Best Practices in CDBG-DR and CDBG-MIT

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SBP
Who is SBP?

A disaster recovery and resilience non-profit organization working to shrink the time between disaster and recovery
Best Practices in CDBG-DR and CDBG-MIT

• Successful Grantees possess the 4 x Commons
  o A Common Purpose
  o A Common Plan
  o A Common Process
  o A Common Language

• Successful Grantees have a focused Action Plan
  o They use the needs assessment to guide the plan
  o They plan once and stick to it for as long as possible
    • They don’t chase their strategy
    • They don’t have numerous Substantial Amendments
    • They don’t try to do everything for everybody
    • They don’t over-plan and undermanage
Successful Grantees have a Common Process

- Successful Grantees use a universal System of Record
  - They don’t fight for the visibility of their program
  - Cult-like Adherence
  - If it didn’t happen in the System of Record…it didn’t happen

- Successful Grantees are Policy Oriented Organizations
  - Policy covers 80% of the work
  - Policy = Standard
Best Practices in CDBG-DR and CDBG-MIT

• Successful Grantees write a good contract
  o Operationalized and specific
  o Timeline and outcome-based
  o Add carrots and sticks

• Successful Grantees hire one Implementation Vendor
  o 1 x big contract
  o 1 x organization to hold accountable
  o Enables Capacity building and avoids procurement timelines
How Contracting goes wrong

Contracts also apply to Subrecipients

Grantee

- Write a bad contract
- Fail to hold accountable
- Bad contract + Fail to hold accountable

Loss of Public Trust
- Political Pressure
- HUD Involvement

New Grantee Team Start Over
- Replace DR Staff Start Over
- Fire Contractor Start Over

Failure to Achieve outcomes
Best Practices in CDBG-DR and CDBG-MIT

- Successful Grantees have strong and capable Finance Departments
  - They inspect before they pay
  - They pay invoices fast and accurate to retain contractors
  - They watch the market and adjust pricing as required

- Successful Grantees build in resiliency measures
  - They incentivize Acquisitions and Buyouts to move people away from hazards
  - They reconstruct wherever they can
  - Fortified standards
  - Tie-in MHUs
Best Practices in CDBG-DR and CDBG-MIT

- Successful Grantees have Disaster Case Managers
  - These are application-based systems and require targeted outreach
  - Once they grab the citizen they never let go
  - They overcommunicate with citizen

- Successful Grantees have a strong monitoring and compliance program
  - They are constantly in-the-field
  - They write, photograph, and arbitrate
  - They are not desk bound
Questions