B. Simba	09/03/2015	4	1	XXX-XX-7480

Perpetrator(s): 

Name	Birth Date	Age	Event Age	SSN
Shere Khan	02/21/1956	63	60	XXX-XX-7026

Child Welfare ASSIST – Scenario 1

Child Protective Services Event

Primary Contributory Factor(s):

Caretaker: CARETAKER - ALCOHOL ABUSE

Child:

Housing: DOMESTIC VIOLENCE

Special Areas: EMOTIONALLY DISTURBED, MEDICAL CONDITION, DEVELOPMENTAL DISABILITIES

Referral(s):

Source: EDUCATIONAL PERSONNEL

Findings: SERIOUS NEGLECT SUBSTANTIATED

Juvenile Petition Orders: No



Child Welfare ASSIST – Scenario 2


Use Case


- The child welfare social worker has engaged with the family, but they indicate they do not know where the alleged perpetrator is. The child welfare social worker only has the alleged perpetrators name.



Child Welfare ASSIST – Scenario 2


Person Summary

Child Welfare ASSIST ?	
← Name: Shere Khan	Summary
Alias: King Jungle Shere King	Shere Khan AWC ASLT DRG SOR
DOB: 01/19/1988	Address (last update 10/21/2015): 2436 ADIPISCING RD. JARVIS NC 71841
Age: 31	! 🔍
Gender: M	Federal Tribe: No
Race: B	CPS Victim: Yes
SSN: XXX-XX-4962	CPS Perpetrator: No
County: BARTLETT	FNS/SNAP: Yes
Phone: (468) 976-4207	TANF/Cash Assistance: No
Most Recent Update: 10/01/2016	Medicaid: Yes
	Foster Care: No
	Child Care Subsidy: Yes
	Special Assistance: No
	Work First Employment: No
	Criminal Justice: Yes

 **Person Summary**

 **Person Event Detail**

 **Related Associations** 

 **Address History**

Child Welfare ASSIST – Scenario 2

Address History

Addresses (5)						
Service/Source	Date	Street	City	State	ZIP	Offender
CJLEADS	10/21/2015	662-2436 ADIPISCING RD.	JARVIS	NC	71841	!
NC FAST	04/09/2012	P.O. BOX 736, 5807 ORCI RD.	GONZALEZ	NC	38555	
Child Care Subsidy	11/01/2008	338 SW ROANOKE AVE	BURLINGTON	NC	93894	
Child Placement Services	04/25/1998	662-2436 ADIPISCING RD.	JARVIS	NC	71841	
Child Placement Services	11/14/1997	662-2436 ADIPISCING RD.	JARVIS	NC	71841	

Child Welfare ASSIST – Scenario 2

Related Associations

Name	Service/Source	Date	CJLEADS Alerts	County	Case #	Street
Scar Kahn, Jr.	FNS/SNAP	04/19/2013		HERTFORD	1898731196	P.O. BOX 587, 6982 PELLENTESSUE S
Nala Kahn	FNS/SNAP	04/19/2013		HERTFORD	1898731196	446-2960 ELIT. RD.
Zazu Kahn	FNS/SNAP	04/19/2013		HERTFORD	1898731196	446-2960 ELIT. RD.
Nala Kahn	Medicaid	04/09/2012	ASLT DRG CC	HERTFORD	2449033	P.O. BOX 587, 6982 PELLENTESSUE S
Rafiki Kahn	Medicaid	04/09/2012		HERTFORD	2449033	446-2960 ELIT. RD.
Scar Kahn	Child Care Subsidy	11/01/2008	DRG CC	ALAMANCE	015530	338 SW ROANOKE AVE
Scar Kahn	Child Protective Services	04/19/1998	DRG CC	HERTFORD	2909842207	AP #393-9575 MAGNIS RD.
Tatu Kahn	Child Protective Services	04/19/1998		HERTFORD	2909842207	AP #393-9575 MAGNIS RD.
Scar King	Child Protective Services	11/05/1997		WAKE	4729733396	AP #393-9575 MAGNIS RD.
Tatu King	Child Protective Services	11/05/1997	ASLT	WAKE	4729733396	AP #393-9575 MAGNIS RD.

