Item VI.



Department of Health and Human Services Overview February 19, 2019

Department of Health and Human Services

Mission

In collaboration with our partners, DHHS provides essential services to improve the health, safety and well-being of all North Carolinians.

Vision

Advancing innovative solutions that foster independence, improve health and promote wellbeing for all North Carolinians.



Department of Health and Human Services

Strategic Goals for 2019-2021 are to:

- Advance the health and well-being of North Carolinians utilizing the programmatic tools of our Department.
- Build an innovative, coordinated, and whole-person centered system that addresses both medical and nonmedical drivers of health.
- Turn the tide on North Carolina's opioid crisis.
- Ensure all North Carolina children get a healthy start and develop to their full potential in safe and nurturing families, schools and communities.
- Achieve operational excellence.

Source: https://files.nc.gov/ncdhhs/NCDHHS-Strategic-Plan-2019-2021-WEB.pdf

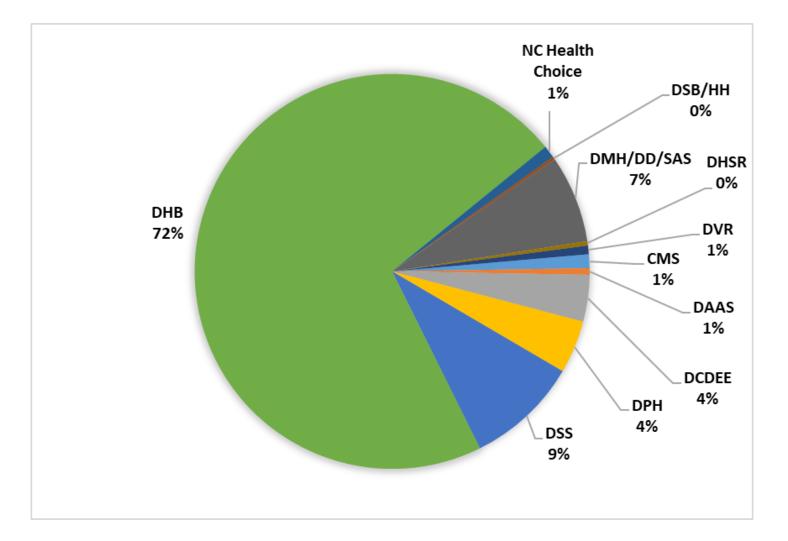
Department of Health and Human Services Certified Budget FY 2018-19

			Net	
Departments	Requirements	Receipts	Appropriation	FTE
Central Management and Support	231,035,147	104,124,535	126,910,612	909.75
Aging and Adult Services	109,686,759	63,350,511	46,336,248	77.00
Child Development and Early Education	784,301,645	555,668,547	228,633,098	427.00
Public Health	888,798,331	732,097,569	156,700,762	1,928.51
Social Services	1,895,423,337	I,689,649,387	205,773,950	323.00
Health Benefits	14,651,729,169	10,839,454,780	3,812,274,389	422.50
NC Health Choice	209,045,807	208,644,974	400,833	2.00
Services for the Blind, Deaf and Hard of Hearing	44,901,578	36,313,092	8,588,486	332.09
Mental Health/Developmental Disabilities/Substance				
Abuse Services	1,472,233,190	763,602,597	708,630,593	11,385.30
Health Service Regulation	71,198,567	51,700,348	19,498,219	578.50
Vocational Rehabilitation Services	145,723,687	106,232,993	39,490,694	985.25
Total Health and Human Services	20,504,077,217	15,150,839,333	5,353,237,884	17,370.90

Note: Table combines the FY 2018-19 certified budgets for DHB and DMA Source: https://www.osbm.nc.gov/library/2018-19-certified-budget

