

## NORTH CAROLINA Administrative Office of the Courts

**IMPORTANT STATISTICS** 

as of June 30, 2012

3,135,861 processes currently in NCAWARE98 counties currently using the system34,761 court and law enforcement users

#### PARTNERS

Local law enforcement agencies NCAWARE Advisory Committee N.C. Department of Adult Correction N.C. Division of Motor Vehicles N.C. Governor's Crime Commission N.C. State Bureau of Investigation N.C. State Highway Patrol

#### WHAT USERS ARE SAYING

#### Wake County District Court Judge Robert Rader

NCAWARE is bad news for criminals and great news for the public and the courts.

#### Wake County Clerk of Superior Court Lorrin Freeman (WRAL-TV)

We are very pleased with the way [the implementation of NCAWARE] is transitioning. It helps us as clerks more efficiently serve the law enforcement community so they can help keep the public safe.

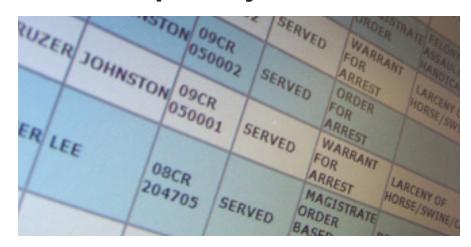
#### Beaufort County Chief Sheriff's Deputy Harry Meredith (Daily News)

This is one of the biggest changes we have had in law enforcement in decades.

## Durham County Magistrate and Current President of the N.C. Magistrates Association D. Eric VanVleet

We finally have a system that will ensure fairness for all. We can truly tell who needs to be served and who does not. This will protect the lives of officers in the field and citizens in their homes.

# North Carolina Statewide Warrant Repository (NCAWARE)



NCAWARE is a web-based system that was designed, developed, and implemented by the North Carolina Administrative Office of the Courts (NCAOC). The system maintains detailed information about criminal processes, such as warrants, magistrate orders, citations that lead to an arrest, criminal summons, orders for arrest, release orders, and appearance bonds. It also tracks information for all people and businesses involved in such processes. With NCAWARE, law enforcement can view and serve any electronic unserved process in the state without having paper in hand. Officers are also able to pre-fill arrest and warrant information prior to appearing before the magistrate, thus decreasing processing time.

All NCAWARE judicial and law enforcement users also have access to the unserved warrants in both the NCAWARE system and NCAOC's Automated Criminal/Infractions System (ACIS) through the Statewide Warrant Search, which combines information from both systems.

NCAWARE is the first point of entry into the courts databases for all arrest data, including that for DWI cases. Court case information in NCAWARE automatically populates ACIS through real-time interfaces. Demographic driver data and vehicle data is automatically pre-populated in NCAWARE via a connection with the Division of Motor Vehicles. The NCAOC is currently working on a real-time interface between eCITATION® and NCAWARE to provide for the automatic creation of a process in situations where a traffic citation leads to an arrest – such as DWI, driving while license revoked, and driving with no operator's license.

The statewide system launched in June 2008 in Johnston County and was implemented in 98 counties in October 2010, resulting in the official retirement of the 1990s Magistrate System. The NCAOC is working jointly with the two remaining counties (Buncombe and Mecklenburg) to integrate NCAWARE with their local criminal justice systems.

## **IMPLEMENTATION TIMELINE**

Implemented the

Search in all 100

counties

Statewide Warrant

June 17, 2008 Pilot Phase I: Implemented in Johnston County

#### November 6, 2008 January 29, 2009

Pilot Phase II: Implemented with additional functionality for Order for Arrest and Process Tracking in Lee and Harnett counties

## April 1, 2009

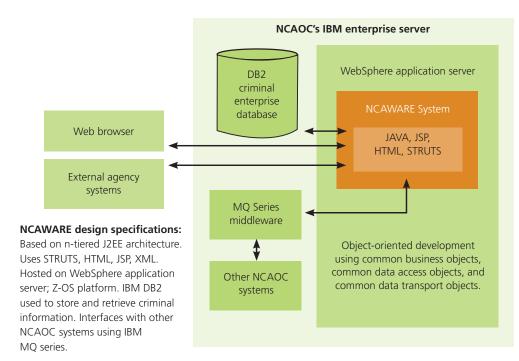
Started statewide rollout with system implementation in Nash, Wilson, and Edgecombe counties

#### January 2010 Implemented in 36 counties including, Wake, Durham, and Cumberland counties

April 2010 Implemented in 56 counties

October 27, 2010 Retired magistrate system (98 counties)

# NCAWARE: The architecture behind the application



# **Major Enhancements Underway**

The NCAOC is currently working with both Mecklenburg and Buncombe Counties to implement NCAWARE, along with a real-time interface to their local county criminal justice systems. This interface, once developed, with be the foundation for a real-time interface that will be available to any county or law enforcement agency to use to immediately populate their local systems with real-time data on any criminal process in NCAWARE.

Work has also begun on a real-time interface between NCAWARE and eCITATION<sup>®</sup> for arrestable offenses. Officers will be able to enter information for arrestable offenses into eCITATION<sup>®</sup> and that data will automatically be transmitted to NCAWARE. This interface saves duplicate data entry by the magistrate and assures data accuracy.

#### SYSTEM BENEFITS AND FEATURES

#### BENEFITS

- Provides real-time statewide access by all law enforcement and court officials from any location with web access
- Reduces risk to personal safety of public, law enforcement and court officials
- Searches automatically for outstanding processes on any defendant, complainant or witness entered on a process
- Provides law enforcement officers with the ability to print and serve processes on demand, even if the processes are owned by other agencies
- Minimizes redundant data entry, errors, and time delays
- Provides law enforcement officers with the ability to preenter warrants before taking the defendant before the magistrate
- Tracks processes from initiation through final disposition

#### FEATURE HIGHLIGHTS

- Provides the ability to stop in the middle of creating a process and return at a later time without losing any data entered
- Retrieves person information from N.C. Division of Motor Vehicles
- Immediately serves electronic processes owned by other agencies
- Assigns electronic processes to other agencies for service
- Tracks processes from creation through service
- Automatically associates persons and businesses
- With one search, identifies outstanding processes statewide in NCAWARE and ACIS
- Deletes process issued in error

The statewide NCAWARE system is a custom-developed, web-based system that was designed, written, tested and implemented by the N.C. Judicial Department's Administrative Office of the Courts.