# HOUSE SELECT COMMITTEE ON HOMEOWNERS ASSOCIATIONS



# REPORT TO THE 2012 SESSION of the 2011 GENERAL ASSEMBLY OF NORTH CAROLINA

MAY 1, 2012

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### TRANSMITTAL LETTER

May 1, 2012

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TO THE MEMBERS OF THE 2012 REGULAR SESSION OF THE 2011 GENERAL ASSEMBLY

The House Select Committee on Homeowners Associations herewith submits to you for your consideration its report pursuant to G.S. 120-19.6(al) and Rule 26(a) of the Rules of the House of Representatives of the 2011 General Assembly.

Respectfully submitted,

Representative Carolyn H. Justice

Representative Jonathan C. Jordan

Co-Chairs House Select Committee on Homeowners Associations This page intentionally left blank

# **COMMITTEE MEMBERSHIP**

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#### 2011 - 2012

Representative Jonathan C. Jordan, Co-Chair

Representative Carolyn H. Justice, Co-Chair

Representative Justin P. Burr

Representative Kelly Hastings

Representative Julia C. Howard

Representative Darrell G. McCormick

Representative Bill McGee

Representative Rodney Moore

Representative Timothy Spear

Representative Jennifer Weiss

Representative Winkie Wilkins

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# **COMMITTEE STAFF**

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- Ms. Jennifer McGinnis, Committee Counsel
- Mr. Bill Patterson, Committee Counsel
- Mr. Daniel Ettefagh, Committee Counsel
- Mr. Ed Stiles, Committee Clerk
- Ms. Kelly Quick, Committee Staff
- Ms. Denise Adams, Committee Staff

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#### **AUTHORIZING LEGISLATION**

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**Section 1.** The House Select Committee on Homeowners Associations (hereinafter "Committee") is established by the Speaker of the House of Representatives pursuant to G.S. 120-19.6(a1) and Rule 26 of the Rules of the House of Representatives of the 2011 General Assembly.

**Section 2.** The Committee consists of the 10 members listed below, appointed by the Speaker of the House of Representatives. Members serve at the pleasure of the Speaker of the House of Representatives. The Speaker of the House of Representatives may dissolve the Committee at any time.

Representative Jonathan C. Jordan, Co-Chair Representative Carolyn H. Justice, Co-Chair Representative Justin P. Burr Representative Kelly Hastings Representative Julia C. Howard Representative Darrell G. McCormick Representative Bill McGee Representative Rodney Moore Representative Timothy Spear Representative Jennifer Weiss Representative Winkie Wilkins

#### **Section 3.** The Committee may study all of the following:

- (1) Homeowners protection and participation in the governance of their homeowners associations, particularly as to assessments and record-keeping.
- (2) Any other matter reasonably related to subdivision (1) of this section, in the discretion of the Committee.
- **Section 4.** The Committee shall meet upon the call of its Co-Chairs. A quorum of the Committee shall be a majority of its members.
- **Section 5.** The Committee, while in the discharge of its official duties, may exercise all powers provided for under G.S. 120-19 and Article 5A of Chapter 120 of the General Statutes.
- **Section 6.** Members of the Committee shall receive per diem, subsistence, and travel allowance as provided in G.S. 120-3.1.
- **Section 7.** The expenses of the Committee including per diem, subsistence, travel allowances for Committee members, and contracts for professional or consultant services

shall be paid upon the written approval of the Speaker of the House of Representatives pursuant to G.S. 120-32.02(c) and G.S. 120-35 from funds available to the House of Representatives for its operations.

**Section 8.** The Legislative Services Officer shall assign professional and clerical staff to assist the Committee in its work. The Director of Legislative Assistants of the House of Representatives shall assign clerical support staff to the Committee.

**Section 9.** The Committee may submit an interim report on the results of the study, including any proposed legislation, on or before May 1, 2012, by filing a copy of the report with the Office of the Speaker of the House of Representatives, the House Principal Clerk, and the Legislative Library. The Committee shall submit a final report on the results of its study, including any proposed legislation, to the members of the House of Representatives prior to the convening of the 2013 General Assembly by filing the final report with the Office of the Speaker of the House of Representatives, the House Principal Clerk, and the Legislative Library. The Committee terminates upon the convening of the 2013 General Assembly or upon the filing of its final report, whichever occurs first.

#### **COMMITTEE PROCEEDINGS**

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The House Select Committee on Homeowners Associations met six times after the 2011 Regular Session. The Committee's Charge can be found <a href="here">here</a>. The following is a brief summary of the Committee's proceedings. Detailed minutes and information from each Committee meeting are available in the Legislative Library and <a href="here">online</a>.

# **November 16, 2011**

1:00 p.m. Wednesday

Legislative Office Building, Room 544 300 North Salisbury Street Raleigh, North Carolina Agenda

- 1. Introduction
  - Representative Jonathan Jordan, Co-Chair, Presiding Representative Carolyn Justice, Co-Chair
- 2. Overview of North Carolina's Planned Community Act
  Daniel Ettefagh, Committee Co-Counsel
  Jennifer McGinnis, Committee Co-Counsel
- 3. Overview of Recent Legislative Action on Homeowners Associations Bill Patterson, Committee Co-Counsel
- 4. Committee Discussion
- 5. Adjourn

The first meeting of the House Select Committee on Homeowners Associations was held on Wednesday, November 16, 2011 at 1:00 p.m. in Room 544 of the Legislative Office Building. Representative Jonathan Jordan presided.

Ms. Jennifer McGinnis, Committee Counsel, described the Committee charge; provided an overview of the history and requirements of the Planned Community Act in North Carolina (Chapter 47F); homeowner association's (HOA) authority; and the management of planned communities.

Mr. Bill Patterson, Committee Counsel, gave a presentation on recently enacted legislation pertaining to HOAs and the former HOA Study Committee (2009-2010 Biennium), including its activities, recommendations, proposed legislation, and findings.

There was substantial Committee discussion of requirements for disclosure of HOA-related matters to potential purchasers. In addition, the Committee discussed liens for unpaid assessments, oversight of HOAs, and training of board members, among other matters.

Representative Weiss, who chaired the previous HOA study Committee, described that Committee's recommended legislation, <u>S.L. 2011-362</u> (House Bill 165 Planned Community and Condo Act Amends), indicating that it was far more comprehensive as introduced, and edited substantially along the way due to compromise and negotiations. Representative Weiss added that a future draft should be a consensus bill with input from stakeholders comprised of interested parties.

Representative Moore commented on <u>House Bill 183 (Study HOAs/Foreclosures)</u>, which he co-sponsored during the 2011 Regular Session. House Bill 183, as introduced, would limit HOA foreclosure powers. Representative Moore indicated he hoped the bill would be taken into consideration as part of the Committee's discussions.

Opportunities for public involvement in the Committee's activities, including scheduling of public hearings, were also discussed.

# **December 5, 2011**

1:00 p.m. Monday

Legislative Office Building, Room 544 300 North Salisbury Street Raleigh, North Carolina Agenda

1. Call to order

Representative Carolyn Justice, Presiding Representative Jonathan Jordan, Co-Chair

2. What HOAs do – benefits and burdens

David W. Swindell, Associate Professor/Director PhD, Public Policy, UNC Charlotte

- 3. Hot topics and issues concerning HOAs for Committee consideration
  - 1) T. Lawson Newton, Esq., Wells Jenkins, Winston-Salem
  - 2) Alex C. Dale, Esq., Ward and Smith, Wilmington
- 4. Implementation of newly enacted disclosure provisions

Thomas R. Miller, Esq., General Counsel Real Estate Commission

- 5. Committee Discussion
- 6. Adjourn

The second meeting of the House Select Committee on Homeowners Associations was held on Monday, December 5, 2011 at 1:00 p.m. in Room 544 of the Legislative Office Building. Representative Carolyn Justice presided.

Mr. David W. Swindell, Associate Professor/Director PhD, Public Policy, University of North Carolina Charlotte, gave an overview of the history of homeowners associations (HOAs), their purpose, data from Charlotte HOAs, perceived benefits, perceived drawbacks, and policy challenges.

There was Committee discussion on small claims lawsuits for delinquent dues in lieu of foreclosure; the number of foreclosure filings filed by HOAs; uniform dues; possible legislation requiring more training of HOA leadership; and local registration mechanisms in place for HOAs in the Charlotte-Mecklenburg area, such as the Charlotte Neighborhood Development Division (which is used for notification of zoning changes made within a certain radius of neighborhood boundaries), among other issues.

Mr. T. Lawson Newton, Attorney, Wells Jenkins Firm, Winston-Salem, gave a presentation on hot topics and issues concerning HOAs. Mr. Newton spoke on issues ranging from professionally managed versus non-professionally managed HOAs, enforcement of covenants and declarations, and the creation of a registry of HOAs with contact information for HOA officers. Mr. Newton suggested implementing regulations to address several issues, including determining the responsible party for legal fees (when a homeowner is not in compliance with a HOA covenant) and requiring HOAs to register with the local register of deeds office.

The Committee discussed a seller's obligation to disclose HOA-related matters at closing and lenders requiring audits of HOA finances, among other issues.