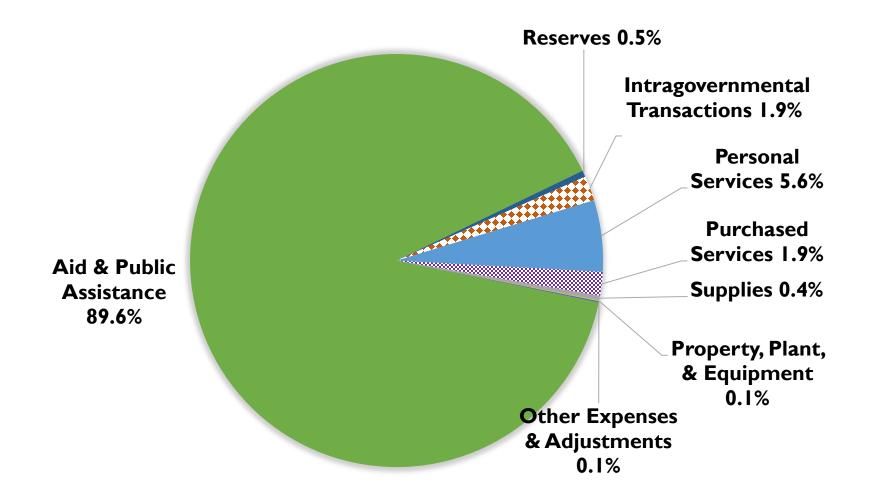


Department of Health and Human Services Allocation of the FY 2018-19 DHHS Budget



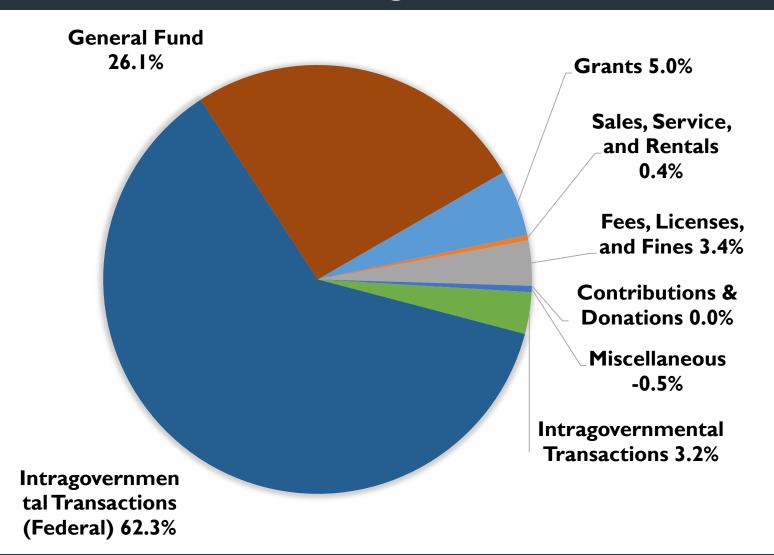


Department of Health and Human Services FY 2018-19 Requirements





Department of Health and Human Services FY 2018-19 Funding Sources





Division of Central Management and Support

Provides agency-wide administrative support to the DHHS divisions and offices:

Budget and Analysis Office of Communications Office of the Controller General Counsel Office of Government Affairs Human Resources Information Technology Internal Auditor Office of NCTracks Office of Privacy and Security Office of Procurement & Property and Construction **Contract Services** Office of Rural Health Office of the Secretary

Division of Aging and Adult Services (DAAS)

- Provides services for the elderly and for disabled adults
- Programs:
 - Home and Community Care Block Grant (HCCBG)
 - Long Term Care (LTC) Ombudsman Program
 - State/County Special Assistance

- Adult protective services and guardianship
- At-risk and adult care home case management
- Key Rental Assistance
- HCCBG services locally controlled:
 - County Boards of Commissioners determine services, funding levels, and providers
 - I6 regional Area Agencies on Aging that contract with nearly 350 community-based providers

Division of Child Development and Early Education

Supports early childhood services, including:

- Regulates and Licenses all child care facilities, including child care centers and family child care homes
- Administers
 - Child Care Subsidy Program
 - NC Pre-K

Funding for Smart Start is included in the DCDEE budget.

