

To: General Assembly
From: Yolonda Rorie and Aunita Long

Ref: Experience with NCORR

The information noted at the bottom of this statement is about Yolonda Rorie's home and the unprofessional experience with NCORR.

Our issue with NCORR program December 31st was our move out date. However it wasn't until April when the general contractor actually came on our property to start the demolition process.

This is when we find out the general contractor wasn't doing their job although they were reporting their work hours they weren't working. Also when I met the next GC (general contractor) that told me they would start demolition on my home by July 19th 2020, which would put us back in our home to end of July.

After two weeks later, Ms. Diane told us that the reason why the house is not on our land yet was because they were still waiting on the parts to come into the manufacturer. This was after telling us the week before they had a house to put on the land and that we should be in it before Thanksgiving. The date later changing to before Christmas of 2020. That date was moved to August 31st which puts us to moving back in our home by the week before Thanksgiving. The date moved later to October 19th which they actually did demolish it on October 22, 2020. We should've been able to move back home by December 2020.

By the end of November, I, Yolonda Rorie, was told I wouldn't be back in my home until February 2021 because they're trying to get the product in to BUILD Yolonda Rorie's home. Now she is saying that the parts for the home are on back order due to the pandemic. What I don't understand is "why couldn't they pull a house from another lot and place it on our land? Also to add more confusion to this mess of a home replacement, a housing auditor came from Raleigh to inspect the house around Christmas. Miss Rorie's brother-in-law, Dewarren Jamison, happened to be on the land at the time of Mr. Eric's arrival. Dewarren says that Mr. Eric informed him that the home should have been on the lot 2 weeks prior to his arrival so he didn't understand why there was no home on our land. He gave Dawarren his information to pass on to Ms. Rorie. When we reached out to him, the number went back to the head of construction liaison which is Diane.

We are exactly one year of being out of our home. The family that initially took us in now wanted their home back! We are trying as hard as we could keep the peace; however it's very hard to piece together when the conversations kept changing at the management / department heads of this program. To add insult to injury, our liaison for financial housing has changed dates for the payments. The explanation about why the money had not arrived as promised to keep our housing secured, while our home was being replaced. The payments received were two to four months behind every time. Will you please help us?

Now we moved in 08/04/21.

The first night of living in our home our ceiling started to leak from a thunderstorm in our area. We had to put down storage bins and buckets to catch the water coming through the ceiling from the house not being married properly.

I, Aunita Long, had even spoke with the Project Manager of NC Rebuild and she told me that the floor, and the walls that have black mold caused by water damage from the leaking HVAC system, is no longer their problem. This was all from the way they installed the HVAC system. A lizard crawled into the PVC pipe and somehow builded a nest. This cause water to back up into our home to the point to where it's soaked the wall behind the deep freezer and the washer and the dryer and the wall adjacent to it which is located in the master bedroom.

Our floor was never married properly so in the center of the house it pops and creaks when you walk on it. She, the caseworker, said that they were not coming out to fix it because it was not notated before the one year expiration date which is not true. I made a complaint in July 2022 and when we first moved in the home which was in August of last year but they're telling me that it is not part of the one-year warrant. Also, around this time I made a complaint about the pump on our outside that was not working properly which caused us to be out of water for an entire week. These are the kind of things that this program is doing to people (hardworking men and women that fell on hard times). Please help us!

These are our current issues:

- A) Our drinking water has a strong methane smell which never was a problem before.
- B) Our septic tank and top was broken as a result of moving the old house.
- C) Our last home was brick underpin (by FEMA) to be considered house because it bins it to the land. Therefore we were able to get insurance easily now because GC refused to replace it accordingly. Now we are having major issues regarding insurance coverage for this home.
- D) Flooring inside the home by the: sliding door, kitchen, pantry and master bath needs to be replaced.
- E) Walls beside and behind HVAC needs replacing.

My mom and I are on disability and my sister is currently out of work due to health reasons. So as you can see we do not have the money that it's is going to take to completely fixed our home, our brand new home. To the General Assembly, please help us.

Sincerely,

Yolonda Long Rorie
and
Aunita Long Jenerette

Please note: I have pictures as proof