Mr. Alex C. Dale, Attorney, Ward and Smith, Wilmington, North Carolina, gave a presentation on how HOAs work and described <u>Senate Bill 373 (Community Associations Managers Licensing Act)</u>, which was introduced during the 2011 Regular Session.

There was Committee discussion on developer/declarant obligations and control, as well as requirements for reserve funding, among other things.

Mr. Thomas R. Miller, General Counsel, Real Estate Commission, gave a presentation on the newly enacted disclosure provisions and how the Real Estate Commission has implemented <u>S.L. 2011-362</u> (<u>House Bill 165 Planned Community and Condo Act Amends</u>). Effective January 1, 2012, S.L. 2011-362 requires the owner of real property to furnish a potential purchaser with a <u>disclosure statement</u> pertaining to HOA-related matters, which form was produced by the Real Estate Commission in consultation with stakeholders.

Mr. Miller said that <u>Senate Bill 373 (Community Associations Managers Licensing Act)</u> was created after the Real Estate Commission received an inordinate number of complaints on the subject, especially with regard to the embezzlement of funds. As more residential properties are subject to HOAs and accumulate large amounts of money, Mr. Miller indicated that there needs to be minimum standards for accounting and minimum standards for professional managers who are given that money in trust. Therefore, Mr. Miller encouraged support for legislation to require licensure of community mangers and also encouraged support for the idea of creating a registry of associations.

The Committee inquired about many details of the disclosure legislation, and the form produced by the Real Estate Commission.

# **January 23, 2012**

1:00 p.m. Monday
Legislative Building, Auditorium
16 W. Jones Street
Raleigh, North Carolina
Agenda

- 1. Call to order
  - Representative Jonathan Jordan, Presiding Representative Carolyn Justice, Co-Chair
- 2. Adoption of the Committee budget
- 3. Approval of the minutes for the November 16, 2011 meeting of the Committee
- 4. Public Comment
- 5. Committee Discussion
- 6. Adjourn

The third meeting of the House Select Committee on Homeowners Associations was held on Monday, January 23, 2012 at 1:00 p.m. in the Legislative Auditorium. Representative Jonathan Jordan presided.

Representative Jordan called the public hearing to order and reminded those in attendance of the Committee's charge, which is as follows: study homeowners protection and participation in the governance of their homeowners associations (HOAs), particularly as to assessments and record-keeping, and any other issue reasonably related to the subject matter.

Representative Jordan entertained a motion to approve the Committee budget. Representative Burr moved to approve the budget and Representative Justice seconded the motion. The motion passed on a voice vote.

Representative Jordan recognized members of the public for public comment. A total of 51 people spoke before the Committee and numerous written comments were submitted for the Committee record. Speakers included homeowners, homeowner association (HOA) board members, HOA management companies, realtors, and legal counsel for HOAs. A list of speakers can be viewed on the Committee website.

A variety of comments were received at the hearing including, but not limited to, coverage of the following issues: establishment of a task force (including homeowners) to study HOA matters; establishment of term limits for board members and additional measures for accountability to prevent abuses; guidelines for board member conduct; addition of protections for homeowners to the Planned Community Act (particularly additional limitations on foreclosure power to prevent foreclosure over very small delinquent sums); enactment of a homeowners' bill of rights; prohibitions on proxy voting; licensure of HOA board members; creation of a government agency for enforcement, oversight, education, and registration; disclosure problems (knowledge and/or understanding of HOA powers and homeowner rights and responsibilities at time of purchase); prohibitions on amendment to declarations; clarification of applicability of the Planned Community Act to pre-1999 communities; enactment of limits on declarant control and declarants' ability to change declarations/covenants at will; licensure of community association managers (passage of \$373 (2011) "Community Association Managers Licensing Act"); enactment of provisions governing financial reserves; requirements for annual audit; and lack of remedies for aggrieved homeowners – costly lawsuit is currently the only recourse to challenge HOA (arbitration/alternative dispute resolution would be helpful).

Many comments were received in support of HOAs and their current powers. Several speakers emphasized the following matters: the majority of HOAs are well-managed; all owners living in planned communities should expect to pay their fair share; the need for HOAs to collect dues to maintain communities and provide essential services, and the need for fine, lien, and foreclosure authority as an enforcement tool in connection with delinquent dues/non-compliant homeowners; HOAs could benefit from additional tools to collect bad debt; authorize HOAs to issue stop-work orders; HOA boards consist of volunteers that do their best to serve their communities; additional regulations will only serve to drive up costs for HOAs (and may necessitate increases to dues); and status quo is sufficient – don't over-regulate.

The Committee requested that the Real Property Section of the North Carolina State Bar provide the Committee with information on how to possibly address the issues raised.

# March 2, 2012

4:00 p.m. to 7:00 p.m. Friday Havelock Tourist & Event Center 201 Tourist Center Drive Havelock, North Carolina 28532 Agenda

- 1. Call to order

  Representative Carolyn Justice, Presiding
  Representative Jonathan Jordan, Co-Chair
- 2. Public Comment
- 3. Committee Discussion
- 4. Adjourn

The fourth meeting of the House Select Committee on Homeowners Associations was held on Friday, March 2, 2012 from 4:00 to 7:00 p.m. in the Havelock Tourist & Event Center in Havelock, North Carolina. Representative Carolyn Justice presided.

Representative Justice called the meeting to order and recognized members of the public for comment. A total of 39 people spoke before the Committee and numerous written comments were submitted for the Committee record. Written comments can be viewed on the Committee website. Speakers included homeowners, homeowner association (HOA) board members, HOA management companies, and realtors.

A variety of comments were received at the hearing including, but not limited to, coverage of the following issues: applicability of the Planned Community Act to pre-1999 communities, and the ability of communities to amend their declarations under the current statute; general strengthening of laws to protect homeowners; enactment of measures to address proxy and voting abuse – either by prohibiting proxies altogether, eliminating unlimited proxies, or allowing ballots rather than proxies; enactment of provisions to address HOAs not following the law under Chapter 47F (unresponsiveness to information requests, voting/proxy abuses, inconsistent enforcement of covenants); creation of a government agency to regulate HOAs; allowing alternative dispute resolution in HOA controversies should be a priority to give additional remedy to homeowners (other than initiating costly lawsuits); need for measures to ensure board accountability; licensure of board members; clarifications to Chapter 47F to resolve ambiguities that allow boards and their attorneys to interpret for their own purposes; require open meetings; limit maximum amount of liability insurance for board members to discourage abusive behavior; and require education of board members, along with performance standards

Many comments were received in support of HOAs and their current powers. Several speakers emphasized: the rules and regulations must be enforced for the benefit of all

homeowners, and HOA authority shouldn't be further restricted; HOAs need all their current tools for enforcement, including foreclosure; HOAs are vital and help retain property values; and many HOAs rely on proxy voting because of absentee homeowners.

The Committee discussed the importance of addressing the concerns voiced at the public hearing in a deliberative and thoughtful manner. Representative Justice asked the Committee members to help continue to identify threads that run through all the Committee discussion and public hearings.

# **April 10, 2012**

1:30 p.m. Tuesday

Legislative Office Building, Room 544 300 North Salisbury Street Raleigh, North Carolina Agenda

- 1. Call to order
  - Representative Jonathan Jordan, Presiding Representative Carolyn Justice, Co-Chair
- 2. Approval of Minutes from the November 16, 2011, December 5, 2011, January 23, 2012, and March 2, 2012 Meetings of the Committee
- 3. Presentation on applicability of Chapter 47F (the Planned Community Act) and Chapter 55A (the Nonprofit Corporation Act) to homeowners associations
  Ole Madsen
  Holden Beach, North Carolina
- 4. Committee Discussion of Potential Recommendations for Legislative Action
- 5. Adjourn

The fifth meeting of the House Select Committee on Homeowners Associations was held on Tuesday, April 10, 2012 at 1:30 p.m. in Room 544 of the Legislative Office Building. Representative Jonathan Jordan presided.

In lieu of Mr. Ole Madsen as indicated on the meeting's agenda, Mr. Bob Simasek gave an overview of how homeowner associations (HOAs) work, and how they are governed, including discussion of:

- The North Carolina Nonprofit Corporation Act (Chapter 55A);
- The Planned Community Act, Chapter 47F;
- Applicability of articles of incorporation, declaration of covenants, conditions, restrictions (CC&R) and bylaws; and
- Robert's Rules of Order Newly Revised (11th edition).

The Committee discussed arbitration between homeowners and HOAs, a possible oversight agency with rulemaking authority, the differences between the Planned Community Act and the Nonprofit Corporation Act, and examples of conflict between the two.

With regard to potential recommendations from the Committee, the following issues were raised:

- Proxy/ballot issues;
- Additional dispute remedies in light of legal costs for homeowners;
- Preeminence of the Planned Community Act over the Non-profit Corporation Act;
- Training of HOA board members and managers and qualification of architectural review committees:
- Seller disclosures;
- Liens resulting from capricious and arbitrary fines and improperly held meetings to levy those fines;
- Lack of attorneys to aid homeowners;
- HOA foreclosure procedures;
- Requirement for conduct of annual audit of HOA finances;
- Developer/declarant control of HOAs, provisions concerning termination of declarant control; and
- Requirement for HOAs to release liens upon satisfaction, and penalties for failure to do so within a certain time frame.