Child Welfare ASSIST – Scenario 2

Person Events

Service Type	Service County	Case Number	Case Worker	Status	Report Date	Begin Date	End Date
FNS/SNAP	HERTFORD	1898731196		OPEN	04/19/2012	06/03/2012	
FNS/SNAP	HERTFORD	1898731196		OPEN	04/19/2012	06/03/2012	
Medicaid	HERTFORD	2449033		OPEN	04/09/2012	06/03/2012	
Medicaid	HERTFORD	2449033		OPEN	04/09/2012	06/03/2012	
Child Care Subsidy	ALAMANCE	015530	RL		11/01/2008	08/01/2009	
Child Care Subsidy	ALAMANCE	015530	RL		11/01/2008	08/01/2009	
Child Protective Services	HERTFORD	2909842207	Julian L. Heller		04/19/1998	04/21/1998	06/08/1998
Child Protective Services	HERTFORD	2909842207	Julian L. Heller		04/19/1998	04/21/1998	06/08/1998
Child Protective Services	WAKE	4729733396	May F. Maynard		11/05/1997	11/14/1997	04/12/1998
Child Protective Services	WAKE	4729733396	May F. Maynard		11/05/1997	11/14/1997	04/12/1998

Child Welfare ASSIST – Scenario 2

Child Protective Services Event

County:	HERTFORD	Report Date:	04/19/1998	Case Number:	2909842207
Case Number:	2909842207	Investigation Date:	04/21/1998		:
Case Worker:	Ariel Mem	Complete Date:	06/08/1998		

Maltreatment Reported: ALLEGED MALTREATMENT

Maltreatment Found: INJURIOUS ENVIRONMENT

Victim(s):

Name	Birth Date	Age	Event Age	SSN
Shere Khan	01/19/1988	31	10	XXX-XX-4962

Perpetrator(s):

Name	Birth Date	Age	Event Age	SSN
Tatu Khan	01/19/1973	46	25	XXX-XX-8152
Scar King	06/07/1960	59	37	XXX-XX-5078

Child Welfare ASSIST – Scenario 3

Use Case

- Child Welfare intake worker receives a call indicating they are concerned about children who live at a particular address. The reporter does not know any family member names, nor specific information about children who live in the home. The social worker would be going to this home without any information if it were not for Child Welfare ASSIST.

Child Welfare ASSIST – Scenario 3

Search Results for Address

Results (3 of 3)

 |

Lion King

AWC ASLT DRG DWI CC METH FEL HFEL

2436 ADIPISCING RD. JARVIS NC 71841 **!** Address Update: 06/07/2020

Birth Date: 01/19/1988 Age: 31 Gender: M Race: B

Phone: (323) 663-4577 SSN: XXX-XX-6462 Most Recent Update: 10/01/2016

Nala King

2436 ADIPISCING RD. JARVIS NC 71841 **!** Address Update: 01/19/1988

Birth Date: 06/07/1960 Age: 59 Gender: M Race: W

Phone: (714) 460-4462 SSN: XXX-XX-5078 Most Recent Update: 10/01/2016

Timon Pride

AWC ASLT DRG SOR

2436 ADIPISCING RD. JARVIS NC 71841 **!** Address Update: 06/07/2020

Birth Date: 01/19/1988 Age: 31 Gender: M Race: B

Phone: (468) 976-4207 SSN: XXX-XX-4962 Most Recent Update: 10/01/2016

Child Welfare ASSIST

Benefits

- Access to information in an emergency
- Access to information from the field
- Immediate access to initial information in one system
- Relevant connections to the individual searched
- Search by address capability to identify potential household members
- Timeline in a snapshot view
- Identifying the county the family is receiving services in

Limitations

- Data must be verified with source
- Provides a snapshot of information and may require additional information in other databases.
- Not all agencies provide staff with technology that may be used in the field that would allow access to CW ASSIST

Child Welfare ASSIST

Future Development

Planned

- Integration of NC FAST Child Care and Child Welfare data
- Expanding access to Child Care (DHHS and county staff)
- Expanding access to Adult & Aging (DHHS and county staff)

Let's Connect!



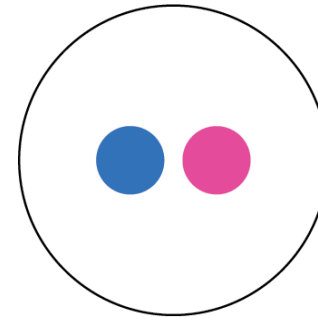
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