



STATE OF NORTH CAROLINA
DEPARTMENT OF HEALTH AND HUMAN SERVICES

ROY COOPER
GOVERNOR

KODY H. KINSLEY
SECRETARY

September 28, 2023

SENT VIA ELECTRONIC MAIL

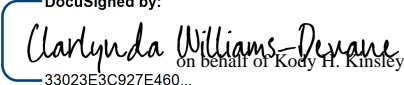
Mr. Brian Matteson, Director
Fiscal Research Division
Suite 619, Legislative Office Building
Raleigh, NC 27603-5925

Dear Director Matteson:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

Should you have any questions regarding this report, please contact Karen Wade, Director of Policy, at Karen.Wade@dhhs.nc.gov.

Sincerely,

DocuSigned by:

33023E3C927E460...
Kody H. Kinsley
Secretary

cc:	Mark Collins	Joyce Jones	Lisa Wilks	Jessica Meed
	Theresa Matula	Katherine Restrepo	Amy Jo Johnson	Luke MacDonald
	Nathan Babcock	Francisco Celis Villagrana	Fred Aikens	Todd Barlow
	Darryl Childers	Melissa Roark	Marissa Doctrove	Tai Rochelle

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SENT VIA ELECTRONIC MAIL

The Honorable Ralph Hise, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 300A, Legislative Office Building
Raleigh, NC 27603

The Honorable Michael Lee, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 523, Legislative Office Building
Raleigh, NC 27603


The Honorable Brent Jackson, Chair
Senate Appropriations Committee
North Carolina General Assembly
Room 2022, Legislative Building
Raleigh, NC 27601

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

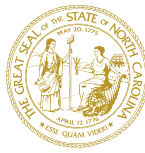
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SENT VIA ELECTRONIC MAIL

The Honorable Ted Alexander, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 621, Legislative Office Building
Raleigh, NC 27603

The Honorable Carl Ford, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 625, Legislative Office Building
Raleigh, NC 27603


The Honorable Steve Jarvis, Chair
Senate Appropriations Committee on
General Government & Information Technology
North Carolina General Assembly
Room 410, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

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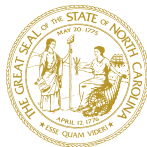
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SENT VIA ELECTRONIC MAIL

The Honorable Jason Saine, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601

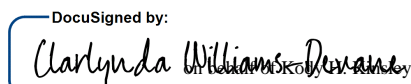
The Honorable Ralph Hise, Chair
Joint Legislative Oversight Committee on
Information Technology
North Carolina General Assembly
Room 300A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

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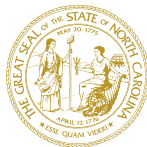
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SENT VIA ELECTRONIC MAIL

The Honorable Dennis Riddell, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 416A, Legislative Office Building
Raleigh, NC 27603


The Honorable George Cleveland, Chair
House Appropriations Committee on
General Government
North Carolina General Assembly
Room 417A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

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SECRETARY

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SENT VIA ELECTRONIC MAIL


Ms. Kristin Walker
State Budget Director
Office of State Budget and Management
Room 5200, Administration Building,
Raleigh, NC 27603-8005

Dear Director Walker:

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SENT VIA ELECTRONIC MAIL

The Honorable Donny Lambeth, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 303, Legislative Office Building
Raleigh, NC 27603

The Honorable Jason Saine, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 1326, Legislative Building
Raleigh, NC 27601


The Honorable Dean Arp, Senior Chair
House Appropriations Committee
North Carolina General Assembly
Room 307A, Legislative Office Building
Raleigh, NC 27603

Dear Chairmen:

Session Law 2015-286, Section 3.1 requires the Department of Health and Human Services to submit an annual report to the House Committee on Appropriations, the House Subcommittee on General Government, the Senate Committee on Appropriations, the Senate Appropriations Committee on General Government and Information Technology, the Joint Legislative Oversight Committee on Information Technology, the Fiscal Research Division, and the Office of State Budget and Management on the use of mobile communication devices. Pursuant to the provisions of law, the Department is pleased to submit the attached report.

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NC Department of Health and Human Services Annual Report on Mobile Electronic Communications Devices
As Required by S.L. 2015-286, Section 3.1 (for SFY 2023-2024) Due on October 1, 2023

Session Law 2015-286, Section 3.1, Reduce State Agency Mobile Device Reporting Frequency, requires each agency to report annually on the following items:

(1) Any changes to agency policies on the use of mobile devices: The Department of Health and Human Services (DHHS) has not changed agency policies on mobile devices since the last report.

(2) The number and types of new devices issued since the last report: DHHS has added 130 Aircards and/or Tablets, 282 Smart Phones, 1 pager and 15 other/unknown devices since the last report. DHHS has removed from service 190 Feature Phones. Some of these apparent changes may be due to a device type being updated or corrected within the data sources (see Note 1). These changes represent a net increase in spending of approximately **\$255,996.24 per year**.

(3) The total number of mobile devices issued by agency: DHHS has issued 8,733 mobile electronic communications devices.

(4) The total cost of mobile devices issued by the agency: Based on August 2023 usage data for cellular phones, air cards and tablets obtained via the Department of Information Technology (DIT) contract and billed by DIT, AT&T FirstNet and other devices' cost reported by DHHS' divisions, offices, and facilities, DHHS' total annual cost for mobile electronic communications devices is approximately \$4,203,697.92.

(5) The table below summarizes the number and cost of each mobile device type issued by DHHS.

Type of Mobile Electronic Communications Device	Number of Mobile Electronic Communications Devices (see Note 4)	Total Monthly Fixed Costs for Mobile Electronic Communications Devices	Total Monthly Variable Costs for Usage and Fees for Devices (See Note 2)	Total Monthly Fixed and Variable Costs	Total Annual Fixed Cost for Mobile Electronic Communications Devices (See Note 3)	Total Annual Variable Costs for Usage and Fees for Devices	Total Annual Fixed and Variable Costs
Air Card/Mobile Internet (see Note 1)	4,048	\$ 156,086.83	\$ 2,079.81	\$ 158,166.64	\$ 1,873,041.96	\$ 24,957.72	\$ 1,897,999.68
Pager	742	\$ 5,177.02	\$ -	\$ 5,177.02	\$ 62,124.24	\$ -	\$ 62,124.24
Cellular Phone	498	\$ 8,539.75	\$ 2,182.16	\$ 10,721.91	\$ 102,477.00	\$ 26,185.92	\$ 128,662.92
Smart Phone	3,423	\$ 167,752.47	\$ 8,011.50	\$ 175,763.97	\$ 2,013,029.64	\$ 96,138.00	\$ 2,109,167.64
Other or Unknown	22	\$ 415.00	\$ 63.62	\$ 478.62	\$ 4,980.00	\$ 763.44	\$ 5,743.44
Total	8,733	\$ 337,971.07	\$ 12,337.09	\$ 350,308.16	\$ 4,055,652.84	\$ 148,045.08	\$ 4,203,697.92

Notes:

(1) Current data sources do not consistently distinguish between Air Cards, Hot Spot devices or Tablets/Laptops utilizing mobile data. Some devices reported as Air Cards or Hot Spots may be Tablets, and vice versa.

(2) Monthly Usage and Fees vary from month to month for each device. The monthly and annualized costs included in this report are based on August 2023 billing data and other devices' costs reported by DHHS' divisions, offices, and facilities.

(3) Annual Totals are based on multiplying the pertinent Monthly Totals by twelve months.