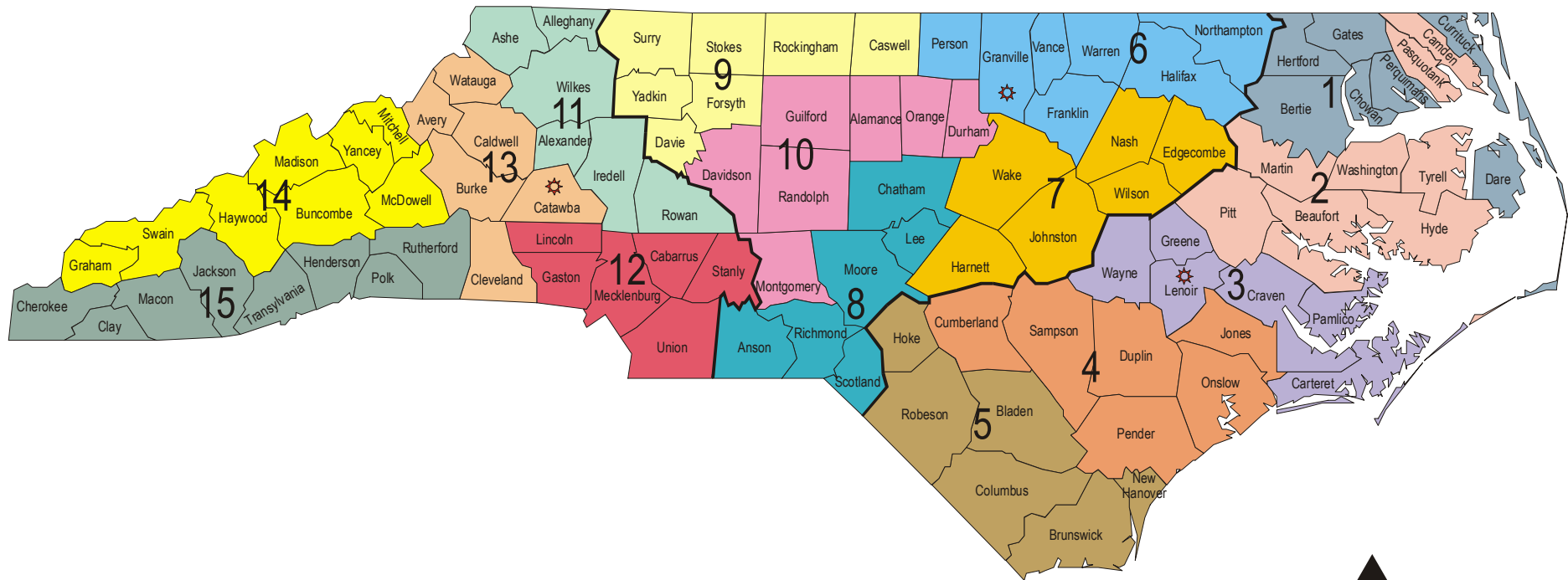NORTH CAROLINA

STATE EMERGENCY RESPONSE TEAM

SERT

COMPONENT PARTS OF SERT's ORGANIZATION

- Regional Coordination Centers (3 Branch Offices)
- The State EOC - SERT Leadership
  - Communications
  - Emergency Services
  - Human Services
  - Infrastructure
  - Logistics (Warehouse)

State of North Carolina
Division of Emergency Management

Eastern Branch

Tom Collins, Manager
3802 Highway 58 North
Suite B
Kinston, NC 28502
252-520-4923

Area	Coordinator
1	David Humphrey
2	Mark Brown
3	
4	Doug Haas
5	Paula Brown

Central Branch

Elaine Wathen, Manager
401 Central Ave.
Butner, NC 27509
919-575-4122

Area	Coordinator
6	Paul Denison
7	Alan Byrd
8	Woody Mashburn
9	Joe Wright
10	Ricky Tuttle

Western Branch

Tim Miller, Manager
3305-15 16th Avenue SE
Conover, NC 28613
828-466-5555

Area	Coordinator
11	Greg Atchley
12	Mike Cook
13	Jeff Cardwell
14	Jimmy Ramsey
15	Danny Gee

CRIME CONTROL & PUBLIC SAFETY

N*C
NORTH CAROLINA
Emergency Management

TYPICAL MISSION REQUESTS

- Auxiliary power support.

- Public shelter support.

- Special medical needs shelter support.

- Food, water, and ice.

- Security and traffic control support.

- Search and rescue support.

- Debris clearance assistance.

