

JOINT LEGISLATIVE OVERSIGHT COMMITTEE  
ON MEDICAID

NC Department of Health and Human Services

# NC Health Works Update

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# Continuous Coverage Unwinding

- **As of Dec. 31, 2023, 1.15M recertifications have been completed**
- **196,000 beneficiaries have been removed from Medicaid since June 2023 due to no longer being eligible or procedural reasons**
- **CMS approved automatically extend Medicaid eligibility for all children under the age of 19 for 12 months**
  - **Granted through an "e14" temporary waiver from December 2023 through the end of the State's continuous coverage unwinding period**
  - **Children make up half of the county caseload; 80% are typically redetermined eligible**
  - **Allows local DSS offices to focus on processing applications and adult recertifications**
  - **To date, 468k children have had their Medicaid coverage extended**

*SOURCE: NC Medicaid Continuous Coverage Unwinding Dashboard at <https://medicaid.ncdhhs.gov/federally-required-reports>*

# County Support

- **Flexibilities and Policy Changes**
  - Policy updates that increase recertification processing rates
  - Extending child eligibility for 12 months for recertifications
- **Automation**
  - Proactive outreach to beneficiaries via email, text, phone
  - Straight-through processing improvements so apps and recerts can process more quickly
  - Federally Facilitated Marketplace determination state, effective Feb. 1, 2024
    - currently supported for one year in legislation
    - extension would further support county workloads
- **Tools**
  - Extensive communications and staffing tools and materials provided
  - County-specific recommendations and best practices
  - Onsite technical assistance and process improvement

# NC Medicaid Expansion Successes

- **273,000 enrollees were enrolled in full Medicaid coverage on December 1, 2023**
- **~ 1,000 Medicaid Expansion enrollees were added each day in January 2024, on average**
- **340,000+ total enrollees as of January 31**
- **There is strong collaboration with the county DSS offices, health plans, DHHS, and community partners**
- **There have not been reports of lack of access to providers through help center tickets**

# NC Medicaid Expansion

## NC Medicaid Expansion Enrollment Dashboard

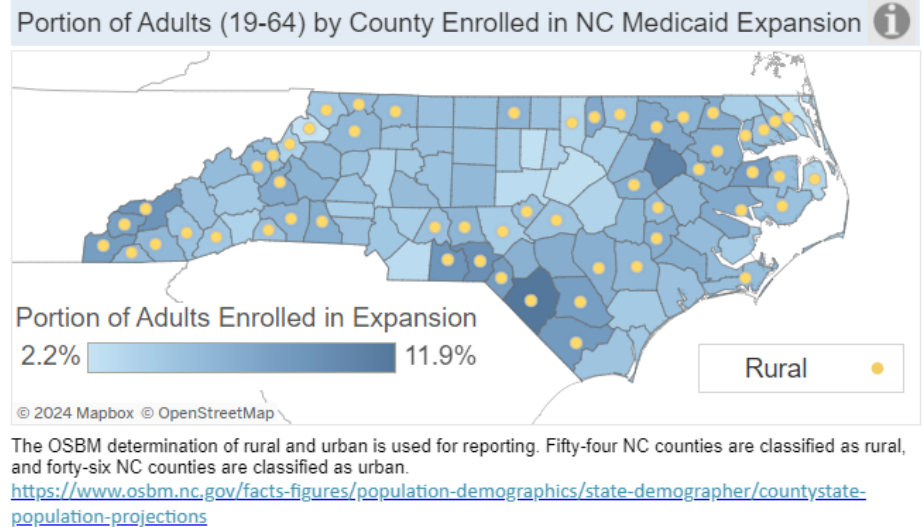
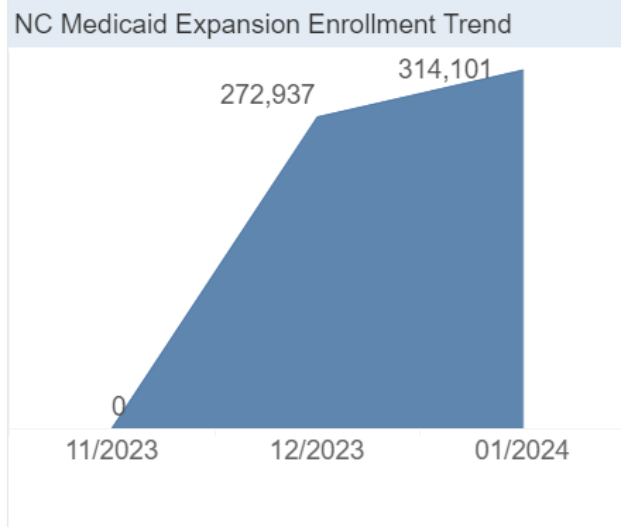
Last Update on January 12, 2024  
Updated Monthly

NC Medicaid Expansion Enrollment as of January 12, 2024: **314,101**

*Note: Enrollments processed after this date are not reflected in this dashboard.*

This dashboard shows the number of people eligible for NC Medicaid only through expansion coverage. The charts, excluding the map, can be viewed by health plan, demographics, and/or county by using the filters below. *Note: For privacy reasons, categories and/or charts with counts less than 11 will not display.*

Health Plan	Age Group	Sex	Ethnicity	Race	Rurality	County
(All) ▾	(All) ▾	(All) ▾	(All) ▾	(All) ▾	(All) ▾	(All) ▾



**SOURCE:** NC Medicaid Expansion Dashboard at <https://medicaid.ncdhhs.gov/reports/medicaid-expansion-dashboard>

# Provider Enrollment

- **NC Medicaid provider enrollment and participation continues to increase**
  - 2021: 95,753
  - 2022: 100,441 (5% increase)
  - 2023: 101,871 (1.5% increase)
  
- **Primary care provider enrollment is rebounding**
  - 2021: 3229
  - 2022: 3004 (7% decrease)
  - 2023: 3113 (3.6% increase)

# Resources

## **Medicaid Expansion dashboard:**

<https://medicaid.ncdhhs.gov/reports/medicaid-expansion-dashboard>

## **Medicaid Enrollment dashboard:**

<https://medicaid.ncdhhs.gov/reports/dashboards/enrollment-dashboard>

## **Continuous Coverage Unwinding dashboard:**

<https://medicaid.ncdhhs.gov/federally-required-reports>

## **PHP Claims dashboard:**

<https://medicaid.ncdhhs.gov/reports/dashboards/php-claims-monitoring-dashboard>