



North Carolina General Assembly
Joint Legislative Commission on Governmental Operations

March 15, 2023

Ms. Laura Hogshead
Chief Operating Officer
N.C. Office of Recovery & Resiliency
P.O. Box 110465
Durham, NC 27709

Dear Ms. Hogshead:

The Joint Legislative Commission on Governmental Operations Subcommittee on Hurricane Response and Recovery requests your appearance to testify on Wednesday, March 29, 2023, from 10:00am to 1:00pm in the Legislative Building Auditorium.

In your role as Director of North Carolina Office of Recovery and Resiliency (NCORR), you have been responsible for oversight of critical components of North Carolina's hurricane response and recovery processes through RebuildNC. Furthermore, in response to questions and concerns raised in previous hearings of this body, you outlined several changes that will alleviate challenges faced by the Homeowner Recovery Program (HRP) and facilitate more timely completion of recovery efforts. As such, we request that you appear before the Commission to offer your testimony on NCORR's response to Hurricanes Matthew and Florence, with a specific focus on updated information pertaining to:

- The progress and completion of homes since December 14, 2022, separated by rehab, modular, manufactured home units, and stick-built homes, and with a particular focus on those families receiving temporary relocation assistance;
- Forecasts of HRP completions and program spending by month and continuing until the scheduled end of the program;
- Recommendations from the Saint Bernard Project (SBP-USA) and other items that require legislative action;
- Status of program roadblocks previously identified and, for those that have been resolved, their impact on homeowner or contractor satisfaction.
- Ongoing or new program challenges and necessary steps to resolve these challenges;
- Improvements in communication with Gov. Cooper and Sec. Buffaloe;
- NCORR's role in facilitating relationships and resolving barriers between contractors and local governments.

Please read this letter carefully to ensure that you comply with all hearing requirements and that you understand your rights as a witness.

Each witness who is to appear before a Subcommittee of the Joint Legislative Commission on Governmental Operations must file with the Subcommittee Clerks a written statement of proposed testimony and any accompanying materials that may be presented at the hearing. **This must be filed at**



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least five working days before your appearance. Failure to comply with this requirement may result in the exclusion of your written testimony from the hearing record and/or the barring of your oral presentation of the testimony. Your oral testimony should not exceed fifteen minutes and should summarize your written remarks. Responses to questions at the hearing should be limited to no more than three minutes per response.

A witness appearing before the Subcommittee must include with their written testimony, a current resume summarizing education, experience, and affiliations pertinent to the subject matter of the hearing.

Witnesses at hearings may be accompanied by their own counsel to advise them concerning their constitutional rights but accompanying counsel shall not directly respond to questions. We reserve the right to place any witness under oath. Finally, witnesses may obtain a transcript copy of their testimony given in open, public session, or in a closed session only when authorized by the Subcommittee.

To fully prepare for this hearing, your testimony and any accompanying presentations or materials must be submitted electronically in Microsoft Word (docx) or Adobe Acrobat (pdf) format to NCGAGovOps@ncleg.gov no later than 5:00pm on March 22nd, 2023. Accommodations for individuals with disabilities, including assistive listening systems, interpreters, and materials in alternate formats, may be arranged by contacting the Subcommittee Clerks in advance of the hearing.

Should you or your staff have any questions or need additional information, please contact Blake Belch via email at blake.belch@ncleg.gov.

Sincerely,

Handwritten signature of Sen. Brent Jackson in blue ink.

Sen. Brent Jackson
Co-Chair

Handwritten signature of Rep. John R. Bell, IV in blue ink.

Rep. John R. Bell, IV
Co-Chair