- EMS and fire fighting assistance.
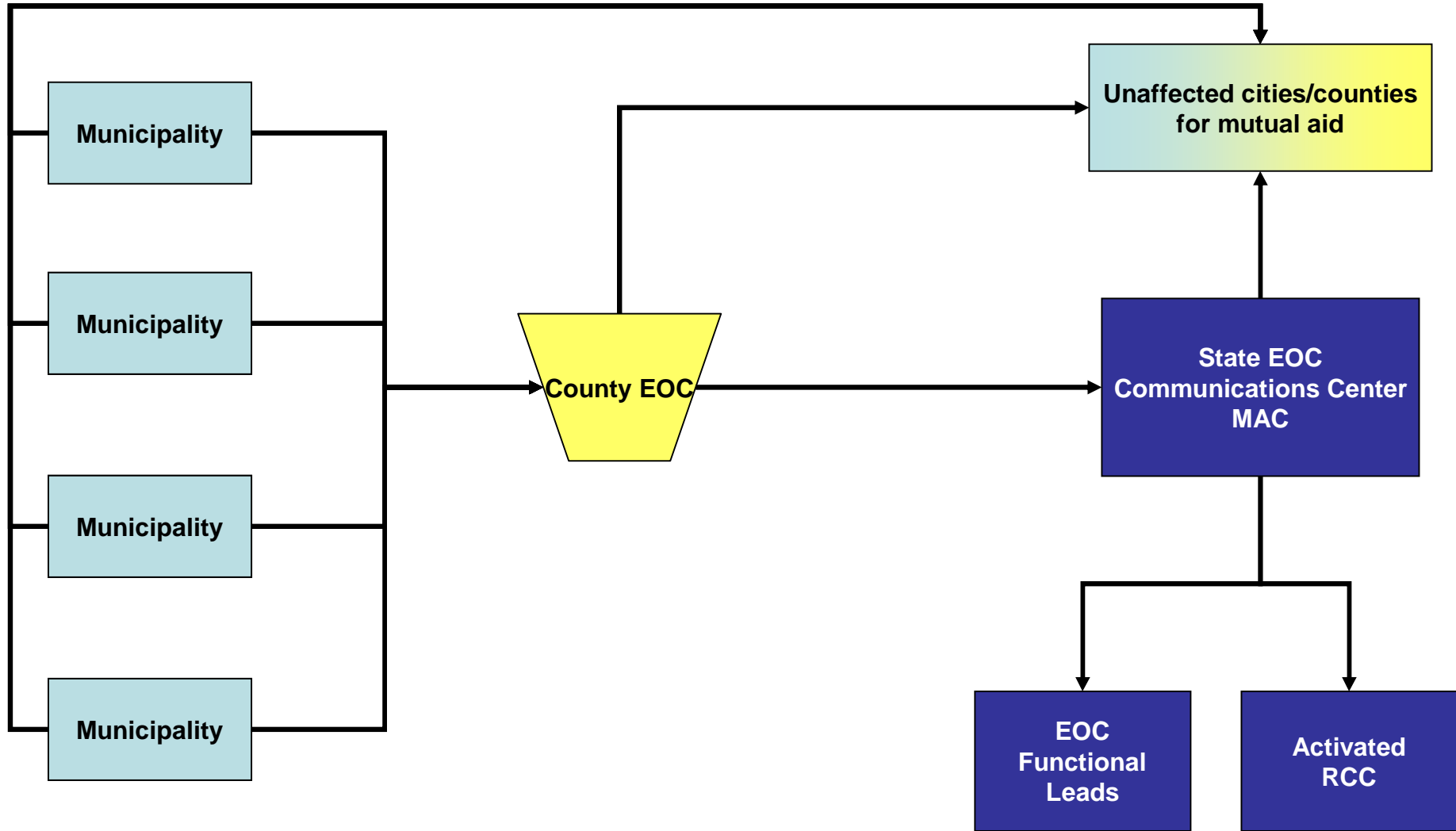
How Counties Prepare for Disaster?

- Pre-Wired Facilities for Auxiliary Power
- Established a Reliable Shelter Program
- Developed Working Relationships with Volunteer Organizations – Mass Care
- Contracts for Necessary Resources
- Public Education – Family Preparedness
- County Receiving and Distribution Point
- A Media Spokesperson
- County Animal Response Team
- Debris Removal Contracts