With regard to issues concerning HOA foreclosure processes, Mr. Pete Powell, Legal Counsel for the Administrative Office of the Courts (AOC), addressed the Committee. Mr. Powell said that he had provided information to this Committee and had made a presentation to the previous Committee (from the 2009-2010 Biennium) on a number of deficiencies with foreclosure provisions in the Planned Community Act. For instance, with regard to foreclosure on a deed of trust under the Planned Community Act, there is no trustee, no separate party with title, and no limits on commissions and attorney's fees. Mr. Powell stated the solution could be addressed with legislation.

# **April 27, 2012**

#### 4:00 to 7:00 p.m. Friday

Board Room of the Watauga County Board of Commissioners Watauga County Administration Building 814 West King Street, Boone, North Carolina Agenda

1. Call to order

Representative Jonathan Jordan, Presiding Representative Carolyn Justice, Co-Chair

2. Public Comment

#### 3. Committee Discussion

#### 4. Adjourn.

The sixth meeting of the House Select Committee on Homeowners Associations was held on Friday, April 27, 2012 from 4:00 to approximately 5:30 p.m. in the Board Room of the Watauga County Board of Commissioners, Watauga County Administration Building, 814 West King Street, Boone, North Carolina. Representative Jonathan Jordan presided.

The meeting agenda consisted of opportunity for public comment. Eleven individuals spoke, representing members of homeowners associations (HOAs), and board members and officers of HOAs. A variety of comments were received at the hearing including, but not limited to, coverage of the following issues: the need for more constraints on the foreclosure authority of HOAs; the need for more accountability of HOA boards, including conduct of annual audits of association finances; the need for intervention of the Attorney General's Office in HOA-related disputes; creation of a government agency to regulate HOAs; formation of a subcommittee of the Real Estate Commission to advise associations, receive complaints, render consistent interpretations of law, and provide education to board members as community managers; establishment of training requirements for HOA board members and certification of community managers; establishment of timeframes within which HOAs must respond to complaints and requests for information from homeowners; and general strengthening of laws to protect homeowners.

In addition, a number of comments were received in support of HOAs and their current powers. One speaker suggested that HOAs be given legal recourse so that as a junior lien-holder, an association's debts are also satisfied. Other comments included: encouragements to the Committee not to weaken lien authority of HOAs or their ability to collect on delinquent debts; not to add more burdens to HOA management; opposition to proposals to require licensure of association managers; opposition to audit requirements as they would be too costly for most associations; the need for HOAs to be able to use proxies; and emphasis on enforcement of existing laws.

# May 1, 2012

1:00 p.m. Tuesday

Legislative Office Building, Room 544 300 North Salisbury Street Raleigh, North Carolina Agenda

- 1. Introduction
  Representative Carolyn Justice, Co-Chair, Presiding
  Representative Jonathan Jordan, Co-Chair
- 2. Approval of Minutes from the April 10, 2012 Meeting of the Committee
- 3. Owners' Association Disclosure Statement required by S.L. 2011- 362 (House Bill 165, Planned Community and Condo Act Amends)

  Roger Bernholz

  Vice President and General Counsel, Coldwell Banker Howard Perry & Walston of Raleigh

  Member, North Carolina Association of REALTORS®
- 4. Committee Discussion of Recommendations for Legislative Action and the Interim Report
- 5. Other Matters
- 6. Adjourn

The final meeting of the House Select Committee on Homeowners Associations met at the Legislative Office Building in Room 544 in Raleigh on May 1, 2012. The Committee reviewed the draft report and draft legislation to the 2012 Session of the 2011 General Assembly, amended and finalized the report, and made the findings and recommendations that follow.

The Committee finds that the current laws governing community associations in Chapters 47C and 47F of the General Statutes do not offer sufficient protection for the rights of owners of property in planned communities and condominiums, and that statutory revisions are necessary in order to achieve a better balance of the interests of property owners in these communities and the associations that govern them.

As a result of its investigation, the Committee recommends the legislative proposals embodied by the two bill drafts enclosed with this report.

The first bill draft requires associations to timely file a notice of satisfaction of liens for which the association has been fully paid, requires annual audits or financial reviews

of associations, amends the law governing voting to permit absentee ballots and to restrict the use of proxies, authorizes the use of alternative dispute resolution for disputes involving Chapters 47C or 47F or arising under the documents creating or governing planned communities and condominiums.

The second bill draft requires licensure and training of community association managers.

In addition to these legislative proposals, the Committee also recommends the establishment of a task force to further study the need for further legislation relating to the protection of homeowners, particularly as to foreclosures to enforce liens securing the payment of past-due obligations of homeowners, as well as any other matters reasonably related to these issues, in the discretion of the Committee.

The Committee recommends that the task force comprise nine members appointed by the Speaker, to include five members of the North Carolina House, two persons representing the interests of homeowners, and two persons representing the interests of community associations. The following members of the Committee have volunteered to be appointed to the task force: Jonathan C. Jordan, Darrell G. McCormick, Bill McGee, Rodney Moore, Jennifer Weiss, and Winkie Wilkins.

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#### LEGISLATIVE PROPOSALS

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#### GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2011

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# BILL DRAFT 2011-RIz-31 [v.13] (04/10)

#### (THIS IS A DRAFT AND IS NOT READY FOR INTRODUCTION) 5/1/2012 8:21:07 PM

HOAs/Planned Community Act Amends. Short Title: (Public)

Sponsors: Representative.

Referred to:

1 A BILL TO BE ENTITLED 2 AN ACT TO: (1) REQUIRE ASSOCIATIONS TO RELEASE LIENS UPON 3 PAYMENT IN FULL; (2) REQUIRE ALL ASSOCIATIONS TO CONDUCT FINANCIAL REVIEWS OR FINANCIAL AUDITS; (3) ALLOW USE OF 4 5 ALTERNATIVE DISPUTE RESOLUTION FOR CONFLICTS ARISING UNDER THE PLANNED COMMUNITY ACT OR CONDOMINIUM ACT; 6 7 AND (4) SIMPLIFY THE COLLECTION OF PROPERTY TAXES THAT 8 ARE DUE ON PROPERTY OWNED BY CERTAIN NONPROFIT 9 HOMEOWNERS' ASSOCIATIONS, AS RECOMMENDED BY THE HOUSE SELECT COMMITTEE ON HOMEOWNERS ASSOCIATIONS. 10 The General Assembly of North Carolina enacts:

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#### PART I. AMENDMENTS TO PLANNED COMMUNITY ACT

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**SECTION 1.** Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

#### "§ 47F-3-116.1. Associations with claim of lien to file notice of satisfaction with clerk of court upon full payment; liability for failure.

(a) An association that has filed a claim of lien pursuant to G.S. 47F-3-116 shall acknowledge satisfaction of the claim of lien securing the debt within 30 days after the association receives full payment or performance of the debt, as

- provided in this section. The association shall file with the clerk of court a notice of satisfaction of lien signed by the association's agent or attorney, whereupon the clerk of superior court shall forthwith make upon the record of the claim of lien on real property an entry of acknowledgment of satisfaction.
- (b) An association that fails to acknowledge satisfaction of a claim of lien pursuant to this section by the end of the period specified in subsection (a) of this section is liable to the lot owner for any actual damages caused by the failure, but not punitive damages.
- (c) An association that is required to acknowledge satisfaction of a claim of lien pursuant to this section and does not do so by the end of the period specified in subsection (a) of this section is also liable to the lot owner for one thousand dollars (\$1,000) and any reasonable attorneys' fees and court costs incurred if, after the expiration of the period specified in subsection (a) of this section, both of the following occur:
  - (1) The lot owner gives the association a notification, by certified mail and first-class mail, that provides proof the association has received full payment, demanding that the association acknowledge satisfaction with the clerk of superior court.
  - (2) The association does not acknowledge satisfaction with the clerk of superior court within 30 days after the association's receipt of the notification from the lot owner."

**SECTION 2.(a)** G.S. 47F-3-118(a) reads as rewritten:

#### "§ 47F-3-118. Association records.

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The association shall keep financial records sufficiently detailed to enable the association to comply with this Chapter. All financial and other records, including records of meetings of the association and executive board, shall be made reasonably available for examination by any lot owner and the lot owner's authorized agents as required in the bylaws and Chapter 55A of the General Statutes. If the bylaws do not specify particular records to be maintained, the association shall keep accurate records of all cash receipts and expenditures and all assets and liabilities. In addition to any specific information that is required by the bylaws to be assembled and reported to the lot owners at specified times, the association shall make an annual income and expense statement and balance sheet available to all lot owners at no charge and within 75 days after the close of the fiscal year to which the information relates. Notwithstanding the bylaws, a more extensive compilation, review, or audit of the association's books and records for the current or immediately preceding fiscal year may be required by a vote of the majority of the executive board or by the affirmative vote of a majority of the lot owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose."

