



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

Mr. Mark Trogdon, Director  
Fiscal Research Division  
Suite 619, Legislative Office Building  
Raleigh, NC 27603-5925

Dear Director Trogdon:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald  
Lisa Wilks    Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula  
Jessica Meed    Nathan Babcock

WWW.NCDHHS.GOV  
TEL 919-855-4800 • FAX 919-715-4645  
LOCATION: 101 BLAIR DRIVE • ADAMS BUILDING • RALEIGH, NC 27603  
MAILING ADDRESS: 2001 MAIL SERVICE CENTER • RALEIGH, NC 27699-2000  
AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

The Honorable Ralph Hise, Chair  
Senate Appropriations Committee  
North Carolina General Assembly  
Room 300A, Legislative Office Building  
Raleigh, NC 27603

The Honorable Kathy Harrington, Chair  
Senate Appropriations Committee  
North Carolina General Assembly  
Room 300B, Legislative Office Building  
Raleigh, NC 27603

The Honorable Brent Jackson, Chair  
Senate Appropriations Committee  
North Carolina General Assembly  
Room 2022, Legislative Building  
Raleigh, NC 27601

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald  
Lisa Wilks    Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula  
Jessica Meed    Nathan Babcock



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

The Honorable Ted Alexander, Chair  
Senate Appropriations Committee on  
General Government & Information Technology  
North Carolina General Assembly  
Room 621, Legislative Office Building  
Raleigh, NC 27603

The Honorable Carl Ford, Chair  
Senate Appropriations Committee on  
General Government & Information Technology  
North Carolina General Assembly  
Room 625, Legislative Office Building  
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald  
Lisa Wilks    Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula  
Jessica Meed    Nathan Babcock



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

The Honorable Jason Saine, Chair  
Joint Legislative Oversight Committee on  
Information Technology  
North Carolina General Assembly  
Room 1326, Legislative Building  
Raleigh, NC 27601

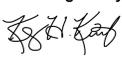
The Honorable Ralph Hise, Chair  
Joint Legislative Oversight Committee on  
Information Technology  
North Carolina General Assembly  
Room 300A, Legislative Office Building  
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins      Joyce Jones      Katherine Restrepo      Luke MacDonald  
Lisa Wilks      Amy Jo Johnson      Francisco Celis Villagrana      Theresa Matula  
Jessica Meed      Nathan Babcock



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

The Honorable Dennis Riddell, Chair  
House Appropriations Committee on  
General Government  
North Carolina General Assembly  
Room 416A, Legislative Office Building  
Raleigh, NC 27603

The Honorable George Cleveland, Chair  
House Appropriations Committee on  
General Government  
North Carolina General Assembly  
Room 417A, Legislative Office Building  
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald  
Lisa Wilks    Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula  
Jessica Meed    Nathan Babcock



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

Mr. Charles Perusse  
State Budget Director  
Office of State Budget and Management  
Room 5200, Administration Building,  
Raleigh, NC 27603-8005

Dear Director Perusse:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhs.nc.gov](mailto:John.Furnari@dhs.nc.gov).

Sincerely,

DocuSigned by:  
  
D7816E4CBA6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald  
Lisa Wilks    Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula  
Jessica Meed    Nathan Babcock



STATE OF NORTH CAROLINA  
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER  
GOVERNOR

KODY H. KINSLEY  
SECRETARY

September 30, 2022

**SENT VIA ELECTRONIC MAIL**

The Honorable Donny Lambeth, Senior Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 303, Legislative Office Building  
Raleigh, NC 27603

The Honorable Jason Saine, Senior Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 1326, Legislative Building  
Raleigh, NC 27601

The Honorable Dean Arp, Senior Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 307A, Legislative Office Building  
Raleigh, NC 27603

The Honorable Jeffrey Elmore, Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 301D, Legislative Office Building  
Raleigh, NC 27603

The Honorable Larry Strickland, Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 526, Legislative Office Building  
Raleigh, NC 27603

The Honorable John Faircloth, Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 613, Legislative Office Building  
Raleigh, NC 27603

The Honorable William Brisson, Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 405, Legislative Office Building  
Raleigh, NC 27603

The Honorable Kyle Hall, Chair  
House Appropriations Committee  
North Carolina General Assembly  
Room 305, Legislative Office Building  
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact John Furnari, Program/Policy Analyst, at [John.Furnari@dhhs.nc.gov](mailto:John.Furnari@dhhs.nc.gov).