How NCEM Prepares for a Disaster

- Activate the State EOC
- Evaluation of the Required Resources
- Full Activation of SERT and All of It's Components
- Dispatch of Requested State Response Resources
- Coordination and Management of Response Resources
- Declaration of a State of Emergency
- Notification to FEMA ref. EOC activities/level
- Ensure the Establishment of County Receiving and Distribution Points (Manpower)
- Identification of Necessary Additional Resources
- Utilize SPARTA (State Preparedness and Resource Tracking Application) WEB EOC
- Coordination with Resources & Officials Beyond the State Line
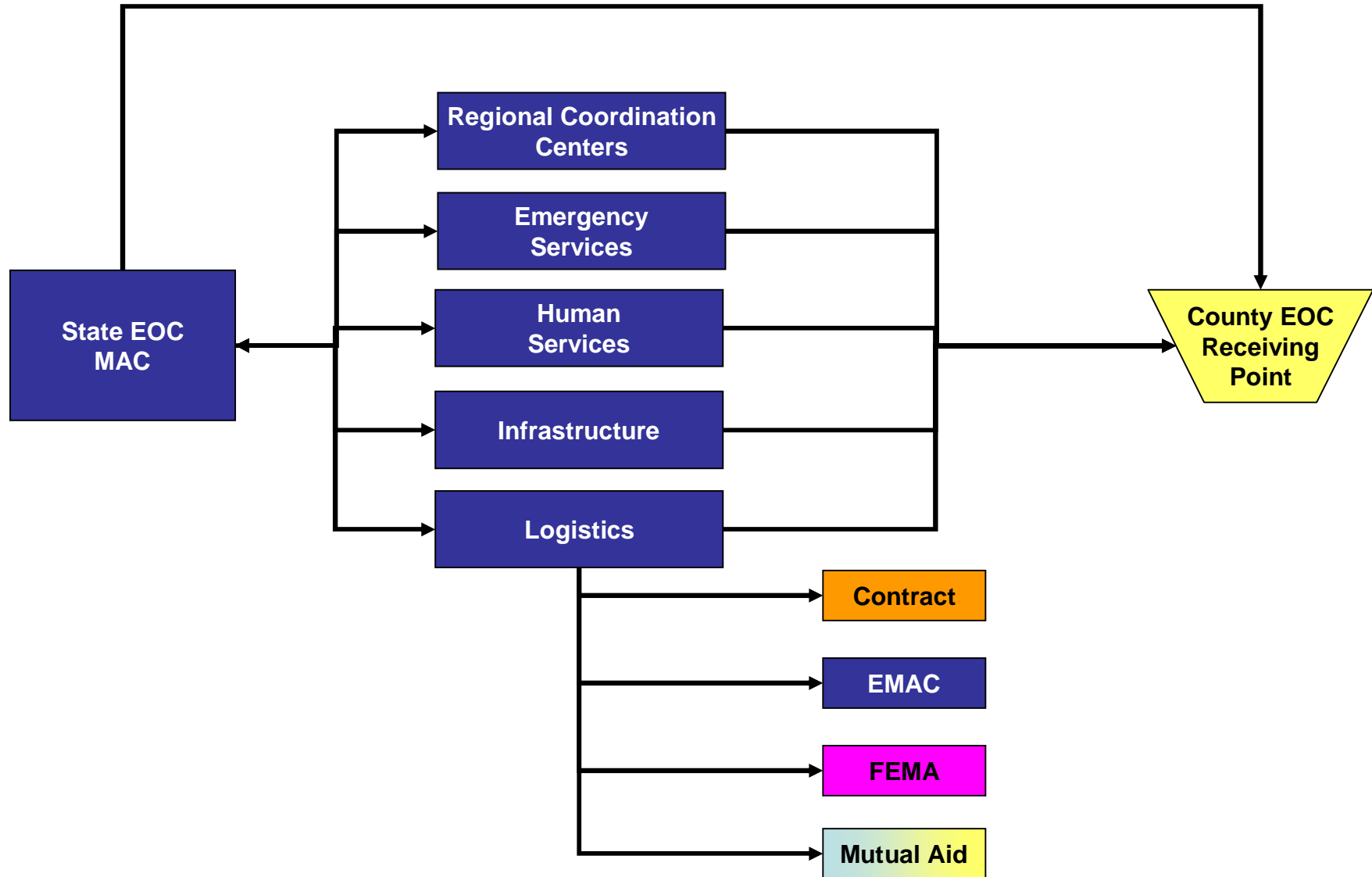- Demobilization of Response & Transition to Recovery

MISSION REQUEST FLOW CHART

*RCC - Regional Coordination Center

MISSION REQUEST FLOW CHART

Inside the State System

MISSION REQUEST FLOW CHART

From where do the resources come?

STATE EOC MISSION REQUEST FLOW

Notify County EOC of resource arrival

County requesting info on status of mission request | State supplying info or seeking info from County

MUNICIPALITIES
1. Establish Priorities
2. Use Local Resources
3. Request Assistance from the County

May contact State EOC direct

COUNTY EOC
1. Establishes local priorities.
2. Determines local available resources
3. Requests assistance from the State EOC in the form of a mission request:
   - Mission Request form attached
   - Communications systems:
     *SPARTA via Internet
     *Web page *www.ncem.org*
     *E-mail *nceoc@ncem.org*
     *Phone 800-858-0368
     *Fax 919-733-7554
     *Satcom/EM Radio/Amateur Radio

Type 4
Incident Management Teams will be dispatched to affected counties post-landfall if necessary

BRANCH OFFICES
1. Manages State assets in a defined area.
2. Manages field deployment teams within area
3. Manages operational missions:
   - Transportation
   - Air Ops
   - Auxiliary power generators
   - Task force support

LIAISON OFFICER(S)
1. Serve as State EOC point of contact for an assigned group of counties.
2. Inform county on status of mission requests
3. Solve problems

COMMUNICATONS /MISSION ASSIGNMENT COORDINATOR
1. Receives/checks the Mission Request
2. Enters the fax/radio/phone requests into SPARTA
3. Sorts the SPARTA Mission Requests
   - Emergency Services
   - Human Services
   - Infrastructure
   - Branch Offices
   - Logistics Chief
   - EM Logistics

Mission Requests will be validated by the Functional Leads to be consistent with the SERT objectives. Mission requests not consistent with the SERT objectives will be delayed or denied by the Functional Leads.

