

RALEIGH POLICE
DEPARTMENT

A Presentation to Address a Crisis Response in Our Homeless Community

August 18, 2020



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ACORNS TEAM

*Growing Together, Standing Strong
& Weathering the Storm*

**“Addressing
Crises through
Outreach,
Referrals,
Networking, and
Service”**





The ACORNS TEAM

- ACORNS Team members understand the need to foster growth, patience, relationships and understanding. With this approach, the ACORNS Team assists individuals by *”growing together, standing strong and weathering the storm.”*



ACORNS TEAM

Mission

Our mission is to connect with individuals in crisis and provide them with the resources needed to meet their individual goals.





ACORNS TEAM

How we conduct our mission

- Conducts mission through: Outreach, education, case management, on-call field services, investigation and intervention.
- Referrals and calls for service are responded to by a social worker and officer.
- Utilizes a “care and safety first, enforcement last” approach.





OUTREACH

- Meets people where they are and responds to crises with patience and understanding.
- Serves as a branch between individuals, business owners, faith-based organizations, the criminal justice system, and other community partners to develop long-lasting partnerships and grow a system of communal support for individuals in need.



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EDUCATION

- Educates individuals, agencies, law enforcement officers, and community partners on the lived experiences of individuals impacted by homelessness, living with mental illness, and/or living with substance use disorders, and the challenges they face.





FIELD SERVICES

- Provides field services for individuals requesting services or experiencing crises.
- Provides transportation for individuals requesting or accepting services from community partners.
- Calls for service
 - Utilize a “care and safety first, enforcement last” approach
 - Are responded to with kindness, compassion, equity, cultural competency.



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CASE MANAGEMENT

- Assists individuals and families with finding available services from community partners.
- Helps individuals and families identify their needs and goals in order to create individualized care plans.
- Maintains communication with individuals and community partners to discuss progress and evaluate care plans.
- Meets with community partners to discuss how to best meet the needs of individuals receiving services in our community.





INTERVENTION & INVESTIGATION

- Collaborates with agencies and community partners to assist individuals in need to provide intervention and investigation services. Services include, but are not limited to, reunification with family members, strategies to reduce recidivism, and assistance transitioning to long term stability.



ACORNS TEAM

Who is on the ACORNS Team?

- (1) Supervising Sergeant
- (1) Detective
- (3) Social Workers
- (3) Officers



ACORNS TEAM

Next Steps and Questions