



STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER
GOVERNOR

KODY H. KINSLEY
SECRETARY

September 30, 2022

SENT VIA ELECTRONIC MAIL

Mr. Mark Trogon, Director
Fiscal Research Division
Suite 619, Legislative Office Building
Raleigh, NC 27603-5925

Dear Director Trogon:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at John.Furnari@dhhs.nc.gov.

Sincerely,

DocuSigned by:

A handwritten signature in black ink, appearing to read "Kody H. Kinsley".

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Kody H. Kinsley
Secretary

cc:	Mark Collins	Joyce Jones	Katherine Restrepo	Luke MacDonald
	Lisa Wilks	Amy Jo Johnson	Francisco Celis Villagrana	Theresa Matula
	Jessica Meed	Nathan Babcock		

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STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

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KODY H. KINSLEY
SECRETARY

September 30, 2022

SENT VIA ELECTRONIC MAIL

The Honorable Ralph Hise, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 300A, Legislative Office Building
Raleigh, NC 27603

The Honorable Kathy Harrington, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 300B, Legislative Office Building
Raleigh, NC 27603

The Honorable Brent Jackson, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 2022, Legislative Building
Raleigh, NC 27601

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

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September 30, 2022

SENT VIA ELECTRONIC MAIL

The Honorable Ted Alexander, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 621, Legislative Office Building
Raleigh, NC 27603

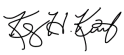
The Honorable Carl Ford, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 625, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

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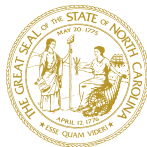
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SENT VIA ELECTRONIC MAIL

The Honorable Jason Saine, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601

The Honorable Ralph Hise, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 300A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

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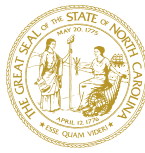
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SENT VIA ELECTRONIC MAIL

The Honorable Dennis Riddell, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 416A, Legislative Office Building
Raleigh, NC 27603

The Honorable George Cleveland, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 417A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

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September 30, 2022

SENT VIA ELECTRONIC MAIL

Mr. Charles Perusse
State Budget Director
Office of State Budget and Management
Room 5200, Administration Building,
Raleigh, NC 27603-8005

Dear Director Perusse:

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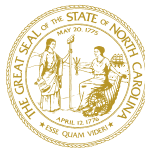
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SENT VIA ELECTRONIC MAIL

The Honorable Donny Lambeth, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 303, Legislative Office Building
Raleigh, NC 27603

The Honorable Jason Saine, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601

The Honorable Dean Arp, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 307A, Legislative Office Building
Raleigh, NC 27603

The Honorable Jeffrey Elmore, Chair
House Appropriations Committee
North Carolina General Assembly
Room 301D, Legislative Office Building
Raleigh, NC 27603

The Honorable Larry Strickland, Chair
House Appropriations Committee
North Carolina General Assembly
Room 526, Legislative Office Building
Raleigh, NC 27603

The Honorable John Faircloth, Chair
House Appropriations Committee
North Carolina General Assembly
Room 613, Legislative Office Building
Raleigh, NC 27603

The Honorable William Brisson, Chair
House Appropriations Committee
North Carolina General Assembly
Room 405, Legislative Office Building
Raleigh, NC 27603

The Honorable Kyle Hall, Chair
House Appropriations Committee
North Carolina General Assembly
Room 305, Legislative Office Building
Raleigh, NC 27603

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**NC Department of Health and Human Services Annual Report on Mobile Electronic Communications Devices
As Required by S.L. 2015-286, Section 3.1 (for SFY 2022-2023) Due on October 1, 2022**

Session Law 2015-286, Section 3.1, Reduce State Agency Mobile Device Reporting Frequency, requires each agency to report annually on the following items:

(1) Any changes to agency policies on the use of mobile devices: The Department of Health and Human Services (DHHS) has not changed agency policies on mobile devices since the last report.

(2) The number and types of new devices issued since the last report: DHHS has added 258 Tablets, 273 Smart Phones and 188 Aircards since the last report. DHHS has removed from service 81 Pagers, 54 Feature Phones and 10 Other/Unknown devices. Some of these apparent changes may be due to a device type being updated or corrected within the data sources (see Note 1). These changes represent a net increase in spending of approximately **\$230,237.04 per year**.

(3) The total number of mobile devices issued by agency: DHHS has issued 8,495 mobile electronic communications devices.

(4) The total cost of mobile devices issued by the agency: Based on June 2022 usage data for cellular phones, air cards and tablets obtained via the Department of Information Technology (DIT) contract and billed by DIT and other devices' cost reported by DHHS' divisions, offices, and facilities, DHHS' total annual cost for mobile electronic communications devices is approximately \$3,947,701.68

(5) The table below summarizes the number and cost of each mobile device type issued by DHHS.

Type of Mobile Electronic Communications Device	Number of Mobile Electronic Communications Devices (see Note 4)	Total Monthly Fixed Costs for Mobile Electronic Communications Devices	Total Monthly Variable Costs for Usage and Fees for Devices (See Note 2)	Total Monthly Fixed and Variable Costs	Total Annual Fixed Cost for Mobile Electronic Communications Devices (See Note 3)	Total Annual Variable Costs for Usage and Fees for Devices	Total Annual Fixed and Variable Costs (see Note 4)
Air Card/Mobile Internet (see Note 1)	2,594	\$ 96,817.68	\$ 242.75	\$ 97,060.43	\$ 1,161,812.16	\$ 2,913.00	\$ 1,164,725.16
Tablets (see Note 1)	1,324	\$ 50,197.77	\$ 928.51	\$ 51,126.28	\$ 602,373.24	\$ 11,142.12	\$ 613,515.36
Pager	741	\$ 5,159.25	\$ -	\$ 5,159.25	\$ 61,911.00	\$ -	\$ 61,911.00
Cellular Phone	688	\$ 12,396.85	\$ 2,701.61	\$ 15,098.46	\$ 148,762.20	\$ 32,419.32	\$ 181,181.52
Smart Phone	3,141	\$ 154,497.25	\$ 5,697.04	\$ 160,194.29	\$ 1,853,967.00	\$ 68,364.48	\$ 1,922,331.48
Other or Unknown	7	\$ 320.85	\$ 15.58	\$ 336.43	\$ 3,850.20	\$ 186.96	\$ 4,037.16
Total	8,495	\$ 319,389.65	\$ 9,585.49	\$ 328,975.14	\$ 3,832,675.80	\$ 115,025.88	\$ 3,947,701.68

Notes:

(1) Current data sources do not consistently distinguish between Air Cards, Hot Spot devices or Tablets/Laptops utilizing mobile data. Some devices reported as Air Cards or Hot Spots may be Tablets, and vice versa.

(2) Monthly Usage and Fees vary from month to month for each device. The monthly and annualized costs included in this report are based on June 2022 billing data and other devices' costs reported by DHHS' divisions, offices, and facilities.

(3) Annual Totals are based on multiplying the pertinent Monthly Totals by twelve months.

(4) A significant portion of the year-over-year increase in spending and the total number of mobile telecommunication devices deployed is attributable to the agency's response to the Covid-19 pandemic. This includes provisions made to assist employees in teleworking, and the efforts to implement contact tracing and vaccine management processes with a statewide reach.