**SECTION 2.(b)** Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

#### "§ 47F-3-118A. Financial review or audit requirements.

- (a) Except as provided in subsection (b) of this section, the board of directors shall provide for an annual independent financial review of the association. The review shall be completed no later than ninety days after the end of the association's fiscal year and shall be made available upon request to the lot owners within thirty days after its completion.
- (b) The board of directors shall provide for an annual independent financial audit of the association, in lieu of an annual independent financial review, if any of the following conditions are met:
  - (1) The declaration, bylaws, or other governing documents expressly require conduct of an annual financial audit.
  - (2) The association has annual revenues or expenditures of at least four hundred thousand dollars (\$400,000).
  - (3) An audit is requested by a vote of a majority of the board or by a vote of a majority of the lot owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose."

**SECTION 3.** G.S. 47F-3-108(a) reads as rewritten:

#### "§ 47F-3-108. Meetings.

(a) A meeting of the association shall be held at least once each year. Special meetings of the association may be called by the president, a majority of the executive board, or by lot owners having ten percent (10%), or any lower percentage specified in the bylaws, of the votes in the association. Not less than 10 nor more than 60 days in advance of any meeting, the secretary or other officer specified in the bylaws shall cause notice to be hand-delivered or sent prepaid by United States mail to the mailing address of each lot or to any other mailing address designated in writing by the lot owner, or sent by electronic means, including by electronic mail over the Internet, to an electronic mailing address designated in writing by the lot owner. The notice of any meeting shall state the time and place of the meeting and the items on the agenda, including the general nature of any proposed amendment to the declaration or bylaws, any budget changes, and any proposal to remove a director or officer. officer, and any material matter for which a vote is to be taken."

**SECTION 4.(a)** G.S. 47F-3-110 is repealed.

**SECTION 4.(b)** Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

#### "§ 47F-3-110A. Voting; proxies; ballots.

- (a) Unless prohibited or limited by the declaration or bylaws, lot owners may vote at a meeting in person, by absentee ballot pursuant to subsection (b)(4), by a proxy pursuant to subsection (c), or, when a vote is conducted without a meeting, by electronic or paper ballot pursuant to subsection (d).
  - (b) At a meeting of lot owners, the following requirements apply:
    - (1) Lot owners who are present in person may vote by voice vote, show of hands, standing, or any other method for accurately

determining the votes of lot owners, as designated by the person 1 2 presiding at the meeting. 3 <u>(2)</u> If only one of several owners of a lot is present, that owner is 4 entitled to cast all the votes allocated to that lot. If more than one 5 of the owners are present, the votes allocated to that lot may be 6 cast only in accordance with the agreement of a majority in 7 interest of the owners, unless the declaration expressly provides 8 otherwise. There is majority agreement if any one of the owners 9 casts the votes allocated to the lot without protest being made 10 promptly to the person presiding over the meeting by any of the 11 other owners of the lot. 12 (3) Unless a greater number or fraction of the votes in the association is required for a particular matter to be voted on by this Chapter 13 14 or the declaration, a majority of the votes cast determines the 15 outcome of any action of the association. Subject to subsection (a), a lot owner may vote by absentee ballot 16 <u>(4)</u> 17 without being present at the meeting. The association promptly 18 shall deliver an absentee ballot to an owner that requests it if the 19 request is made at least seven days before the scheduled meeting. 20 Votes cast by absentee ballot must be included in the tally of a vote taken at that meeting. 21 22 <u>(5)</u> When a lot owner votes by absentee ballot, the association must be able to verify that the ballot is cast by the lot owner having the 23 24 right to do so. 25 Except as otherwise provided in the declaration or bylaws, the following (c) requirements apply with respect to proxy voting: 26 27 Votes allocated to a lot may be cast pursuant to a directed or (1) undirected proxy duly executed by a lot owner. 28 29 If a lot is owned by more than one person, each owner of the lot <u>(2)</u> 30 may vote or register protest to the casting of votes by the other owners of the lot through a duly executed proxy. 31 32 A lot owner may revoke a proxy given pursuant to this section (3) 33 only by actual notice of revocation to the person presiding over a 34 meeting of the association. 35 A proxy is void if it is not dated, if it purports to be revocable <u>(4)</u> without notice, or if it is given in favor of a board member. 36 A proxy is valid only for the meeting at which it is cast and any 37 <u>(5)</u> 38 recessed session of that meeting. 39 A proxy may be used to achieve the required quorum at a (6) meeting. 40 41 A proxy is valid only if the nature of the matter for which the (7) 42 vote is to be taken is stated in the notice as required by G.S. 47F-3-108(a). 43

1	<u>(8)</u>	A person may not cast proxies representing more than fifteen
2		percent (15%) of the votes in the association.
3		ss prohibited or limited by the declaration or bylaws, an association
4	may conduct a	vote without a meeting. In that event, the following requirements
5	<u>apply:</u>	
6	<u>(1)</u>	The association shall notify the lot owners that the vote will be
7		taken by ballot.
8	<u>(2)</u>	The association shall deliver a paper or electronic ballot to every
9		lot owner entitled to vote on the matter.
10	<u>(3)</u>	The ballot must set forth each proposed action and provide an
11		opportunity to vote for or against the action.
12	<u>(4)</u>	When the association delivers the ballots, it shall provide all of
13		the following information:
14		<u>a.</u> <u>Indicate the number of responses needed to meet the</u>
15		quorum requirements.
16		b. State the percent of votes necessary to approve each
17		matter other than election of directors.
18		c. Specify the time and date, not fewer seven days after the
19		date the association delivers the ballot, by which a ballot
20		must be delivered to the association to be counted.
21		d. Describe the time, date, and manner by which lot owners
22		wishing to deliver information to all lot owners regarding
23		the subject of the vote may do so.
24	<u>(5)</u>	Except as otherwise provided in the declaration or bylaws, a
25		ballot is not revoked after delivery to the association by death or
26		disability or attempted revocation by the person that cast that
27		vote.
28	<u>(6)</u>	Approval by ballot pursuant to this subsection is valid only if the
29		number of votes cast by ballot equals or exceeds the quorum
30		required to be present at a meeting authorizing the action.
31	(e) If the	e declaration requires that votes on specified matters affecting the
32	planned commu	unity be cast by lessees rather than lot owners of leased lots: (i) the
33	-	his section apply to lessees as if they were lot owners; (ii) lot
34	_	we leased their lots to other persons may not cast votes on those
35	-	ers; and (iii) lessees are entitled to notice of meetings, access to
36	_	her rights respecting those matters as if they were lot owners. Lot
37		so be given notice, in the manner provided in G.S. 47F-3-108, of all
38		ich lessees may be entitled to vote.
39		otes allocated to a lot owned by the association may be cast.
40		declaration may provide that on specified issues only a defined
41		owners may vote provided:
42	(1)	The issue being voted is of special interest solely to the members
43	<del></del>	of the subgroup; and

- (2) All except de minimis cost that will be incurred based on the vote taken will be assessed solely against those lot owners entitled to vote.
- (h) For purposes of subdivision (g)(1) above, an issue to be voted on is not a special interest solely to a subgroup if it substantially affects the overall appearance of the planned community or substantially affects living conditions of lot owners not included in the voting subgroup."

**SECTION 5.** Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

#### "§ 47F-3-120.1. Alternative dispute resolution allowed.

Parties to a dispute arising under this Chapter, an association's declaration, bylaws, or rules and regulations may agree to resolve the dispute by any form of binding or nonbinding alternative dispute resolution, except that a declarant may agree with the association to do so only after the period of declarant control has expired. Parties electing to use alternative dispute resolution for disputes arising under this Chapter shall use only mediators certified by the Dispute Resolution Commission. An agreement to submit to any form of binding alternative dispute resolution must be in a record authenticated by the parties."

#### PART II. AMENDMENTS TO CONDOMINIUM ACT

**SECTION 6.** Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

# "§ 47C-3-116.1. Associations with claim of lien to file notice of satisfaction with clerk of court upon full payment; liability for failure.

- (a) An association that has filed a claim of lien pursuant to G.S. 47C-3-116 shall acknowledge satisfaction of the claim of lien securing the debt within 30 days after the association receives full payment or performance of the debt, as provided in this section. The association shall file with the clerk of court a notice of satisfaction of lien signed by the association's agent or attorney, whereupon the clerk of superior court shall forthwith make upon the record of the claim of lien on real property an entry of acknowledgment of satisfaction.
- (b) An association that fails to acknowledge satisfaction of a claim of lien pursuant to this section by the end of the period specified in subsection (a) of this section is liable to the unit owner for any actual damages caused by the failure, but not punitive damages.
- (c) An association that is required to acknowledge satisfaction of a claim of lien pursuant to this section and does not do so by the end of the period specified in subsection (a) of this section is also liable to the lot owner for one thousand dollars (\$1,000) and any reasonable attorneys' fees and court costs incurred if, after the expiration of the period specified in subsection (a) of this section, both of the following occur:

- (1) The lot owner gives the association a notification, by certified mail and first-class mail, that provides proof the association has received full payment, demanding that the association acknowledge satisfaction with the clerk of superior court.
  - (2) The association does not acknowledge satisfaction with the clerk of superior court within 30 days after the association's receipt of the notification from the lot owner."

