

North Carolina School Panic Alarm Implementation Briefing

15 September 2022

Legislative Intent

N.C.G.S. § 115C-105.51:

- (c) The Department of Public Safety, Division of Emergency Management, and the North Carolina 911 Board, in collaboration with the Department of Public Instruction, Division of School Operations, and the Center for Safer Schools, shall implement and maintain a statewide panic alarm system for the purposes of launching real-time 911 messaging to public safety answering points of internal and external risks to the school population, school buildings, and school-related activities. The Department of Public Safety, in consultation with the Department of Public Instruction and the North Carolina 911 Board, may develop standards and guidelines for the operations and use of the panic alarm tool.

Legislative Intent

SECTION 19E.8.(a) Of the funds appropriated in this act to the Department of Public Safety, Division of Emergency Management (Division), the sum of four million four hundred sixty-two thousand four hundred seventy-five dollars (\$4,462,475) in nonrecurring funds for the 2021-2022 fiscal year shall be used to contract with a vendor to implement a statewide panic alarm application in accordance with this section.

SECTION 19E.8.(b) Of the funds appropriated in this act to the Division, the sum of two hundred twenty thousand dollars (\$220,000) in recurring funds for the 2021-2023 fiscal biennium shall be used to manage the application once implemented.

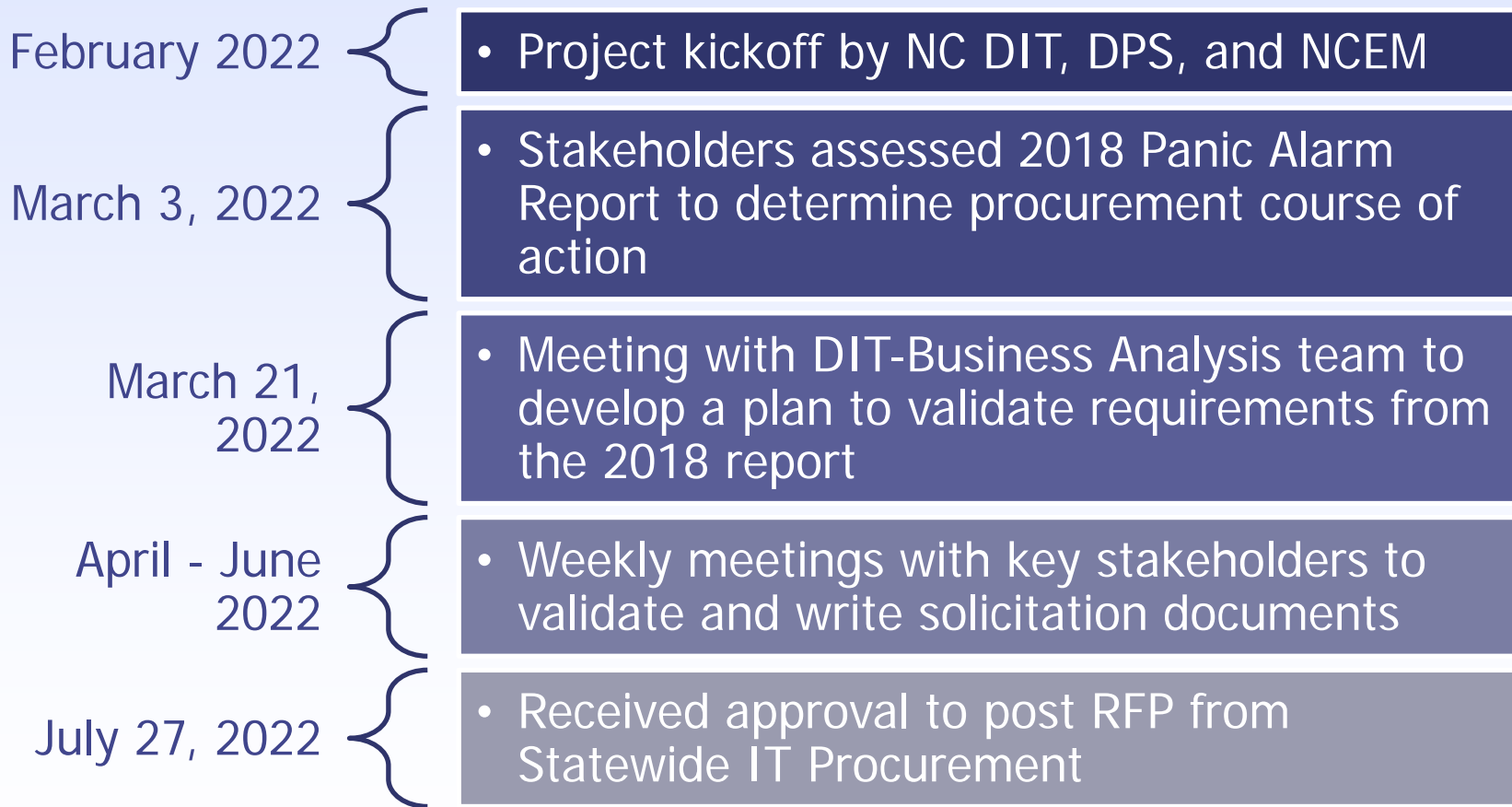
SECTION 19E.8.(c) By January 15, 2022, the Division shall implement and maintain a statewide panic alarm application that meets the requirements prescribed in G.S. 115C-105.51(c) **and is available to all employees of public secondary schools, as that term is defined in G.S. 115C-105.51(g)**, in collaboration with the Department of Public Instruction, Division of School Operations, and the Centers for Safer Schools. When implementing and maintaining the statewide panic alarm application, the Division shall consider results from the School Panic Alarm Pilot Program conducted in the 2017-2018 fiscal year and the recommendations of the May 2018 report entitled "Panic Alarm Solution for North Carolina K-12 Public Schools."