Sincerely,  
DocuSigned by:

  
D7816E4CB6F4A8...  
Kody H. Kinsley  
Secretary

cc: Mark Collins    Joyce Jones    Katherine Restrepo    Luke MacDonald    Lisa Wilks  
Amy Jo Johnson    Francisco Celis Villagrana    Theresa Matula    Jessica Meed    Nathan Babcock

WWW.NCDHHS.GOV  
TEL 919-855-4800 • FAX 919-715-4645  
LOCATION: 101 BLAIR DRIVE • ADAMS BUILDING • RALEIGH, NC 27603  
MAILING ADDRESS: 2001 MAIL SERVICE CENTER • RALEIGH, NC 27699-2000  
AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

**NC Department of Health and Human Services Annual Report on Mobile Electronic Communications Devices  
As Required by S.L. 2015-286, Section 3.1 (for SFY 2022-2023) Due on October 1, 2022**

Session Law 2015-286, Section 3.1, Reduce State Agency Mobile Device Reporting Frequency, requires each agency to report annually on the following items:

**(1) Any changes to agency policies on the use of mobile devices:** The Department of Health and Human Services (DHHS) has not changed agency policies on mobile devices since the last report.

**(2) The number and types of new devices issued since the last report:** DHHS has added 258 Tablets, 273 Smart Phones and 188 Aircards since the last report. DHHS has removed from service 81 Pagers, 54 Feature Phones and 10 Other/Unknown devices. Some of these apparent changes may be due to a device type being updated or corrected within the data sources (see Note 1). These changes represent a net increase in spending of approximately **\$230,237.04 per year.**

**(3) The total number of mobile devices issued by agency:** DHHS has issued 8,495 mobile electronic communications devices.

**(4) The total cost of mobile devices issued by the agency:** Based on June 2022 usage data for cellular phones, air cards and tablets obtained via the Department of Information Technology (DIT) contract and billed by DIT and other devices' cost reported by DHHS' divisions, offices, and facilities, DHHS' total annual cost for mobile electronic communications devices is approximately \$3,947,701.68

**(5) The table below summarizes the number and cost of each mobile device type issued by DHHS.**

Type of Mobile Electronic Communications Device	Number of Mobile Electronic Communications Devices (see Note 4)	Total Monthly Fixed Costs for Mobile Electronic Communications Devices	Total Monthly Variable Costs for Usage and Fees for Devices (See Note 2)	Total Monthly Fixed and Variable Costs	Total Annual Fixed Cost for Mobile Electronic Communications Devices (See Note 3)	Total Annual Variable Costs for Usage and Fees for Devices	Total Annual Fixed and Variable Costs (see Note 4)
Air Card/Mobile Internet (see Note 1)	2,594	\$ 96,817.68	\$ 242.75	\$ 97,060.43	\$ 1,161,812.16	\$ 2,913.00	\$ 1,164,725.16
Tablets (see Note 1)	1,324	\$ 50,197.77	\$ 928.51	\$ 51,126.28	\$ 602,373.24	\$ 11,142.12	\$ 613,515.36
Pager	741	\$ 5,159.25	\$ -	\$ 5,159.25	\$ 61,911.00	\$ -	\$ 61,911.00
Cellular Phone	688	\$ 12,396.85	\$ 2,701.61	\$ 15,098.46	\$ 148,762.20	\$ 32,419.32	\$ 181,181.52
Smart Phone	3,141	\$ 154,497.25	\$ 5,697.04	\$ 160,194.29	\$ 1,853,967.00	\$ 68,364.48	\$ 1,922,331.48
Other or Unknown	7	\$ 320.85	\$ 15.58	\$ 336.43	\$ 3,850.20	\$ 186.96	\$ 4,037.16
<b>Total</b>	<b>8,495</b>	<b>\$ 319,389.65</b>	<b>\$ 9,585.49</b>	<b>\$ 328,975.14</b>	<b>\$ 3,832,675.80</b>	<b>\$ 115,025.88</b>	<b>\$ 3,947,701.68</b>

**Notes:**

(1) Current data sources do not consistently distinguish between Air Cards, Hot Spot devices or Tablets/Laptops utilizing mobile data. Some devices reported as Air Cards or Hot Spots may be Tablets, and vice versa.

(2) Monthly Usage and Fees vary from month to month for each device. The monthly and annualized costs included in this report are based on June 2022 billing data and other devices' costs reported by DHHS' divisions, offices, and facilities.

(3) Annual Totals are based on multiplying the pertinent Monthly Totals by twelve months.

(4) A significant portion of the year-over-year increase in spending and the total number of mobile telecommunication devices deployed is attributable to the agency's response to the Covid-19 pandemic. This includes provisions made to assist employees in teleworking, and the efforts to implement contact tracing and vaccine management processes with a statewide reach.