**SECTION 7.(a)** G.S. 47C-3-118(a) reads as rewritten:

#### "§ 47C-3-118. Association records.

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- The association shall keep financial records sufficiently detailed to enable the association to comply with this chapter. All financial and other records, including records of meetings of the association and executive board, shall be made reasonably available for examination by any unit owner and the unit owner's authorized agents as required by the bylaws and by Chapter 55A of the General Statutes if the association is a nonprofit corporation. If the bylaws do not specify particular records to be maintained, the association shall keep accurate records of all cash receipts and expenditures and all assets and liabilities. In addition to any specific information that is required by the bylaws to be assembled and reported to the unit owners at specified times, the association shall make an annual income and expense statement and balance sheet available to all unit owners at no charge and within 75 days after the close of the fiscal year to which the information relates. Notwithstanding the bylaws, a more extensive compilation, review, or audit of the association's books and records for the current or immediately preceding fiscal year may be required by a vote of the majority of the executive board or by the affirmative vote of a majority of the unit owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose."
- **SECTION 7.(b)** Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

#### "§ 47C-3-103A. Budgets; financial review or audit requirements.

- (a) Except as provided in subsection (b) of this section, the board of directors shall provide for an annual independent financial review of the association. The review shall be completed no later than ninety days after the end of the association's fiscal year and shall be made available upon request to the unit owners within thirty days after its completion.
- (b) The board of directors shall provide for an annual financial audit of the association, in lieu of an annual independent financial review, if any of the following conditions are met:
  - (1) The declaration, bylaws, or other governing documents expressly require conduct of an annual financial audit.
  - (2) The association has annual revenues or expenditures of at least four hundred thousand dollars (\$400,000).

An audit is requested by a vote of a majority of the board or by a (3) 2 vote of a majority of the unit owners present and voting in person 3 or by proxy at any annual meeting or any special meeting duly 4 called for that purpose."

**SECTION 8.** G.S. 47C-3-108(a) reads as rewritten:

#### "§ 47C-3-108. Meetings.

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A meeting of the association shall be held at least once each year. Special meetings of the association may be called by the president, a majority of the executive board, or by unit owners having twenty percent (20%) or any lower percentage specified in the bylaws of the votes in the association. Not less than 10 nor more than 50 days in advance of any meeting, the secretary or other officer specified in the bylaws shall cause notice to be hand-delivered or sent prepaid by United States mail to the mailing address of each unit or to any other mailing address designated in writing by the unit owner, or sent by electronic means, including by electronic mail over the Internet, to an electronic mailing address designated in writing by the unit owner. The notice of any meeting must state the time and place of the meeting and the items on the agenda, including the general nature of any proposed amendment to the declaration or bylaws, any budget changes, and any proposal to remove a director or officer, officer, and any material matter for which a vote is to be taken."

**SECTION 9.(a)** G.S. 47C-3-110 is repealed.

**SECTION 9.(b)** Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

#### "§ 47C-3-110A. Voting; proxies; ballots.

- Unless prohibited or limited by the declaration or bylaws, unit owners may vote at a meeting in person, by absentee ballot pursuant to subsection (b)(4), by a proxy pursuant to subsection (c), or, when a vote is conducted without a meeting, by electronic or paper ballot pursuant to subsection (d).
  - At a meeting of unit owners, all of the following requirements apply: (b)
    - Unit owners who are present in person may vote by voice vote, (1) show of hands, standing, or any other method for accurately determining the votes of unit owners, as designated by the person presiding at the meeting.
    - If only one of several owners of a unit is present, that owner is <u>(2)</u> entitled to cast all the votes allocated to that unit. If more than one of the owners are present, the votes allocated to that unit may be cast only in accordance with the agreement of a majority in interest of the owners, unless the declaration expressly provides otherwise. There is majority agreement if any one of the owners casts the votes allocated to the unit without protest being made promptly to the person presiding over the meeting by any of the other owners of the unit.

Unless a greater number or fraction of the votes in the association 1 (3) 2 is required for a particular matter to be voted on by this Chapter 3 or the declaration, a majority of the votes cast determines the 4 outcome of any action of the association. 5 Subject to subsection (a), a unit owner may vote by absentee <u>(4)</u> 6 ballot without being present at the meeting. The association 7 promptly shall deliver an absentee ballot to an owner that 8 requests it if the request is made at least seven days before the 9 scheduled meeting. Votes cast by absentee ballot must be 10 included in the tally of a vote taken at that meeting. 11 When a unit owner votes by absentee ballot, the association must (5) be able to verify that the ballot is cast by the unit owner having 12 the right to do so. 13 14 (c) Except as otherwise provided in the declaration or bylaws, the following 15 requirements apply with respect to proxy voting: Votes allocated to a unit may be cast pursuant to a directed or 16 (1) 17 undirected proxy duly executed by a unit owner. 18 (2) If a unit is owned by more than one person, each owner of the 19 unit may vote or register protest to the casting of votes by the 20 other owners of the unit through a duly executed proxy. 21 (3) A unit owner may revoke a proxy given pursuant to this section only by actual notice of revocation to the person presiding over a 22 meeting of the association. 23 24 A proxy is void if it is not dated, if it purports to be revocable (4) without notice, or if it is given in favor of a board member. 25 26 A proxy is valid only for the meeting at which it is cast and any (5) recessed session of that meeting. 27 A proxy may be used to achieve the required quorum at a 28 (6) 29 meeting. 30 A proxy is valid only if the nature of the matter for which the <u>(7)</u> 31 vote is to be taken is stated in the notice as required by 32 G.S. 47F-3-108(a). 33 (8) A person may not cast proxies representing more than fifteen percent (15%) of the votes in the association. 34 35 Unless prohibited or limited by the declaration or bylaws, an association (d) may conduct a vote without a meeting. In that event, the following requirements 36 37 apply: 38 The association shall notify the unit owners that the vote will be (1) 39 taken by ballot. The association shall deliver a paper or electronic ballot to every 40 (2) 41 unit owner entitled to vote on the matter. 42 **(3)** The ballot must set forth each proposed action and provide an opportunity to vote for or against the action. 43

- When the association delivers the ballots, it shall provide all of 1 **(4)** 2 the following information: 3 Indicate the number of responses needed to meet the a. quorum requirements. 4 5 State the percent of votes necessary to approve each b. 6 matter other than election of directors. 7 Specify a time and date, not fewer than seven days after <u>c.</u> 8 the date the association delivers the ballot, by which a 9 ballot must be delivered to the association to be counted. 10 d. Describe the time, date, and manner by which unit owners 11 wishing to deliver information to all unit owners regarding 12 the subject of the vote may do so. Except as otherwise provided in the declaration or bylaws, a 13 (5) ballot is not revoked after delivery to the association by death or 14 15 disability or attempted revocation by the person that cast that 16 vote. 17 (6) Approval by ballot pursuant to this subsection is valid only if the number of votes cast by ballot equals or exceeds the quorum 18 19 required to be present at a meeting authorizing the action. 20 If the declaration requires that votes on specified matters affecting the (e) 21 condominium be cast by lessees rather than unit owners of leased units: (i) the provisions this section apply to lessees as if they were unit owners; (ii) unit owners 22 23 who have leased their units to other persons may not cast votes on those specified 24 matters; and (iii) lessees are entitled to notice of meetings, access to records, and 25 other rights respecting those matters as if they were unit owners. Unit owners must 26 also be given notice, in the manner provided in G.S. 47C-3-108, of all meetings at 27 which lessees may be entitled to vote. No votes allocated to a unit owned by the association may be cast. 28 (f) 29 (g) The declaration may provide that on specified issues only a defined 30 subgroup of unit owners may vote provided: 31 The issue being voted on is of special interest solely to members (1) 32 of the subgroup; and 33 All except de minimis costs that will be incurred based on the (2)
  - (h) For purposes of subdivision (g)(1) above an issue to be voted on is not of special interest solely to a subgroup if it substantially affects the overall appearance of the condominium or substantially affects living conditions of unit owners not included in the voting subgroup."

vote taken will be assessed solely against those unit owners

**SECTION 10.** Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

"§ 47C-3-120. Alternative dispute resolution allowed.

entitled to vote.

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41 42 Parties to a dispute arising under this Chapter, an association's declaration, bylaws, or rules and regulations, may agree to resolve the dispute by any form of binding or nonbinding alternative dispute resolution, except that a declarant may agree with the association to do so only after the period of declarant control has expired. Parties electing to use alternative dispute resolution for disputes arising under this Chapter shall only use mediators certified by the Dispute Resolution Commission. An agreement to submit to any form of binding alternative dispute resolution must be in a record authenticated by the parties."

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# PART III. AMENDMENTS TO TAXATION OF PROPERTY OWNED BY ASSOCIATIONS

# **SECTION 11.(a)** G.S. 105-277.8 reads as rewritten: "§ 105-277.8. Taxation of property of nonprofit homeowners' association.

- (a) The Except as provided in subsection (a1) of this section, the value of real and personal property owned by a nonprofit homeowners' association shall be included in the appraisals of property owned by members of the association and shall not be assessed against the association if: if each of the following requirements are met:
  - (1) All property owned by the association is held for the use, benefit, and enjoyment of all members of the association equally; equally.
  - (2) Each member of the association has an irrevocable right to use and enjoy, on an equal basis, all property owned by the association, subject to any restrictions imposed by the instruments conveying the right or the rules, regulations, or bylaws of the association; and association.
  - (3) Each irrevocable right to use and enjoy all property owned by the association is appurtenant to taxable real property owned by a member of the association.