Division of Public Health

Oversees and administers programs related to essential public health services

- Women's and Children's Health
- State Center for Health Statistics
- Communicable Disease Control
- Chronic Diseases
- Local Health Department Support
- State Public Health Laboratory
- Office of the Chief Medical Examiner
- Forensic Test for Alcohol
- Environmental Health Regulation
- Vital Records
- Oral Health



Division of Social Services

Provides services, through the 100 county social services departments, to children and families, including:

- Work First Family Assistance
- Food and Nutrition Services (aka Food Stamps)
- Child Support Services
- Child Welfare
 - Child Protective Services
 - Adoption and Foster Care
- Energy Assistance
 - Low-income Home Energy Assistance (LIHEAP)
 - Crisis Intervention Program
- Refugee Assistance

Health Benefits (DHB or NC Medicaid)

- DHB was created as part of Medicaid Transformation (S.L. 2015-245)
- Began merger with Division of Medical Assistance (DMA) in August 2018
- Manages the NC Medicaid Program
 - Entitlement program that pays for medical care for low-income families and individuals
 - Program costs are shared by states and the federal government
 - Current federal match rate for most services: 67.16%
- Provides health insurance for
 - Low-income families
 - Children
 - Pregnant women
 - Long-term care for elderly
 - Services for people with disabilities
- Medicaid eligibility is determined by income, assets, age, and disability
- Eligibility determinations performed by local departments of social services

Health Benefits (NC Health Choice)

- DHB also manages the NC Health Choice Program (federal Children's Health Insurance Program or "CHIP")
 - NCHC provides health insurance to uninsured children up to age 18 from families with income up to 210 percent FPL
 - Benefits are similar but not identical to Medicaid
 - Not an entitlement program (annual federal allotment)
 - Match rate is different from Medicaid



Division of Services for the Blind (DSB)

- Serves persons who are blind or visually impaired
- Primary services:
 - Vocational Rehabilitation
 - Medical Eye Care

- Independent Living
- Business Enterprise Program
- Assure that adults with needs that could result in out-of-home placement receive support services to enable them to continue to live at home and/or in the community:
 - Information

Referrals

• Training

Outreach

- Advocacy
- Interpreters

Assistive Technology

Division of Services for the Deaf & Hard of Hearing (DSDHH)

 Works to ensure that all Deaf, Hard of Hearing, or Deaf-Blind North Carolinians have the ability to communicate their needs and to receive information easily and effectively in all aspects of their lives, especially their health and well-being.

Primary services:

- Captionist & Relay Operators
- Deaf Services
- Regional Centers

Fiscal Research

- Domestic Violence Support and Resources
- Assistive Technology
- Sign Language Interpreters

- Emergency Preparedness & Public Safety
- Deaf-Blind
 Services

Telecommunications Access

Technical
 Assistance for
 Agencies and
 Businesses

DIVISION

Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS)

- Oversees State-funded prevention, intervention, treatment, and services to people who have or are at-risk for having:
 - Mental illness
 - Intellectual and developmental disabilities (I/DD)
 - Alcohol and substance use disorders



DMH/DD/SAS (continued)

- Oversees and monitors 7 regional LME/MCOs (local management entities/managed care organizations)
 - G.S. §122C is guiding statute
 - LME/MCOs responsible for management/delivery of community-based mental health services to residents (adults and children) in their catchment areas
 - Core services (G.S. §122C-2): screening, assessment, emergency triage, prevention, education, and consultation

State Operated Healthcare Facilities (DSOHF)

- Operates a total of 14 inpatient and residential behavioral health treatment facilities
 - Psychiatric hospitals (3)
 - Alcohol and drug treatment centers (3)
 - Neuro-medical treatment centers (3)
 - Developmental disability centers (3)
 - Residential schools (2):
 - Wright School serves children ages 6 to 12 with emotional, behavioral, education, intellectual, social, and neurological conditions
 - Whitaker School provides inpatient psychiatric services to adolescents ages 13 to 18

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Division of Health Service Regulation (DHSR)

- Establish and enforce the regulation of health facilities
- Major functions:
 - Medical facilities planning Certificates of Need
 - Licensure and regulation of construction and operation of health facilities
 - Radiation safety
 - Oversite of nurse aide personnel education and credentialing
 - Nurse Aide I and Health Care Personnel Registries
 - Development of statewide emergency medical services (EMS)

Division of Vocational Rehabilitation Services (DVR)

- Promote employment and independence for persons with physical, mental, or cognitive disabilities
 - Counseling

- Training
- Transportation
- Job Placement
- Other support services

- Education
- Assistive Technology

 Processes applications and determines eligibility for federal Social Security Disability, Supplemental Security (SSI), and Medicaid benefits

Questions?

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