NC Purchasing Requirements

Title 9 of the NC Administrative Code (NCAC) contains the Information Technology Procurement Rules. The rules are mandatory for use by Executive Branch state agencies and recommended for use by other government entities when procuring IT goods and services.

All information technology purchases involving the expenditure of state funds by the purchasing agency shall be competitively bid in conformity with the "Best Value" information technology procurement requirements in G.S. 143-135.9 and Rule .0302 of the NC Administrative Code. (09 NCAC 06B .0301)

NC DIT Project Management



Key Procurement Milestones

July 28, 2022	{	• Bid Posted in eProcurement
August 5, 2022	{	• Pre-bid Conference held via Microsoft Teams
August 8, 2022	{	• Deadline for written questions from vendors
August 12, 2022	{	• eProcurement updated with responses to written questions
August 19, 2022	{	• Bid Opening / Proposals Due

Bid Response Overview

- 22 Vendors participated in the Pre-Bid Conference.
- 10 Vendors submitted responses.
- The evaluation team consist of members from
 - NC Department of Public Safety
 - NC Department of Information Technology
 - NC Department of Public Instruction
 - NC Emergency Management
 - A Representative of the PSAP Community

Evaluation Criteria and Process

Evaluation shall include best value, as the term is defined in N.C.G.S. §143-135.9(a)(1), compliance with information technology project management policies as defined by N.C.G.S. §143B-1340, compliance with information technology security standards and policies, substantial conformity with the specifications, and other conditions set forth in the solicitation.

The following Evaluation Criteria are listed in Order of Importance:

- 1) How the Vendor's solution provides the functionality requested in the RFP
- 2) How the Vendor's solution meets the specifications in the RFP
- 3) How each Vendor's offer compares with other Vendors' offers
- 4) Vendor Schedule / Timeline for completing work
- 5) Total Cost of Ownership
- 6) Strength of references relevant to Specifications