The assessor may allocate the value of the association's property among the property of the association's members on any fair and reasonable basis.

(a1) The value of real property owned by a nonprofit homeowners' association that (i) meets the requirements of subdivisions (1) through (3) of subsection (a) of this section and (ii) is entirely contained within a taxing jurisdiction that is different from all taxable real property owned by any member of the association to which the rights to use and enjoy the association property is appurtenant shall be subject to taxation only in the jurisdiction in which it is entirely contained and only in the amount of the local tax of the jurisdiction in which it is entirely contained. The value of any property taxed pursuant to this subsection shall not be included in the appraisals of property owned by members of the association that are referenced in subsection (a) or otherwise subject to taxation. The assessor for the jurisdiction that imposes a tax pursuant to this

subsection shall provide notice of the property, the value, and any other					
information to the assessor of any other jurisdiction so that the real properties					
owned by the members of the association are not subject to taxation for that value.					
(b) As used in this section, "nonprofit homeowners' association" means a					
homeowners' association as defined in § 528(c) of the Internal Revenue Code."					

**SECTION 11.(b)** This section is effective for taxes imposed for taxable years beginning on or after July 1, 2012.

**SECTION 12.** Except as otherwise provided, this act becomes effective July 1, 2012.

### GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2011

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### BILL DRAFT 2011-RIz-32 [v.3] (05/01)

# (THIS IS A DRAFT AND IS NOT READY FOR INTRODUCTION) 5/1/2012 8:31:02 PM

Short Title: Community Association Mgrs. Licensing Act. (Public) Sponsors: Representative. Referred to: A BILL TO BE ENTITLED AN ACT ESTABLISHING THE COMMUNITY ASSOCIATION MANAGERS LICENSURE ACT, AS RECOMMENDED BY THE HOUSE SELECT COMMITTEE ON HOMEOWNERS ASSOCIATIONS. The General Assembly of North Carolina enacts: **SECTION 1.** Chapter 93A of the General Statutes is amended by adding the following new Article to read: "Article 6. "Community Association Managers Licensure Act. "<u>§ 93A-85. Sh</u>ort title. This Article shall be known as the 'North Carolina Community Association Managers Licensure Act.' "§ 93A-86. Purpose. The General Assembly finds that persons who provide community association management in North Carolina affect the public health, safety, and welfare, and that the mandatory licensure of persons who provide community association management for compensation is necessary to ensure minimum standards of competency. It is the purpose and intent of this Article to protect the public from persons unqualified to provide community association management and from unprofessional conduct by persons licensed pursuant to this Article. "§ 93A-87. Definitions. The following definitions apply in this Article: (1) Board. – The North Carolina Licensure Board for Community Association Managers. Compensation. – A fee or anything else of value or the promise (2) thereof. (3) Community association. – An association or organization of the

owners of residential condominiums, time-shares, townhouses,

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1		apartments, or lots in a planned community or subdivision that is
2		subject to a uniform scheme of restrictive covenants, in which
3		owner membership is made mandatory by covenant, contract, or
4		deed, and is authorized to collect dues, assessments, or other
5		payments from owner members.
6	<u>(4)</u>	Community association manager Any person who, for
7		compensation or the expectation thereof, performs two or more
8		of the following acts or services for a community association:
9		a. Acts with the authority of a community association in its
10		business, legal, financial, or other transactions with
11		association members and nonmembers.
12		<u>b.</u> <u>Executes the resolutions and decisions of the government</u>
13		of a community association or, with the authority of the
14		association, enforces the rights of the association secured
15		by statute, contract, covenant, rule, or bylaw.
16		c. Collects, disburses, or otherwise exercises dominion or
17		control over money or other property belonging to a
18		community association.
19		d. Prepares budgets, financial statements, or other financial
20		reports for a community association.
21		<u>e.</u> <u>Negotiates contracts or otherwise coordinates or arranges</u>
22		for services or the purchase of property and goods for or
23		on behalf of a community association.
24		<u>f.</u> Offers or solicits to perform any of the acts or services in
25		sub-subdivisions a. through e. of this subdivision on
26		behalf of a community association.
27	<u>(5)</u>	License. – A certificate issued by the Board recognizing the
28		person named therein as having met the requirements to provide
29		community association management services as defined in this
30		Article.
31	<u>(6)</u>	<u>Licensee. – A person who has been issued a license under this</u>
32		Article.
33	" <u>§ 93A-88. Lic</u>	
34		ll be unlawful for any person in this State to act as a community
35		lager, directly or indirectly engage in the business of community
36		nagement, hold himself or herself out to be a community
37		ager, or use the title 'Licensed Community Association Manager'
38	-	Association Manager' without first obtaining a license from the
39	_	led in this Article.
40		Board may issue a license to provide community association
41	-	an individual. The Board shall not issue a license to provide
42	•	ociation management to a partnership, association, corporation,
43	<u>limited liability</u>	y company, or other business entity. However, a licensed

community association manager may perform community association management for or on behalf of a partnership, association, corporation, limited liability company, or other business entity, conduct business as a business entity, or enter into and enforce contracts as a business entity.

#### "§ 93A-89. Exemptions.

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The provisions of this Article shall not apply to the following:

- (1) An officer or member of a community association who, for no compensation or expectation thereof, performs the acts or services of a community association manager.
- (2) The acts or services of an attorney-at-law who is engaged to represent a community association or community association manager in any business that constitutes the practice of law.
- (3) The acts or services of a real estate broker hired by a community association to sell or rent real property belonging to the association.
- (4) A trustee in bankruptcy, court-appointed receiver, or any other person acting under the express authority of an order issued by a court of competent jurisdiction.
- (5) The acts or services of a certified public accountant acting solely in the capacity of a certified public accountant.
- (6) A person who is the regular, salaried employee of a licensed community association manager or an entity lawfully engaged in community association management while performing clerical or ministerial functions under the direction and control of a licensed community association manager.
- (7) A person who is the regular, salaried employee of a licensed community association manager or an entity lawfully engaged in community association management who performs any of the acts or services described in G.S. 93A-87(4)a. through e., under the direct supervision and control of a licensed community association manager.
- (8) The person, including a governmental agency, redevelopment authority, or redevelopment commission, who undertook the development and who has a legal or equitable interest in the property developed and who provides community association management until not more than 30 days after conveyance of all of the units or lots (including units or lots which may be created pursuant to special declarant rights) to unit or lot owners other than the declarant.

# "§ 93A-90. North Carolina Licensure Board for Community Association Managers.

(a) Membership. – The North Carolina Licensure Board for Community Association Managers is established. The Board shall consist of seven members,

who are citizens of the United States and residents of this State, appointed as follows:

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- (1) Four community association managers, two of whom shall be appointed by the General Assembly, upon the recommendation of the President Pro Tempore of the Senate, one of whom shall be appointed by the General Assembly, upon the recommendation of the Speaker of the House of Representatives, and one of whom shall be appointed by the Governor.
- (2) A home builder appointed by the Governor, upon the recommendation of the North Carolina Home Builders Association.
- (3) A licensed real estate broker appointed by the Governor, upon the recommendation of the North Carolina Association of Realtors.
- (4) A public member who is not a professional in any of the categories in subdivisions (1) through (3) of this subsection, appointed by the General Assembly, upon the recommendation of the Speaker of the House of Representatives.
- (b) Terms. Members of the Board shall be appointed for four-year staggered terms. Each Board member shall hold office until July 1 of the year in which the Board member's respective term expires and until his or her successor is appointed and qualified. No member may serve more than two consecutive full terms. Appointments made by the General Assembly shall be made in accordance with G.S. 120-121.

The initial Board members shall be appointed before October 1, 2011. Of the members initially appointed, the community association manager appointed by the Governor shall serve a one-year term. The community association manager appointed by the General Assembly, upon the recommendation of the Speaker of the House of Representatives, and the licensed real estate broker shall serve two-year terms. One community association manager appointed by the General Assembly, upon the recommendation of the President Pro Tempore of the Senate, and the home builder shall serve three-year terms. The remaining community association manager appointed by the General Assembly, upon the recommendation of the President Pro Tempore of the Senate, and the public member shall serve four-year terms.

Upon the expiration of the terms of the initial Board members, members shall be appointed by the appointing authorities designated in subdivisions (1) through (4) of subsection (a) of this section for a term of four years and shall serve until a successor is appointed.

(c) <u>Vacancies.</u> – Any vacancy shall be filled by the authority originally filling that position. Appointees to fill vacancies shall serve the remainder of the unexpired term and until their successors have been duly appointed and qualified.