EMERGENCY SERVICES
1. Firefighting (ESF 4)
2. Emergency Medical Services (ESF 8)
3. Law Enforcement (ESF 13)
4. Hazardous Materials (ESF 10)
5. Search and Rescue (ESF 9)
6. Insurance Industry

HUMAN SERVICES
1. Public Shelter (ESF 6)
2. Mass Care (feeding) (ESF 6)
3. Agriculture - crops & livestock (ESF11)
4. Volunteer Agencies
5. Crisis Counseling (ESF 8)
6. Public Health (ESF 8)

INFORMATION
Monitor the status of resource requests from assigned counties using SPARTA

INFRASTRUCTURE
1. Energy (ESF 12)
2. Debris Management (ESF 14)
3. Public Works & Engineering (ESF 3)
4. Environmental Issues (ESF 10)
5. Dept. of Transportation (ESF 1)

COUNTY RECEIVING/DISTRIBUTION POINT

EM LOGISTICS / LOGISTICS CHIEF (ESF 2, ESF 7)
1. National Guard assets - supply to Branch Offices
2. Dept. of Corrections assets
3. Emergency Management Assistance Compact
4. Requests for Federal Assistance (RFA)
5. Generators, sand bags, equipment
6. Commodities - ice, water, meals, plastic
7. SERT support - resupply and maintenance
8. Purchase & contract
9. Communications & data processing

TASKED AGENCY / ORGANIZATIONS
Statewide Mutual Aid Agreement
Emergency Management Assistance Compact Contract
FEMA
Other

Questions concerning mission requests

02/21/06

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Most Used State Resources

- National Guard
- Highway Patrol
- NCDOT
- Forestry
- Corrections
- Civil Air Patrol
- Public Health
- OEMS
- OSFM

- Social Services
- Mental Health
- Corrections
- Agriculture
- VIPER Communications
- Volunteer Organizations
- Mutual aid –cities and counties

RESOURCE TYPING

- Regional Response Teams
- Public Health Regional Surveillance Teams
- State Medical Assistance Teams
- Urban Search and Rescue Teams
- Swiftwater Rescue Teams

The NC Regional Response Hazardous Materials Teams

Helping Us Help You

7 Regional Response Teams

Designed To Provide Regional Response To Hazardous Materials Incidents

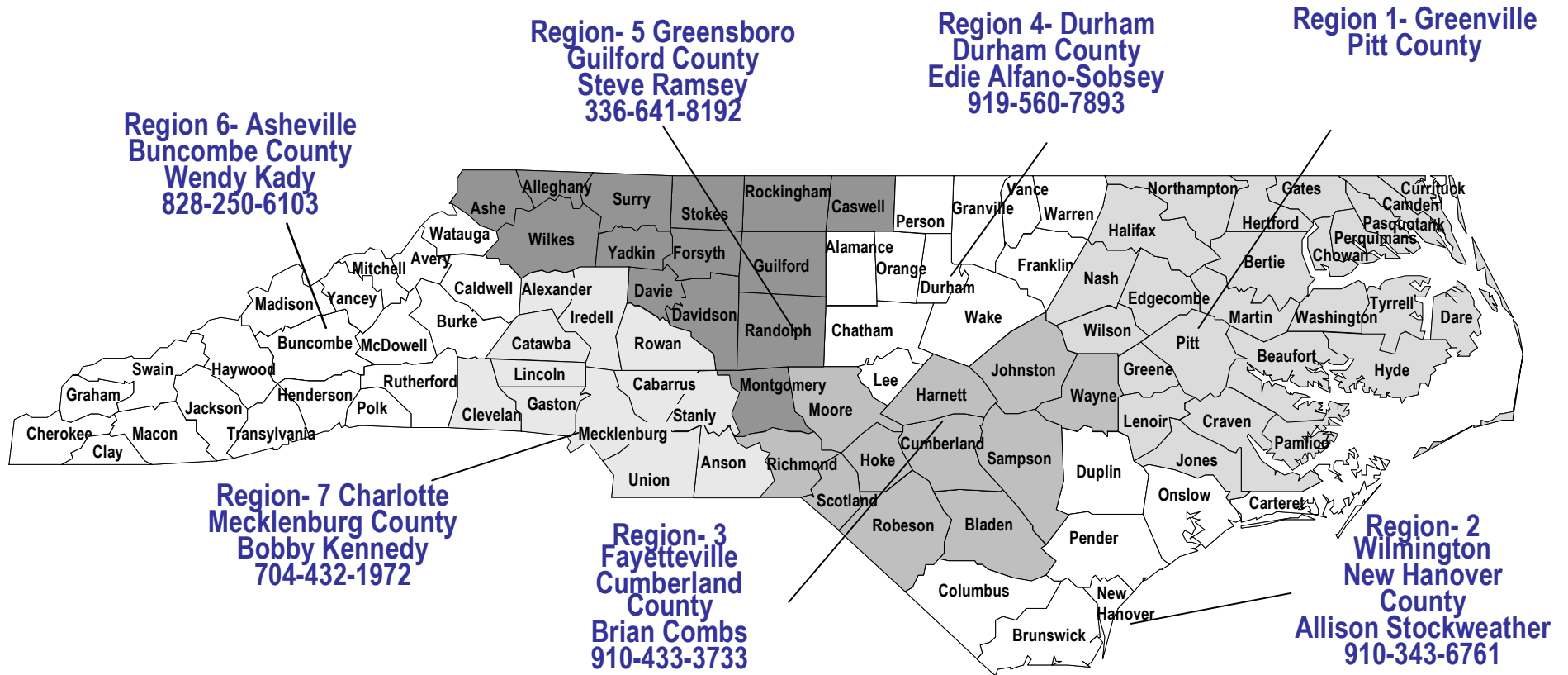Available To Areas That Lack Hazardous Materials Response Capabilities And As An Additional Resource To Areas That Do