Proposal Evaluation

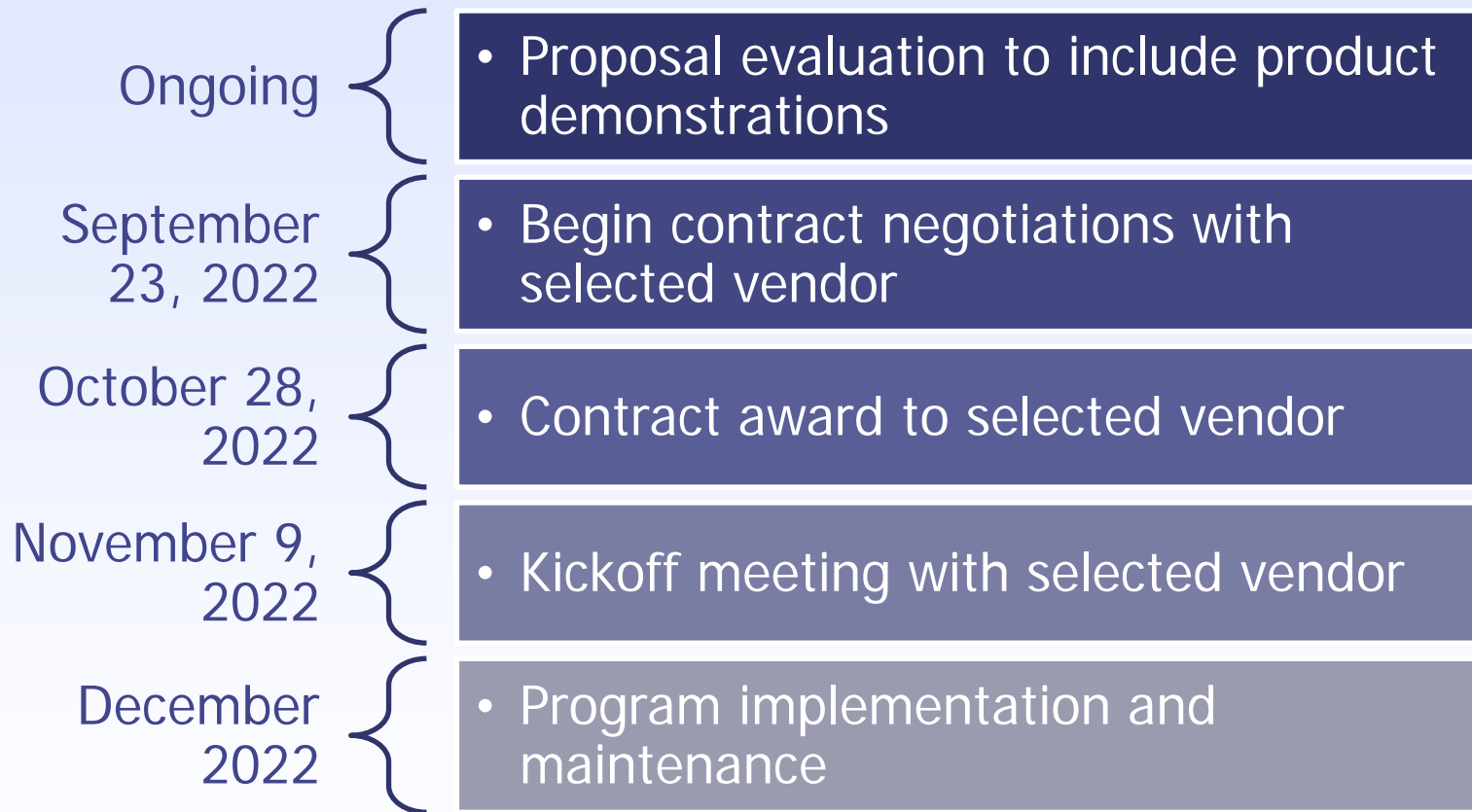
Pursuant to NC Administrative Code (09 NCAC 06b.0305) at the time of bid opening, the names of offerors were made public through eProcurement.

The following vendors provided proposals:

AT&T; Capitol Electronics; Crisis Go; HQE Systems, Inc; Invictus Apps, Inc.; Motorola; Presidio; Raptor Technologies; Rave Mobile Safety; Status Solutions

Pursuant to NC Administrative Code, all other details of the proposals shall remain confidential during the evaluation period until the time of award.

Project Next Steps



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