- (d) Removal. The Board may remove any of its members for neglect of duty, incompetence, or unprofessional conduct. A member subject to disciplinary proceedings in his or her capacity as a licensed community association manager shall be disqualified from participating in the official business of the Board until the charges have been resolved.
- (e) <u>Compensation. Each member of the Board shall receive per diem and reimbursement for travel and subsistence as provided in G.S. 93B-5.</u>
- (f) Officers. The officers of the Board shall be a chair, a vice-chair, and other officers deemed necessary by the Board to carry out the purposes of this Article. All officers shall be elected annually by the Board for one-year terms and shall serve until their successors are elected and qualified. The chair of the Board shall be a licensed community association manager.
- (g) Meetings. The Board shall hold its first meeting within 30 days after the appointment of its members and shall hold at least two meetings each year to conduct business and to review the standards and rules previously adopted by the Board. The Board shall establish the procedures for calling, holding, and conducting regular and special meetings. A majority of Board members constitutes a quorum.

#### "§ 93A-91. Powers and duties of the Board.

The Board has the following powers and duties:

- (1) Administer this Article.
- (2) Issue interpretations of this Article.
- (3) Adopt rules as may be necessary to carry out the provisions of this Article.
- (4) Determine the qualifications and fitness of applicants for licensure and license renewal.
- (5) Establish an examination and approve educational curricula for persons seeking licensure under this Article.
- (6) Adopt and publish rules governing the ethics and standards of practice for persons licensed as community association managers and create educational programs, books, and materials for licensees and the general public concerning community associations, their organization and proper management, and the rights of members.
- (7) <u>Issue, renew, deny, suspend, and revoke licenses and investigate</u> and discipline licensees as provided by this Article.
- (8) Conduct investigations, subpoena individuals and records, and do all other things necessary and proper to enforce this Article and discipline persons licensed under this Article.
- (9) Employ and discharge an executive director and other professional, clerical, investigative, and special personnel and to set the compensation and benefits for those persons.

Purchase or rent office space, equipment, and supplies necessary 1 (10)2 to carry out the provisions of this Article. 3 (11)Adopt a seal by which it shall authenticate its proceedings, 4 official documents, and licenses. 5 Conduct administrative hearings in accordance with Article 3A (12)6 of Chapter 150B of the General Statutes. 7 (13)Establish fees as allowed by the Article. 8 (14)Publish and make available upon request the licensure standards 9 prescribed under this Article and all rules adopted by the Board. 10 (15)Request and receive the assistance of State educational 11 institutions or other State agencies. Establish continuing education requirements for persons licensed 12 (16)under this Article. 13 14 <u>(17)</u> Call upon the Attorney General to provide legal counsel and 15 representation to the Board or, upon the approval of the Attorney General, hire another attorney to represent the Board, provided 16 17 that the cost of legal representation is borne by the Board. 18 "§ 93A-92. Requirements for licensure; denial of licensure. 19 To be licensed as a community association manager, an applicant shall 20 do all of the following: 21 (1) Submit a completed application to the Board on a form provided 22 by the Board. Pass a licensing examination prescribed by the Board or present 23 (2) 24 evidence of at least one of the following: 25 Successful completion of the Professional Community a. 26 Association Manager or the Association Management 27 Specialist designation administered by the Community 28 Associations Institute. 29 Successful completion of the Certified Manager of <u>b.</u> 30 Community Association Certification Program 31 administered by the National Board of Certification for 32 Community Association Managers. Attainment of the Certified Property Manager designation 33 <u>c.</u> of the Institute of Real Estate Management Division, an 34 35 affiliate of the National Association of Realtors. Successful completion of any other program of education 36 d. which, in the discretion of the Board, is equivalent to the 37 38 programs described in sub-subdivisions a. through c. of 39 this subdivision. Possession of a valid license issued by another state or any 40 <u>e.</u> 41 political territory or jurisdiction acceptable to the Board if 42 in the Board's opinion the requirements for that licensure

1		are substantially the same as the requirements for	
2		licensure under this Article.	
3	<u>(3)</u>	Produce evidence of coverage by a fidelity bond in accordance	
4		with G.S. 93A-93.	
5	<u>(4)</u>	Demonstrate to the Board that the applicant possesses good	
6		moral character and the honesty, truthfulness, and integrity	
7		necessary to protect the interests of the public and promote	
8		public confidence in licensed community association managers.	
9	<u>(5)</u>	Pay the applicable fees.	
10	(b) If the	Board finds that an applicant has not demonstrated that the	
11	applicant posses	ses the character and fitness for licensure, the Board shall defer	
12	action on the ap	pplicant's application and shall notify the applicant in writing by	
13	first-class mail c	lirected to the address provided by the applicant in the application.	
14	Within 60 days	following the mailing of the notice, the applicant may request a	
15	hearing before	the Board. Proceedings before the Board shall be governed by	
16	Article 3A of C	hapter 150B of the General Statutes. At the hearing, the applicant	
17	shall have the b	urden of demonstrating the applicant's good character and fitness	
18	for licensure. If	the applicant does not make a timely request for a hearing, the	
19	application shall be deemed denied.		
20	" <u>§ 93A-93. Fid</u>	elity bonds; segregation of accounts.	
21	(a) Every	community association manager engaged in community	
22	association man	agement shall at all times be covered by a fidelity bond or an	
23	insurance policy	complying with the provisions of this section.	
24	<u>(b)</u> <u>A fide</u>	elity bond required by this section shall be in an amount of at least	
25	twenty thousand	dollars (\$20,000) and shall comply with the following:	
26	<u>(1)</u>	Be written by an insurance company authorized to write fidelity	
27		bonds in this State.	
28	<u>(2)</u>	Cover the community association manager and all or a portion of	
29		the employees and protect all or a portion of the community	
30		association funds in the custody of the community association	
31		manager or community association employees acting under the	
32		community association manager's supervision.	
33	<u>(3)</u>	Provide that the insurance company issuing the bond may not	
34		cancel, substantially modify, or refuse to renew the bond without	
35		giving 30 days' prior written notice to the Board, except in the	
36		case of nonpayment of premiums, in which case 10 days' prior	
37		written notice shall be given to the Board.	
38	<u>(4)</u>	Contain any other provisions as may be required by the Board.	
39		ensee shall furnish the Board proof of required bond coverage	
40		in community association management activities and upon license	
41		censee continues to engage in community association management	
42	activities.		

The fidelity bond may be issued to an individual licensee naming the 1 (d) licensee as the insured party or may be issued to a community association 2 3 management firm naming the firm, all affiliated licensees, and others as insured 4 parties. 5 (e) A community association manager with custody, dominion, or control 6 of money belonging to a community association or money belonging to a member 7 of a community association shall comply with all the following: Safeguard and account for the money promptly and accurately. 8 9 (2) Promptly deposit the money into federally insured accounts in a 10 bank, savings institution, or credit union lawfully doing business 11 in North Carolina that consents to the jurisdiction of the Board 12 for the examination of its records necessary to enforce this Article. 13 14 **(3)** Segregate the money in an account or accounts used exclusively 15 for the deposit and maintenance of funds belonging only to one 16 association and not commingle the money belonging to one 17 association with money belonging to another association, the 18 manager, or another person or entity. Obtain written authorization if any interest or other income 19 (4) 20 earned by the money is to be paid to any person or party other 21 than the association or member to whom the money belongs. 22 (5) Create and maintain books and records sufficient to demonstrate compliance with the provisions of this section and rules adopted 23 24 by the Board. 25 (6) Upon depositing the money as provided in this subsection, 26 expend, remit, or invest the money as directed by the association 27 to whom the money belongs and provide an accurate account of any expenditure, remittance, or investment. 28 29 "§ 93A-94. Fees; subsequent application. 30 The Board may impose the following fees, not to exceed the following (a) 31 amounts: 32 Application for community association manager license ............\$25.00 <u>(1)</u> 33 (2) Issuance of license 150.00 34 (3) 35 (4) 36 (5) 37 (6) 38 (7) 39 (8) Credit for unapproved continuing education course ...... 50.00 40 (9) 41 (10)Copies of Board rules or licensure standards shall be the cost of 42 (11)

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printing and mailing.

(b) An individual who applied for a license as a community association manager and failed the community association manager examination is not required to pay an additional application fee if the individual submits another application for a license as a community association manager within six months following the submission of the individual's first application; however, the individual shall pay the examination fee to be eligible to take the examination again.

#### "§ 93A-95. License renewal; inactive license; lapsed license.

- (a) Renewal. A license issued under this Article expires on September 30 of each year. A license may be renewed by filing an application for renewal according to procedures established by the Board and paying the required renewal fee. The Board shall renew the license of a person who files an application for renewal, pays the required renewal fee, and has fulfilled the continuing education requirements set by the Board. If the Board imposes a continuing education requirement as a condition of renewing a license, the Board shall reasonably ensure that the courses needed to fulfill the requirement are available.
- (b) <u>Late Renewal. The Board may provide for the late renewal of a license upon the payment of a late fee. However, late renewal of a license may not be granted more than five years after the license expires.</u>
- (c) Inactive License. A licensed community association manager may apply to the Board to be placed on inactive status. An applicant for inactive status shall follow the procedure established by the Board. A licensed community association manager who is granted inactive status is not subject to the license renewal requirements during the period the license holder remains on inactive status. A community association manager on inactive status may apply to the Board to be reinstated to active status at any time. The Board may set conditions for reinstatement to active status. A community association manager on inactive status shall not perform any act or service for which licensure is required.