Full Response -12 Hazardous Materials Technicians (including chemists, industrial hygienists, safety professionals)

North Carolina Hazardous Materials
Regional Response Team Primary Response Area Boundaries

RRT-6
Asheville
828-444-2894 (On-Call Pager)
828-255-5631 (Dispatch)

RRT-5
Greensboro
336-373-2222 (911 Center)

RRT-4
Raleigh, NC
919-829-1911 (911 Center)

RRT-1
Williamston
800-545-7781 (Station)
252-792-3521 (Station)

RRT-7
Charlotte
704-336-2441 (911 Center)

RRT-3
Fayetteville
910-433-1731 (Station 1)
910-433-1911 (Dispatch)

RRT-2
Wilmington
910-341-4254 (911 Center)

N

L E G E N D

%   RRT Base Station Locations
☐   RRT Region Boundary
Counties Within RRT Regions
    1
    2
    3
    4
    5
    6
    7

0   50   100   150   Miles

North Carolina Division of Emergency Management
Information & Planning, Technical Services - GIS

07/19/04
g:\emareas\rrtmap.apr

NC Department of Health and Human Services • Division of Public Health •Office of Public Health Preparedness and Response

Public Health Regional Surveillance Teams
Industrial Hygiene Consultants

Region- 5 Greensboro
Guilford County
Steve Ramsey
336-641-8192

Region 4- Durham
Durham County
Edie Alfano-Sobsey
919-560-7893

Region 1- Greenville
Pitt County

Region 6- Asheville
Buncombe County
Wendy Kady
828-250-6103

Region- 7 Charlotte
Mecklenburg County
Bobby Kennedy
704-432-1972

Region- 3
Fayetteville
Cumberland
County
Brian Combs
910-433-3733

Region- 2
Wilmington
New Hanover
County
Allison Stockweather
910-343-6761

Alleghany, Surry, Stokes, Rockingham, Caswell, Person, Granville, Vance, Warren, Northampton, Gates, Currituck, Camden, Ashe, Watauga, Wilkes, Yadkin, Forsyth, Guilford, Alamance, Orange, Durham, Franklin, Halifax, Hertford, Pasquotank, Perquimans, Chowan, Avery, Mitchell, Caldwell, Alexander, Davie, Davidson, Randolph, Chatham, Wake, Nash, Edgecombe, Bertie, Tyrrell, Washington, Dare, Madison, Yancey, Burke, Iredell, Rowan, Wilson, Pitt, Martin, Buncombe, McDowell, Catawba, Lincoln, Lee, Johnston, Greene, Beaufort, Hyde, Swain, Haywood, Henderson, Rutherford, Polk, Gaston, Cabarrus, Stanly, Montgomery, Moore, Harnett, Wayne, Lenoir, Craven, Pamlico, Graham, Jackson, Transylvania, Cleveland, Mecklenburg, Anson, Richmond, Hoke, Cumberland, Sampson, Duplin, Jones, Onslow, Carteret, Cherokee, Macon, Clay, Union, Scotland, Robeson, Bladen, Pender, New Hanover, Columbus, Brunswick

North Carolina Public Health
PREPAREDNESS & RESPONSE
PHP&R

NCPH
North Carolina Public Health

Public Health Regional Surveillance Teams

Co-located in 7 host counties with the 7 regional Haz-Mat Teams (RRT's)

Physician/Epidemiologist, Disease Investigator/Epidemiologist, Industrial Hygiene Consultant, Administrative Assistant

County Employees funded through State aid to counties

Serving 6 to 26 county regions

Roles of Regional PHRST Teams

◆Environmental decontamination

◆Environmental and exposure assessment

◆Outbreak investigation

◆Risk communication

◆Training

STATE MEDICAL ASSISTANCE TEAMS

Type I – One Team in NC – SORT/DMAT

Type II's – Regional Hospital Teams (8)

Type III's – County Teams (27)

Mission – Respond in State within 8 hours of an event for Type II teams and 30 minutes for Type III teams to sustain NC until Federal Assistance arrived.

State Medical Assistance Team Type II
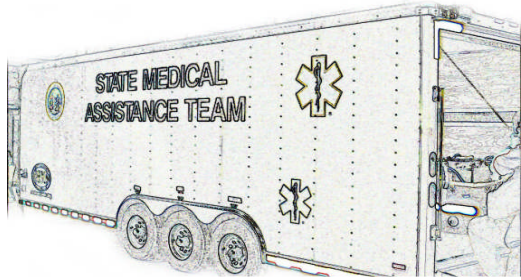
State Medical Assistance Teams
Type II & III
Recipients
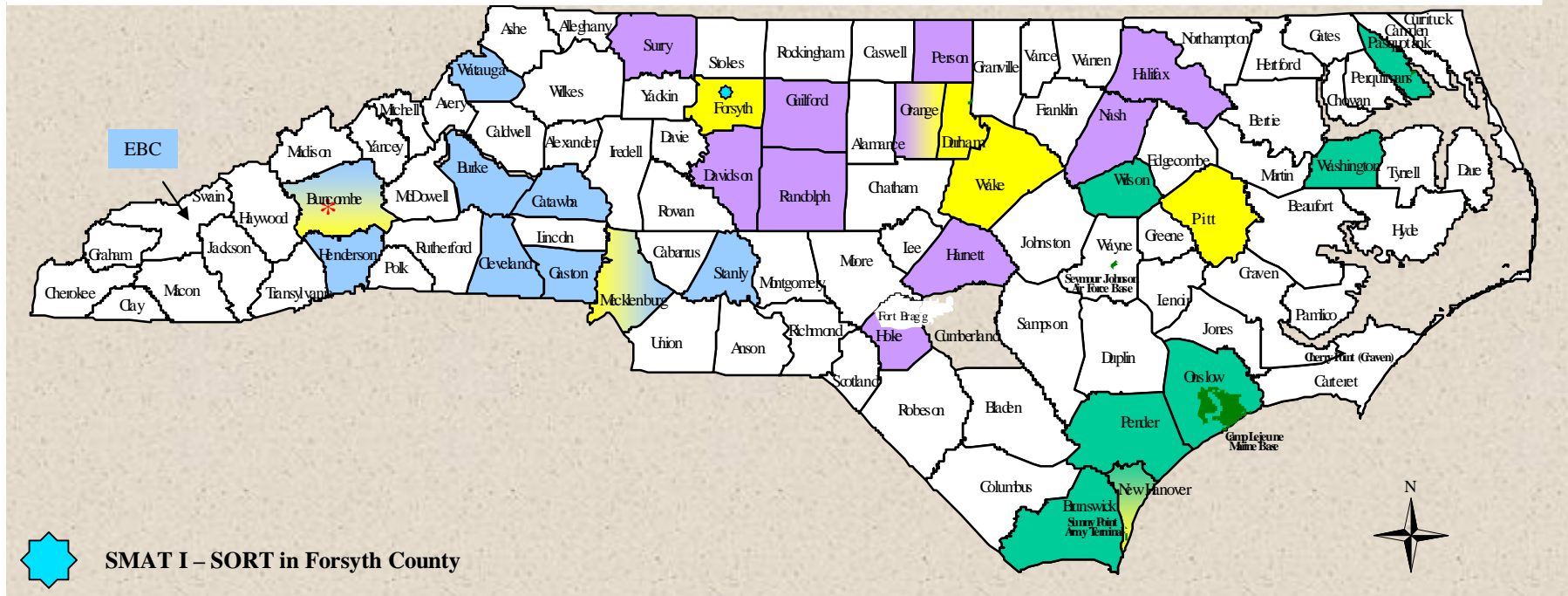
SMAT I – SORT in Forsyth County

| SMAT II Recipients	WBO - SMAT III Recipients	CBO -SMAT III Recipients	EBO - SMAT III Recipients
Carolinas Medical Center	Buncombe	Davidson	Brunswick
Duke University Medical Center	Burke	Guilford	Wilson
Mission St Joseph's	Catawba	Halifax	New Hanover
New Hanover Regional Medical Center	Cleveland	Harnet	Onslow
Pitt County Memorial Hospital	Eastern Band Cherokee Tribe	Hoke	Pender
The North Carolina Baptist Hospital	Gaston	Nash	Pasquotank
University of North Carolina Hospitals	Henderson	Orange	Washington
	Mecklenburg	Person	
	Stanly	Randolph	
	Watauga	Surry	