#### "§ 93A-96. Continuing education.

- (a) Requirements. The Board may establish programs of continuing education for licensees under this Article. A licensee subject to a program under this section shall present evidence to the Board upon renewing the license, and every renewal thereafter, that during the 12 months preceding the annual license expiration date, the licensee has completed the required number of classroom hours of instruction in courses approved by the Board. The Board shall determine the number of hours of continuing education a licensee is required to complete annually. However, the total number of credit hours shall not exceed eight credit hours. No member of the Board shall provide or sponsor a continuing education course under this section while that person is serving on the Board.
- (b) Fees. The Board may establish a nonrefundable course application fee to be charged to a course sponsor for the review and approval of a proposed continuing education course. Approval of a continuing education course shall be renewed annually. The Board may also require a course sponsor to pay a fee for

- each licensee completing an approved continuing education course conducted by the sponsor.
  - (c) Credit for Unapproved Course. The Board may award continuing education credit for an unapproved course or related educational activity. The Board may prescribe procedures for a licensee to submit information on an unapproved course or related educational activity for continuing education credit. The Board may charge a fee to the licensee for each unapproved course or activity submitted.
  - (d) Extension of Time. The Board may, for good cause shown, grant extensions of time to licensees to comply with the requirements of this section. Any licensee who, after obtaining an extension under this subsection, offers evidence satisfactory to the Board that the licensee has satisfactorily completed the required continuing education courses, is in compliance with this section.
  - (e) Rules. The Board may adopt rules regarding continuing education requirements, including rules that govern the following:
    - (1) The content and subject matter of continuing education courses.
    - (2) The criteria, standards, and procedures for the approval of courses, course sponsors, and course instructors.
    - (3) The methods of instruction.

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- (4) The computation of course credit.
- (5) The ability to carry forward course credit from one year to another.
- (6) The waiver of or variance from the continuing education requirement for hardship or other reasons.
- (7) The procedures for compliance and sanctions for noncompliance.

## "§ 93A-97. Registration of community associations.

- (a) On or before January 1 of each year, every community association who employs a community association manager licensed pursuant to this Article and whose membership includes the owners of 20 or more residential condominiums, townhouses, apartments, or lots, or any combination thereof shall register the association with the Board and shall provide the Board with the following information about the association:
  - (1) The name and address of the association.
  - (2) The county where the property is located.
  - (3) The name and address of the community association's manager.
  - (4) Any other information the Board may require pursuant to rules adopted by the Board.
- (b) On or before January 1 of each year, any other community association of residential condominiums, townhouses, apartments, or lots may register the association with the Board and shall provide the Board with the information required under subdivisions (a)(1) through (a)(4) of this section.
- (c) The Board may charge each affected association an annual registration fee not to exceed fifty dollars (\$50.00).

(d) In the event an association required to register fails to register, the association shall not sue in court or otherwise pursue any legal remedy available to it until the association has registered with the Board, including the payment of any delinquent registration fees. The Board shall publish a directory of registered community associations and registration fees. The Board shall use the fees for the administration and enforcement of this Article only.

### "§ 93A-98. Disciplinary action by the Board.

- (a) The Board shall have the authority to take disciplinary action. Upon its own initiative or upon the complaint of any person, the Board may investigate the conduct of a licensed community association manager or any other person who acts or presumes to act in the capacity of a licensed community association manager. The Board may suspend or revoke a license issued under this Article or reprimand a licensee if, following a hearing, the Board finds that the licensee has done any of the following:
  - (1) Obtained a license by means of fraud, deceit, or misrepresentation.
  - (2) Engaged in gross negligence or gross incompetence as a community association manager.
  - (3) Engaged in any act or service for which a license is required with a lapsed or inactive license.
  - (4) Made a willful misrepresentation of material fact.
  - (5) Failed within a reasonable time to account for or remit money belonging to a community association or another person coming into the community association manager's possession in his or her capacity as a community association manager.
  - (6) Commingled money belonging to a community association with the community association manager's own money or failed to deposit, maintain, or safeguard the money of a community association as required by G.S. 93A-93(e).
  - (7) Been adjudged legally incompetent.
  - (8) Paid or offered to pay a valuable consideration to any person for acts or services performed in violation of this Article.
  - (9) Failed to reasonably supervise an employee under G.S. 93A-89(6) or (7) to prevent a violation of this Article.
  - (10) Engaged in any other conduct that is fraudulent.
  - (11) Violated any rule adopted by the Board or any provision of this Article.
- (b) The Board may also suspend or revoke the license issued to a community association manager when the licensee has been convicted in any court of competent jurisdiction in this State, another state, or the United States of the offenses of fraud, embezzlement, larceny, false pretenses, forgery, conspiracy, or any other offense involving dishonesty, breach of trust, or moral turpitude.

- (c) In any case in which the Board may take disciplinary action authorized by this section, the Board may also impose reasonable conditions, restrictions, limitations, and probation upon the licensee.
- (d) <u>Hearings held pursuant to this section shall be governed by the provisions of Article 3A of Chapter 150B of the General Statutes.</u>
- The Board shall have authority to issue subpoenas in aid of its authority to compel the testimony of witnesses and to require any person or entity to produce documents for examination and copying by the Board's representatives. Subpoenas shall be signed by the Board Chair, Executive Director, or legal counsel. Upon written request, the Board Chair shall revoke a subpoena upon a showing that the subpoena does not describe the evidence sought with reasonable particularity, the evidence sought by the subpoena does not relate to a matter within the authority of the Board, or compliance with the subpoena is unreasonably burdensome. If any person should fail to comply with a subpoena issued by the Board, the Board may apply to the Superior Court of Wake County or any county where the subpoenaed person resides or does business for an order to compel the person to comply with a subpoena or to show cause why the subpoenaed person should not be held in contempt. The court may impose punishment for failure to comply with the Board's subpoena in the same manner as if the subpoena had been issued under the court's own authority. When the subpoena seeks the production of records of money belonging to a community association or association member held by a financial institution, the Board may obtain access to the records in accordance with G.S. 53B-5.

# "§ 93A-99. License is property of the Board; display of license; report address change.

- (a) A license issued by the Board is the property of the Board. If the Board suspends or revokes a license issued by the Board, the community association manager to whom the license is issued shall return the license to the Board upon demand.
- (b) A community association manager licensed by the Board shall display the license in a manner prescribed by the Board. A licensed community association whose address changes shall report the change to the Board.

#### "§ 93A-100. Records.

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All persons licensed under this Article shall maintain full and accurate records of business the licensees have engaged in pursuant to their licenses. Records shall include the written, signed contract, and the written report required by the standards of practice established by the Board. Licensees shall retain records no less than three years. Licensees shall furnish their records to the Board on demand without prior notice.

### "§ 93A-101. Violation a misdemeanor.

A person who violates any provision of this Article is guilty of a Class 2 misdemeanor. Each unlawful act or practice constitutes a distinct and separate offense.

#### **"§ 93A-102. Injunctions.**

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The Board may apply to any appropriate court for an order enjoining violations of this Article. Upon a showing by the Board that any person has violated or is about to violate this Article, the court may grant an injunction or a restraining order or take other appropriate action."

#### **SECTION 2.** G.S. 93A-6(a)(12) reads as rewritten:

"(a) The Commission has power to take disciplinary action. Upon its own initiative, or on the complaint of any person, the Commission may investigate the actions of any person or entity licensed under this Chapter or any other person or entity who shall assume to act in such capacity. If the Commission finds probable cause that a licensee has violated any of the provisions of this Chapter, the Commission may hold a hearing on the allegations of misconduct.

The Commission has power to suspend or revoke at any time a license issued under the provisions of this Chapter, or to reprimand or censure any licensee, if, following a hearing, the Commission adjudges the licensee to be guilty of:

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(12)Commingling the money or other property of his or her principals with his or her own or failure to maintain and deposit in a trust or escrow account in an insured bank or savings and loan association in North Carolina all money received by him or her as a real estate licensee acting in that capacity, or an escrow agent, or the custodian or manager of the funds of another person or entity which relate to or concern that person's or entity's interest or investment in real property, provided, these accounts shall not bear interest unless the principals authorize in writing the deposit be made in an interest bearing account and also provide for the disbursement of the interest accrued. However, a real estate broker who is also a licensed community association manager shall not be subject to disciplinary action by the Commission for handling and accounting for money belonging to a community association in compliance with Article 6 of this Chapter.

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**SECTION 3.** Any person who submits proof to the Board that the person has been actively engaged in business as a community association manager for compensation in this State for at least three consecutive years before the effective date of this act and pays the required fee for the issuance of a license shall be licensed without having to satisfy the requirements of G.S. 93A-92(a)(1) and (2), as enacted by Section 1 of this act. Proof of active engagement as a community association manager may be shown by evidence of the regular performance, over three or more years, of two or more of the acts or services enumerated in G.S. 93A-87. All persons who do not make application to the Board within one year of the effective date of this act shall be required to complete all

requirements prescribed by the Board and to otherwise comply with the provisions of G.S. 93A-92.

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**SECTION 4.** G.S. 93A-88 and G.S. 93A-93, as enacted by Section 1 of this act, becomes effective October 1, 2012, and applies to offenses committed on or after that date. The remainder of this act is effective when it becomes law.