North Carolina Emergency Management Emergency Services

Urban Search and Rescue Capabilities

- ## Urban Search and Rescue

  - ### Search Impacted/Hazardous areas

  - ### Stabilize damaged infrastructure

  - ### Access and stabilize, and initiate care for entrapped persons

- ## Damage Assessment (Engineers)

- ## Hazardous Materials Mitigation

- ## 'Swiftwater Rescue'

North Carolina Division of Emergency Management
Urban Search and Rescue Task Force Locations
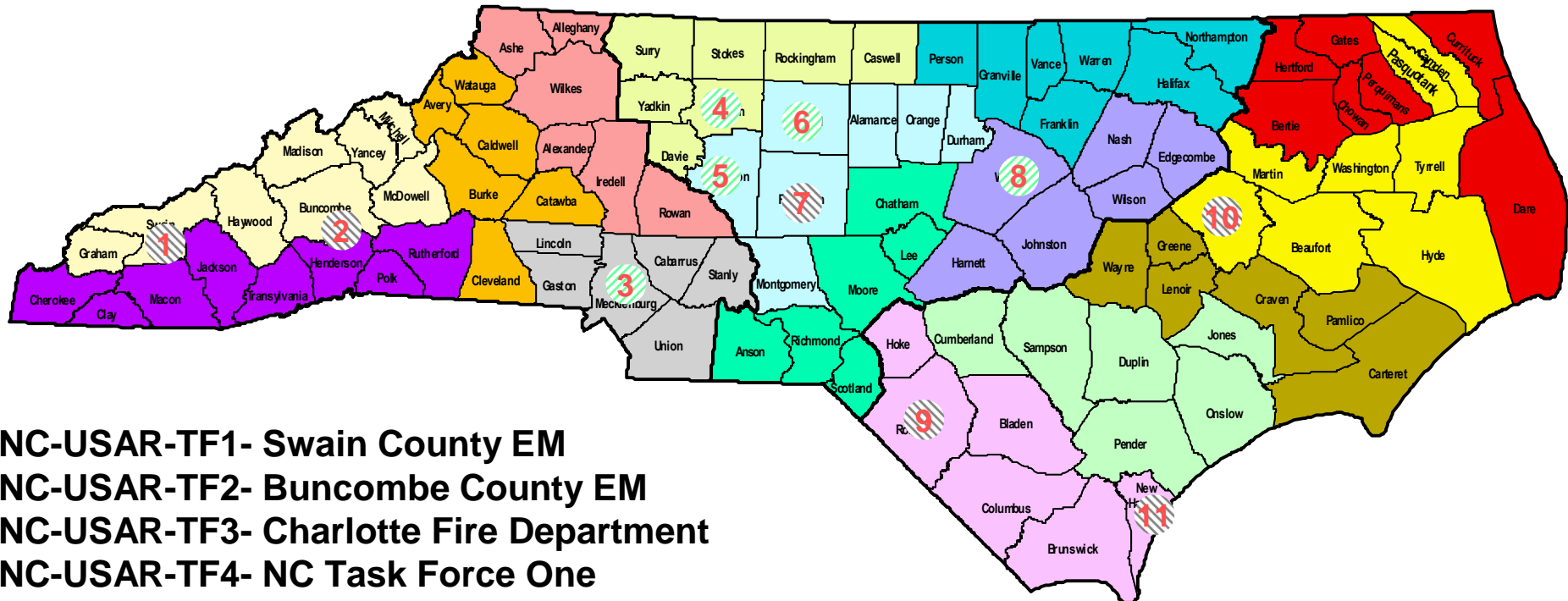
NC-USAR-TF1- Swain County EM
NC-USAR-TF2- Buncombe County EM
NC-USAR-TF3- Charlotte Fire Department
NC-USAR-TF4- NC Task Force One
NC-USAR-TF5- Thomasville Rescue Squad
NC-USAR-TF6- Greensboro Fire Department
NC-USAR-TF7- Ash-Rand Rescue
NC-USAR-TF8- Raleigh Fire Department
NC-USAR-TF9- Lumberton Emergency Rescue Unit
NC-USAR-TF10- Greenville Fire Rescue Department
NC-USAR-TF11- New Hanover EM

TYPE II Structural
Collapse Teams

North Carolina Division of Emergency Management
Flood/Swiftwater Rescue Team Locations

Western Branch
Haywood County Rescue Squad*
Burke County Emergency Services*
Shelby Fire Department
Black Mountain Fire Department
Cherokee County Rescue Squad
Asheville Fire Department
Skyland Fire Department
Gaston USAR Team
Alexander Rescue Squad
Monroe Fire Department
Charlotte Fire Department*

Central Branch
Ash-Rand Rescue Squad
Thomasville Rescue Squad
Greensboro Department
Orange County Rescue Squad
Rocky Mount Fire Department*
REDS Team (Wake Co.)
Johnston County Sheriff's Team

Eastern Branch
Lumberton Rescue Squad
Hope Mills Fire Department
Onslow Special Incident Response Team (SIRT)
Pitt County Sheriff's Swiftwater Rescue Team
Bladen Water Rescue Team
ARR-MAC Water Response Team
Pender Rescue*

Helicopter Rescue Technicians*

North Carolina Division of Emergency Management
Wilderness Search and Rescue Team Locations
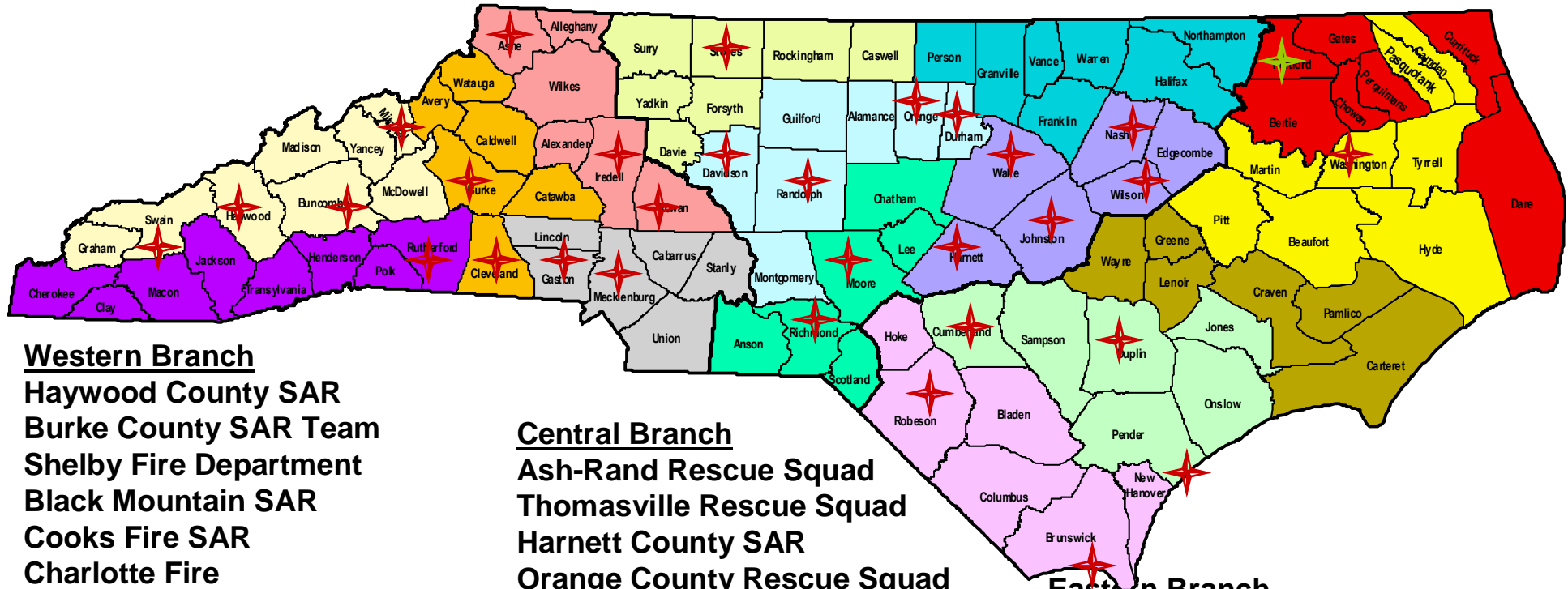
Western Branch
Haywood County SAR
Burke County SAR Team
Shelby Fire Department
Black Mountain SAR
Cooks Fire SAR
Charlotte Fire
Gamewell Fire SAR
Gaston USAR Team
Rowan Rescue Squad
Ashe County SAR Team
Linville Central Rescue
Rutherford County SAR*
Southern Pride SAR Dogs*
NCSARDA-Western Unit*
Mitchell County K9*

Central Branch
Ash-Rand Rescue Squad
Thomasville Rescue Squad
Harnett County SAR
Orange County Rescue Squad
Pineland Resources
Stokes County Mountain Rescue
Snow Camp Fire/Rescue SAR
Sandhills Overland SAR
Wake Canine SAR*
NCSARDA-Central Unit*
REDS Team (Wake Co.)*
Johnston County Sheriff's Team*
Wilson Emergency Management*

Eastern Branch
Robeson County SAR
Hope Mills Fire Department
Cumberland County Sheriff's SAR*
Pender SAR
Down East SAR
Brunswick SAR
Albermarle SAR
Bertie County SAR

Canine Capabilities*

What are your questions?